

**CITY OF NEW YORK, HUMAN RESOURCES ADMINISTRATION, FAMILY INDEPENDENCE ADMINISTRATION
JOBSTAT REPORT, VERSION 15.0
CLINTON HILL(67) Job Center -January 2018**

Director: Heather Logan Since: 6/30/2015
Deputies: Deborah Perez; Patricia Brisco-Bonitto
Deputy Regional Manager: Augustina Obosi, Roger Jarvis, Roberta Hannah
Executive Region Manager: Marlene D. Campbell
Staff on Board:
Zip Codes covered:11201, 11210,11212,11221, 11225, 11227, 11236, 11239

Caseload all (cases): 10,688
Caseload recurring (cases): 10,474
Caseload non-recurring (cases): 214
Cases with an individual in sanction status: 24
Average Case Size: 2.1

Caseload all (persons): 21,909
Caseload recurring (persons): 21,431
Caseload non-recurring (persons): 478
Adults: 11,641
Children: 10,268

Applications all: 2106
Applications recurring: 1349
Applications non recu: 757
Applications Accepted: 43.4%

Recert. Sched: 1760

Center Performance							
	Monthly	Score: 39.1	Rank: 16	YTD	Score: 39.1	Rank: 16	
	PROVIDING ACCESS to SERVICES	ENSURING PARTICIPANT SUPPORTS are in PLACE	MOVING PARTICIPANT TOWARD ECONOMIC SECURITY	ENSURING EFFICIENCY and QUALITY in CENTER ADMINISTRATION	DELIVERY of CUSTOMER SERVICE	All	
Center							
Exceeds performance expectations	0	2	0	2	1	5	
Meets performance expectations	1	1	3	2	0	7	
Approaching performance expectation	0	1	0	0	0	1	
Fails to meet performance expectations	3	0	1	1	0	5	
City Wide Totals (19 total centers)							
Exceeds performance expectations	0	0	0	2	1	3	
Meets performance expectations	2	2	3	1	0	8	
Approaching performance expectation	0	1	0	0	0	1	
Fails to meet performance expectations	2	1	1	2	0	6	

Average Wait Time
Current Month
1:14

Non POS/PAM Transactions	
Current Month	
Count	% of Total

	Report Month	Performance Expectations														3 month		Year to date		Prior Year	
		Performance Expectations				Center Performance				Citywide	Citywide Performance to threshold				Center	City	Center	City	Center	City	
		Low	Excellent	Center Pts	Available Pts	Score	Denominator	Monthly Rank	Performance	Variance from Previous Month	Score	Centers Above threshold	Centers with-in Threshold	Centers approaching Threshold	Centers below Threshold	Score	Rank	Score	Rank	Score	Rank
PROVIDING ACCESS to SERVICES																					
1	Dec	95%	99%	0.0	8	84.3%	1699	18		92.7%	2	11	3	3			84.3%	18	92.7%	92.1%	96.4%
2	Dec	95%	99%	0.0	8	69.2%	717	18		90.1%	4	8	1	6			69.2%	18	90.1%	91.8%	95.7%
3		96%	98%	0.0	6	91.1%	482	17		97.4%	11	5	0	3			91.1%	17	97.4%	97.6%	98.1%
4		94%	99%	0.5	6	94.4%	178	16		96.7%	7	9	0	3			94.4%	16	96.7%	98.8%	98.6%
ENSURING PARTICIPANT SUPPORTS are in PLACE																					
5		97%	99%	0.0	4	95.9%	966	12		95.4%	2	5	7	5			95.9%	12	95.4%	98.4%	96.7%
6		95%	98%	4.0	4	98.3%	58	3		88.9%	3	1	1	14			98.3%	3	88.9%	96.5%	93.4%
7		95%	98%	0.9	6	95.5%	374	13		95.9%	4	11	3	1			95.5%	13	95.9%	96.3%	96.1%
8		97%	99%	6.0	6	100.0%	269	1		98.2%	6	9	4	0			100.0%	1	98.2%	99.9%	98.7%
MOVING PARTICIPANT TOWARD ECONOMIC SECURITY																					
9		227.3	284.1	0.3	5	231	0	12		136	7	6	1	5			231.0	12	135.5	214.6	120.2
10		90%	95%	0.0	5	80.7%	83	11		78.7%	0	2	2	15			80.7%	11	78.7%	95.7%	92.5%
11	Dec	90%	95%	2.0	5	91.9%	87	15		92.9%	11	5	0	3			91.9%	15	92.9%	91.9%	93.4%
12		92%	95%	1.5	5	92.9%	197	10		92.5%	5	7	4	3			92.9%	10	92.5%	95.1%	94.6%
ENSURING EFFICIENCY and QUALITY in CENTER ADMINISTRATION																					
13	Dec	90%	95%	6.0	6	97.0%	100	10		96.2%	14	4	1	0			97.0%	10	96.2%	97.6%	96.9%
14	Oct	6%	0%	6.0	6			1		2.5%	19	0	0	0			0.0%	1	0.0%	10.7%	6.5%
15	Dec	7	0	0.0	6	123.0		19		7	9	5	5	0			123	19	7	11	3
16		95%	98%	4.2	5	97.5%	40	11		97.7%	9	7	2	1			97.5%	11	97.7%	95.3%	94.8%
17		5%	3%	3.8	5	3.5%	172	12		8.8%	9	3	7	0			3.5%	12	8.8%	6.0%	6.4%
18				Non Scoring		6.0%	10693			4.5%							6.0%		4.5%	5.8%	4.3%
19				Non Scoring		8.4%				6.8%							8.4%		6.8%	8.0%	6.5%
20				Non Scoring		47.7%				52.9%							47.7%		52.9%	48.0%	53.0%
DELIVERY of CUSTOMER SERVICE																					
21																					
22		3	0	4.0	4	0		1		0	19	0	0	0			0	1	0.00	0	0

