

CITY OF NEW YORK, HUMAN RESOURCES ADMINISTRATION, FAMILY INDEPENDENCE ADMINISTRATION
JOBSTAT REPORT, VERSION 15.0
CONEY ISLAND(63) Job Center -July 2017

Director: Sara Mathew Since: 5/23/2016
 Deputies: Yvonne Coker; Shantel Marshall
 Deputy Regional Manager: Augustina Obosi, Roger Jarvis, Roberta Hannah
 Executive Region Manager: Marlene D. Campbell
 Staff on Board:
 Zip Codes covered: 11223, 11224, 11229, 11234, 11235, 11230, 11226

Caseload all (cases): 6,326
 Caseload recurring (cases): 6,233
 Caseload non-recurring (cases): 93
 Cases with an individual in sanction status: 10
 Average Case Size: 2.1

Caseload all (persons): 13,187
 Caseload recurring (persons): 12,986
 Caseload non-recurring (persons): 201
 Adults: 7,242
 Children: 5,945

Applications all: 1132
 Applications recurring: 766
 Applications non recu: 366
 Applications Accepted: 32.8%

Recert. Sched: 616

Center Performance							
	Monthly	Score: 71.1	Rank: 5	YTD	Score: 76.2	Rank: 4	
	PROVIDING ACCESS to SERVICES	ENSURING PARTICIPANT SUPPORTS are in PLACE	MOVING PARTICIPANT TOWARD ECONOMIC SECURITY	ENSURING EFFICIENCY and QUALITY in CENTER ADMINISTRATION	DELIVERY of CUSTOMER SERVICE	All	
Center							
Exceeds performance expectations	4	0	3	3	1	11	
Meets performance expectations	0	2	0	0	0	2	
Approaching performance expectation	0	2	0	0	0	2	
Fails to meet performance expectations	0	0	1	2	0	3	
City Wide Totals (19 total centers)							
Exceeds performance expectations	1	0	0	2	1	4	
Meets performance expectations	3	3	3	2	0	11	
Approaching performance expectation	0	1	0	1	0	2	
Fails to meet performance expectations	0	0	1	0	0	1	

Average Wait Time	
Current Month	0:46

Non POS/PAM Transactions	
Current Month	
Count	% of Total
	fa

	Report Month	Report Month														3 month		Year to date		Prior Year		
		Performance Expectations				Center Performance				Citywide	Citywide Performance to threshold				Center		City		Center	City		
		Low	Excellent	Center Pts	Available Pts	Score	Denominator	Monthly Rank	Performance	Variance from Previous Month	Score	Centers Above threshold	Centers with-in Threshold	Centers approaching Threshold	Centers below Threshold	Score	Rank	Score	Rank	Score	Rank	
PROVIDING ACCESS to SERVICES																						
1	Jun	95%	99%	8.0	8	99.5%	1071	1	-0.4%	97.2%	3	13	2	1	99.6%	1	97.8%	99.7%	1	98.2%	99.5%	97.6%
2	Jun	95%	99%	8.0	8	100.0%	502	1	0.7%	95.9%	5	8	3	3	99.6%	2	97.0%	99.6%	2	97.6%	99.4%	97.2%
3		96%	98%	6.0	6	100.0%	188	1	0.0%	98.7%	16	2	1	0	100.0%	1	99.0%	99.9%	1	98.9%	99.5%	98.4%
4		94%	99%	6.0	6	99.2%	126	14	-0.1%	98.7%	15	3	0	1	99.5%	10	99.2%	99.2%	9	99.1%	98.8%	98.3%
ENSURING PARTICIPANT SUPPORTS are in PLACE																						
5		97%	99%	0.0	4	96.4%	528	15	-1.9%	97.1%	2	11	5	1	97.6%	15	97.0%	97.9%	13	97.1%	98.8%	97.0%
6		95%	98%	3.2	4	97.4%	39	4	3.9%	94.4%	3	6	3	6	92.7%	12	93.7%	95.1%	7	94.2%	98.0%	95.3%
7		95%	98%	3.8	6	96.9%	195	10	1.8%	96.2%	5	9	1	4	95.4%	14	95.7%	95.8%	13	95.9%	97.9%	96.4%
8		97%	99%	0.0	6	96.4%	112	15	1.5%	98.1%	7	7	3	2	95.8%	18	98.0%	97.2%	17	98.5%	97.8%	98.3%
MOVING PARTICIPANT TOWARD ECONOMIC SECURITY																						
9		109.1	136.4	0.0	5	106	0	5	14	97	1	2	1	15	105	4	97.1	118.3	7	119.3	133.8	141.3
10		90%	95%	5.0	5	95.7%	70	2	-2.0%	90.3%	3	8	0	8	97.5%	1	92.1%	98.4%	1	93.4%	94.1%	91.7%
11	Jun	90%	95%	5.0	5	98.7%	75	5	-1.3%	94.9%	12	4	1	2	99.5%	1	94.0%	99.8%	1	94.5%	99.9%	94.2%
12		92%	95%	5.0	5	96.4%	83	6	3.2%	92.5%	7	5	2	5	95.2%	7	93.4%	95.9%	7	94.5%	97.7%	95.7%
ENSURING EFFICIENCY and QUALITY in CENTER ADMINISTRATION																						
13	Jun	90%	95%	6.0	6	100.0%	54	1	0.0%	95.6%	13	2	1	3	100.0%	1	96.3%	99.1%	1	97.1%	98.2%	95.2%
14	Apr	6%	0%	0.0	6	0.0%	0	16	-14.0%	2.0%	0	6	13	0	4.7%	14	2.3%	12.3%	11	6.9%	1.7%	5.5%
15	Jun	2	0	6.0	6	0.0	0	1	0	1	9	7	3	0	0	1	2	0	4	3	0	3
16		95%	98%	5.0	5	100.0%	28	1	1.9%	95.1%	9	3	1	6	99.1%	1	94.5%	99.3%	1	94.4%	99.0%	97.4%
17		5%	3%	0.0	5	7.1%	42	17	7.1%	2.9%	16	0	3	0	3.4%	14	3.5%	2.4%	14	4.1%	1.0%	6.4%
18				Non Scoring		4.5%	6104			3.9%					4.4%		4.3%	4.4%		4.3%	4.9%	4.2%
19				Non Scoring		10.8%				7.7%					7.6%		7.7%	5.8%		6.5%	7.3%	7.3%
20				Non Scoring		65.0%				54.2%					55.9%		52.4%	54.9%		51.5%	44.0%	41.3%
DELIVERY of CUSTOMER SERVICE																						
21																						
22		3	0	4.0	4	0		1	0	0	19	0	0	0	0	1	0.0	0	1	0.02	0	0

