

CITY OF NEW YORK, HUMAN RESOURCES ADMINISTRATION, FAMILY INDEPENDENCE ADMINISTRATION
JOBSTAT REPORT, VERSION 15.0
CROTONA(46) Job Center -August 2017

Director: Henry Cruz; Since: 2/4/2014
 Deputies: Sherley Slocumb, Frank Agbi;
 Deputy Regional Manager: James Fields, Ronald Martin, Lisa McLaughlin
 Executive Region Manager: Richard Claudio
 Staff on Board:
 Zip Codes covered:10457, 10461, 10466, 10467, 10468

Caseload all (cases): 13,025
 Caseload recurring (cases): 12,491
 Caseload non-recurring (cases): 534
 Cases with an individual in sanction status: 19
 Average Case Size: 2.3

Caseload all (persons): 29,597
 Caseload recurring (persons): 28,326
 Caseload non-recurring (persons): 1,271
 Adults: 14,886
 Children: 14,711

Applications all: 2634
 Applications recurring: 1477
 Applications non recu: 1157
 Applications Acceptar: 39.9%

Recert. Sched: 1146

Center Performance							
	Monthly	Score: 71.6	Rank: 5	YTD	Score: 63.9	Rank: 12	
	PROVIDING ACCESS to SERVICES	ENSURING PARTICIPANT SUPPORTS are in PLACE	MOVING PARTICIPANT TOWARD ECONOMIC SECURITY	ENSURING EFFICIENCY and QUALITY in CENTER ADMINISTRATION	DELIVERY of CUSTOMER SERVICE	All	
Center							
Exceeds performance expectations	1	0	2	1	0	4	
Meets performance expectations	3	4	1	3	1	12	
Approaching performance expectation	0	0	1	0	0	1	
Fails to meet performance expectations	0	0	0	1	0	1	
City Wide Totals (19 total centers)							
Exceeds performance expectations	0	0	0	1	0	1	
Meets performance expectations	4	2	4	2	1	13	
Approaching performance expectation	0	2	0	1	0	3	
Fails to meet performance expectations	0	0	0	1	0	1	

Average Wait Time	
Current Month	
Non POS/PAM Transactions	
Current Month	
Count	% of Total
45	0.30

	Report Month	Performance Expectations														3 month		Year to date		Prior Year		
		Performance Expectations				Center Performance				Citywide	Citywide Performance to threshold				Center	City	Center	City	Center	City		
		Low	Excellent	Center Pts	Available Pts	Score	Denominator	Monthly Rank	Performance	Variance from Previous Month	Score	Centers Above threshold	Centers with-in Threshold	Centers approaching Threshold	Centers below Threshold	Score	Rank	Score	Rank	Score	Rank	
PROVIDING ACCESS to SERVICES																						
1	Jul	95%	99%	7.9	8	98.9%	2161	5	-0.1%	96.0%	3	9	2	5	99.2%	4	97.0%	99.1%	4	97.9%	98.1%	97.6%
2	Jul	95%	99%	7.5	8	98.8%	814	7	0.0%	96.3%	5	9	2	3	98.9%	6	96.4%	98.8%	6	97.4%	98.4%	97.2%
3		96%	98%	5.6	6	97.9%	422	12	-1.1%	97.8%	10	7	2	0	98.9%	6	98.5%	98.6%	14	98.7%	98.4%	98.4%
4		94%	99%	6.0	6	100.0%	114	1	0.0%	98.8%	16	2	0	1	99.2%	11	98.7%	99.5%	6	99.1%	99.4%	98.3%
ENSURING PARTICIPANT SUPPORTS are in PLACE																						
5		97%	99%	2.0	4	98.0%	1244	9	0.2%	96.9%	3	13	1	2	97.9%	12	97.1%	97.8%	15	97.0%	97.6%	97.0%
6		95%	98%	1.5	4	96.1%	129	9	1.1%	94.9%	4	7	2	5	95.3%	8	94.7%	95.0%	8	94.3%	97.1%	95.3%
7		95%	98%	5.5	6	97.7%	531	6	2.1%	96.6%	4	10	4	1	96.6%	11	96.1%	96.4%	14	96.0%	95.8%	96.4%
8		97%	99%	2.4	6	97.8%	362	13	0.7%	98.5%	9	8	2	0	97.7%	14	98.3%	98.3%	16	98.5%	97.7%	98.3%
MOVING PARTICIPANT TOWARD ECONOMIC SECURITY																						
9		207.0	258.8	5.0	5	263	0	5	57	123	5	5	1	7	213	6	102.2	237.5	4	119.8	262.3	141.3
10		90%	95%	0.0	5	89.7%	126	18	3.4%	94.2%	9	8	1	1	89.2%	15	92.8%	91.7%	11	93.5%	96.3%	91.7%
11	Jul	90%	95%	5.0	5	97.2%	108	7	2.5%	93.6%	11	3	1	4	94.3%	10	93.6%	96.8%	8	94.4%	98.7%	94.2%
12		92%	95%	1.9	5	93.1%	204	15	3.0%	94.7%	8	9	2	0	90.3%	17	93.3%	93.1%	16	94.6%	94.9%	95.7%
ENSURING EFFICIENCY and QUALITY in CENTER ADMINISTRATION																						
13	Jul	90%	95%	5.2	6	94.3%	106	16	-5.7%	96.5%	15	3	1	0	98.1%	8	95.9%	97.1%	14	97.0%	91.3%	95.2%
14	May	6%	0%	0.0	6			15	9.3%	1.3%	1	6	12	0	6.9%	13	1.9%	9.8%	8	6.7%	4.6%	5.5%
15	Jul	6	0	4.9	6	1.0		8	1	4	7	6	5	0	0	5	3	2	7	3	3	3
16		95%	98%	3.5	5	97.1%	69	13	-0.6%	97.3%	10	5	2	1	96.0%	12	95.9%	96.0%	15	94.7%	97.4%	97.4%
17		5%	3%	5.0	5	1.3%	159	11	-0.1%	4.7%	11	1	7	0	1.3%	10	3.9%	1.2%	10	4.2%	0.9%	6.4%
18				Non Scoring		5.4%	12596			4.4%					5.3%		4.2%	5.6%		4.3%	5.6%	4.2%
19				Non Scoring		8.6%				7.0%					9.7%		7.7%	7.9%		6.6%	9.6%	7.3%
20				Non Scoring		59.4%				54.2%					52.1%		53.9%	55.7%		51.9%	48.4%	41.3%
DELIVERY of CUSTOMER SERVICE																						
21																						
22		3	0	2.7	4	1		17	1	0	16	2	0	0	0	17	0.0	0	16	0.03	0	0

