



# FIRE DEPARTMENT

## City of New York

### Statistics



Bill de Blasio  
Mayor

### Citywide Performance Indicators

Daniel A. Nigro  
Commissioner

01/01/14 - 12/31/14

Citywide Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
<b>Number of Incidents</b>	26,531	15,512	226,724	231,122	19,909	
<b>Avg Resp Time mm:ss</b>	04:09	04:25	05:12	04:23	04:38	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
<b>Number of incidents</b>	2,307	146	34	9	8	2,504

**Fire Service Response Time** includes both dispatch time and travel time. It begins when the Fire dispatcher receives the call and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

**Structural Fires** - fires that occur in structures.

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**Non-Fire Emergencies** - utility emergencies, and other emergencies that are not fire or medical related.

**Medical Emergencies** - are selected life-threatening emergencies that engine companies respond to as first responders.

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### Brooklyn Performance Indicators

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**01/01/14 - 12/31/14**

<b>Brooklyn Fire Incidents</b>						
	<b>Structural Fires</b>	<b>Non-Structural</b>	<b>Non-Fire Emergencies</b>	<b>Medical Emergencies</b>	<b>Malicious False Alarms</b>	
<b>Number of Incidents</b>	8,041	4,725	61,688	66,766	4,801	
<b>Avg Resp Time mm:ss</b>	03:40	03:53	04:39	04:00	04:09	
<b>Serious Incidents</b>						
	<b>All Hands</b>	<b>2nd Alarm</b>	<b>3rd Alarm</b>	<b>4th Alarm</b>	<b>5th Alarm or Greater</b>	<b>Total</b>
<b>Number of incidents</b>	780	41	6	5	1	833

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Bronx Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
<b>Number of Incidents</b>	5,870	2,225	45,780	44,369	4,601	
<b>Avg Resp Time mm:ss</b>	04:18	04:39	05:29	04:33	04:43	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
<b>Number of incidents</b>	414	23	10	2	2	451

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#### Manhattan Performance Indicators

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01/01/14 - 12/31/14

Manhattan Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
<b>Number of Incidents</b>	6,077	4,168	65,399	62,934	4,512	
<b>Avg Resp Time mm:ss</b>	04:18	04:35	05:22	04:33	04:57	
<b>Serious Incidents</b>						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
<b>Number of incidents</b>	439	27	7	2	2	477

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### Queens Performance Indicators

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01/01/14 - 12/31/14

Queens Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
<b>Number of Incidents</b>	5,170	3,559	42,630	46,169	4,480	
<b>Avg Resp Time mm:ss</b>	04:31	04:40	05:26	04:34	04:42	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
<b>Number of incidents</b>	522	46	5	0	2	575

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### Staten Island Performance Indicators

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01/01/14 - 12/31/14

Staten Island Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
<b>Number of Incidents</b>	1,373	835	11,227	10,884	1,515	
<b>Avg Resp Time mm:ss</b>	04:34	04:46	05:15	04:33	04:42	
<b>Serious Incidents</b>						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
<b>Number of incidents</b>	152	9	6	0	1	168

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### Citywide Performance Indicators

01/01/14 - 12/31/14

Citywide Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	375.5	
<b>Number of Incidents</b>	26,460	483,391	1,352,766		BLS	667.1	
<b>Avg Resp Time MM:SS</b>	05:21	06:50	09:23				
<b>Ambulance Runs</b>	54,792	600,259	1,530,712		TOTAL	1,042.6	
Segment							
	2	3	4	5	6	7	8
<b>Number of Incidents</b>	279,539	177,392	245,238	272,404	232,032	116,034	3,667
<b>Ambulance Runs</b>	334,850	210,617	264,730	290,997	245,908	121,962	6,856

**Emergency Medical Service Incidents:**

The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

**Emergency Medical Service Response Times: 1-3**

Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

**Segment 1** : Cardiac Arrest & Choking

**Segment 2 & 3** : Life Threatening Medical Emergencies

**Segment 4-8** : Non-Life Threatening Medical Emergencies

**ALS and BLS Ambulance Tours:**

An 8-hour shift when an ambulance is in service in the 911 system.

**ALS Ambulance:** Advanced Life Support staffed with Paramedics.

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### Brooklyn Performance Indicators

01/01/14 - 12/31/14

Brooklyn Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	104.6	
<b>Number of Incidents</b>	7,480	138,209	386,851		BLS	192.0	
<b>Avg Resp Time MM:SS</b>	05:20	06:41	08:51				
<b>Ambulance Runs</b>	15,560	172,693	439,878		TOTAL	296.6	

  

	Segment						
	2	3	4	5	6	7	8
<b>Number of Incidents</b>	79,508	51,221	69,075	77,613	69,002	32,073	879
<b>Ambulance Runs</b>	96,329	60,804	74,686	83,094	73,335	34,696	1,374

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### Bronx Performance Indicators

01/01/14 - 12/31/14

Bronx Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	82.2	
<b>Number of Incidents</b>	5,424	112,143	313,365		BLS	140.4	
<b>Avg Resp Time MM:SS</b>	05:22	07:12	11:30				
<b>Ambulance Runs</b>	11,192	136,584	352,072		TOTAL	222.5	
Segment							
	2	3	4	5	6	7	8
<b>Number of Incidents</b>	65,673	41,046	50,725	65,927	55,678	28,329	563
<b>Ambulance Runs</b>	76,993	48,399	55,857	71,273	59,401	28,242	715

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### Manhattan Performance Indicators

01/01/14 - 12/31/14

Manhattan Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	86.8	
<b>Number of Incidents</b>	5,677	118,692	340,067		BLS	142.2	
<b>Avg Resp Time MM:SS</b>	04:49	06:26	08:55				
<b>Ambulance Runs</b>	11,710	142,387	378,415		TOTAL	229.0	
Segment							
	2	3	4	5	6	7	8
<b>Number of Incidents</b>	70,093	42,922	64,713	67,442	58,631	29,626	963
<b>Ambulance Runs</b>	81,159	49,518	69,044	71,622	61,929	31,446	1,987

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01/01/14 - 12/31/14

Queens Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	78.0	
<b>Number of Incidents</b>	6,379	93,325	257,446		<b>BLS</b>	154.1	
<b>Avg Resp Time MM:SS</b>	05:45	07:09	08:31				
<b>Ambulance Runs</b>	13,218	120,480	295,989		<b>TOTAL</b>	232.1	
Segment							
	2	3	4	5	6	7	8
<b>Number of Incidents</b>	52,332	34,614	50,514	51,105	40,194	21,301	1,007
<b>Ambulance Runs</b>	64,898	42,364	54,281	54,124	42,274	22,589	2,241

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Staten Island Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	22.6	
<b>Number of Incidents</b>	1,499	21,017	55,021		BLS	36.5	
<b>Avg Resp Time MM:SS</b>	05:45	06:51	07:53				
<b>Ambulance Runs</b>	3,110	28,109	64,288		TOTAL	59.1	
Segment							
	2	3	4	5	6	7	8
<b>Number of Incidents</b>	11,930	7,588	10,205	10,314	8,525	4,705	255
<b>Ambulance Runs</b>	15,468	9,531	10,856	10,881	8,967	4,989	486

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