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CONEY ISLAND(63) Job Center**

	Center				Borough				City Wide			
	Family Assistance	Safety Net	Moe	Non Recurring	Family Assistance	Safety Net	Moe	Non Recurring	Family Assistance	Safety Net	Moe	Non Recurring
Demographics												
Applications	361	405	n/a	366	2,056	3,261	n/a	2,451	6,317	10,626	n/a	7,783
Acceptance Rate	41.5%	53.9%	n/a	54.3%	48.8%	56.3%	n/a	63.5%	39.1%	44.8%	n/a	53.7%
Percentage New To Cash Assistance	22.6%	31.2%	13.9%	12.5%	23.2%	22.1%	6.5%	8.8%	18.2%	19.2%	8.2%	6.1%
Exits (Employment Related)	34	37	15	0	180	284	103	0	624	984	338	0
Exits (Non Employment Related)	104	283	73	64	843	2,235	511	667	3,441	7,815	1,681	2,442
Caseload (cases)	1,492	3,711	1,030	93	9,114	23,365	6,926	814	49,642	84,162	24,723	3,016
Caseload (at least one individual in sanction status)	3	2	5	n/a	3	2	8	n/a	3	2	6	n/a
Caseload (persons)	4,053	5,455	3,478	201	24,131	38,977	23,259	1,780	116,661	115,665	80,954	6,595
Engagement												
Employed	517	160	435	n/a	3,687	1,787	3,017	n/a	10,484	5,333	9,192	n/a
School, Training and Education	85	76	32	n/a	448	341	148	n/a	2,865	1,156	587	n/a
WEP and Job Search	87	138	53	n/a	690	1,283	379	n/a	2,549	3,980	1,332	n/a
	All Case Types				All Case Types				All Case Types			
Child Care												
Total Children in Informal Childcare		437				3,624				11,680		
Total Children in Formal Childcare		2,110				15,815				38,036		
Total Children in Transitional Childcare		333				2,096				5,897		
Child Care Not found (Report Month)		3				40				190		
# of Refused Recipient Child Care Referral w/o Good Cause		27				165				617		
	Family Assistance	Safety Net	Moe	Non Recurring	Family Assistance	Safety Net	Moe	Non Recurring	Family Assistance	Safety Net	Moe	Non Recurring
Outcomes												
Education & Training Completions				n/a				n/a				n/a
B2W Placements				n/a				n/a				n/a
Average Wage				n/a				n/a				n/a
Other Placements				n/a				n/a				n/a
Average Wage				n/a				n/a				n/a
	All Case Types				All Case Types				All Case Types			
Retention Rates (3 months)		84.5%				85.0%				83.9%		
Retention Rates (6 months)		77.3%				76.7%				72.8%		
Retention Rates (9 Months)		70.6%				69.6%				68.4%		
Retention Rates (12 Months)		63.0%				63.9%				62.7%		