## **Human Resources Administration CA - March 10,2024 - Weekly Report**

**CA - Weekly Caseload Engagement Status** 

2	tal ACTIVE CASES - NYCWAY Active Single Issue Cases tal UNDERCARE CASES  DEFINITELY UNENGAGEABLE Case Head on SSI HASA Case Child Only Cases (ages 17 and under) Case Head Age 60 or Over CASE HEAD AGE ABLE CASES  DITAL ENGAGEABLE CASES  CONTAIL ENGAGEABLE CASES  CO	March 1 # 299,899 11,860 288,039 79,038 2,171 28,124 12,019 36,724 7,069 928 876 1,995 3,139 131 86,107 198,472 49,058 29,234	%  27.4%  0.8%  9.8% 4.2% 12.7%  2.5% 0.3% 0.3% 0.7% 1.19% 0.0%  29.9%	7 Days Change 1,655 (215) 1,870 432 18 68 75 271 20 (7) 21 (3) 10 (1) 452	March # 298,244 12,075 286,169 78,606 2,153 28,056 11,944 36,453 7,049 935 855 1,998 3,129 132 85,655	100.0%  27.5% 0.8% 9.8% 4.2% 12.7% 0.3% 0.3% 0.7% 1.1% 0.0%	49 Days Change 12,387 (48) 12,435 2,227 230 488 1,277 (67) (64) 58 (47) (9) (5)	# 287,512 11,908 275,604 76,811 1,939 27,894 11,531 35,447 7,136 992 818 2,042 3,148 136 83,947	27.9%  27.9%  27.9%  0.7%  10.1% 4.2%  12.9%  2.6%  0.4%  0.3% 0.7%  1.1% 0.0%
1	Active Single Issue Cases  Ital UNDERCARE CASES  DEFINITELY UNENGAGEABLE Case Head on SSI HASA Case Child Only Cases (ages 17 and under) Case Head Age 60 or Over  MPORARILY UNENGAGEABLE FTemporarily Incapacitated - Health Child Under 3 Months SSI Pending/Appealing Temporarily Exempt Pending WeCARE Scheduling/Outcome TAL UNENGAGEABLE CASES  DTAL ENGAGEABLE CASES  ENGAGED  DRK Employment	299,899 11,860 288,039 79,038 2,171 28,124 12,019 36,724 7,069 928 876 1,995 3,139 131 86,107 198,472	27.4% 0.8% 9.8% 4.2% 12.79% 2.55% 0.3% 0.3% 0.7% 1.19% 0.0% 29.9%	1,655 (215) 1,870 432 18 68 75 271 20 (7) 21 (3) 10 (1)	298,244 12,075 286,169 78,606 2,153 28,056 11,944 36,453 7,049 935 855 1,998 3,129 132	27.5% 0.8% 9.8% 4.2% 12.7% 0.3% 0.3% 0.3% 0.7% 1.1% 0.0%	12,387 (48) 12,435 2,227 232 230 488 1,277 (67) (64) 58 (47) (9) (5)	287,512 11,908 275,604 76,811 1,939 27,894 11,531 35,447 7,136 992 818 2,042 3,148 136	27.9% 0.79 10.19 4.29 12.99 2.69 0.49 0.39 0.79 1.19 0.09
TE **  TO TO TE **	Active Single Issue Cases  Ital UNDERCARE CASES  DEFINITELY UNENGAGEABLE Case Head on SSI HASA Case Child Only Cases (ages 17 and under) Case Head Age 60 or Over  MPORARILY UNENGAGEABLE FTemporarily Incapacitated - Health Child Under 3 Months SSI Pending/Appealing Temporarily Exempt Pending WeCARE Scheduling/Outcome TAL UNENGAGEABLE CASES  DTAL ENGAGEABLE CASES  ENGAGED  DRK Employment	11,860 288,039 79,038 2,171 28,124 12,019 36,724 7,069 928 876 1,995 3,139 131 86,107 198,472	27.4% 0.8% 9.8% 4.2% 12.7% 2.5% 0.3% 0.3% 0.7% 1.1% 0.0% 29.9%	(215) 1,870 432 18 68 75 271 20 (7) 21 (3) 10 (1) 452	12,075 286,169 78,606 2,153 28,056 11,944 36,453 7,049 935 855 1,998 3,129 132	27.5%  0.8% 9.8% 4.2% 12.7%  2.5% 0.3% 0.3% 0.7% 1.1% 0.0%	(48) 12,435 2,227 232 230 488 1,277 (67) (64) 58 (47) (9) (5)	76,811 1,939 27,894 11,531 35,447 7,136 992 818 2,042 3,148 136	27.9% 0.78 10.19 4.29 12.99 2.69 0.44 0.38 0.79 1.19 0.09
