

**CITY OF NEW YORK, HUMAN RESOURCES ADMINISTRATION, FAMILY INDEPENDENCE ADMINISTRATION
JOBSTAT REPORT, VERSION 15.0
CONEY ISLAND(63) Job Center -January 2018**

Director: Sara Mathew Since: 5/23/2016
Deputies: Yvonne Coker; Shantel Marshall
Deputy Regional Manager: Augustina Obosi, Roger Jarvis, Roberta Hannah
Executive Region Manager: Marlene D. Campbell
Staff on Board:
Zip Codes covered: 11223, 11224, 11229, 11234, 11235, 11230, 11226

Caseload all (cases): 6,343
Caseload recurring (cases): 6,227
Caseload non-recurring (cases): 116
Cases with an individual in sanction status: 7
Average Case Size: 2.1

Caseload all (persons): 13,206
Caseload recurring (persons): 12,934
Caseload non-recurring (persons): 272
Adults: 7,249
Children: 5,957

Applications all: 1200
Applications recurring: 771
Applications non recu: 429
Applications Accepted: 32.3%
Recert. Sched: 663

Center Performance							
	Monthly	Score: 88.4	Rank: 1	YTD	Score: 88.4	Rank: 1	
	PROVIDING ACCESS to SERVICES	ENSURING PARTICIPANT SUPPORTS are in PLACE	MOVING PARTICIPANT TOWARD ECONOMIC SECURITY	ENSURING EFFICIENCY and QUALITY in CENTER ADMINISTRATION	DELIVERY of CUSTOMER SERVICE	All	
Center							
Exceeds performance expectations	3	3	3	5	1	15	
Meets performance expectations	1	0	0	0	0	1	
Approaching performance expectation	0	0	0	0	0	0	
Fails to meet performance expectations	0	1	1	0	0	2	
City Wide Totals (19 total centers)							
Exceeds performance expectations	0	0	0	2	1	3	
Meets performance expectations	2	2	3	1	0	8	
Approaching performance expectation	0	1	0	0	0	1	
Fails to meet performance expectations	2	1	1	2	0	6	

Average Wait Time
Current Month
0:38

Non POS/PAM Transactions
Current Month
Count % of Total

	Report Month	Performance Expectations														3 month		Year to date		Prior Year	
		Performance Expectations				Center Performance				Citywide	Citywide Performance to threshold				Center	City	Center	City	Center	City	
		Low	Excellent	Center Pts	Available Pts	Score	Denominator	Monthly Rank	Performance	Variance from Previous Month	Score	Centers Above threshold	Centers with-in Threshold	Centers approaching Threshold	Centers below Threshold	Score	Rank	Score	Rank	Score	Rank
PROVIDING ACCESS to SERVICES																					
1	Dec	95%	99%	8.0	8	100.0%	1050	1	Green	92.7%	2	11	3	3			100.0%	1	92.7%	99.6%	96.4%
2	Dec	95%	99%	8.0	8	99.8%	436	1	Green	90.1%	4	8	1	6			99.8%	1	90.1%	99.6%	95.7%
3		96%	98%	6.0	6	100.0%	218	1	Green	97.4%	11	5	0	3			100.0%	1	97.4%	99.8%	98.1%
4		94%	99%	3.4	6	96.8%	156	12	Yellow	96.7%	7	9	0	3			96.8%	12	96.7%	98.9%	98.6%
ENSURING PARTICIPANT SUPPORTS are in PLACE																					
5		97%	99%	4.0	4	99.2%	594	2	Green	95.4%	2	5	7	5			99.2%	2	95.4%	98.5%	96.7%
6		95%	98%	0.0	4	92.9%	28	6	Red	88.9%	3	1	1	14			92.9%	6	88.9%	97.6%	93.4%
7		95%	98%	6.0	6	98.4%	191	3	Green	95.9%	4	11	3	1			98.4%	3	95.9%	97.4%	96.1%
8		97%	99%	6.0	6	99.2%	123	6	Green	98.2%	6	9	4	0			99.2%	6	98.2%	97.8%	98.7%
MOVING PARTICIPANT TOWARD ECONOMIC SECURITY																					
9		109.1	136.4	5.0	5	148	0	5	Green	136	7	6	1	5			148.0	5	135.5	124.5	120.2
10		90%	95%	0.0	5	86.2%	65	6	Red	78.7%	0	2	2	15			86.2%	6	78.7%	98.2%	92.5%
11	Dec	90%	95%	5.0	5	100.0%	60	1	Green	92.9%	11	5	0	3			100.0%	1	92.9%	99.4%	93.4%
12		92%	95%	5.0	5	97.0%	131	2	Green	92.5%	5	7	4	3			97.0%	2	92.5%	96.0%	94.6%
ENSURING EFFICIENCY and QUALITY in CENTER ADMINISTRATION																					
13	Dec	90%	95%	6.0	6	100.0%	63	1	Green	96.2%	14	4	1	0			100.0%	1	96.2%	98.5%	96.9%
14	Oct	6%	0%	6.0	6			1	Green	2.5%	19	0	0	0			0.0%	1	0.0%	9.2%	6.5%
15	Dec	2	0	6.0	6	0.0		1	Green	7	9	5	5	0			0	1	7	0	3
16		95%	98%	5.0	5	100.0%	45	1	Green	97.7%	9	7	2	1			100.0%	1	97.7%	99.6%	94.8%
17		5%	3%	5.0	5	2.6%	39	8	Green	8.8%	9	3	7	0			2.6%	8	8.8%	2.1%	6.4%
18						Non Scoring	4.1%	6120		4.5%							4.1%		4.5%	4.3%	4.3%
19						Non Scoring	9.8%			6.8%							9.8%		6.8%	5.7%	6.5%
20						Non Scoring	72.4%			52.9%							72.4%		52.9%	55.8%	53.0%
DELIVERY of CUSTOMER SERVICE																					
21																					
22		3	0	4.0	4	0		1	Green	0	19	0	0	0			0	1	0.00	0	0

