## **Procurement Summary**

## **Basic Information**

Procurement Title: Park Avenue Mental Health Shelter

Agency: Department of Homeless Services (DHS)

Program Name: Adult Shelter (Mental Health)

Agency Email Contact: accoprocurements@hra.nyc.gov

The Department of Homeless Services (DHS) is seeking an appropriately qualified contractor to operate an 80 bed mental health shelter for homeless women 45 years and older at the Park Avenue Shelter facility located at 643 Park Avenue in Manhattan. The contractor selected through this RFP will provide the services in accordance with New York State Codes, Rules and Regulations, Title 18, Part 491 (18 NYCRR 491), DHS policies and procedures, and related court decrees.

DHS' overall goals and objectives with respect to this procurement are to develop and refine its programming to engage and motivate clients and to encourage participation that will enable clients to achieve independent living outside the shelter system.

Procurement Description:

DHS considers shelters to be time-limited, emergency facilities for persons who have no other place to live. Mental health shelters are designed for persons who have no place to live and have a mental health diagnosis requiring care and support services. In addition to providing safe and cost-effective room and board, shelter programs must assist clients to return to living independently in the community. Through this RFP, DHS wishes to identify a provider who, in partnership with DHS, will excel at achieving these goals.

The primary focus of mental health shelters should be consistent with the DHS' mission to move clients into permanent housing. At the same time the focus should be to understand the client, identify the challenges that the client is facing, learn from previous attempts at treatment and permanent housing, and work with the client to overcome the obstacles the client is facing moving into permanent housing. As such, shelters should ensure clients not only have a diagnosis but are also connected to treatment – both on-site and in the community.

Providers are required to have services on site for clients. Some of those services have been outlined below under the appropriate staffing role. While some reliance on community services is important, it should not be the only option available for clients and provider sites are required to provide clinical services on site as defined below. This should include at a minimum therapeutic groups and medication management. Shelters should focus particularly on those who have not been properly engaged by the mental health system.

HHS Accelerator Service Applications Required:

To receive this RFP in the HHS Accelerator system, you must have an approved Service Application for **at least one** of the following:

- Shelter
- Substance Abuse Services
- Case Management
- Mental Health Services
- Primary Care