



GOT A PARKING TICKET OR CAMERA **VIOLATION?**

nyc.gov/finance

NYC
Department of Finance

NOW WHAT?

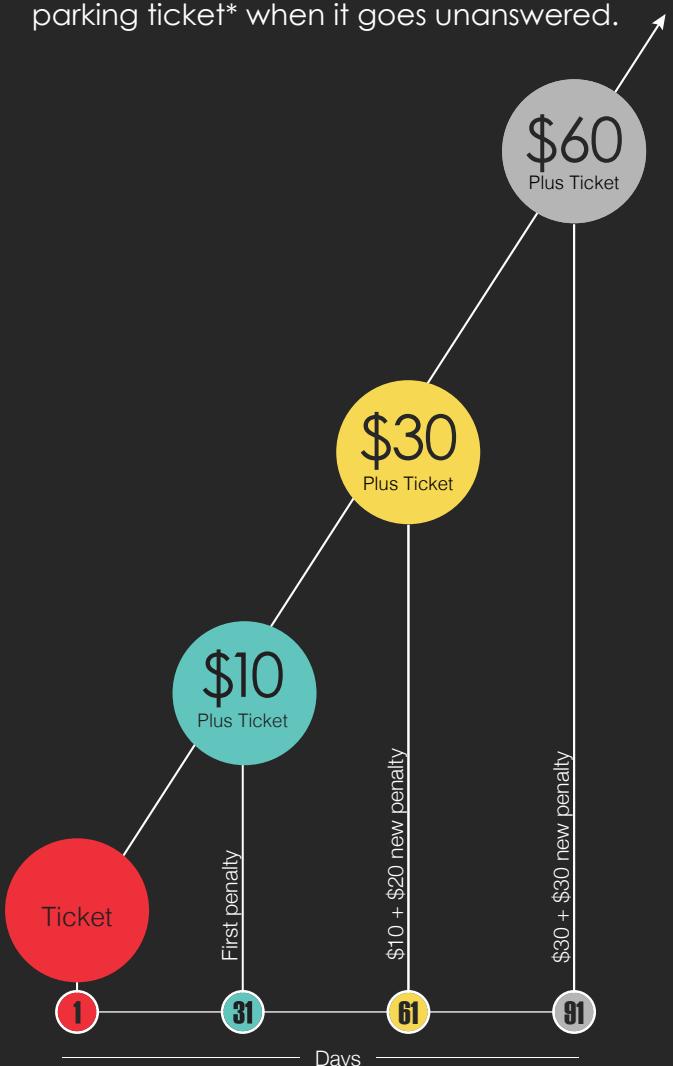
You must respond to any ticket within 30 days. After that, late penalties and interest will be added until you pay or dispute your ticket. After the third penalty is added, you also risk having your vehicle booted or towed.

WHAT IF MY VEHICLE IS BOOTED OR TOWED?

If it is booted, follow the instructions on the booting notice that was left on your vehicle. Call the number on your notice, pay what you owe, and get the boot removed. If your vehicle is towed, search for it at nyc.gov/finance or contact 311.

AVOID PENALTIES THEY CAN ADD UP

See what happens to the cost of a parking ticket* when it goes unanswered.



* After 30 days, a \$25 penalty will be added to unanswered camera violations. Interest may also be added.

HOW TO PAY



NYC DEPARTMENT OF FINANCE BUSINESS CENTERS

BRONX:

3030 3rd Avenue,
2nd floor

BROOKLYN:

210 Joralemon Street

MANHATTAN:

66 John Street,
2nd floor

QUEENS:

144-06 94th Avenue,
Jamaica

STATEN ISLAND:

350 St. Marks Place

HOURS OF OPERATION

Monday-Friday
8:30 a.m. to 4:30 p.m.
(Closed public holidays)

PAY OR DISPUTE YOUR TICKET

There are a few ways to pay or dispute your ticket. If your ticket was printed by machine, information is available on our website within a few days.

Handwritten tickets are available on our website in about 3 weeks. Enter your ticket information or license plate number to find out how much you owe and whether or not your ticket is in judgment. The chart below shows which services are available using our website and mobile app.

COMPARE

	WEBSITE	MOBILE APP
Pay a ticket that is already in our system	✓	
Pay a ticket that is not yet in our system	✓	✓
Dispute a ticket that is already in our system	✓	✓
Dispute a ticket that is not yet in our system	✓	✓

HOW CAN I DISPUTE MY TICKET?

You can dispute your ticket online, by mobile app, by mail, or in person. Nearly half of all disputed tickets are dismissed.

- If you are sending photographs of parking signs, include all signs on the side of the street where you were parked. Pictures must be of the entire block from corner to corner, displaying the front and back of the signs. Include a picture of the street name.
- If you want to tell us that we have your registration information wrong, send us a copy of the registration with the correct information.
- If you are sending us a copy of a parking permit, make sure the permit is good for the area where you were parked.

HOW DO I GET THE JUDGE'S DECISION AFTER I DISPUTE A TICKET?

If you had an online hearing or a hearing by mail, we will send the decision to you. If you had an in-person hearing at an NYC Department of Finance Business Center, you will receive the decision right away. If the decision tells you to provide additional evidence, be sure to follow the instructions and include your ticket number. If you are found to be guilty, you have the right to appeal within 30 days.

WHAT DOES IT MEAN IF MY TICKET IS IN JUDGMENT?

If you do not pay or dispute your ticket within approximately 100 days, it will go into judgment. This means the City takes the legal step of entering a default judgment against you for the entire amount, plus penalties and interest. Your name is entered into public court records stating that you owe the debt. The City can take steps to collect the debt, such as sending it to a collection agency or seizing your assets. If you have more than \$350 in judgment, your vehicle could be booted or towed. You can request a hearing for a ticket in judgment only if it is less than one year from the date the ticket went into judgment. You will have to complete a form (available at nyc.gov/finance) and make a formal request for a hearing after judgment. A judge will determine whether or not to grant your request. For the judge to grant your request, you must prove that you have a valid defense. You must also justify your failure to respond before the ticket went into judgment.

Visit nyc.gov/finance for more information