To   To   To   To   To   To   To   To	TAIL UNDERCARE CASES  DEFINITELY UNENGAGEABLE Case Head on SSI HASA Case Child Only Cases (ages 17 and under) Case Head Age 60 or Over  MPORARILY UNENGAGEABLE FTemporarily Incapacitated - Health Child Under 3 Months SSI Pending/Appealing Temporarily Exempt Pending WeCARE Scheduling/Outcome TAL UNENGAGEABLE CASES  DTAL ENGAGEABLE CASES  ENGAGED  DRK Employment	79,038 2,171 28,124 12,019 36,724 7,069 928 876 1,995 3,139 131 86,107 198,472	27.4% 0.8% 9.8% 4.2% 12.7% 2.5% 0.3% 0.3% 0.7% 1.1% 0.0% 29.9%	1,870  432 18 68 75 271  20 (7) 21 (3) 10 (1)  452	286,169  78,606 2,153 28,056 11,944 36,453  7,049 935 855 1,998 3,129 132	27.5%  0.8% 9.8% 4.2% 12.7%  2.5% 0.3% 0.3% 0.7% 1.1% 0.0%	2,227 232 230 488 1,277 (67) (64) 58 (47) (9) (5)	275,604  76,811 1,939 27,894 11,531 35,447  7,136 992 818 2,042 3,148 136	27.9% 0.79 10.19 4.29 12.99 2.69 0.49 0.39 0.79 1.19 0.09
### ### ##############################	DEFINITELY UNENGAGEABLE Case Head on SSI HASA Case Child Only Cases (ages 17 and under) Case Head Age 60 or Over MPORARILY UNENGAGEABLE Temporarily Incapacitated - Health Child Under 3 Months SSI Pending/Appealing Temporarily Exempt Pending WeCARE Scheduling/Outcome TAL UNENGAGEABLE CASES DTAL ENGAGEABLE CASES  ENGAGED DRK Employment	79,038 2,171 28,124 12,019 36,724  7,069 928 876 1,995 3,139 131 86,107 198,472	27.4% 0.8% 9.8% 4.2% 12.7% 2.5% 0.3% 0.3% 0.7% 1.1% 0.0% 29.9%	432 18 68 75 271 20 (7) 21 (3) 10 (1) 452	78,606 2,153 28,056 11,944 36,453 7,049 935 855 1,998 3,129 132	27.5%  0.8% 9.8% 4.2% 12.7%  2.5% 0.3% 0.3% 0.7% 1.1% 0.0%	2,227 232 230 488 1,277 (67) (64) 58 (47) (9) (5)	76,811 1,939 27,894 11,531 35,447 7,136 992 818 2,042 3,148 136	27.9% 0.79 10.19 4.29 12.99 2.6% 0.49 0.39 0.79 1.19 0.09
TE. ***  ***  ***  ***  ***  **  **  **  *	Case Head on SSI HASA Case Child Only Cases (ages 17 and under) Case Head Age 60 or Over MPORARILY UNENGAGEABLE FTEMPORARILY UNENGAGEABLE FTEMPORARILY UNENGAGEABLE FTEMPORARILY UNENGAGEABLE PSSI Pending/Appealing Temporarily Exempt Pending WeCARE Scheduling/Outcome STAL UNENGAGEABLE CASES DTAL ENGAGEABLE CASES ENGAGED DRK Employment	2,171 28,124 12,019 36,724  7,069 928 876 1,995 3,139 131  86,107  198,472	0.8% 9.8% 4.2% 12.7% 2.5% 0.3% 0.3% 0.7% 1.19% 0.0% 29.9%	18 68 75 271 20 (7) 21 (3) 10 (1)	2,153 28,056 11,944 36,453 <b>7,049</b> 935 855 1,998 3,129 132	0.8% 9.8% 4.2% 12.7% 2.5% 0.3% 0.3% 0.7% 1.1% 0.0%	232 230 488 1,277 (67) (64) 58 (47) (9) (5)	1,939 27,894 11,531 35,447 <b>7,136</b> 992 818 2,042 3,148 136	0.79 10.19 4.29 12.99 2.6% 0.49 0.39 0.79 1.19 0.09
