

# Human Resources Administration

## CA - March 10,2024 - Weekly Report

### CA - Weekly Caseload Engagement Status

	A	B	C	D	E	F	G	H	I
		March 10, 2024		7 Days	March 3, 2024		49 Days	January 21, 2024	
		#	%	Change	#	%	Change	#	%
1	<b>Total ACTIVE CASES - NYCWAY</b>	299,899		1,655	298,244		12,387	287,512	
2	Active Single Issue Cases	11,860		(215)	12,075		(48)	11,908	
3	<b>Total UNDERCARE CASES</b>	288,039	100.0%	1,870	286,169	100.0%	12,435	275,604	100.0%
4	<b>INDEFINITELY UNENGAGEABLE</b>	79,038	27.4%	432	78,606	27.5%	2,227	76,811	27.9%
5	Case Head on SSI	2,171	0.8%	18	2,153	0.8%	232	1,939	0.7%
6	HASA Case	28,124	9.8%	68	28,056	9.8%	230	27,894	10.1%
7	Child Only Cases (ages 17 and under)	12,019	4.2%	75	11,944	4.2%	488	11,531	4.2%
8	Case Head Age 60 or Over	36,724	12.7%	271	36,453	12.7%	1,277	35,447	12.9%
9	<b>TEMPORARILY UNENGAGEABLE</b>	7,069	2.5%	20	7,049	2.5%	(67)	7,136	2.6%
10	*Temporarily Incapacitated - Health	928	0.3%	(7)	935	0.3%	(64)	992	0.4%
11	Child Under 3 Months	876	0.3%	21	855	0.3%	58	818	0.3%
12	*SSI Pending/Appelling	1,995	0.7%	(3)	1,998	0.7%	(47)	2,042	0.7%
13	Temporarily Exempt	3,139	1.1%	10	3,129	1.1%	(9)	3,148	1.1%
14	Pending WeCARE Scheduling/Outcome	131	0.0%	(1)	132	0.0%	(5)	136	0.0%
15	<b>TOTAL UNENGAGEABLE CASES</b>	86,107	29.9%	452	85,655	29.9%	2,160	83,947	30.5%
16	<b>TOTAL ENGAGEABLE CASES</b>	198,472	68.9%	1,382	197,090	68.9%	10,114	188,358	68.3%
17	<b>ENGAGED</b>	49,058	24.3%	51	49,007	24.4%	4,886	44,172	23.0%
18	<b>WORK</b>	29,234	14.5%	(367)	29,601	14.8%	752	28,482	14.9%
19	Employment	27,604	13.7%	(380)	27,984	14.0%	651	26,953	14.1%
20	* -Budgeted	24,929	12.3%	(380)	25,309	12.6%	687	24,242	12.6%
21	- < 20 hrs	11,384	5.6%	(200)	11,584	5.8%	479	10,905	5.7%
22	- 20+ & <30 hrs	7,244	3.6%	(103)	7,347	3.7%	233	7,011	3.7%
23	- 30+ hrs	6,301	3.1%	(77)	6,378	3.2%	(25)	6,326	3.3%
24	-Not Budgeted: No Aid to Continue	2,360	1.2%	20	2,340	1.2%	19	2,341	1.2%
25	-Grant Diversion	315	0.2%	(20)	335	0.2%	(55)	370	0.2%
26	Wage Subsidy	0	0.0%	0	0	0.0%	0	0	0.0%
38	Community Service	0	0.0%	0	0	0.0%	0	0	0.0%
39	-WeCARE	0	0.0%	0	0	0.0%	0	0	0.0%
40	Other Work Activity	3	0.0%	0	3	0.0%	1	2	0.0%
41	Substance Abuse Residential Treatment	1,627	0.8%	13	1,614	0.8%	100	1,527	0.8%
42	<b>OTHER PARTICIPATION</b>	19,824	9.8%	418	19,406	9.7%	4,134	15,690	8.2%
43	Education/Training	2,134	1.1%	70	2,064	1.0%	390	1,744	0.9%
44	Job Search Under 12weeks	7,469	3.7%	306	7,163	3.6%	3,627	3,842	2.0%
45	Job Search 12weeks (+)	0	0.0%	0	0	0.0%	0	0	0.0%
46	Student over age 15	5,256	2.6%	21	5,235	2.6%	(4)	5,260	2.7%
47	Substance Abuse Treatment	1,104	0.5%	9	1,095	0.5%	101	1,003	0.5%
48	Substance Abuse/Job Search	17	0.0%	2	15	0.0%	9	8	0.0%
49	Substance Abuse/Training	0	0.0%	0	0	0.0%	0	0	0.0%
50	Wellness/Rehab/WeCARE	134	0.1%	0	134	0.1%	15	119	0.1%
51	WeCARE & Substance Abuse	36	0.0%	6	30	0.0%	11	25	0.0%
52	WeCARE Vocational Rehabilitation	2,129	1.1%	8	2,121	1.1%	(8)	2,137	1.1%
53	WeCARE Concurrent Activity	9	0.0%	0	9	0.0%	3	6	0.0%
54	Needed at Home	1,536	0.8%	(4)	1,540	0.8%	(10)	1,546	0.8%
55	<b>IN ENGAGEMENT PROCESS</b>	149,044	73.8%	1,340	147,704	73.7%	5,247	143,797	75.0%
56	*Call -in Appointment Scheduled	3,794	1.9%	209	3,585	1.8%	1,216	2,578	1.3%
57	* Eligibility Call-In Appointment Scheduled	2,220	1.1%	(8)	2,228	1.1%	(154)	2,374	1.2%
58	WeCARE Assessment Scheduled	4,309	2.1%	96	4,213	2.1%	613	3,696	1.9%
59	In Review Process	138,721	68.7%	1,043	137,678	68.7%	3,572	135,149	70.5%
60	<b>IN SANCTION PROCESS</b>	330	0.2%	(9)	339	0.2%	(17)	347	0.2%
61	Conciliation/Conference/NOI	5	0.0%	(1)	6	0.0%	(2)	7	0.0%
62	*Awaiting Conciliation Scheduling	117	0.1%	(4)	121	0.1%	(12)	129	0.1%
63	Fair Hearing	208	0.1%	(4)	212	0.1%	(3)	211	0.1%
64	-Contesting	43	0.0%	3	40	0.0%	7	36	0.0%
65	-Not Contesting	165	0.1%	(7)	172	0.1%	(10)	175	0.1%
66	<b>SANCTION IN EFFECT</b>	40	0.0%	0	40	0.0%	(2)	42	0.0%
67	<b>UNENGAGED</b>	3,460	1.7%	36	3,424	1.7%	161	3,299	1.7%

\* Indicator includes WeCARE Cases

Note: On May 23,2016 MIS corrected the logic in NYCWAY to identify Employment cases moving action codes 18DA to WORW5 and 155G, 155Q to INT01. This impacted decrease in Employment -Grant Diversion Cases and increase in Job Search and Call-in appointment Scheduled since May 29, 2016.

Note: On September 15,2013 MIS corrected the logic in NYCWAY to identify 60 Month Converted cases using case type 16 or 17 with a state charge code of 60 or 63. This impacted decrease in 60 Month Converted Cases category and increase in SNET category since September 15, 2013.

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