

CITY OF NEW YORK, HUMAN RESOURCES ADMINISTRATION, FAMILY INDEPENDENCE ADMINISTRATION
JOBSTAT REPORT, VERSION 15.0
BUSHWICK(66) Job Center -January 2018

Director: Sharon Legree; Since: 12/1/2013
 Deputies: Marcia Harris; Zita Wallace;
 Deputy Regional Manager: Augustina Obosi, Roger Jarvis, Roberta Hannah
 Executive Region Manager: Marlene D. Campbell
 Staff on Board:
 Zip Codes covered: 11206, 11207, 11208, 11237, 11238

Caseload all (cases): 9,494
 Caseload recurring (cases): 9,272
 Caseload non-recurring (cases): 222
 Cases with an individual in sanction status: 14
 Average Case Size: 2.1

Caseload all (persons): 19,940
 Caseload recurring (persons): 19,467
 Caseload non-recurring (persons): 473
 Adults: 10,587
 Children: 9,353

Applications all: 2197
 Applications recurring: 1500
 Applications non recu: 697
 Applications Accepted: 28.0%

Recert. Sched: 1449

Center Performance							
	Monthly	Score: 59.9	Rank: 10	YTD	Score: 59.9	Rank: 10	
	PROVIDING ACCESS to SERVICES	ENSURING PARTICIPANT SUPPORTS are in PLACE	MOVING PARTICIPANT TOWARD ECONOMIC SECURITY	ENSURING EFFICIENCY and QUALITY in CENTER ADMINISTRATION	DELIVERY of CUSTOMER SERVICE	All	
Center							
Exceeds performance expectations	2	1	0	4	1	8	
Meets performance expectations	0	1	4	1	0	6	
Approaching performance expectation	1	1	0	0	0	2	
Fails to meet performance expectations	1	1	0	0	0	2	
City Wide Totals (19 total centers)							
Exceeds performance expectations	0	0	0	2	1	3	
Meets performance expectations	2	2	3	1	0	8	
Approaching performance expectation	0	1	0	0	0	1	
Fails to meet performance expectations	2	1	1	2	0	6	

Average Wait Time
Current Month
1:26

Non POS/PAM Transactions	
Current Month	
Count	% of Total

	Report Month	Performance Expectations														3 month		Year to date		Prior Year	
		Performance Expectations				Center Performance				Citywide	Citywide Performance to threshold				Center	City	Center	City	Center	City	
		Low	Excellent	Center Pts	Available Pts	Score	Denominator	Monthly Rank	Performance	Variance from Previous Month	Score	Centers Above threshold	Centers with-in Threshold	Centers approaching Threshold	Centers below Threshold	Score	Rank	Score	Rank	Score	Rank
PROVIDING ACCESS to SERVICES																					
1	Dec	95%	99%	0.0	8	93.9%	1895	15		92.7%	2	11	3	3			93.9%	15	92.7%	95.7%	96.4%
2	Dec	95%	99%	0.0	8	91.5%	897	14		90.1%	4	8	1	6			91.5%	14	90.1%	96.6%	95.7%
3		96%	98%	6.0	6	98.6%	417	9		97.4%	11	5	0	3			98.6%	9	97.4%	97.9%	98.1%
4		94%	99%	6.0	6	100.0%	265	1		96.7%	7	9	0	3			100.0%	1	96.7%	99.9%	98.6%
ENSURING PARTICIPANT SUPPORTS are in PLACE																					
5		97%	99%	0.0	4	96.7%	1077	9		95.4%	2	5	7	5			96.7%	9	95.4%	97.4%	96.7%
6		95%	98%	0.0	4	87.5%	48	13		88.9%	3	1	1	14			87.5%	13	88.9%	94.6%	93.4%
7		95%	98%	1.1	6	95.6%	428	12		95.9%	4	11	3	1			95.6%	12	95.9%	94.9%	96.1%
8		97%	99%	6.0	6	99.2%	251	5		98.2%	6	9	4	0			99.2%	5	98.2%	99.5%	98.7%
MOVING PARTICIPANT TOWARD ECONOMIC SECURITY																					
9		197.3	246.7	2.9	5	226	0	9		136	7	6	1	5			226.0	9	135.5	189.9	120.2
10		90%	95%	2.2	5	92.2%	64	1		78.7%	0	2	2	15			92.2%	1	78.7%	96.6%	92.5%
11	Dec	90%	95%	4.9	5	94.9%	78	12		92.9%	11	5	0	3			94.9%	12	92.9%	95.1%	93.4%
12		92%	95%	0.0	5	92.0%	200	12		92.5%	5	7	4	3			92.0%	12	92.5%	94.6%	94.6%
ENSURING EFFICIENCY and QUALITY in CENTER ADMINISTRATION																					
13	Dec	90%	95%	6.0	6	96.5%	86	11		96.2%	14	4	1	0			96.5%	11	96.2%	98.8%	96.9%
14	Oct	6%	0%	6.0	6			1		2.5%	19	0	0	0			0.0%	1	0.0%	2.6%	6.5%
15	Dec	5	0	4.8	6	1.0		11		7	9	5	5	0			1	11	7	1	3
16		95%	98%	5.0	5	100.0%	65	1		97.7%	9	7	2	1			100.0%	1	97.7%	98.1%	94.8%
17		5%	3%	5.0	5	2.7%	111	9		8.8%	9	3	7	0			2.7%	9	8.8%	5.7%	6.4%
18				Non Scoring		6.5%	9689			4.5%							6.5%		4.5%	5.6%	4.3%
19				Non Scoring		4.9%				6.8%							4.9%		6.8%	6.6%	6.5%
20				Non Scoring		51.4%				52.9%							51.4%		52.9%	51.4%	53.0%
DELIVERY of CUSTOMER SERVICE																					
21																					
22		3	0	4.0	4	0		1		0	19	0	0	0			0	1	0.00	0	0