7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7	HASA Case Child Only Cases (ages 17 and under) Case Head Age 60 or Over  MPORARILY UNENGAGEABLE Fremporarily Incapacitated - Health Child Under 3 Months PSSI Pending/Appealing Temporarily Exempt Pending WeCARE Scheduling/Outcome FRAL UNENGAGEABLE CASES  OTAL ENGAGEABLE CASES  ENGAGED  ORK Employment	28,124 12,019 36,724 <b>7,069</b> 928 876 1,995 3,139 131 <b>86,107</b> <b>198,472</b>	9.8% 4.2% 12.7%  2.5% 0.3% 0.3% 0.7% 1.1% 0.0%  29.9%	68 75 271 20 (7) 21 (3) 10 (1)	28,056 11,944 36,453 <b>7,049</b> 935 855 1,998 3,129 132	9.8% 4.2% 12.7% 2.5% 0.3% 0.3% 0.7% 1.1% 0.0%	230 488 1,277 (67) (64) 58 (47) (9) (5)	27,894 11,531 35,447 <b>7,136</b> 992 818 2,042 3,148 136	10.19 4.29 12.99 2.6% 0.49 0.39 0.79 1.19 0.09
TE	Child Only Cases (ages 17 and under) Case Head Age 60 or Over  MPORARILY UNENGAGEABLE  Temporarily Incapacitated - Health Child Under 3 Months SSI Pending/Appealing Temporarily Exempt Pending WeCARE Scheduling/Outcome  ITAL UNENGAGEABLE CASES  DTAL ENGAGEABLE CASES  ENGAGED  DRK  Employment	12,019 36,724 7,069 928 876 1,995 3,139 131 86,107 198,472	4.2% 12.7% 2.5% 0.3% 0.3% 0.7% 1.1% 0.0% 29.9%	75 271 20 (7) 21 (3) 10 (1) 452	11,944 36,453 <b>7,049</b> 935 855 1,998 3,129 132	4.2% 12.7% 2.5% 0.3% 0.3% 0.7% 1.1% 0.0%	488 1,277 (647) (643) 58 (47) (9) (5)	11,531 35,447 <b>7,136</b> 992 818 2,042 3,148 136	4.29 12.99 2.69 0.49 0.39 0.79 1.19 0.09
TE	Case Head Age 60 or Over  MPORARILY UNENGAGEABLE  PTemporarily Incapacitated - Health Child Under 3 Months PSSI Pending/Appealing Femporarily Exempt Pending WeCARE Scheduling/Outcome PTAL UNENGAGEABLE CASES  DTAL ENGAGEABLE CASES  ENGAGED  DRK Employment	36,724 7,069 928 876 1,995 3,139 131 86,107 198,472 49,058	12.7%  2.5% 0.3% 0.3% 0.7% 1.19% 0.0%  29.9%  68.9%	271 20 (7) 21 (3) 10 (1) 452	36,453 <b>7,049</b> 935 855 1,998 3,129 132	12.7%  2.5%  0.3%  0.3%  0.7%  1.1%  0.0%	(67) (64) 58 (47) (9) (5)	35,447 <b>7,136</b> 992 818 2,042 3,148 136	2.69 0.49 0.39 0.79 1.19 0.09
7 TE	MPORARILY UNENGAGEABLE PTemporarily Incapacitated - Health Child Under 3 Months PSSI Pending/Appealing Temporarily Exempt Pending WeCARE Scheduling/Outcome PTAL UNENGAGEABLE CASES  DTAL ENGAGEABLE CASES  ENGAGED  DRK Employment	7,069 928 876 1,995 3.139 131 86,107 198,472	2.5% 0.3% 0.3% 0.7% 1.1% 0.0% 29.9%	20 (7) 21 (3) 10 (1) 452	7,049 935 855 1,998 3,129 132	2.5% 0.3% 0.3% 0.7% 1.1% 0.0%	(67) (64) 58 (47) (9) (5)	7,136 992 818 2,042 3,148 136	2.6% 0.49 0.39 0.79 1.19 0.09
