



**NEW YORK CITY DEPARTMENT OF SOCIAL SERVICES  
HUMAN RESOURCES ADMINISTRATION**

**Ellen Levine**  
Chief Program Planning and  
Financial Management Officer

**Lisa Garabedian**  
Deputy Commissioner

**STEVEN BANKS**  
Commissioner

Office of Planning and  
Performance Management

Report # MCA40

**HRA FACTS: NOVEMBER 2019**

<u>CASH ASSISTANCE</u>	<u>NOVEMBER 2019</u>	<u>OCTOBER 2019</u>	<u>NOVEMBER 2018</u>	<u>NOVEMBER 2014</u>
<b>Cash Assistance Unduplicated Recipients (1 month) <sup>A</sup></b>	<b>328,623</b>	<b>334,151</b>	<b>347,937</b>	<b>349,568</b>
Recurring Assistance	320,086	323,740	339,395	341,498
Emergency Assistance Only <sup>B</sup>	8,537	10,411	8,542	8,070
FAP (formerly AFDC)	109,499	112,166	118,852	145,795
60 Month converted to SNA	82,745	82,431	86,279	76,629
SNA (formerly HR)	136,379	139,554	142,806	127,144
<b>Cases</b>	<b>179,466</b>	<b>182,604</b>	<b>185,532</b>	<b>187,155</b>
FAP (formerly AFDC)	46,309	47,340	49,785	62,908
60 Month converted to SNA	25,999	25,854	26,626	24,373
SNA (formerly HR)	107,158	109,410	109,121	99,874
<b>Children</b>	<b>146,885</b>	<b>148,872</b>	<b>155,832</b>	<b>174,593</b>
FAP (formerly AFDC)	77,515	79,130	83,522	107,104
60 Month converted to SNA	52,783	52,560	53,332	51,159
SNA (formerly HR)	16,587	17,182	18,978	16,330
<b>Cash Assistance Unduplicated Recipients (12 Months) <sup>C</sup></b>	<b>571,515</b>	<b>571,530</b>	<b>593,591</b>	<b>592,839</b>
Recurring Assistance	459,865	458,960	482,622	490,088
Emergency Assistance Only <sup>B</sup>	111,650	112,570	110,969	102,751
<b>Total Cash Assistance</b>				
<b>Gross Expenditures <sup>A</sup></b>	<b>\$123,560,159</b>	<b>\$129,593,592</b>	<b>\$123,739,216</b>	<b>\$118,287,488</b>
FAP (formerly AFDC)	\$35,125,620	\$37,356,816	\$36,178,344	\$41,855,526
60 Month converted to SNA	\$18,176,069	\$19,032,196	\$18,138,425	\$15,248,443
SNA (formerly HR)	\$70,258,470	\$73,204,580	\$69,422,447	\$61,183,519
<b>EMPLOYMENT</b>	<b>NOVEMBER 2019</b>	<b>OCTOBER 2019</b>	<b>NOVEMBER 2018</b>	<b>NOVEMBER 2014</b>
<b>HRA Assisted Entries into Employment <sup>D F</sup></b>	<b>2,449</b>	<b>3,023</b>	<b>2,592</b>	<b>3,072</b>
Retention:				
Retention - 3 Months	81%	80%	81%	N/A
Retention - 6 Months	70%	71%	75%	N/A
<b>SNAP</b>	<b>NOVEMBER 2019</b>	<b>OCTOBER 2019</b>	<b>NOVEMBER 2018</b>	<b>NOVEMBER 2014</b>
<b>SNAP Recipients</b>	<b>1,493,365</b>	<b>1,492,469</b>	<b>1,577,524</b>	<b>1,732,347</b>
Cash Assistance	361,286	361,741	382,333	392,679
Non-Cash Assistance & SSI	1,132,079	1,130,728	1,195,191	1,339,668
<b>SNAP Households</b>	<b>875,317</b>	<b>873,695</b>	<b>908,718</b>	<b>966,467</b>
Cash Assistance	180,731	181,424	187,924	188,428
Non-Cash Assistance & SSI	694,586	692,271	720,794	778,039
<b>PUBLIC HEALTH INSURANCE</b>	<b>NOVEMBER 2019</b>	<b>OCTOBER 2019</b>	<b>NOVEMBER 2018</b>	<b>NOVEMBER 2014</b>
<b>Medicaid Enrollees (HRA Administered)</b>	<b>1,539,231</b>	<b>1,543,973</b>	<b>1,676,372</b>	<b>2,576,092</b>
Medicaid - Only	827,019	835,148	936,246	1,812,446
Managed Care Enrollees	879,024	892,478	1,040,853	2,628,022
Child Health Plus Enrollees	166,111	164,577	149,583	103,598
<b>SSI</b>	<b>NOVEMBER 2019</b>	<b>OCTOBER 2019</b>	<b>NOVEMBER 2018</b>	<b>NOVEMBER 2014</b>
<b>SSI Recipients</b>	<b>401,329</b>	<b>400,912</b>	<b>407,588</b>	<b>426,989</b>
Aged	104,208	104,220	104,894	105,939
Disabled & Blind	297,121	296,692	302,694	321,050

