

CITY OF NEW YORK, HUMAN RESOURCES ADMINISTRATION, FAMILY INDEPENDENCE ADMINISTRATION
JOBSTAT REPORT, VERSION 15.0
BUSHWICK(66) Job Center -August 2018

Director: Sharon Legree Since: 12/1/2013
 Deputies: Marcia Harris, Zita Wallace
 Deputy Regional Manager: Augustina Obosi, Roger Jarvis, Roberta Hannah
 Executive Region Manager: Marlene D. Campbell
 Staff on Board:
 Zip Codes covered: 11206, 11207, 11208, 11237, 11238

Caseload all (cases): 8,894
 Caseload recurring (cases): 8,657
 Caseload non-recurring (cases): 237
 Cases with an individual in sanction status: 5
 Average Case Size: 2.1

Caseload all (persons): 18,724
 Caseload recurring (persons): 18,217
 Caseload non-recurring (persons): 507
 Adults: 9,965
 Children: 8,758

Applications all: 2282
 Applications recurring: 1643
 Applications non recu: 639
 Applications Accepted: 21.3%

Recert. Sched: 1029

Center Performance							
	Monthly	Score: 59.1	Rank: 12	YTD	Score: 62.2	Rank: 6	
	PROVIDING ACCESS to SERVICES	ENSURING PARTICIPANT SUPPORTS are in PLACE	MOVING PARTICIPANT TOWARD ECONOMIC SECURITY	ENSURING EFFICIENCY and QUALITY in CENTER ADMINISTRATION	DELIVERY of CUSTOMER SERVICE	All	
Center							
Exceeds performance expectations	2	1	1	4	1	9	
Meets performance expectations	0	2	3	1	0	6	
Approaching performance expectation	2	0	0	0	0	2	
Fails to meet performance expectations	0	1	0	0	0	1	
City Wide Totals (19 total centers)							
Exceeds performance expectations	1	0	0	1	0	2	
Meets performance expectations	3	2	2	2	1	10	
Approaching performance expectation	0	2	0	1	0	3	
Fails to meet performance expectations	0	0	2	1	0	3	

Average Wait Time
Current Month
1:02

Non POS/PAM Transactions	
Current Month	
Count	% of Total

	Report Month	Report Month														3 month		Year to date		Prior Year		
		Performance Expectations				Center Performance				Citywide	Citywide Performance to threshold				Center		City		Center	City		
		Low	Excellent	Center Pts	Available Pts	Score	Denominator	Monthly Rank	Performance	Variance from Previous Month	Score	Centers Above threshold	Centers with-in Threshold	Centers approaching Threshold	Centers below Threshold	Score	Rank	Score	Rank	Score	Rank	
PROVIDING ACCESS to SERVICES																						
1	Jul	95%	99%	0.0	8	93.5%	1950	16	-5.2%	95.2%	2	13	2	2	96.9%	14	96.3%	96.6%	15	96.7%	95.7%	96.4%
2	Jul	95%	99%	0.0	8	94.6%	924	15	-4.7%	96.2%	7	7	3	2	97.6%	12	96.2%	97.6%	13	96.7%	96.6%	95.7%
3		96%	98%	6.0	6	99.4%	485	9	0.9%	98.3%	12	5	1	1	98.5%	12	98.3%	98.7%	11	98.3%	97.9%	98.1%
4		94%	99%	6.0	6	99.5%	203	9	-0.5%	99.0%	13	6	0	0	99.9%	5	99.0%	97.3%	15	98.1%	99.9%	98.6%
ENSURING PARTICIPANT SUPPORTS are in PLACE																						
5		97%	99%	2.9	4	98.5%	778	5	0.7%	95.9%	2	8	6	3	97.9%	8	96.1%	97.0%	9	95.6%	97.4%	96.7%
6		95%	98%	0.0	4	89.9%	69	18	1.2%	94.7%	6	5	3	5	89.8%	16	93.5%	91.8%	13	92.7%	94.6%	93.4%
7		95%	98%	1.8	6	95.9%	294	13	-0.6%	96.3%	5	12	1	1	95.4%	14	96.1%	95.3%	15	96.1%	94.9%	96.1%
8		97%	99%	6.0	6	99.3%	266	8	0.5%	98.4%	9	7	1	2	99.1%	4	98.1%	99.2%	3	98.6%	99.5%	98.7%
MOVING PARTICIPANT TOWARD ECONOMIC SECURITY																						
9		197.3	246.7	0.7	5	204	0	9	-6	117	2	8	0	9	194	9	112.8	190.5	12	115.8	189.9	120.2
10		90%	95%	2.5	5	92.5%	80	7	-6.2%	88.2%	5	4	4	6	97.1%	3	88.8%	97.2%	1	87.8%	96.6%	92.5%
11	Jul	90%	95%	1.9	5	91.9%	62	12	-4.0%	92.0%	9	3	1	6	94.9%	8	92.6%	96.8%	6	93.8%	95.1%	93.4%
12		92%	95%	5.0	5	95.6%	138	6	4.8%	93.6%	7	7	4	1	93.0%	10	93.0%	93.3%	9	93.0%	94.6%	94.6%
ENSURING EFFICIENCY and QUALITY in CENTER ADMINISTRATION																						
13	Jul	90%	95%	6.0	6	100.0%	92	1	0.0%	96.9%	13	5	1	0	100.0%	1	96.5%	98.4%	5	96.8%	98.8%	96.9%
14	May	6%	0%	0.3	6			6	0.0%	3.3%	1	6	12	0	0.0%	7	2.1%	5.7%	3	6.4%	2.6%	6.5%
15	Jul	5	0	6.0	6	0.0		1	0	1	11	7	1	0	0	1	2	0	4	4	1	3
16		95%	98%	5.0	5	100.0%	74	1	0.0%	97.8%	7	9	3	0	98.7%	7	97.5%	99.3%	4	97.2%	98.1%	94.8%
17		5%	3%	5.0	5	1.0%	95	11	1.1%	8.5%	13	5	1	0	0.7%	9	6.3%	3.5%	16	5.7%	5.7%	6.4%
18				Non Scoring		6.2%	9026			4.4%					6.1%		4.2%	6.0%		4.2%	5.6%	4.3%
19				Non Scoring		11.8%				10.1%					10.4%		9.4%	8.6%		8.4%	6.6%	6.5%
20				Non Scoring		38.5%				40.4%					45.6%		47.0%	47.3%		48.8%	51.4%	53.0%
DELIVERY of CUSTOMER SERVICE																						
21																						
22		3	0	4.0	4	0		1	0	0	16	3	0	0	0	1	0.1	0	1	0.03	0	0

