

### Slide 3: Overview

- ACCESS NYC is the City's front door for benefit access and information. ACCESS NYC houses over 31 programs and benefits from the city, state and federal government.

### Slide 4: Languages

- ACCESS NYC is available in seven languages, including English, Spanish, Chinese, Russian, Korean, Arabic, and Haitian Creole, and is formatted for text-to-speech screen readers.

### Slide 5: Current Programs

- ACCESS NYC is able to screen New Yorkers for over 31 benefits in these areas:
  - *Early Care and Education*
  - *Programs for Families with Children*
  - *Employment and Training Programs*
  - *Financial Assistance*
  - *Food and Nutrition*
  - *Health Care*
  - *Housing*
  - *City Identification Programs*

### Slide 6: Homepage

- ACCESS NYC has intuitive easy to use buttons: “**Am I Eligible**” takes users to screen for benefits; “**Apply Now**” directs users to online applications; “**Log In**” and “**Create Account**” are prominent and easily accessible.

### Slide 7: Create Account

- Account Creation is not required for many features on ACCESS NYC. However, it is recommended as it allows users to save Screening Step 2 information and submit applications directly online.

## Slide 8: User Homepage

- The ACCESS NYC user home page is available after a user logs into their ACCESS NYC account.
- The same easy to use buttons are available here including a bar across the top to access any of the 7 languages.
- Additional features available to users are the announcements sections which will list updates and timely messages.
- From the user homepage, eligible users also can print a Medicaid Renewal form.

## Slide 9: Screen for Benefits

- Screening is a two-step process; it determines which benefits the household may be eligible for. Screening Step 1 takes approximately 5 minutes and Screening Step 2 takes approximately 20 minutes.
- Both screenings allows New Yorkers to see what benefits their household may be eligible for.
- Account creation is not required for screening, but recommended if the user is going to do Screening Step 2. If an account is created prior to Screening Step 2, that information will be saved and accessible to the user at all times.
- Screening is a great way to help a user understand which programs they may be eligible for and choose where to start.
- Screening is ***not*** an application. If the user wants to apply for a program or benefit they have to take additional steps.

## Slide 10: Screening Next Steps

- Screening Step 2 results will group the information based on next steps.
- Green checkmarks appear next to the benefits and programs that ACCESS NYC has determined the user may be eligible for.
- Click “**Expand to see available programs.**” Click the corresponding yellow button to access the next steps for each program.

## Slide 11: Applications

- ACCESS NYC allows users to apply for three applications directly online: Supplemental Nutrition Assistance Program (SNAP), SNAP Recertification, and Senior Citizen Rent Increase Exemption/Disability Rent Increase Exemption (SCRIE/DRIE). An account is required before a user is able to access the online applications.

## Slide 12: Recertify SNAP

- A user is only able to submit SNAP Recertification during their renewal period.
- The user will be required create an account and then submit **two** pieces of identifying information these include: date of birth, social security number, client identification number (CIN), or SNAP Case Number.

## Slide 13: Instructions & Forms

- All users have quick and easy access to the Forms List, How Do I Apply, and Documents required sections via the “**Get Information**” menu at the top of the website. These sections provide users with instructions and forms all in one centralized place.

## Slide 14: Locations & Maps

- Lastly users can get access to office locations by zip code and load maps with transit directions.

## Slide 15: Resources

- Go to [nyc.gov/ACCESSNYC](http://nyc.gov/ACCESSNYC) and use the “**Contact Us**” button if you have any questions.