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	Center				Borough				City Wide			
	Family Assistance	Safety Net	Moe	Non Recurring	Family Assistance	Safety Net	Moe	Non Recurring	Family Assistance	Safety Net	Moe	Non Recurring
Demographics												
Applications	555	945	n/a	697	1,903	3,626	n/a	3,003	6,899	12,533	n/a	10,172
Acceptance Rate	46.2%	53.1%	n/a	60.0%	51.4%	59.0%	n/a	62.9%	51.5%	55.7%	n/a	62.8%
Percentage New To Cash Assistance												
Exits (Employment Related)	64	93	26	0	256	360	126	0	800	1,127	397	0
Exits (Non Employment Related)	245	619	147	221	922	2,663	532	865	3,855	9,544	2,031	2,822
Caseload (cases)	2,168	5,182	1,922	222	9,356	23,964	7,055	881	49,984	87,797	26,378	3,094
Caseload (at least one individual in sanction status)	1	3	10	n/a	2	2	4	n/a	2	1	4	n/a
Caseload (persons)	5,719	7,368	6,380	473	24,520	39,886	23,495	1,887	118,548	121,462	86,031	6,313
Engagement												
Employed	522	265	575	n/a	3,293	1,488	2,836	n/a	9,953	4,846	9,210	n/a
School, Training and Education	102	82	34	n/a	496	391	137	n/a	2,751	1,269	541	n/a
WEP and Job Search	159	299	102	n/a	634	1,178	371	n/a	2,433	3,921	1,246	n/a
	All Case Types				All Case Types				All Case Types			
Child Care												
Total Children in Informal Childcare												
Total Children in Formal Childcare												
Total Children in Transitional Childcare												
Child Care Not found (Report Month)		7				32				275		
# of Refused Recipient Child Care Referral w/o Good Cause		66				196				977		
	Family Assistance	Safety Net	Moe	Non Recurring	Family Assistance	Safety Net	Moe	Non Recurring	Family Assistance	Safety Net	Moe	Non Recurring
Outcomes												
Education & Training Completions				n/a				n/a				n/a
B2W Placements				n/a				n/a				n/a
Average Wage				n/a				n/a				n/a
Other Placements				n/a				n/a				n/a
Average Wage				n/a				n/a				n/a
	All Case Types				All Case Types				All Case Types			
Retention Rates (3 months)		0.0%				0.0%				0.0%		
Retention Rates (6 months)		0.0%				0.0%				0.0%		
Retention Rates (9 Months)		0.0%				0.0%				0.0%		
Retention Rates (12 Months)		0.0%				0.0%				0.0%		