

On September 1, 2015, with Chrome Version 45, Google ended NPAPI plugin support. This impacts a number of browser plug-ins including Java which has a direct impact on being able to view documents within the ACRIS website. When attempting to view documents, Chrome will return the following message: *'The Plug-in is not Supported'*.

As documented in our System Requirements (<http://www1.nyc.gov/site/finance/taxes/acris.page>), Internet Explorer 8 (and above) and Firefox 15 (and above) are the currently supported browsers for use with ACRIS.

Our recommendation is to utilize one of these two supported browsers when accessing the ACRIS website. We are in the process of testing alternative, non-Java based viewers and hope to have an alternative solution deployed soon. We apologize for the inconvenience.