Emergency Medical Service Incidents:
The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

Emergency Medical Service Response Times: 1-3
Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Segment 1 : Cardiac Arrest & Choking
Segment 2 & 3 : Life Threatening Medical Emergencies
Segment 4-8 : Non-Life Threatening Medical Emergencies

ALS and BLS Ambulance Tours:
An 8-hour shift when an ambulance is in service in the 911 system.

BLS Ambulance: Basic Life Support staffed with Emergency Medical Technicians.
### Brooklyn Ambulance Incidents & Runs

<table>
<thead>
<tr>
<th>Segment</th>
<th>1</th>
<th>1 - 3</th>
<th>1 - 8</th>
<th>Ambulance Tours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of Incidents</td>
<td>640</td>
<td>13,556</td>
<td>36,788</td>
<td>ALS 104.4</td>
</tr>
<tr>
<td>Avg Resp Time MM:SS</td>
<td>06:01</td>
<td>07:15</td>
<td>10:26</td>
<td>BLS 200.8</td>
</tr>
<tr>
<td>Ambulance Runs</td>
<td>1,370</td>
<td>17,386</td>
<td>44,575</td>
<td>TOTAL 305.1</td>
</tr>
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</table>

<table>
<thead>
<tr>
<th>Segment</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
<th>6</th>
<th>7</th>
<th>8</th>
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</thead>
<tbody>
<tr>
<td>Number of Incidents</td>
<td>7,993</td>
<td>4,923</td>
<td>6,948</td>
<td>6,586</td>
<td>5,884</td>
<td>3,765</td>
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</tr>
<tr>
<td>Ambulance Runs</td>
<td>9,907</td>
<td>6,109</td>
<td>8,162</td>
<td>7,574</td>
<td>6,763</td>
<td>4,475</td>
<td>215</td>
</tr>
</tbody>
</table>

**Emergency Medical Service Incidents:**
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### Bronx Ambulance Incidents & Runs

<table>
<thead>
<tr>
<th>Segment</th>
<th>Number of Incidents</th>
<th>Avg Resp Time MM:SS</th>
<th>Ambulance Tours</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>480</td>
<td>05:45</td>
<td>ALS 56.6</td>
</tr>
<tr>
<td>1 - 3</td>
<td>11,568</td>
<td>07:18</td>
<td>BLS 184.4</td>
</tr>
<tr>
<td>1 - 8</td>
<td>30,439</td>
<td>10:39</td>
<td>TOTAL 241.0</td>
</tr>
</tbody>
</table>

### Emergency Medical Service Incidents:
The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

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Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

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Citywide Fire Incidents

<table>
<thead>
<tr>
<th>fire incidents</th>
<th>Structural Fires</th>
<th>Non-Structural</th>
<th>Non-Fire Emergencies</th>
<th>Medical Emergencies</th>
<th>Malicious False Alarms</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of Incidents</td>
<td>2,212</td>
<td>747</td>
<td>21,635</td>
<td>27,015</td>
<td>1,765</td>
</tr>
<tr>
<td>Avg Resp Time mm:ss</td>
<td>04:29</td>
<td>05:04</td>
<td>05:40</td>
<td>04:45</td>
<td>05:00</td>
</tr>
</tbody>
</table>

Serious Incidents

<table>
<thead>
<tr>
<th>fire incidents</th>
<th>All Hands</th>
<th>2nd Alarm</th>
<th>3rd Alarm</th>
<th>4th Alarm</th>
<th>5th Alarm or Greater</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of incidents</td>
<td>129</td>
<td>5</td>
<td>0</td>
<td>0</td>
<td>1</td>
<td>135</td>
</tr>
</tbody>
</table>

