

**CITY OF NEW YORK, HUMAN RESOURCES ADMINISTRATION, FAMILY INDEPENDENCE ADMINISTRATION**  
**JOBSTAT REPORT, VERSION 15.0**  
**FORDHAM(44) Job Center -January 2018**

Director: Maria C.Torres Since: 8/17/2015  
 Deputies: Kathleen Archibald, Alberto Villao  
 Deputy Regional Manager: James Fields, Ronald Martin, Lisa McLaughlin  
 Executive Region Manager: Richard Claudio  
 Staff on Board:  
 Zip Codes covered:10456, 10458, 10464, 10470, 10471, 10475

Caseload all (cases): 8,354  
 Caseload recurring (cases): 8,128  
 Caseload non-recurring (cases): 226  
 Cases with an individual in sanction status: 25  
 Average Case Size: 2.2

Caseload all (persons): 18,326  
 Caseload recurring (persons): 17,825  
 Caseload non-recurring (persons): 501  
 Adults: 9,574  
 Children: 8,752

Applications all: 1627  
 Applications recurring: 926  
 Applications non recu: 701  
 Applications Accepted: 34.4%

Recert. Sched: 984

Center Performance							
	Monthly	Score: 60.6	Rank: 9	YTD	Score: 60.6	Rank: 9	
	PROVIDING ACCESS to SERVICES	ENSURING PARTICIPANT SUPPORTS are in PLACE	MOVING PARTICIPANT TOWARD ECONOMIC SECURITY	ENSURING EFFICIENCY and QUALITY in CENTER ADMINISTRATION	DELIVERY of CUSTOMER SERVICE	All	
Center							
Exceeds performance expectations	0	1	0	2	1	4	
Meets performance expectations	4	1	1	2	0	8	
Approaching performance expectation	0	0	1	0	0	1	
Fails to meet performance expectations	0	2	2	1	0	5	
<b>City Wide Totals (19 total centers)</b>							
Exceeds performance expectations	0	0	0	2	1	3	
Meets performance expectations	2	2	3	1	0	8	
Approaching performance expectation	0	1	0	0	0	1	
Fails to meet performance expectations	2	1	1	2	0	6	

Average Wait Time
Current Month
1:08

Non POS/PAM Transactions	
Current Month	
Count	% of Total

	Report Month	Performance Expectations														3 month		Year to date		Prior Year	
		Performance Expectations				Center Performance				Citywide	Citywide Performance to threshold				Center	City	Center	City	Center	City	
		Low	Excellent	Center Pts	Available Pts	Score	Denominator	Monthly Rank	Performance	Variance from Previous Month	Score	Centers Above threshold	Centers with-in Threshold	Centers approaching Threshold	Centers below Threshold	Score	Rank	Score	Rank	Score	Rank
<b>PROVIDING ACCESS to SERVICES</b>																					
1	Dec	95%	99%	6.7	8	98.3%	1328	7		92.7%	2	11	3	3			98.3%	7	92.7%	98.3%	96.4%
2	Dec	95%	99%	7.6	8	98.8%	496	7		90.1%	4	8	1	6			98.8%	7	90.1%	98.8%	95.7%
3		96%	98%	5.1	6	97.7%	261	14		97.4%	11	5	0	3			97.7%	14	97.4%	99.3%	98.1%
4		94%	99%	5.7	6	98.7%	156	9		96.7%	7	9	0	3			98.7%	9	96.7%	99.0%	98.6%
<b>ENSURING PARTICIPANT SUPPORTS are in PLACE</b>																					
5		97%	99%	0.0	4	93.0%	711	17		95.4%	2	5	7	5			93.0%	17	95.4%	98.1%	96.7%
6		95%	98%	0.0	4	86.4%	22	16		88.9%	3	1	1	14			86.4%	16	88.9%	91.7%	93.4%
7		95%	98%	1.5	6	95.7%	211	10		95.9%	4	11	3	1			95.7%	10	95.9%	97.4%	96.1%
8		97%	99%	6.0	6	100.0%	200	1		98.2%	6	9	4	0			100.0%	1	98.2%	99.6%	98.7%
<b>MOVING PARTICIPANT TOWARD ECONOMIC SECURITY</b>																					
9		212.7	265.8	0.0	5	144	0	19		136	7	6	1	5			144.0	19	135.5	192.0	120.2
10		90%	95%	0.0	5	70.6%	68	17		78.7%	0	2	2	15			70.6%	17	78.7%	89.7%	92.5%
11	Dec	90%	95%	3.2	5	93.2%	59	13		92.9%	11	5	0	3			93.2%	13	92.9%	90.4%	93.4%
12		92%	95%	0.0	5	91.5%	118	13		92.5%	5	7	4	3			91.5%	13	92.5%	92.9%	94.6%
<b>ENSURING EFFICIENCY and QUALITY in CENTER ADMINISTRATION</b>																					
13	Dec	90%	95%	6.0	6	98.8%	83	8		96.2%	14	4	1	0			98.8%	8	96.2%	98.3%	96.9%
14	Oct	6%	0%	6.0	6			1		2.5%	19	0	0	0			0.0%	1	0.0%	10.8%	6.5%
15	Dec	5	0	0.0	6	8.0		18		7	9	5	5	0			8	18	7	4	3
16		95%	98%	3.9	5	97.4%	38	12		97.7%	9	7	2	1			97.4%	12	97.7%	97.7%	94.8%
17		5%	3%	4.9	5	3.0%	66	10		8.8%	9	3	7	0			3.0%	10	8.8%	0.0%	6.4%
18				Non Scoring		5.9%	8161			4.5%							5.9%		4.5%	6.2%	4.3%
19				Non Scoring		7.3%				6.8%							7.3%		6.8%	6.9%	6.5%
20				Non Scoring		50.0%				52.9%							50.0%		52.9%	53.8%	53.0%
<b>DELIVERY of CUSTOMER SERVICE</b>																					
21																					
22		3	0	4.0	4	0		1		0	19	0	0	0			0	1	0.00	0	0