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	Center				Borough				City Wide			
	Family Assistance	Safety Net	Moe	Non Recurring	Family Assistance	Safety Net	Moe	Non Recurring	Family Assistance	Safety Net	Moe	Non Recurring
Demographics												
Applications	667	810	n/a	1,157	2,648	3,138	n/a	3,601	7,579	12,243	n/a	9,738
Acceptance Rate	64.0%	70.7%	n/a	78.2%	57.1%	70.5%	n/a	78.8%	50.3%	55.5%	n/a	64.5%
Percentage New To Cash Assistance												
Exits (Employment Related)	72	79	51	0	287	292	195	0	711	1,087	401	0
Exits (Non Employment Related)	244	518	182	464	856	1,965	625	1,282	2,984	7,488	1,520	3,089
Caseload (cases)	3,821	5,430	3,240	534	12,712	20,489	11,411	1,404	49,026	82,958	25,159	3,611
Caseload (at least one individual in sanction status)	7	4	8	n/a	5	4	10	n/a	3	2	7	n/a
Caseload (persons)	10,083	7,570	10,673	1,271	28,194	27,389	37,283	3,182	110,357	113,420	82,065	7,794
Engagement												
Employed	1,107	359	1,284	n/a	3,847	1,305	4,476	n/a	10,400	5,229	9,744	n/a
School, Training and Education	186	102	76	n/a	653	445	284	n/a	2,940	1,237	567	n/a
WEP and Job Search	262	254	142	n/a	982	1,071	606	n/a	2,248	3,547	1,282	n/a
	All Case Types				All Case Types				All Case Types			
Child Care												
Total Children in Informal Childcare		1,403				5,480				12,155		
Total Children in Formal Childcare		4,142				14,196				38,086		
Total Children in Transitional Childcare		585				2,174				5,887		
Child Care Not found (Report Month)		13				86				237		
# of Refused Recipient Child Care Referral w/o Good Cause		65				251				675		
	Family Assistance	Safety Net	Moe	Non Recurring	Family Assistance	Safety Net	Moe	Non Recurring	Family Assistance	Safety Net	Moe	Non Recurring
Outcomes												
Education & Training Completions				n/a				n/a				n/a
B2W Placements				n/a				n/a				n/a
Average Wage				n/a				n/a				n/a
Other Placements				n/a				n/a				n/a
Average Wage				n/a				n/a				n/a
	All Case Types				All Case Types				All Case Types			
Retention Rates (3 months)		86.8%				84.5%				84.1%		
Retention Rates (6 months)		75.0%				73.3%				73.6%		
Retention Rates (9 Months)		74.8%				67.8%				67.8%		
Retention Rates (12 Months)		63.6%				60.9%				61.1%		