**CITY OF NEW YORK, HUMAN RESOURCES ADMINISTRATION, FAMILY INDEPENDENCE ADMINISTRATION
JOBSTAT REPORT, VERSION 15.0
CLINTON HILL(67) Job Center**

	Center				Borough				City Wide			
	Family Assistance	Safety Net	Moe	Non Recurring	Family Assistance	Safety Net	Moe	Non Recurring	Family Assistance	Safety Net	Moe	Non Recurring
Demographics												
Applications	457	892	n/a	757	1,903	3,626	n/a	3,003	6,899	12,533	n/a	10,172
Acceptance Rate	71.2%	72.9%	n/a	65.4%	51.4%	59.0%	n/a	62.9%	51.5%	55.7%	n/a	62.8%
Percentage New To Cash Assistance												
Exits (Employment Related)	62	96	39	0	256	360	126	0	800	1,127	397	0
Exits (Non Employment Related)	278	793	153	254	922	2,663	532	865	3,855	9,544	2,031	2,822
Caseload (cases)	2,832	5,507	2,135	214	9,356	23,964	7,055	881	49,984	87,797	26,378	3,094
Caseload (at least one individual in sanction status)	9	5	10	n/a	2	2	4	n/a	2	1	4	n/a
Caseload (persons)	7,302	7,060	7,069	478	24,520	39,886	23,495	1,887	118,548	121,462	86,031	6,313
Engagement												
Employed	776	638	726	n/a	3,293	1,488	2,836	n/a	9,953	4,846	9,210	n/a
School, Training and Education	143	104	46	n/a	496	391	137	n/a	2,751	1,269	541	n/a
WEP and Job Search	186	331	103	n/a	634	1,178	371	n/a	2,433	3,921	1,246	n/a
	All Case Types				All Case Types				All Case Types			
Child Care												
Total Children in Informal Childcare												
Total Children in Formal Childcare												
Total Children in Transitional Childcare												
Child Care Not found (Report Month)			11				32				275	
# of Refused Recipient Child Care Referral w/o Good Cause			38				196				977	
	Family Assistance	Safety Net	Moe	Non Recurring	Family Assistance	Safety Net	Moe	Non Recurring	Family Assistance	Safety Net	Moe	Non Recurring
Outcomes												
Education & Training Completions				n/a				n/a				n/a
B2W Placements				n/a				n/a				n/a
Average Wage				n/a				n/a				n/a
Other Placements				n/a				n/a				n/a
Average Wage				n/a				n/a				n/a
	All Case Types				All Case Types				All Case Types			
Retention Rates (3 months)			0.0%				0.0%				0.0%	
Retention Rates (6 months)			0.0%				0.0%				0.0%	
Retention Rates (9 Months)			0.0%				0.0%				0.0%	
Retention Rates (12 Months)			0.0%				0.0%				0.0%	