



Bill de Blasio  
Mayor

# FIRE DEPARTMENT

## City of New York

### Statistics



Daniel A. Nigro  
Commissioner

### Citywide Performance Indicators

**04/01/18 - 04/30/18**

<b>Citywide Ambulance Incidents &amp; Runs</b>							
	<b>Segment</b>			<b>Ambulance Tours</b>			
	<b>1</b>	<b>1 - 3</b>	<b>1 - 8</b>		<b>ALS</b>	358.7	
<b>Number of Incidents</b>	2,213	44,790	120,198		<b>BLS</b>	802.1	
<b>Avg Resp Time MM:SS</b>	05:27	06:46	08:37				
<b>Ambulance Runs</b>	4,623	59,967	145,276		<b>TOTAL</b>	1,160.8	

  

	<b>Segment</b>						
	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>	<b>7</b>	<b>8</b>
<b>Number of Incidents</b>	26,058	16,519	23,407	19,895	19,158	12,729	219
<b>Ambulance Runs</b>	34,479	20,865	26,728	22,237	21,285	14,573	486

**Emergency Medical Service Incidents:**

The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

**Emergency Medical Service Response Times: 1-3**

Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

**Segment 1** : Cardiac Arrest & Choking

**Segment 2 & 3** : Life Threatening Medical Emergencies

**Segment 4-8** : Non-Life Threatening Medical Emergencies

**ALS and BLS Ambulance Tours:**

An 8-hour shift when an ambulance is in service in the 911 system.

**ALS Ambulance:** Advanced Life Support staffed with Paramedics.

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### Brooklyn Performance Indicators

04/01/18 - 04/30/18

Brooklyn Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	107.3	
<b>Number of Incidents</b>	616	12,401	33,335		<b>BLS</b>	211.0	
<b>Avg Resp Time MM:SS</b>	05:34	06:40	08:13				
<b>Ambulance Runs</b>	1,298	16,663	40,143		<b>TOTAL</b>	318.3	

  

	Segment						
	2	3	4	5	6	7	8
<b>Number of Incidents</b>	7,313	4,472	6,364	5,566	5,578	3,384	42
<b>Ambulance Runs</b>	9,711	5,654	7,193	6,155	6,163	3,885	84

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### Bronx Performance Indicators

04/01/18 - 04/30/18

Bronx Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	62.4	
<b>Number of Incidents</b>	480	10,383	28,043		BLS	196.5	
<b>Avg Resp Time MM:SS</b>	05:21	06:46	08:53				
<b>Ambulance Runs</b>	894	12,958	33,435		TOTAL	258.9	

  

	Segment						
	2	3	4	5	6	7	8
<b>Number of Incidents</b>	6,225	3,678	4,899	4,948	4,747	3,025	41
<b>Ambulance Runs</b>	7,642	4,422	5,786	5,669	5,366	3,551	105

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### Manhattan Performance Indicators

04/01/18 - 04/30/18

Manhattan Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8	ALS	93.2		
<b>Number of Incidents</b>	504	11,219	30,504	<b>BLS</b>	155.3		
<b>Avg Resp Time MM:SS</b>	05:21	06:50	09:50				
<b>Ambulance Runs</b>	1,118	15,104	37,161	<b>TOTAL</b>	248.5		

  

	Segment						
	2	3	4	5	6	7	8
<b>Number of Incidents</b>	6,400	4,315	6,325	4,796	4,673	3,441	50
<b>Ambulance Runs</b>	8,539	5,447	7,232	5,437	5,277	3,986	125

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### Queens Performance Indicators

04/01/18 - 04/30/18

Queens Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	71.3	
<b>Number of Incidents</b>	490	8,799	23,331		<b>BLS</b>	194.5	
<b>Avg Resp Time MM:SS</b>	05:32	06:54	07:35				
<b>Ambulance Runs</b>	1,045	12,585	28,625		<b>TOTAL</b>	265.8	

  

	Segment						
	2	3	4	5	6	7	8
<b>Number of Incidents</b>	4,987	3,322	4,895	3,801	3,389	2,371	76
<b>Ambulance Runs</b>	7,124	4,416	5,501	4,135	3,645	2,599	160

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### Staten Island Performance Indicators

04/01/18 - 04/30/18

Staten Island Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	23.1	
<b>Number of Incidents</b>	123	1,988	4,985		BLS	42.7	
<b>Avg Resp Time MM:SS</b>	05:17	06:28	07:15				
<b>Ambulance Runs</b>	268	2,657	5,912		TOTAL	65.8	
Segment							
	2	3	4	5	6	7	8
<b>Number of Incidents</b>	1,133	732	924	784	771	508	10
<b>Ambulance Runs</b>	1,463	926	1,016	841	834	552	12

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### Citywide Performance Indicators

04/01/18 - 04/30/18

Citywide Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
<b>Number of Incidents</b>	2,262	1,064	17,980	22,277	1,652	
<b>Avg Resp Time mm:ss</b>	04:30	04:49	05:42	04:42	05:00	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
<b>Number of incidents</b>	162	12	4	2	1	181

**Fire Service Response Time** includes both dispatch time and travel time. It begins when the Fire dispatcher receives the call and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

**Structural Fires** - fires that occur in structures.

**Non-Structural Fires** - examples are brush, rubbish or automobile fires.

**Non-Fire Emergencies** - utility emergencies, and other emergencies that are not fire or medical related.

**Medical Emergencies** - are selected life-threatening emergencies that engine companies respond to as first responders.

**Malicious False Alarms** - are calls that units respond to where there was no one who reported an emergency.

**Serious Fires** - those fires that imply severity, from "All Hands", which is a fire or incident where a minimum of four fire units are fully engaged, to "5th Alarm" and higher.



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04/01/18 - 04/30/18

Brooklyn Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
<b>Number of Incidents</b>	691	332	4,730	6,201	471	
<b>Avg Resp Time mm:ss</b>	03:59	04:11	05:02	04:06	04:28	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
<b>Number of incidents</b>	56	0	0	1	0	57

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04/01/18 - 04/30/18

Bronx Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
<b>Number of Incidents</b>	495	183	3,935	4,275	400	
<b>Avg Resp Time mm:ss</b>	04:36	05:00	06:02	04:59	05:17	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
<b>Number of incidents</b>	27	5	1	0	1	34

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	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
<b>Number of Incidents</b>	521	251	5,120	6,203	286	
<b>Avg Resp Time mm:ss</b>	04:45	05:12	05:58	05:11	05:15	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
<b>Number of incidents</b>	32	1	1	1	0	35

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Queens Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
<b>Number of Incidents</b>	429	238	3,349	4,535	402	
<b>Avg Resp Time mm:ss</b>	04:47	05:03	05:50	04:51	05:08	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
<b>Number of incidents</b>	31	6	2	0	0	39

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	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
<b>Number of Incidents</b>	126	60	846	1,063	93	
<b>Avg Resp Time mm:ss</b>	04:54	05:26	05:31	04:33	05:01	
<b>Serious Incidents</b>						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
<b>Number of incidents</b>	16	0	0	0	0	16

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