Fire Service Response Time includes both dispatch time and travel time. It begins when the Fire dispatcher receives the call and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Structural Fires - fires that occur in structures.
Non-Structural Fires - examples are brush, rubbish or automobile fires.
Non-Fire Emergencies - utility emergencies, and other emergencies that are not fire or medical related.
Medical Emergencies - are selected life-threatening emergencies that engine companies respond to as first responders.
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<table>
<thead>
<tr>
<th></th>
<th>Structural Fires</th>
<th>Non-Structural</th>
<th>Non-Fire Emergencies</th>
<th>Medical Emergencies</th>
<th>Malicious False Alarms</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of Incidents</td>
<td>666</td>
<td>211</td>
<td>5,972</td>
<td>7,450</td>
<td>492</td>
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<tr>
<td>Avg Resp Time mm:ss</td>
<td>04:02</td>
<td>04:17</td>
<td>05:05</td>
<td>04:12</td>
<td>04:30</td>
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### Serious Incidents

<table>
<thead>
<tr>
<th></th>
<th>All Hands</th>
<th>2nd Alarm</th>
<th>3rd Alarm</th>
<th>4th Alarm</th>
<th>5th Alarm or Greater</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of incidents</td>
<td>44</td>
<td>1</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>45</td>
</tr>
</tbody>
</table>
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<table>
<thead>
<tr>
<th></th>
<th>Structural Fires</th>
<th>Non-Structural</th>
<th>Non-Fire Emergencies</th>
<th>Medical Emergencies</th>
<th>Malicious False Alarms</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of Incidents</td>
<td>482</td>
<td>238</td>
<td>6,098</td>
<td>7,698</td>
<td>319</td>
</tr>
<tr>
<td>Avg Resp Time mm:ss</td>
<td>04:40</td>
<td>05:26</td>
<td>05:58</td>
<td>05:10</td>
<td>05:29</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th></th>
<th>All Hands</th>
<th>2nd Alarm</th>
<th>3rd Alarm</th>
<th>4th Alarm</th>
<th>5th Alarm or Greater</th>
<th>Total</th>
</tr>
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<tbody>
<tr>
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<td>20</td>
<td>1</td>
<td>0</td>
<td>0</td>
<td>1</td>
<td>22</td>
</tr>
</tbody>
</table>

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**Mayor Commissioner**

*Bill de Blasio*

**Commissioner**

*Daniel A. Nigro*
FIRE DEPARTMENT
City of New York
Statistics

Queens Performance Indicators
10/01/18 - 10/31/18

Queens Fire Incidents

<table>
<thead>
<tr>
<th>Structural Fires</th>
<th>Non-Structural</th>
<th>Non-Fire Emergencies</th>
<th>Medical Emergencies</th>
<th>Malicious False Alarms</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of Incidents</td>
<td>449</td>
<td>171</td>
<td>4,010</td>
<td>5,159</td>
</tr>
<tr>
<td>Avg Resp Time mm:ss</td>
<td>04:44</td>
<td>05:22</td>
<td>05:57</td>
<td>04:49</td>
</tr>
</tbody>
</table>

Serious Incidents

<table>
<thead>
<tr>
<th>All Hands</th>
<th>2nd Alarm</th>
<th>3rd Alarm</th>
<th>4th Alarm</th>
<th>5th Alarm or Greater</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of incidents</td>
<td>37</td>
<td>2</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

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### Staten Island Fire Incidents

<table>
<thead>
<tr>
<th></th>
<th>Structural Fires</th>
<th>Non-Structural</th>
<th>Non-Fire Emergencies</th>
<th>Medical Emergencies</th>
<th>Malicious False Alarms</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of Incidents</td>
<td>116</td>
<td>21</td>
<td>1,008</td>
<td>1,216</td>
<td>112</td>
</tr>
<tr>
<td>Avg Resp Time mm:ss</td>
<td>04:43</td>
<td>05:17</td>
<td>05:17</td>
<td>04:33</td>
<td>04:38</td>
</tr>
</tbody>
</table>

### Serious Incidents

<table>
<thead>
<tr>
<th></th>
<th>All Hands</th>
<th>2nd Alarm</th>
<th>3rd Alarm</th>
<th>4th Alarm</th>
<th>5th Alarm or Greater</th>
<th>Total</th>
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<td>1</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>6</td>
</tr>
</tbody>
</table>

### Municipal Information

- **Mayor**: Bill de Blasio
- **Commissioner**: Daniel A. Nigro