

NEW YORK CITY DEPARTMENT OF SOCIAL SERVICES HUMAN RESOURCES ADMINISTRATION

Ellen Levine

Chief Program Performance and Financial Management

MOLLY WASOW PARK

Office of Performance Management and Data Analytics

Karl Snyder

Deputy Commissioner

Commissioner

Report # MCA40

DECEMBER 2023 499,552 495,073 4,479 142,718 112,874 243,960 276,011	490,936 485,967 4,969 140,888 111,534 238,514	DECEMBER 2022 444,823 439,275 5,548 129,714 104,249	DECEMBER 201 346,14 337,60 8,53
495,073 4,479 142,718 112,874 243,960 276,011	485,967 4,969 140,888 111,534	439,275 5,548 129,714	337,60
495,073 4,479 142,718 112,874 243,960 276,011	485,967 4,969 140,888 111,534	439,275 5,548 129,714	337,60
495,073 4,479 142,718 112,874 243,960 276,011	485,967 4,969 140,888 111,534	439,275 5,548 129,714	337,60
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142,718 112,874 243,960 276,011	140,888 111,534	129,714	0,50
112,874 243,960 276,011	111,534		
243,960 276,011		104,249	118,25
276,011	238,514		85,01
		210,860	142,87
	270 672	244.625	404.70
	270,672	244,625	184,79
59,617	58,775	54,020	49,53
35,223	34,721	32,321	26,22
181,171	177,176	158,284	109,03
190.753	188,218	174.754	154,72
			82,90
			52.64
			19,17
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720,765	710,444	614,402	593,82
612,142	603,108	546,267	482,23
108,623	107,336	68,135	111,58
\$106 221 265	¢107 111 151	\$161.025.019	\$123,117,38
			\$36,014,7
			\$18,142,64
\$115,914,505	\$114,740,631	φ95,050,916	\$68,960,0
DECEMBER 2023	NOVEMBER 2023	DECEMBER 2022	DECEMBER 201
· · · · · · · · · · · · · · · · · · ·	594		5,81
		-,	2,21
84%	87%	82%	82
75%	74%	68%	74
DE0511DED 0000	NOVEMBER 2000	DE0511DED 0000	DE0541DED 00
			DECEMBER 20 ⁻ 1,571,79
			379,3
			1,192,45
the state of the s			907,04
			186,3 720,6
700,120	7 10,7 10	700,070	7.20,0
DECEMBER 2023	NOVEMBER 2023	DECEMBER 2022	DECEMBER 201
			1,658,4
			926,55
			1,018,02
181,815	173,250	150,211	150,75
DECEMBER 2023	NOVEMBER 2023	DECEMBER 2022	DECEMBER 201
			407,19
			104,99
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	\$186,321,265 \$46,122,436 \$24,284,466 \$115,914,363 DECEMBER 2023 946 84% 75% DECEMBER 2023 1,706,326 500,536 1,205,790 1,012,792 262,366 750,426	90,885 89,841 66,936 66,204 32,932 32,173 720,765 710,444 612,142 603,108 108,623 107,336 \$186,321,265 \$187,111,151 \$46,122,436 \$48,203,228 \$24,284,466 \$24,167,292 \$115,914,363 \$114,740,631 DECEMBER 2023 NOVEMBER 2023 484% 87% 75% 74% DECEMBER 2023 1,706,326 1,693,603 500,536 490,242 1,205,790 1,203,361 1,012,792 1,006,071 262,366 257,323 750,426 748,748 DECEMBER 2023 NOVEMBER 2023 1,640,932 1,616,223 786,680 776,478 757,943 794,398 181,815 173,250 DECEMBER 2023 NOVEMBER 2023 359,458 99,932 99,124	90,885 89,841 84,126 66,936 66,204 62,566 32,932 32,173 28,062 720,765 710,444 614,402 612,142 603,108 546,267 108,623 107,336 68,135 \$186,321,265 \$187,111,151 \$161,035,018 \$46,122,436 \$48,203,228 \$41,551,742 \$24,284,466 \$24,167,292 \$23,832,358 \$115,914,363 \$114,740,631 \$95,650,918 DECEMBER 2023 NOVEMBER 2023 DECEMBER 2022 946 594 1,023 84% 87% 82% 75% 74% 68% DECEMBER 2023 NOVEMBER 2023 DECEMBER 2022 1,706,326 1,693,603 1,733,885 500,536 490,242 454,263 1,205,790 1,203,361 1,279,622 1,012,792 1,006,071 1,025,516 262,366 257,323 235,543 750,426 748,748 789,973 DECEMBER 2023 NOVEMBER 2023 DECEMBER 2022 1,640,932 1,616,223 1,498,934 786,680 776,478 714,545 757,943 794,398 738,672 181,815 173,250 DECEMBER 2022 DECEMBER 2023 1,498,934 786,680 776,478 714,545 757,943 794,398 738,672 181,815 173,250 DECEMBER 2022 359,458 99,932 99,124 99,248

