



Bill de Blasio
Mayor

FIRE DEPARTMENT

City of New York

Statistics



Daniel A. Nigro
Commissioner

Citywide Performance Indicators

04/01/16 - 04/30/16

Citywide Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	379.9	
Number of Incidents	2,701	45,228	116,199		BLS	744.5	
Avg Resp Time MM:SS	05:21	06:46	08:24				
Ambulance Runs	5,659	59,052	137,662		TOTAL	1,124.4	

	Segment							
	2	3	4	5	6	7	8	
Number of Incidents	25,923	16,604	21,820	20,090	18,066	10,790	205	
Ambulance Runs	33,159	20,234	24,279	22,048	19,709	12,128	446	

Emergency Medical Service Incidents:

The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

Emergency Medical Service Response Times: 1-3

Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Segment 1 : Cardiac Arrest & Choking

Segment 2 & 3 : Life Threatening Medical Emergencies

Segment 4-8 : Non-Life Threatening Medical Emergencies

ALS and BLS Ambulance Tours:

An 8-hour shift when an ambulance is in service in the 911 system.

ALS Ambulance: Advanced Life Support staffed with Paramedics.

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Manhattan Performance Indicators

04/01/16 - 04/30/16

Manhattan Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	89.8	
Number of Incidents	588	10,877	28,756		BLS	148.6	
Avg Resp Time MM:SS	05:07	06:36	08:58				
Ambulance Runs	1,240	13,624	33,593		TOTAL	238.4	

	Segment						
	2	3	4	5	6	7	8
Number of Incidents	6,121	4,168	5,805	4,916	4,425	2,674	59
Ambulance Runs	7,440	4,944	6,452	5,452	4,896	3,048	121

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Brooklyn Performance Indicators

04/01/16 - 04/30/16

Brooklyn Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	108.2	
Number of Incidents	745	12,704	32,745		BLS	211.9	
Avg Resp Time MM:SS	05:19	06:41	08:19				
Ambulance Runs	1,549	16,526	38,788		TOTAL	320.1	

	Segment						
	2	3	4	5	6	7	8
Number of Incidents	7,285	4,674	5,935	5,786	5,401	2,890	29
Ambulance Runs	9,325	5,652	6,629	6,369	5,903	3,270	91

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Queens Performance Indicators

04/01/16 - 04/30/16

Queens Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8	ALS	78.3		
Number of Incidents	656	9,021	22,649	BLS	175.5		
Avg Resp Time MM:SS	05:48	07:21	08:36				
Ambulance Runs	1,373	12,148	27,168	TOTAL	253.8		
Segment							
	2	3	4	5	6	7	8
Number of Incidents	4,935	3,430	4,582	3,733	3,148	2,091	74
Ambulance Runs	6,480	4,295	5,071	4,061	3,411	2,311	166

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Bronx Performance Indicators

04/01/16 - 04/30/16

Bronx Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8	ALS	78.7		
Number of Incidents	544	10,505	27,140	BLS	163.2		
Avg Resp Time MM:SS	05:06	06:40	08:01				
Ambulance Runs	1,154	13,846	32,204	TOTAL	241.8		
Segment							
	2	3	4	5	6	7	8
Number of Incidents	6,343	3,618	4,596	4,915	4,394	2,703	27
Ambulance Runs	8,247	4,445	5,147	5,398	4,745	3,021	47

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Staten Island Performance Indicators

04/01/16 - 04/30/16

Staten Island Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	23.2	
Number of Incidents	168	2,121	4,909		BLS	42.4	
Avg Resp Time MM:SS	05:23	06:14	06:54				
Ambulance Runs	343	2,908	5,909		TOTAL	65.7	

	Segment						
	2	3	4	5	6	7	8
Number of Incidents	1,239	714	902	740	698	432	16
Ambulance Runs	1,667	898	980	768	754	478	21

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Citywide Performance Indicators

04/01/16 - 04/30/16

Citywide Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	2,350	1,338	18,097	21,706	1,656	
Avg Resp Time mm:ss	04:04	04:36	05:17	04:32	04:44	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	202	17	2	1	3	225

Fire Service Response Time includes both dispatch time and travel time. It begins when the Fire dispatcher receives the call and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Structural Fires - fires that occur in structures.

Non-Structural Fires - examples are brush, rubbish or automobile fires.

Non-Fire Emergencies - utility emergencies, and other emergencies that are not fire or medical related.

Medical Emergencies - are selected life-threatening emergencies that engine companies respond to as first responders.

Malicious False Alarms - are calls that units respond to where there was no one who reported an emergency.

Serious Fires - those fires that imply severity, from "All Hands", which is a fire or incident where a minimum of four fire units are fully engaged, to "5th Alarm" and higher.



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Manhattan Performance Indicators

04/01/16 - 04/30/16

Manhattan Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	515	323	4,918	5,926	317	
Avg Resp Time mm:ss	04:23	04:46	05:35	04:50	05:12	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	27	3	1	0	0	31

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Bronx Performance Indicators

04/01/16 - 04/30/16

Bronx Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	541	183	3,824	4,230	357	
Avg Resp Time mm:ss	04:08	04:41	05:28	04:47	04:49	
Bronx Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	41	3	1	0	0	45

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	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	721	448	5,040	6,022	472	
Avg Resp Time mm:ss	03:37	04:03	04:45	04:06	04:21	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	67	5	0	1	2	75

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Queens Performance Indicators

04/01/16 - 04/30/16

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	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	455	224	3,377	4,461	389	
Avg Resp Time mm:ss	04:16	04:46	05:27	04:37	04:53	
Queens Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	50	4	0	0	1	55

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	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	118	160	938	1,067	121	
Avg Resp Time mm:ss	04:18	05:16	05:08	04:25	04:17	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	17	2	0	0	0	19

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