

**CITY OF NEW YORK, HUMAN RESOURCES ADMINISTRATION, FAMILY INDEPENDENCE ADMINISTRATION**  
**JOBSTAT REPORT, VERSION 15.0**  
**DEKALB(64) Job Center -July 2017**

Director: Lyvette Belser; Since: 10/1/2010  
 Deputies: Dwayne Holloway; Dawn Moses  
 Deputy Regional Manager: Augustina Obosi, Roger Jarvis, Roberta Hannah  
 Executive Region Manager: Marlene D. Campbell  
 Staff on Board:  
 Zip Codes covered:11203, 11205, 11211, 11213, 11216, 11217,11222, 11231, 11233,11249,11251

Caseload all (cases): 9,902  
 Caseload recurring (cases): 9,668  
 Caseload non-recurring (cases): 234  
 Cases with an individual in sanction status: 18  
 Average Case Size: 2.1

Caseload all (persons): 20,355  
 Caseload recurring (persons): 19,856  
 Caseload non-recurring (persons): 499  
 Adults: 11,081  
 Children: 9,274

Applications all: 2154  
 Applications recurring: 1442  
 Applications non recu: 712  
 Applications Acceptar: 35.8%  
 Recert. Sched: 1119

Center Performance							
	Monthly	Score: 75.2	Rank: 4	YTD	Score: 76.2	Rank: 5	
	PROVIDING ACCESS to SERVICES	ENSURING PARTICIPANT SUPPORTS are in PLACE	MOVING PARTICIPANT TOWARD ECONOMIC SECURITY	ENSURING EFFICIENCY and QUALITY in CENTER ADMINISTRATION	DELIVERY of CUSTOMER SERVICE	All	
Center							
Exceeds performance expectations	2	1	2	3	1	9	
Meets performance expectations	2	2	1	2	0	7	
Approaching performance expectation	0	1	0	0	0	1	
Fails to meet performance expectations	0	0	1	0	0	1	
<b>City Wide Totals (19 total centers)</b>							
Exceeds performance expectations	1	0	0	2	1	4	
Meets performance expectations	3	3	3	2	0	11	
Approaching performance expectation	0	1	0	1	0	2	
Fails to meet performance expectations	0	0	1	0	0	1	

Average Wait Time
Current Month
1:07

Non POS/PAM Transactions	
Count	% of Total

	Report Month	Report Month														3 month		Year to date		Prior Year			
		Performance Expectations				Center Performance				Citywide	Citywide Performance to threshold				Center		City		Center	City			
		Low	Excellent	Center Pts	Available Pts	Score	Denominator	Monthly Rank	Performance	Variance from Previous Month	Score	Centers Above threshold	Centers with-in Threshold	Centers approaching Threshold	Centers below Threshold	Score	Rank	Score	Rank	Score	Rank		
<b>PROVIDING ACCESS to SERVICES</b>																							
1	Jun	95%	99%	7.1	8	98.5%	2110	9	0.2%	97.2%	3	13	2	1	98.5%	8	97.8%	98.6%	12	98.2%	98.2%	97.6%	
2	Jun	95%	99%	6.3	8	98.1%	965	9	-0.7%	95.9%	5	8	3	3	98.4%	9	97.0%	98.8%	8	97.6%	98.4%	97.2%	
3		96%	98%	6.0	6	99.4%	475	10	-0.1%	98.7%	16	2	1	0	99.6%	7	99.0%	99.6%	3	98.9%	97.6%	98.4%	
4		94%	99%	6.0	6	100.0%	173	1	0.5%	98.7%	15	3	0	1	99.5%	7	99.2%	99.2%	8	99.1%	99.3%	98.3%	
<b>ENSURING PARTICIPANT SUPPORTS are in PLACE</b>																							
5		97%	99%	2.9	4	98.4%	1022	7	0.1%	97.1%	2	11	5	1	98.4%	9	97.0%	98.1%	11	97.1%	98.2%	97.0%	
6		95%	98%	0.0	4	94.3%	53	10	-4.1%	94.4%	3	6	3	6	95.9%	6	93.7%	97.6%	1	94.2%	93.7%	95.3%	
7		95%	98%	5.3	6	97.6%	382	6	0.4%	96.2%	5	9	1	4	96.9%	7	95.7%	96.9%	11	95.9%	97.2%	96.4%	
8		97%	99%	6.0	6	99.5%	212	4	-0.5%	98.1%	7	7	3	2	99.7%	2	98.0%	99.5%	5	98.5%	99.2%	98.3%	
<b>MOVING PARTICIPANT TOWARD ECONOMIC SECURITY</b>																							
9		201.7	252.1	0.0	5	186	0	7		29	97	1	2	1	15	174	8	97.1	213.7	8	119.3	244.1	141.3
10		90%	95%	1.4	5	91.4%	105	7	-3.9%	90.3%	3	8	0	8	93.2%	8	92.1%	94.5%	7	93.4%	88.1%	91.7%	
11	Jun	90%	95%	5.0	5	98.9%	92	4	0.1%	94.9%	12	4	1	2	99.2%	2	94.0%	99.3%	2	94.5%	99.2%	94.2%	
12		92%	95%	5.0	5	96.7%	123	5	3.3%	92.5%	7	5	2	5	95.7%	6	93.4%	96.8%	3	94.5%	96.3%	95.7%	
<b>ENSURING EFFICIENCY and QUALITY in CENTER ADMINISTRATION</b>																							
13	Jun	90%	95%	6.0	6	98.9%	92	6	0.0%	95.6%	13	2	1	3	98.2%	10	96.3%	97.4%	14	97.1%	96.9%	95.2%	
14	Apr	6%	0%	0.2	6	0.0%	0	6	0.0%	2.0%	0	6	13	0	1.7%	5	2.3%	5.8%	5	6.9%	10.8%	5.5%	
15	Jun	6	0	6.0	6	0.0		1	0	1	9	7	3	0	0	3	2	5	14	3	11	3	
16		95%	98%	3.1	5	96.9%	32	12	0.8%	95.1%	9	3	1	6	97.1%	9	94.5%	97.2%	14	94.4%	97.7%	97.4%	
17		5%	3%	5.0	5	0.0%	145	1	0.0%	2.9%	16	0	3	0	0.0%	1	3.5%	0.0%	1	4.1%	0.0%	6.4%	
18						Non Scoring	5.3%	10247		3.9%					6.0%		4.3%	6.0%		4.3%	6.3%	4.2%	
19						Non Scoring	6.1%			7.7%					8.4%		7.7%	6.9%		6.5%	9.2%	7.3%	
20						Non Scoring	56.6%			54.2%					55.1%		52.4%	58.6%		51.5%	53.5%	41.3%	
<b>DELIVERY of CUSTOMER SERVICE</b>																							
21																							
22		3	0	4.0	4	0		1	0	0	19	0	0	0	0	1	0.0	0	1	0.02	0	0	