7	ETemporarily Incapacitated - Health Child Under 3 Months PSSI Pending/Appealing Temporarily Exempt Pending WeCARE Scheduling/Outcome PTAL UNENGAGEABLE CASES  DTAL ENGAGEABLE CASES  ENGAGED  DRK Employment	928 876 1,995 3,139 131 86,107 198,472	0.3% 0.3% 0.7% 1.1% 0.0% 29.9%	(7) 21 (3) 10 (1) <b>452</b>	935 855 1,998 3,129 132	0.3% 0.3% 0.7% 1.1% 0.0%	(64) 58 (47) (9) (5)	992 818 2,042 3,148 136	0.49 0.39 0.79 1.19 0.09
1	Child Under 3 Months PSSI Pending/Appealing Femporarily Exempt Pending WeCARE Scheduling/Outcome PTAL UNENGAGEABLE CASES  DTAL ENGAGEABLE CASES  ENGAGED  DRK Employment	876 1,995 3,139 131 86,107 198,472	0.3% 0.7% 1.1% 0.0% 29.9%	21 (3) 10 (1) <b>452</b>	855 1,998 3,129 132	0.3% 0.7% 1.1% 0.0%	58 (47) (9) (5)	818 2,042 3,148 136	0.39 0.79 1.19 0.09
2 * * * * * * * * * * * * * * * * * * *	PSSI Pending/Appealing Temporarily Exempt Pending WeCARE Scheduling/Outcome PTAL UNENGAGEABLE CASES  PTAL ENGAGEABLE CASES  ENGAGED  PORK Employment	1,995 3,139 131 <b>86,107</b> <b>198,472</b> <b>49,058</b>	0.7% 1.1% 0.0% 29.9% 68.9%	(3) 10 (1) <b>452</b>	1,998 3,129 132	0.7% 1.1% 0.0%	(47) (9) (5)	2,042 3,148 136	0.79 1.19 0.09
3	Temporarily Exempt Pending WeCARE Scheduling/Outcome PTAL UNENGAGEABLE CASES  DTAL ENGAGEABLE CASES  ENGAGED  DRK Employment	3,139 131 86,107 198,472 49,058	1.1% 0.0% <b>29.9%</b> <b>68.9%</b>	10 (1) <b>452</b>	3,129 132	1.1% 0.0%	(9) (5)	3,148 136	1.19 0.09
1	Pending WeCARE Scheduling/Outcome  PTAL UNENGAGEABLE CASES  DTAL ENGAGEABLE CASES  ENGAGED  DRK  Employment	86,107 198,472 49,058	0.0% 29.9% 68.9%	(1) 452	132	0.0%	(5)	136	0.09
7	TAL UNENGAGEABLE CASES  OTAL ENGAGEABLE CASES  ENGAGED  ORK  Employment	86,107 198,472 49,058	29.9%	452					
77 WC	ENGAGED  ORK Employment	198,472 49,058	68.9%		85,655	29.9%	2,160	83,947	30.5%
7 WC	ENGAGED  ORK  Employment	49,058		1,382					2012 /
7 WC	ENGAGED  ORK  Employment	49,058		)	197,090	68.9%	10,114	188,358	68.3%
WC 9 1	ORK Employment		24.20/		, ,		- /	)	
)   	Employment	29,234	24.3%	51	49,007	24.4%	4,886	44,172	23.0%
1			14.5%	(367)	29,601	14.8%	752	28,482	14.9%
1	* - Rudgeted	27,604	13.7%	(380)	27,984	14.0%	651	26,953	14.1%
		24,929	12.3%	(380)	25,309	12.6%	687	24,242	12.69
	- < 20 hrs	11,384	5.6%	(200)	11,584	5.8%	479	10,905	5.79
2 3	- 20+ & <30 hrs - 30+ hrs	7,244 6,301	3.6% 3.1%	(103)	7,347 6,378	3.7% 3.2%	233 (25)	7,011 6,326	3.79 3.39
