Have your managing agent or superintendent conduct an immediate assessment of your property post-event. HPD and other city agencies may be contacting you, or conducting physical inspections of the property to see if there is damage to the property.

If the City contacts you by phone or email, respond quickly and appropriately. Assistance will reach you faster if you respond quickly. If you do not require assistance, City resources can be promptly and properly redirected.

If the building has sustained damage and you're working on repairs, let tenants know, especially if there are delays. Keep tenants informed of repair progress and let them know of any intermediary solutions you can provide.

Follow Disaster Signage Requirements.

Landlords are typically responsible for arranging repair work and applying for federal reimbursement following a natural disaster.

For federal assistance through FEMA, go to DisasterAssistance.gov or call 1-800-621-3362.

The City of New York will issue Notices of Violation (NOV) to owners and landlords of buildings that have failed to meet the Housing Maintenance Code. To find out your options for resolving NOV, visit nyc.gov/hpd/disaster-response.

HPD recognizes that, in some storm-related cases, repairs of violations may be delayed due to post-storm logistical difficulties and scarcity of appropriate resources. Find out more at nyc.gov/hpd/disaster-response.

For additional resources, go to:
- Preparedness for Homeowners & Building Owners: www.nyc.gov/severeweather
- HPD’s Guidelines on Disaster Response: nyc.gov/hpd/disaster-response