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	Center				Borough				City Wide			
	Family Assistance	Safety Net	Moe	Non Recurring	Family Assistance	Safety Net	Moe	Non Recurring	Family Assistance	Safety Net	Moe	Non Recurring
<b>Demographics</b>												
Applications	453	989	n/a	712	2,056	3,261	n/a	2,451	6,317	10,626	n/a	7,783
Acceptance Rate	57.9%	60.6%	n/a	71.6%	48.8%	56.3%	n/a	63.5%	39.1%	44.8%	n/a	53.7%
Percentage New To Cash Assistance	22.0%	16.7%	8.2%	7.6%	23.2%	22.1%	6.5%	8.8%	18.2%	19.2%	8.2%	6.1%
Exits (Employment Related)	37	98	30	0	180	284	103	0	624	984	338	0
Exits (Non Employment Related)	165	644	141	187	843	2,235	511	667	3,441	7,815	1,681	2,442
Caseload (cases)	2,031	6,002	1,635	234	9,114	23,365	6,926	814	49,642	84,162	24,723	3,016
Caseload (at least one individual in sanction status)	2	3	13	n/a	3	2	8	n/a	3	2	6	n/a
Caseload (persons)	5,170	9,307	5,379	499	24,131	38,977	23,259	1,780	116,661	115,665	80,954	6,595
<b>Engagement</b>												
Employed	742	388	692	n/a	3,687	1,787	3,017	n/a	10,484	5,333	9,192	n/a
School, Training and Education	99	82	36	n/a	448	341	148	n/a	2,865	1,156	587	n/a
WEP and Job Search	166	461	83	n/a	690	1,283	379	n/a	2,549	3,980	1,332	n/a
	All Case Types				All Case Types				All Case Types			
<b>Child Care</b>												
Total Children in Informal Childcare		975				3,624				11,680		
Total Children in Formal Childcare		3,305				15,815				38,036		
Total Children in Transitional Childcare		467				2,096				5,897		
Child Care Not found (Report Month)		12				40				190		
# of Refused Recipient Child Care Referral w/o Good Cause		39				165				617		
	Family Assistance	Safety Net	Moe	Non Recurring	Family Assistance	Safety Net	Moe	Non Recurring	Family Assistance	Safety Net	Moe	Non Recurring
<b>Outcomes</b>												
Education & Training Completions				n/a				n/a				n/a
B2W Placements				n/a				n/a				n/a
Average Wage				n/a				n/a				n/a
Other Placements				n/a				n/a				n/a
Average Wage				n/a				n/a				n/a
	All Case Types				All Case Types				All Case Types			
Retention Rates (3 months)		88.7%				85.0%				83.9%		
Retention Rates (6 months)		75.4%				76.7%				72.8%		
Retention Rates (9 Months)		70.4%				69.6%				68.4%		
Retention Rates (12 Months)		54.6%				63.9%				62.7%		