CHILD SUPPORT ENFORCEMENT Total Cases (With Orders) CA Support Cases NCA Support Cases Total Collections - \$000	NOVEMBER 2023 195,996 19,876 176,120 49,174	OCTOBER 2023 196,702 20,149 176,553 61,769	NOVEMBER 2022 204,281 21,391 182,890 49,860	NOVEMBER 2018 266,263 29,872 236,391 70,966
HOMELESSNESS:	NOVEMBER 2023	OCTOBER 2023	NOVEMBER 2022	NOVEMBER 2018
PREVENTION OR DIVERSION Clients Successfully Diverted at PATH				
from Entering a Homeless Shelter	9.00%	8.50%	8.60%	14.80%
DOMESTIC VIOLENCE SERVICES	NOVEMBER 2023	OCTOBER 2023	NOVEMBER 2022	NOVEMBER 2018
Office of Domestic Violence:				
Average Number of Families Served per Day Nonresidential Program Active Caseload	746 N/A	756 N/A	780 N/A	831 N/A
Nonesidential Frogram Active Caseload	IN/A	IN/A	IN/A	IN/A
HASA	NOVEMBER 2023	OCTOBER 2023	NOVEMBER 2022	NOVEMBER 2018
Total HASA Cases	32,855	32,935	32,606	33,799
Family Cases	2,572	2,596	2,661	3,255
Single Cases	30,283	30,339	29,945	30,544
Homemaker Cases Rental Assistance/Housing Cases	18 N/A	17 N/A	16 N/A	52 N/A
Reflial Assistance/Housing Cases	IN/A	IN/A	IN/A	IN/A
HOME CARE	NOVEMBER 2023	OCTOBER 2023	NOVEMBER 2022	NOVEMBER 2018
Total Home Care Cases	269,703	266,368	244,623	185,044
Total Home Attendant Cases	1,780	1,767	2,231	2,408
Housekeeper Cases	288	294	458	773
Long Term Home Health Care Cases Managed Long Term Care	0 267.923	0 264.707	0 241.934	0 181,863
Managed Long Term Care	201,923	204,707	241,934	101,003
ADULT PROTECTIVE SERVICES	NOVEMBER 2023	OCTOBER 2023	NOVEMBER 2022	NOVEMBER 2018
Referrals Received	2,418	2,381	1,739	2,358
Assessment cases	5,683	5,103	3,236	5,012
Undercare Cases	5,448	5,566	5,523	7,107
OFFICE OF SUPPORTIVE AND AFFORDABLE HOUSING SERVICES	NOVEMBER 2023	OCTOBER 2023	NOVEMBER 2022	NOVEMBER 2018
Total Supportive Housing Beds	14,324	14,328	14,270	14,035

Source: New York City Human Resources Administration,

Office of Performance Management & Data Analytics, December 2023.

For more detailed information call (929) 221-7043

[^] Prior to June 2013, some "60 Month Converted" cases that were changed by New York State programming directives to the Family Assistance category continued to be reported as 60 Month Converted cases. Beginning in June 2013, these cases are reported correctly in the Family Assistance category. While month to month and year to year changes in total cases and total persons are not affected by the recategorization, the changes do not permit May to June 2013 and year to year comparisons between the three case types.

B Emergency Assistance excludes the category "Safety Net Emergency Assistance" due to systems limitations

Cash Assistance Recipients Unduplicated (12 months) reports the unduplicated number of recipients of Cash Assistance within the current and previous 11 months and allows for a more precise representation of the total number of recipients served by HRA over time.

DAs of January 2014, the indicator HRA Assisted Entries into Employment replaced the prior indicator for reporting Job Placements. The new indicator only reports entries into employment for recipients who participated in an HRA program or obtained employment independently while receiving HRA benefits.

E Beginning February 2015, all data for Homelessness: Prevention or Diversion will be published with a one month lag. This is due to the increase in service volume which requires more time for the program to collect, analyze and report data.

F HRA Assisted into Employment has been adjusted from March 2017 through March 2019.