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	Center				Borough				City Wide			
	Family Assistance	Safety Net	Moe	Non Recurring	Family Assistance	Safety Net	Moe	Non Recurring	Family Assistance	Safety Net	Moe	Non Recurring
<b>Demographics</b>												
Applications	400	526	n/a	701	2,545	3,407	n/a	4,033	6,899	12,533	n/a	10,172
Acceptance Rate	58.5%	59.8%	n/a	69.9%	54.8%	64.0%	n/a	72.3%	51.5%	55.7%	n/a	62.8%
Percentage New To Cash Assistance												
Exits (Employment Related)	41	41	31	0	304	306	169	0	800	1,127	397	0
Exits (Non Employment Related)	199	433	134	200	1,312	2,957	950	1,216	3,855	9,544	2,031	2,822
Caseload (cases)	2,129	3,938	2,061	226	14,561	24,936	12,791	1,301	49,984	87,797	26,378	3,094
Caseload (at least one individual in sanction status)	7	2	16	n/a	3	1	7	n/a	2	1	4	n/a
Caseload (persons)	5,552	5,405	6,868	501	38,041	33,860	41,804	2,702	118,548	121,462	86,031	6,313
<b>Engagement</b>												
Employed	587	203	705	n/a	3,801	1,358	4,387	n/a	9,953	4,846	9,210	n/a
School, Training and Education	119	77	50	n/a	691	461	273	n/a	2,751	1,269	541	n/a
WEP and Job Search	128	194	93	n/a	1,075	1,283	574	n/a	2,433	3,921	1,246	n/a
	All Case Types				All Case Types				All Case Types			
<b>Child Care</b>												
Total Children in Informal Childcare												
Total Children in Formal Childcare												
Total Children in Transitional Childcare												
Child Care Not found (Report Month)		9				134				275		
# of Refused Recipient Child Care Referral w/o Good Cause		41				437				977		
	Family Assistance	Safety Net	Moe	Non Recurring	Family Assistance	Safety Net	Moe	Non Recurring	Family Assistance	Safety Net	Moe	Non Recurring
<b>Outcomes</b>												
Education & Training Completions				n/a				n/a				n/a
B2W Placements				n/a				n/a				n/a
Average Wage				n/a				n/a				n/a
Other Placements				n/a				n/a				n/a
Average Wage				n/a				n/a				n/a
	All Case Types				All Case Types				All Case Types			
Retention Rates (3 months)		0.0%				0.0%				0.0%		
Retention Rates (6 months)		0.0%				0.0%				0.0%		
Retention Rates (9 Months)		0.0%				0.0%				0.0%		
Retention Rates (12 Months)		0.0%				0.0%				0.0%		