



REDEEM A TOWED VEHICLE

What happens to Vehicles that are not Picked Up?

Vehicles that are not picked up are sold at [auction](#).

Registrant's with Special Legal Circumstances

- A deceased registrant's surviving spouse, heir or administrator
- A registrant who filed for bankruptcy
- A registrant whose car cannot be properly registered

must appear at the Parking Enforcement Unit located at 210 Joralemon Street, 9th Floor, Brooklyn, NY to speak with an attorney for redemption instructions particular to their circumstance.

Lien Holders & Third Party Interests

Financial institutions holding a lien or title to a vehicle that has been booted and/or towed who are interested in recovering the booted/towed vehicle must prove their legal standing. To prove this, the lien holder should contact the Parking Enforcement Unit at 718-488-2976. (Have the plate number and vehicle description ready.)

You will be asked to send documentation with original copies overnight to:

Parking Enforcement Unit
Legal Affairs Division
NYC Department of Finance
210 Joralemon Street, 9th Floor
Brooklyn, NY 11201

Once documentation is approved, a Notice to Release will be issued and emailed to the lien holder and their agent, as well as to the Marshal/Sheriff restraining the vehicle. Upon receipt, lien holder can then go to a Finance Business Center, pay the fees and then to the pound with the Notice to Release and payment receipt to pick up the vehicle. The lien holder is not responsible for the judgment debt.

Fleet and Rental Program Vehicles

If the towed vehicle is registered in the Finance Fleet or Rental Program, you must email the [Fleet/Rental Assignment Unit](#).

What if I'm Uninsured?

You must have a current insurance card to get your vehicle back from any impound location. Your vehicle will not be released if you do not have valid insurance.

How can I Remove Personal Property from my Vehicle?

You can request a property release for personal property, like luggage or a baby car seat. However, tires, radios, batteries, and other parts of the vehicle may not be removed. Non-owners must bring a notarized letter signed by the vehicle owner allowing them to remove personal property. If a vehicle belongs to a firm or business, proof of employment must also be presented.

Can Someone Else Get my Vehicle Back for me?

Yes, but they must have a notarized letter from the registered owner and the original title or registration (no copies).

What Identification and Documentation must I have to Get my Vehicle Back?

You need:

1. A valid Driver's License,
2. The original vehicle registration stub (or the title),
3. The vehicle's valid Insurance Card, and
4. If you paid your judgment debt at a Finance Business Center, the Vehicle Release form.

Rev. 9/2/15