1	- Not Budgeted: No Aid to Continue	2,360	1.2%	(77) 20	2,340	1.2%	19	2,341	1.29
5	-Grant Diversion	315	0.2%	(20)	335	0.2%	(55)	370	0.29
3	Wage Subsidy	0	0.0%	0	0	0.0%	0	0	0.09
	Community Service	0	0.0%	0	0	0.0%	0	0	0.0%
9	-WeCARE	0	0.0%	0	0	0.0%	0	0	0.09
	Other Work Activity	3	0.0%	0	3	0.0%	1	2	0.0%
1 5	Substance Abuse Residential Treatment	1,627	0.8%	13	1,614	0.8%	100	1,527	0.8%
	THER PARTICIPATION	19,824	9.8%	418	19,406	9.7%	4,134	15,690	8.2%
	Education/Training	2,134	1.1%	70	2,064	1.0%	390	1,744	0.9%
	Job Search Under 12weeks	7,469	3.7%	306	7,163	3.6%	3,627	3,842	2.0%
	Job Search 12weeks (+)	5 256	0.0%	0	5 225	0.0%	0	5 260	0.0%
	Student over age 15 Substance Abuse Treatment	5,256 1,104	2.6% 0.5%	21 9	5,235 1,095	2.6% 0.5%	(4) 101	5,260 1,003	2.7% 0.5%
	Substance Abuse Freument Substance Abuse/Job Search	1,104	0.0%	2	1,093	0.0%	9	1,003	0.0%
	Substance Abuse/Training	0	0.0%	0	0	0.0%	Ó	0	0.0%
	Wellness/Rehab/WeCARE	134	0.1%	0	134	0.1%	15	119	0.19
1 1	WeCARE & Substance Abuse	36	0.0%	6	30	0.0%	11	25	0.0%
	WeCARE Vocational Rehabilitation	2,129	1.1%	8	2,121	1.1%	(8)	2,137	1.1%
	WeCARE Concurrent Activity	9	0.0%	0	9	0.0%	3	6	0.0%
1 <i>I</i>	Needed at Home	1,536	0.8%	(4)	1,540	0.8%	(10)	1,546	0.8%
5	IN ENGAGEMENT PROCESS	149,044	73.8%	1,340	147,704	73.7%	5,247	143,797	75.0%
	Call -in Appointment Scheduled	3,794	1.9%	209	3,585	1.8%	1,216	2,578	1.3%
	Eligibility Call-In Appointment Scheduled	2,220	1.1%	(8)	2,228	1.1%	(154)	2,374	1.2%
	WeCARE Assessment Scheduled	4,309	2.1%	96	4,213	2.1%	613	3,696	1.9%
9 1	In Review Process	138,721	68.7%	1,043	137,678	68.7%	3,572	135,149	70.5%
o	IN SANCTION PROCESS	330	0.2%	(9)	339	0.2%	(17)	347	0.2%
	Conciliation/Conference/NOI	5	0.0%	(1)	6	0.0%	(2)	7	0.0%
	*Awaiting Conciliation Scheduling	117	0.1%	(4)	121	0.1%	(12)	129	0.19
i I	Fair Hearing	208	0.1%	(4)	212	0.1%	(3)	211	0.19
	-Contesting -Not Contesting	43 165	0.0% 0.1%	3 (7)	40 172	0.0% 0.1%	7 (10)	36 175	0.09
3	SANCTION IN EFFECT	40	0.0%	0	40	0.0%	(2)	42	0.0%
,	UNENGAGED	3,460	1.7%	36	3,424	1.7%	161	3,299	1.7%

<sup>\*</sup> Indicator includes WeCARE Cases

Note: On May 23,2016 MIS corrected the logic in NYCWAY to identify Employment cases moving action codes 18DA to WORW5 and 155G, 155Q to INT01. This impacted decrease in Employment-Grant Diversion Cases and increase in Job Search and Call-in appointment Scheduled since May 29, 2016.

Note: On September 15,2013 MIS corrected the logic in NYCWAY to identify 60 Month Converted cases using case type 16 or 17 with a state charge code of 60 or 63. This impacted decrease in 60 Month Converted Cases category and increase in SNET category since September 15, 2013.