**CITY OF NEW YORK, HUMAN RESOURCES ADMINISTRATION, FAMILY INDEPENDENCE ADMINISTRATION
JOBSTAT REPORT, VERSION 15.0
BUSHWICK(66) Job Center**

	Center				Borough				City Wide			
	Family Assistance	Safety Net	Moe	Non Recurring	Family Assistance	Safety Net	Moe	Non Recurring	Family Assistance	Safety Net	Moe	Non Recurring
Demographics												
Applications	657	986	n/a	639	2,196	3,726	n/a	2,633	7,308	12,417	n/a	8,479
Acceptance Rate	36.0%	53.9%	n/a	76.6%	47.9%	57.9%	n/a	72.6%	44.9%	57.5%	n/a	71.5%
Percentage New To Cash Assistance	18.2%	16.3%	1.3%	5.8%	18.4%	24.1%	6.4%	8.8%	19.0%	23.1%	7.8%	6.6%
Exits (Employment Related)	53	78	38	0	244	340	155	0	716	1,052	457	0
Exits (Non Employment Related)	191	475	130	179	733	2,099	489	840	2,851	8,050	1,631	2,993
Caseload (cases)	1,932	4,924	1,801	237	8,636	22,169	6,681	987	46,844	83,952	25,498	3,488
Caseload (at least one individual in sanction status)	1	2	2	n/a	0	0	0	n/a	2	1	3	n/a
Caseload (persons)	5,108	7,135	5,974	507	22,651	37,363	22,213	2,075	111,067	116,000	83,113	7,029
Engagement												
Employed	508	266	565	n/a	3,014	1,744	2,764	n/a	9,410	5,485	8,753	n/a
School, Training and Education	84	63	30	n/a	433	280	135	n/a	3,166	932	533	n/a
WEP and Job Search	142	267	77	n/a	573	917	288	n/a	2,075	3,039	1,109	n/a
	All Case Types				All Case Types				All Case Types			
Child Care												
Total Children in Informal Childcare												
Total Children in Formal Childcare												
Total Children in Transitional Childcare												
Child Care Not found (Report Month)		8				58				321		
# of Refused Recipient Child Care Referral w/o Good Cause		64				189				985		
	Family Assistance	Safety Net	Moe	Non Recurring	Family Assistance	Safety Net	Moe	Non Recurring	Family Assistance	Safety Net	Moe	Non Recurring
Outcomes												
Education & Training Completions				n/a				n/a				n/a
B2W Placements				n/a				n/a				n/a
Average Wage				n/a				n/a				n/a
Other Placements				n/a				n/a				n/a
Average Wage				n/a				n/a				n/a
	All Case Types				All Case Types				All Case Types			
Retention Rates (3 months)		83.6%				85.0%				0.0%		
Retention Rates (6 months)		75.0%				75.3%				0.0%		
Retention Rates (9 Months)		66.5%				69.4%				0.0%		
Retention Rates (12 Months)		62.3%				64.7%				0.0%		