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	Center				Borough				City Wide			
	Family Assistance	Safety Net	Moe	Non Recurring	Family Assistance	Safety Net	Moe	Non Recurring	Family Assistance	Safety Net	Moe	Non Recurring
Demographics												
Applications	337	434	n/a	429	1,903	3,626	n/a	3,003	6,899	12,533	n/a	10,172
Acceptance Rate	42.4%	55.8%	n/a	59.5%	51.4%	59.0%	n/a	62.9%	51.5%	55.7%	n/a	62.8%
Percentage New To Cash Assistance												
Exits (Employment Related)	48	41	22	0	256	360	126	0	800	1,127	397	0
Exits (Non Employment Related)	126	297	64	94	922	2,663	532	865	3,855	9,544	2,031	2,822
Caseload (cases)	1,531	3,647	1,049	116	9,356	23,964	7,055	881	49,984	87,797	26,378	3,094
Caseload (at least one individual in sanction status)	1	2	4	n/a	2	2	4	n/a	2	1	4	n/a
Caseload (persons)	4,098	5,325	3,511	272	24,520	39,886	23,495	1,887	118,548	121,462	86,031	6,313
Engagement												
Employed	461	137	383	n/a	3,293	1,488	2,836	n/a	9,953	4,846	9,210	n/a
School, Training and Education	101	79	24	n/a	496	391	137	n/a	2,751	1,269	541	n/a
WEP and Job Search	107	141	69	n/a	634	1,178	371	n/a	2,433	3,921	1,246	n/a
	All Case Types				All Case Types				All Case Types			
Child Care												
Total Children in Informal Childcare												
Total Children in Formal Childcare												
Total Children in Transitional Childcare												
Child Care Not found (Report Month)		0				32				275		
# of Refused Recipient Child Care Referral w/o Good Cause		14				196				977		
	Family Assistance	Safety Net	Moe	Non Recurring	Family Assistance	Safety Net	Moe	Non Recurring	Family Assistance	Safety Net	Moe	Non Recurring
Outcomes												
Education & Training Completions				n/a				n/a				n/a
B2W Placements				n/a				n/a				n/a
Average Wage				n/a				n/a				n/a
Other Placements				n/a				n/a				n/a
Average Wage				n/a				n/a				n/a
	All Case Types				All Case Types				All Case Types			
Retention Rates (3 months)		0.0%				0.0%				0.0%		
Retention Rates (6 months)		0.0%				0.0%				0.0%		
Retention Rates (9 Months)		0.0%				0.0%				0.0%		
Retention Rates (12 Months)		0.0%				0.0%				0.0%		