<b><u>CHILD SUPPORT ENFORCEMENT</u></b>	<b><u>OCTOBER 2019</u></b>	<b><u>SEPTEMBER 2019</u></b>	<b><u>OCTOBER 2018</u></b>	<b><u>OCTOBER 2014</u></b>
<b>Total Cases (With Orders)</b>	<b>258,420</b>	<b>258,568</b>	<b>266,410</b>	<b>284,951</b>
CA Support Cases	27,520	27,707	30,116	32,384
NCA Support Cases	230,900	230,861	236,294	252,567
<b>Total Collections - \$000</b>	<b>59,362</b>	<b>58,433</b>	<b>60,043</b>	<b>68,988</b>
<b><u>HOMELESSNESS:</u></b>	<b><u>OCTOBER 2019</u></b>	<b><u>SEPTEMBER 2019</u></b>	<b><u>OCTOBER 2018</u></b>	<b><u>OCTOBER 2014</u></b>
<b><u>PREVENTION OR DIVERSION</u></b>				
Clients Successfully Diverted at PATH from Entering a Homeless Shelter	13.20%	11.00%	14.60%	21.75%
<b><u>EMERGENCY &amp; INTERVENTION SERVICES</u></b>	<b><u>OCTOBER 2019</u></b>	<b><u>SEPTEMBER 2019</u></b>	<b><u>OCTOBER 2018</u></b>	<b><u>OCTOBER 2014</u></b>
<b>Office of Domestic Violence:</b>				
Average Number of Families Served per Day	901	875	844	806
Nonresidential Program Active Caseload	N/A	N/A	N/A	3,497
<b><u>HASA</u></b>	<b><u>OCTOBER 2019</u></b>	<b><u>SEPTEMBER 2019</u></b>	<b><u>OCTOBER 2018</u></b>	<b><u>OCTOBER 2014</u></b>
<b>Total HASA Cases</b>	<b>33,860</b>	<b>33,722</b>	<b>33,972</b>	<b>31,981</b>
Family Cases	3,166	3,173	3,278	3,735
Single Cases	30,694	30,549	30,694	28,246
Homemaker Cases	47	48	54	104
Rental Assistance/Housing Cases	N/A	N/A	N/A	26,823
<b><u>HOME CARE</u></b>	<b><u>OCTOBER 2019</u></b>	<b><u>SEPTEMBER 2019</u></b>	<b><u>OCTOBER 2018</u></b>	<b><u>OCTOBER 2014</u></b>
<b>Total Home Care Cases</b>	<b>207,713</b>	<b>206,077</b>	<b>183,089</b>	<b>121,279</b>
Total Home Attendant Cases	2,247	2,236	2,402	3,537
Housekeeper Cases	671	676	792	996
Long Term Home Health Care Cases	0	0	0	211
Managed Long Term Care	204,795	203,165	179,895	116,535
<b><u>ADULT PROTECTIVE SERVICES</u></b>	<b><u>OCTOBER 2019</u></b>	<b><u>SEPTEMBER 2019</u></b>	<b><u>OCTOBER 2018</u></b>	<b><u>OCTOBER 2014</u></b>
Referrals Received	2,671	2,406	2,836	2,313
Assessment cases	5,390	5,030	5,462	4,107
Undercare Cases	6,511	6,456	7,203	5,861
<b><u>DIVISION OF VOLUNTARY &amp; PROPRIETARY HOMES FOR ADULTS</u></b>	<b><u>OCTOBER 2019</u></b>	<b><u>SEPTEMBER 2019</u></b>	<b><u>OCTOBER 2018</u></b>	<b><u>OCTOBER 2014</u></b>
Total Supportive Housing Beds	13,964	13,780	14,035	13,690

Source: New York City Human Resources Administration,  
Office of Planning and Performance Management, November 2019.  
For more detailed information call (929) 221-7038

<sup>A</sup> Prior to June 2013, some "60 Month Converted" cases that were changed by New York State programming directives to the Family Assistance category continued to be reported as 60 Month Converted cases. Beginning in June 2013, these cases are reported correctly in the Family Assistance category. While month to month and year to year changes in total cases and total persons are not affected by the recategorization, the changes do not permit May to June 2013 and year to year comparisons between the three case types.

<sup>B</sup> Emergency Assistance excludes the category "Safety Net Emergency Assistance" due to systems limitations

<sup>C</sup> Cash Assistance Recipients Unduplicated (12 months) reports the unduplicated number of recipients of Cash Assistance within the current and previous 11 months and allows for a more precise representation of the total number of recipients served by HRA over time.

<sup>D</sup> As of January 2014, the indicator HRA Assisted Entries into Employment replaced the prior indicator for reporting Job Placements. The new indicator only reports entries into employment for recipients who participated in an HRA program or obtained employment independently while receiving HRA benefits.

<sup>E</sup> Beginning February 2015, all data for Homelessness: Prevention or Diversion will be published with a two month lag. This is due to the increase in service volume which requires more time for the program to collect, analyze and report data.

<sup>F</sup> HRA Assisted into Employment has been adjusted from March 2017 through March 2019.