



**NEW YORK CITY DEPARTMENT OF SOCIAL SERVICES  
HUMAN RESOURCES ADMINISTRATION**

**Ellen Levine**  
Chief Program Planning and  
Financial Management Officer

**Lisa Garabedian**  
Deputy Commissioner

**STEVEN BANKS**  
Commissioner

Office of Planning and  
Performance Management

Report # MCA40

**HRA FACTS: AUGUST 2021**

	<u>AUGUST 2021</u>	<u>JULY 2021</u>	<u>AUGUST 2020</u>	<u>AUGUST 2016</u>
<b>CASH ASSISTANCE</b>				
<b>Cash Assistance Unduplicated Recipients (1 month) <sup>A</sup></b>	<b>366,147</b>	<b>368,804</b>	<b>390,441</b>	<b>370,574</b>
Recurring Assistance	363,904	366,358	385,569	360,836
Emergency Assistance Only <sup>B</sup>	2,243	2,446	4,872	9,738
FAP (formerly AFDC)	108,084	109,934	125,156	141,306
60 Month converted to SNA	93,372	92,961	92,929	87,817
SNA (formerly HR)	164,691	165,909	172,356	141,451
<b>Cases</b>	<b>200,324</b>	<b>202,138</b>	<b>215,719</b>	<b>196,010</b>
FAP (formerly AFDC)	45,597	46,419	52,874	59,601
60 Month converted to SNA	28,242	28,164	28,637	26,897
SNA (formerly HR)	126,485	127,555	134,208	109,512
<b>Children</b>	<b>152,519</b>	<b>153,891</b>	<b>164,800</b>	<b>173,362</b>
FAP (formerly AFDC)	74,207	75,674	85,867	100,105
60 Month converted to SNA	57,373	57,182	58,112	55,142
SNA (formerly HR)	20,939	21,035	20,821	18,115
<b>Cash Assistance Unduplicated Recipients (12 Months) <sup>C</sup></b>	<b>552,303</b>	<b>555,289</b>	<b>578,111</b>	<b>604,821</b>
Recurring Assistance	484,092	483,771	487,196	494,904
Emergency Assistance Only <sup>B</sup>	68,211	71,518	90,915	109,917
<b>Total Cash Assistance</b>				
<b>Gross Expenditures <sup>A</sup></b>	<b>\$113,724,542</b>	<b>\$114,871,680</b>	<b>\$131,177,674</b>	<b>\$129,927,513</b>
FAP (formerly AFDC)	\$26,954,193	\$28,096,405	\$36,184,631	\$43,071,358
60 Month converted to SNA	\$19,469,354	\$19,521,745	\$20,092,865	\$18,384,805
SNA (formerly HR)	\$67,300,995	\$67,253,530	\$74,900,178	\$68,471,350
<b>EMPLOYMENT</b>				
<b>HRA Assisted Entries into Employment <sup>D F G</sup></b>	<b>486</b>	<b>466</b>	<b>1,577</b>	<b>4,432</b>
Retention:				
Retention - 3 Months	80%	84%	86%	81%
Retention - 6 Months	72%	71%	71%	72%
<b>SNAP</b>				
<b>SNAP Recipients</b>	<b>1,692,686</b>	<b>1,708,727</b>	<b>1,683,674</b>	<b>1,707,718</b>
Cash Assistance	390,069	398,114	420,418	410,593
Non-Cash Assistance & SSI	1,302,617	1,310,613	1,263,256	1,297,125
<b>SNAP Households</b>	<b>992,190</b>	<b>1,001,472</b>	<b>985,088</b>	<b>958,408</b>
Cash Assistance	198,198	203,020	215,946	199,348
Non-Cash Assistance & SSI	793,992	798,452	769,142	759,060
<b>PUBLIC HEALTH INSURANCE</b>				
<b>Medicaid Enrollees (HRA Administered)</b>	<b>1,566,722</b>	<b>1,598,910</b>	<b>1,551,887</b>	<b>2,051,400</b>
Medicaid - Only	866,098	879,589	791,194	1,285,379
Managed Care Enrollees	683,913	743,136	867,628	1,470,912
Child Health Plus Enrollees	149,677	149,508	163,924	115,473
<b>SSI</b>				
<b>SSI Recipients</b>	<b>374,116</b>	<b>372,779</b>	<b>389,553</b>	<b>425,161</b>
Aged	97,203	96,824	100,431	107,066
Disabled & Blind	276,913	275,955	289,122	318,095

