

**CITY OF NEW YORK, HUMAN RESOURCES ADMINISTRATION, FAMILY INDEPENDENCE ADMINISTRATION
JOBSTAT REPORT, VERSION 15.0
CROTONA(46) Job Center -January 2018**

Director: Henry Cruz; Since: 2/4/2014
Deputies: Sherley Slocumb, Frank Agbi;
Deputy Regional Manager: James Fields, Ronald Martin, Lisa McLaughlin
Executive Region Manager: Richard Claudio
Staff on Board:
Zip Codes covered: 10457, 10461, 10466, 10467, 10468

Caseload all (cases): 13,430
Caseload recurring (cases): 13,059
Caseload non-recurring (cases): 371
Cases with an individual in sanction status: 16
Average Case Size: 2.3

Caseload all (persons): 30,422
Caseload recurring (persons): 29,664
Caseload non-recurring (persons): 758
Adults: 15,401
Children: 15,021

Applications all: 2608
Applications recurring: 1426
Applications non recu: 1182
Applications Accepted: 38.0%

Recert. Sched: 1558

Center Performance							
	Monthly	Score: 35.7	Rank: 18	YTD	Score: 35.7	Rank: 18	
	PROVIDING ACCESS to SERVICES	ENSURING PARTICIPANT SUPPORTS are in PLACE	MOVING PARTICIPANT TOWARD ECONOMIC SECURITY	ENSURING EFFICIENCY and QUALITY in CENTER ADMINISTRATION	DELIVERY of CUSTOMER SERVICE	All	
Center							
Exceeds performance expectations	1	0	2	1	1	5	
Meets performance expectations	1	0	0	2	0	3	
Approaching performance expectation	0	3	1	0	0	4	
Fails to meet performance expectations	2	1	1	2	0	6	
City Wide Totals (19 total centers)							
Exceeds performance expectations	0	0	0	2	1	3	
Meets performance expectations	2	2	3	1	0	8	
Approaching performance expectation	0	1	0	0	0	1	
Fails to meet performance expectations	2	1	1	2	0	6	

Average Wait Time	
Current Month	
Non POS/PAM Transactions	
Current Month	
Count	% of Total

	Report Month	Performance Expectations														3 month		Year to date		Prior Year	
		Performance Expectations				Center Performance				Citywide	Citywide Performance to threshold				Center	City	Center	City	Center	City	
		Low	Excellent	Center Pts	Available Pts	Score	Denominator	Monthly Rank	Performance	Variance from Previous Month	Score	Centers Above threshold	Centers with-in Threshold	Centers approaching Threshold	Centers below Threshold	Score	Rank	Score	Rank	Score	Rank
PROVIDING ACCESS to SERVICES																					
1	Dec	95%	99%	0.0	8	68.4%	2272	19		92.7%	2	11	3	3			68.4%	19	92.7%	96.8%	96.4%
2	Dec	95%	99%	0.0	8	52.5%	904	19		90.1%	4	8	1	6			52.5%	19	90.1%	92.4%	95.7%
3		96%	98%	5.0	6	97.7%	386	15		97.4%	11	5	0	3			97.7%	15	97.4%	98.2%	98.1%
4		94%	99%	6.0	6	99.5%	186	6		96.7%	7	9	0	3			99.5%	6	96.7%	99.6%	98.6%
ENSURING PARTICIPANT SUPPORTS are in PLACE																					
5		97%	99%	0.0	4	96.2%	1432	11		95.4%	2	5	7	5			96.2%	11	95.4%	97.4%	96.7%
6		95%	98%	0.0	4	80.2%	101	18		88.9%	3	1	1	14			80.2%	18	88.9%	94.4%	93.4%
7		95%	98%	0.0	6	95.0%	596	16		95.9%	4	11	3	1			95.0%	16	95.9%	96.0%	96.1%
8		97%	99%	0.0	6	96.3%	406	18		98.2%	6	9	4	0			96.3%	18	98.2%	98.0%	98.7%
MOVING PARTICIPANT TOWARD ECONOMIC SECURITY																					
9		207.0	258.8	5.0	5	269	0	6		136	7	6	1	5			269.0	6	135.5	241.0	120.2
10		90%	95%	0.0	5	73.3%	116	16		78.7%	0	2	2	15			73.3%	16	78.7%	90.2%	92.5%
11	Dec	90%	95%	5.0	5	95.2%	145	11		92.9%	11	5	0	3			95.2%	11	92.9%	93.3%	93.4%
12		92%	95%	0.0	5	91.3%	231	14		92.5%	5	7	4	3			91.3%	14	92.5%	92.9%	94.6%
ENSURING EFFICIENCY and QUALITY in CENTER ADMINISTRATION																					
13	Dec	90%	95%	2.5	6	92.1%	101	18		96.2%	14	4	1	0			92.1%	18	96.2%	96.6%	96.9%
14	Oct	6%	0%	6.0	6			1		2.5%	19	0	0	0			0.0%	1	0.0%	7.7%	6.5%
15	Dec	6	0	0.0	6	8.0		16		7	9	5	5	0			8	16	7	2	3
16		95%	98%	2.2	5	96.3%	108	14		97.7%	9	7	2	1			96.3%	14	97.7%	96.0%	94.8%
17		5%	3%	0.0	5	11.3%	213	16		8.8%	9	3	7	0			11.3%	16	8.8%	2.4%	6.4%
18						Non Scoring	5.2%	13254		4.5%							5.2%		4.5%	5.3%	4.3%
19						Non Scoring	5.3%			6.8%							5.3%		6.8%	7.6%	6.5%
20						Non Scoring	55.6%			52.9%							55.6%		52.9%	57.5%	53.0%
DELIVERY of CUSTOMER SERVICE																					
21																					
22		3	0	4.0	4	0		1		0	19	0	0	0			0	1	0.00	0	0

