



Bill de Blasio
Mayor

FIRE DEPARTMENT

City of New York

Statistics



Daniel A. Nigro
Commissioner

Citywide Performance Indicators

03/01/18 - 03/31/18

Citywide Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	364.6	
Number of Incidents	2,186	45,164	121,875		BLS	826.6	
Avg Resp Time MM:SS	05:29	06:52	08:47				
Ambulance Runs	4,539	60,365	146,484		TOTAL	1,191.1	

	Segment						
	2	3	4	5	6	7	8
Number of Incidents	26,041	16,937	23,145	20,726	19,757	12,798	285
Ambulance Runs	34,475	21,351	26,261	23,072	21,751	14,488	547

Emergency Medical Service Incidents:

The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

Emergency Medical Service Response Times: 1-3

Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Segment 1 : Cardiac Arrest & Choking

Segment 2 & 3 : Life Threatening Medical Emergencies

Segment 4-8 : Non-Life Threatening Medical Emergencies

ALS and BLS Ambulance Tours:

An 8-hour shift when an ambulance is in service in the 911 system.

ALS Ambulance: Advanced Life Support staffed with Paramedics.

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Brooklyn Performance Indicators

03/01/18 - 03/31/18

Brooklyn Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	110.2	
Number of Incidents	596	12,784	34,123		BLS	214.5	
Avg Resp Time MM:SS	05:32	06:50	08:25				
Ambulance Runs	1,290	17,180	41,010		TOTAL	324.7	
Segment							
	2	3	4	5	6	7	8
Number of Incidents	7,415	4,773	6,316	5,784	5,621	3,564	54
Ambulance Runs	9,864	6,026	7,100	6,377	6,195	4,069	89

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Bronx Performance Indicators

03/01/18 - 03/31/18

Bronx Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	64.0	
Number of Incidents	486	10,369	28,339		BLS	202.8	
Avg Resp Time MM:SS	05:25	06:48	08:54				
Ambulance Runs	876	12,862	33,281		TOTAL	266.8	

	Segment						
	2	3	4	5	6	7	8
Number of Incidents	6,231	3,652	4,878	5,051	4,950	3,049	42
Ambulance Runs	7,598	4,388	5,632	5,747	5,496	3,490	54

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Manhattan Performance Indicators

03/01/18 - 03/31/18

Manhattan Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	92.9	
Number of Incidents	464	11,152	31,158		BLS	157.8	
Avg Resp Time MM:SS	05:17	06:59	10:15				
Ambulance Runs	1,016	14,947	37,810		TOTAL	250.7	

	Segment						
	2	3	4	5	6	7	8
Number of Incidents	6,356	4,332	6,464	5,129	4,914	3,423	76
Ambulance Runs	8,441	5,490	7,403	5,806	5,513	3,915	226

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Queens Performance Indicators

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Queens Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	72.0	
Number of Incidents	522	8,847	23,266		BLS	204.3	
Avg Resp Time MM:SS	05:39	06:56	07:36				
Ambulance Runs	1,110	12,688	28,490		TOTAL	276.3	
Segment							
	2	3	4	5	6	7	8
Number of Incidents	4,918	3,407	4,632	3,926	3,514	2,250	97
Ambulance Runs	7,101	4,477	5,171	4,260	3,747	2,460	164

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Staten Island Performance Indicators

03/01/18 - 03/31/18

Staten Island Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	23.5	
Number of Incidents	118	2,012	4,989		BLS	44.8	
Avg Resp Time MM:SS	05:25	06:25	06:57				
Ambulance Runs	247	2,688	5,893		TOTAL	68.3	

	Segment						
	2	3	4	5	6	7	8
Number of Incidents	1,121	773	855	836	758	512	16
Ambulance Runs	1,471	970	955	882	800	554	14

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Citywide Performance Indicators

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Citywide Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	2,349	1,885	23,347	21,976	1,699	
Avg Resp Time mm:ss	04:22	04:51	05:56	04:47	04:59	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	166	14	2	1	2	185

Fire Service Response Time includes both dispatch time and travel time. It begins when the Fire dispatcher receives the call and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Structural Fires - fires that occur in structures.

Non-Structural Fires - examples are brush, rubbish or automobile fires.

Non-Fire Emergencies - utility emergencies, and other emergencies that are not fire or medical related.

Medical Emergencies - are selected life-threatening emergencies that engine companies respond to as first responders.

Malicious False Alarms - are calls that units respond to where there was no one who reported an emergency.

Serious Fires - those fires that imply severity, from "All Hands", which is a fire or incident where a minimum of four fire units are fully engaged, to "5th Alarm" and higher.



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Brooklyn Performance Indicators

03/01/18 - 03/31/18

Brooklyn Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	734	774	5,961	6,167	503	
Avg Resp Time mm:ss	03:50	04:17	05:12	04:13	04:30	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	54	2	1	0	0	57

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Bronx Performance Indicators

03/01/18 - 03/31/18

Bronx Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	547	237	4,561	4,218	361	
Avg Resp Time mm:ss	04:30	05:14	06:14	05:01	05:18	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	26	6	1	0	0	33

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Number of Incidents	512	348	5,374	6,066	310	
Avg Resp Time mm:ss	04:36	05:13	05:41	05:12	05:20	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	28	3	0	1	0	32

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	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	453	468	5,345	4,468	377	
Avg Resp Time mm:ss	04:41	05:12	06:31	04:57	05:16	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	48	2	0	0	0	50

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	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	103	58	2,106	1,057	148	
Avg Resp Time mm:ss	04:48	05:06	06:42	04:37	04:22	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	10	1	0	0	0	11

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