<b><u>CHILD SUPPORT ENFORCEMENT</u></b>	<b><u>JULY 2021</u></b>	<b><u>JUNE 2021</u></b>	<b><u>JULY 2020</u></b>	<b><u>JULY 2016</u></b>
<b>Total Cases (With Orders)</b>	<b>224,150</b>	<b>225,512</b>	<b>247,005</b>	<b>283,016</b>
CA Support Cases	23,489	23,991	27,433	33,574
NCA Support Cases	200,661	201,521	219,572	249,442
<b>Total Collections - \$000</b>	<b>77,152</b>	<b>66,458</b>	<b>84,139</b>	<b>69,990</b>
<b><u>HOMELESSNESS:</u></b>	<b><u>JULY 2021</u></b>	<b><u>JUNE 2021</u></b>	<b><u>JULY 2020</u></b>	<b><u>JUNE 2016</u></b>
<b><u>PREVENTION OR DIVERSION</u></b>				
Clients Successfully Diverted at PATH from Entering a Homeless Shelter	6.10%	7.70%	9.90%	10.40%
<b><u>EMERGENCY &amp; INTERVENTION SERVICES</u></b>	<b><u>JULY 2021</u></b>	<b><u>JUNE 2021</u></b>	<b><u>JULY 2020</u></b>	<b><u>JULY 2016</u></b>
<b>Office of Domestic Violence:</b>				
Average Number of Families Served per Day	720	735	796	815
Nonresidential Program Active Caseload	N/A	N/A	N/A	1,651
<b><u>HASA</u></b>	<b><u>JULY 2021</u></b>	<b><u>JUNE 2021</u></b>	<b><u>JULY 2020</u></b>	<b><u>JULY 2016</u></b>
<b>Total HASA Cases</b>	<b>33,801</b>	<b>33,809</b>	<b>33,904</b>	<b>31,188</b>
Family Cases	2,954	2,961	3,026	3,416
Single Cases	30,847	30,848	30,878	27,772
Homemaker Cases	25	27	40	70
Rental Assistance/Housing Cases	N/A	N/A	N/A	N/A
<b><u>HOME CARE</u></b>	<b><u>JULY 2021</u></b>	<b><u>JUNE 2021</u></b>	<b><u>JULY 2020</u></b>	<b><u>JULY 2016</u></b>
<b>Total Home Care Cases</b>	<b>225,285</b>	<b>225,285</b>	<b>219,076</b>	<b>138,067</b>
Total Home Attendant Cases	1,589	2,357	2,237	3,451
Housekeeper Cases	484	614	633	1,044
Long Term Home Health Care Cases	0	0	0	3
Managed Long Term Care	223,483	223,194	216,206	133,569
<b><u>ADULT PROTECTIVE SERVICES</u></b>	<b><u>JULY 2021</u></b>	<b><u>JUNE 2021</u></b>	<b><u>JULY 2020</u></b>	<b><u>JULY 2016</u></b>
Referrals Received	1,547	1,682	1,690	2,146
Assessment cases	3,066	3,212	3,100	4,096
Undercare Cases	5,718	5,845	6,389	7,025
<b><u>DIVISION OF VOLUNTARY &amp; PROPRIETARY HOMES FOR ADULTS</u></b>	<b><u>JULY 2021</u></b>	<b><u>JUNE 2021</u></b>	<b><u>JULY 2020</u></b>	<b><u>JULY 2016</u></b>
Total Supportive Housing Beds	14,018	14,014	13,995	14,045

Source: New York City Human Resources Administration, Office of Planning and Performance Management, August 2021.  
For more detailed information call (929) 221-7038

<sup>A</sup> Prior to June 2013, some "60 Month Converted" cases that were changed by New York State programming directives to the Family Assistance category continued to be reported as 60 Month Converted cases. Beginning in June 2013, these cases are reported correctly in the Family Assistance category. While month to month and year to year changes in total cases and total persons are not affected by the recategorization, the changes do not permit May to June 2013 and year to year comparisons between the three case types.

<sup>B</sup> Emergency Assistance excludes the category "Safety Net Emergency Assistance" due to systems limitations

<sup>C</sup> Cash Assistance Recipients Unduplicated (12 months) reports the unduplicated number of recipients of Cash Assistance within the current and previous 11 months and allows for a more precise representation of the total number of recipients served by HRA over time.

<sup>D</sup> As of January 2014, the indicator HRA Assisted Entries into Employment replaced the prior indicator for reporting Job Placements. The new indicator only reports entries into employment for recipients who participated in an HRA program or obtained employment independently while receiving HRA benefits.

<sup>E</sup> Beginning February 2015, all data for Homelessness: Prevention or Diversion will be published with a two month lag. This is due to the increase in service volume which requires more time for the program to collect, analyze and report data.

<sup>F</sup> HRA Assisted into Employment has been adjusted from March 2017 through March 2019.

<sup>G</sup> HRA Assisted into Employment is reporting June numbers due to delay on the system processing data.