

# Human Resources Administration

## CA - July 1,2018 - Weekly Report

### CA - Weekly Caseload Engagement Status

	A	B	C	D	E	F
		July 1, 2018		28 Days Change	June 3, 2018	
		#	%		#	%
1	<b>Total ACTIVE CASES - NYCWAY</b>	186,752		1,856	184,896	
2	Active Single Issue Cases	4,056		354	3,702	
3	<b>Total UNDERCARE CASES</b>	182,696	100.0%	1,502	181,194	100.0%
4	<b>INDEFINITELY UNENGAGEABLE</b>	70,052	38.3%	382	69,670	38.5%
5	Case Head on SSI	2,786	1.5%	55	2,731	1.5%
6	HASA Case	27,555	15.1%	31	27,524	15.2%
7	Child Only Cases (ages 17 and under)	15,786	8.6%	(45)	15,831	8.7%
8	Case Head Age 60 or Over	23,925	13.1%	341	23,584	13.0%
9	<b>TEMPORARILY UNENGAGEABLE</b>	19,217	10.5%	89	19,128	10.6%
10	*Temporarily Incapacitated - Health	282	0.2%	48	234	0.1%
11	Child Under 3 Months	973	0.5%	(52)	1,025	0.6%
12	*SSI Pending/Appealing	5,364	2.9%	65	5,299	2.9%
13	Temporarily Exempt	4,923	2.7%	(199)	5,122	2.8%
14	Pending WeCARE Scheduling/Outcome	7,675	4.2%	227	7,448	4.1%
15	<b>TOTAL UNENGAGEABLE CASES</b>	89,269	48.9%	471	88,798	49.0%
16	<b>TOTAL ENGAGEABLE CASES</b>	92,597	50.7%	945	91,652	50.6%
17	<b>ENGAGED</b>	56,891	60.9%	4	56,887	61.6%
18	<b>WORK</b>	29,118	31.2%	599	28,519	30.9%
19	Employment	24,476	26.2%	567	23,909	25.9%
20	* -Budgeted	21,261	22.8%	598	20,663	22.4%
21	- < 20 hrs	5,846	6.3%	194	5,652	6.1%
22	- 20+ & <30 hrs	5,164	5.5%	97	5,067	5.5%
23	- 30+ hrs	10,251	11.0%	307	9,944	10.8%
24	-Not Budgeted: No Aid to Continue	1,942	2.1%	123	1,819	2.0%
25	-Grant Diversion	1,266	1.4%	(158)	1,424	1.5%
26	Wage Subsidy	7	0.0%	4	3	0.0%
38	Community Service	1,109	1.2%	(117)	1,226	1.3%
39	-WeCARE	1,109	1.2%	(117)	1,226	1.3%
40	Other Work Activity	1,383	1.5%	173	1,210	1.3%
41	Substance Abuse Residential Treatment	2,122	2.3%	(32)	2,154	2.3%
42	<b>OTHER PARTICIPATION</b>	27,773	29.7%	(595)	28,368	30.7%
43	Education/Training	1,841	2.0%	(837)	2,678	2.9%
44	Job Search Under 12weeks	5,230	5.6%	(118)	5,348	5.8%
45	Job Search 12weeks (+)	3	0.0%	(1)	4	0.0%
46	Student over age 15	2,530	2.7%	32	2,498	2.7%
47	Substance Abuse Treatment	3,269	3.5%	31	3,238	3.5%
48	Substance Abuse/Job Search	1,262	1.4%	69	1,193	1.3%
49	Substance Abuse/Training	17	0.0%	4	13	0.0%
50	Wellness/Rehab/WeCARE	5,694	6.1%	145	5,549	6.0%
51	WeCARE & Substance Abuse	9	0.0%	(5)	14	0.0%
52	WeCARE Vocational Rehabilitation	1,663	1.8%	81	1,582	1.7%
53	WeCARE Concurrent Activity	1,454	1.6%	(50)	1,504	1.6%
54	Needed at Home	4,801	5.1%	54	4,747	5.1%
55	<b>IN ENGAGEMENT PROCESS</b>	24,449	26.2%	676	23,773	25.7%
56	*Call -in Appointment Scheduled	13,498	14.4%	214	13,284	14.4%
57	* Eligibility Call-In Appointment Scheduled	560	0.6%	63	497	0.5%
58	WeCARE Assessment Scheduled	10,189	10.9%	346	9,843	10.7%
59	In Review Process	202	0.2%	53	149	0.2%
60	<b>IN SANCTION PROCESS</b>	11,012	11.8%	255	10,757	11.6%
61	Conciliation/Conference/NOI	9,335	10.0%	265	9,070	9.8%
62	*Awaiting Conciliation Scheduling	119	0.1%	(72)	191	0.2%
63	Fair Hearing	1,558	1.7%	62	1,496	1.6%
64	-Contesting	919	1.0%	52	867	0.9%
65	-Not Contesting	639	0.7%	10	629	0.7%
66	<b>SANCTION IN EFFECT</b>	245	0.3%	10	235	0.3%
67	<b>UNENGAGED</b>	830	0.9%	86	744	0.8%

\* Indicator includes WeCARE Cases

Note: On May 23,2016 MIS corrected the logic in NYCWAY to identify Employment cases moving action codes 18DA to WORW5 and 155G, 155Q to INT01. This impacted decrease in Employment -Grant Diversion Cases and increase in Job Search and Call-in appointment Scheduled since May 29, 2016.

Note: On September 15,2013 MIS corrected the logic in NYCWAY to identify 60 Month Converted cases using case type 16 or 17 with a state charge code of 60 or 63. This impacted decrease in 60 Month Converted Cases category and increase in SNET category since September 15, 2013.

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