**CITY OF NEW YORK, HUMAN RESOURCES ADMINISTRATION, FAMILY INDEPENDENCE ADMINISTRATION
JOBSTAT REPORT, VERSION 15.0
CROTONA(46) Job Center**

	Center				Borough				City Wide			
	Family Assistance	Safety Net	Moe	Non Recurring	Family Assistance	Safety Net	Moe	Non Recurring	Family Assistance	Safety Net	Moe	Non Recurring
Demographics												
Applications	636	790	n/a	1,182	2,545	3,407	n/a	4,033	6,899	12,533	n/a	10,172
Acceptance Rate	62.7%	76.4%	n/a	76.9%	54.8%	64.0%	n/a	72.3%	51.5%	55.7%	n/a	62.8%
Percentage New To Cash Assistance												
Exits (Employment Related)	84	68	38	0	304	306	169	0	800	1,127	397	0
Exits (Non Employment Related)	328	778	274	404	1,312	2,957	950	1,216	3,855	9,544	2,031	2,822
Caseload (cases)	3,849	5,849	3,361	371	14,561	24,936	12,791	1,301	49,984	87,797	26,378	3,094
Caseload (at least one individual in sanction status)	5	2	9	n/a	3	1	7	n/a	2	1	4	n/a
Caseload (persons)	10,260	8,261	11,143	758	38,041	33,860	41,804	2,702	118,548	121,462	86,031	6,313
Engagement												
Employed	1,115	363	1,338	n/a	3,801	1,358	4,387	n/a	9,953	4,846	9,210	n/a
School, Training and Education	164	116	77	n/a	691	461	273	n/a	2,751	1,269	541	n/a
WEP and Job Search	243	290	139	n/a	1,075	1,283	574	n/a	2,433	3,921	1,246	n/a
	All Case Types				All Case Types				All Case Types			
Child Care												
Total Children in Informal Childcare												
Total Children in Formal Childcare												
Total Children in Transitional Childcare												
Child Care Not found (Report Month)			31				134				275	
# of Refused Recipient Child Care Referral w/o Good Cause			109				437				977	
	Family Assistance	Safety Net	Moe	Non Recurring	Family Assistance	Safety Net	Moe	Non Recurring	Family Assistance	Safety Net	Moe	Non Recurring
Outcomes												
Education & Training Completions				n/a				n/a				n/a
B2W Placements				n/a				n/a				n/a
Average Wage				n/a				n/a				n/a
Other Placements				n/a				n/a				n/a
Average Wage				n/a				n/a				n/a
	All Case Types				All Case Types				All Case Types			
Retention Rates (3 months)			0.0%				0.0%				0.0%	
Retention Rates (6 months)			0.0%				0.0%				0.0%	
Retention Rates (9 Months)			0.0%				0.0%				0.0%	
Retention Rates (12 Months)			0.0%				0.0%				0.0%	