

CITY OF NEW YORK, HUMAN RESOURCES ADMINISTRATION, FAMILY INDEPENDENCE ADMINISTRATION
JOBSTAT REPORT, VERSION 15.0
RICHMOND(99) Job Center -January 2018

Director: Rhonda Charles; Since: 7/1/2006
 Deputies: Kimberly Allocca; Albert George
 Deputy Regional Manager: Augustina Obosi, Roger Jarvis, Roberta Hannah
 Executive Region Manager: Marlene D. Campbell
 Staff on Board:
 Zip Codes covered:10301 through 10314

Caseload all (cases): 6,090
 Caseload recurring (cases): 5,973
 Caseload non-recurring (cases): 117
 Cases with an individual in sanction status: 8
 Average Case Size: 2.1

Caseload all (persons): 12,996
 Caseload recurring (persons): 12,763
 Caseload non-recurring (persons): 233
 Adults: 5,998
 Children: 6,998

Applications all: 1250
 Applications recurring: 860
 Applications non recu: 390
 Applications Accepted: 25.9%

Recert. Sched: 584

| Center Performance | | | | | | | |
|--|------------------------------|--|---|--|------------------------------|----------|--|
| | Monthly | Score: 53.6 | Rank: 12 | YTD | Score: 53.6 | Rank: 12 | |
| | PROVIDING ACCESS to SERVICES | ENSURING PARTICIPANT SUPPORTS are in PLACE | MOVING PARTICIPANT TOWARD ECONOMIC SECURITY | ENSURING EFFICIENCY and QUALITY in CENTER ADMINISTRATION | DELIVERY of CUSTOMER SERVICE | All | |
| Center | | | | | | | |
| Exceeds performance expectations | 0 | 0 | 0 | 4 | 1 | 5 | |
| Meets performance expectations | 3 | 2 | 1 | 0 | 0 | 6 | |
| Approaching performance expectation | 0 | 1 | 1 | 1 | 0 | 3 | |
| Fails to meet performance expectations | 1 | 1 | 2 | 0 | 0 | 4 | |
| City Wide Totals (19 total centers) | | | | | | | |
| Exceeds performance expectations | 0 | 0 | 0 | 2 | 1 | 3 | |
| Meets performance expectations | 2 | 2 | 3 | 1 | 0 | 8 | |
| Approaching performance expectation | 0 | 1 | 0 | 0 | 0 | 1 | |
| Fails to meet performance expectations | 2 | 1 | 1 | 2 | 0 | 6 | |

| Average Wait Time |
|-------------------|
| Current Month |
| 1:30 |

| Non POS/PAM Transactions | |
|--------------------------|------------|
| Current Month | |
| Count | % of Total |
| | |

| | Report Month | Performance Expectations | | | | | | | | | | | | | | 3 month | | Year to date | | Prior Year | |
|---|--------------|--------------------------|-----------|------------|---------------|--------------------|-------------|--------------|-------------|------------------------------|-----------------------------------|-------------------------|---------------------------|-------------------------------|-------------------------|---------|--------|--------------|--------|------------|-------|
| | | Performance Expectations | | | | Center Performance | | | | Citywide | Citywide Performance to threshold | | | | Center | City | Center | City | Center | City | |
| | | Low | Excellent | Center Pts | Available Pts | Score | Denominator | Monthly Rank | Performance | Variance from Previous Month | Score | Centers Above threshold | Centers with-in Threshold | Centers approaching Threshold | Centers below Threshold | Score | Rank | Score | Rank | Score | Rank |
| PROVIDING ACCESS to SERVICES | | | | | | | | | | | | | | | | | | | | | |
| 1 | Dec | 95% | 99% | 5.6 | 8 | 97.8% | 959 | 9 | | 92.7% | 2 | 11 | 3 | 3 | | | 97.8% | 9 | 92.7% | 95.2% | 96.4% |
| 2 | Dec | 95% | 99% | 6.1 | 8 | 98.0% | 512 | 10 | | 90.1% | 4 | 8 | 1 | 6 | | | 98.0% | 10 | 90.1% | 93.4% | 95.7% |
| 3 | | 96% | 98% | 0.0 | 6 | 90.7% | 215 | 18 | | 97.4% | 11 | 5 | 0 | 3 | | | 90.7% | 18 | 97.4% | 98.4% | 98.1% |
| 4 | | 94% | 99% | 3.7 | 6 | 97.1% | 103 | 11 | | 96.7% | 7 | 9 | 0 | 3 | | | 97.1% | 11 | 96.7% | 99.3% | 98.6% |
| ENSURING PARTICIPANT SUPPORTS are in PLACE | | | | | | | | | | | | | | | | | | | | | |
| 5 | | 97% | 99% | 0.0 | 4 | 95.0% | 484 | 14 | | 95.4% | 2 | 5 | 7 | 5 | | | 95.0% | 14 | 95.4% | 97.7% | 96.7% |
| 6 | | 95% | 98% | 0.0 | 4 | 92.1% | 38 | 8 | | 88.9% | 3 | 1 | 1 | 14 | | | 92.1% | 8 | 88.9% | 97.1% | 93.4% |
| 7 | | 95% | 98% | 3.4 | 6 | 96.7% | 181 | 9 | | 95.9% | 4 | 11 | 3 | 1 | | | 96.7% | 9 | 95.9% | 98.1% | 96.1% |
| 8 | | 97% | 99% | 4.7 | 6 | 98.6% | 140 | 9 | | 98.2% | 6 | 9 | 4 | 0 | | | 98.6% | 9 | 98.2% | 98.7% | 98.7% |
| MOVING PARTICIPANT TOWARD ECONOMIC SECURITY | | | | | | | | | | | | | | | | | | | | | |
| 9 | | 94.5 | 118.2 | 0.0 | 5 | 85 | 0 | 15 | | 136 | 7 | 6 | 1 | 5 | | | 85.0 | 15 | 135.5 | 90.2 | 120.2 |
| 10 | | 90% | 95% | 0.0 | 5 | 89.5% | 19 | 3 | | 78.7% | 0 | 2 | 2 | 15 | | | 89.5% | 3 | 78.7% | 97.1% | 92.5% |
| 11 | Dec | 90% | 95% | 0.0 | 5 | 86.5% | 37 | 17 | | 92.9% | 11 | 5 | 0 | 3 | | | 86.5% | 17 | 92.9% | 93.3% | 93.4% |
| 12 | | 92% | 95% | 3.1 | 5 | 93.8% | 65 | 7 | | 92.5% | 5 | 7 | 4 | 3 | | | 93.8% | 7 | 92.5% | 94.2% | 94.6% |
| ENSURING EFFICIENCY and QUALITY in CENTER ADMINISTRATION | | | | | | | | | | | | | | | | | | | | | |
| 13 | Dec | 90% | 95% | 6.0 | 6 | 100.0% | 47 | 1 | | 96.2% | 14 | 4 | 1 | 0 | | | 100.0% | 1 | 96.2% | 98.2% | 96.9% |
| 14 | Oct | 6% | 0% | 6.0 | 6 | | | 1 | | 2.5% | 19 | 0 | 0 | 0 | | | 0.0% | 1 | 0.0% | 9.0% | 6.5% |
| 15 | Dec | 3 | 0 | 6.0 | 6 | 0.0 | | 1 | | 7 | 9 | 5 | 5 | 0 | | | 0 | 1 | 7 | 2 | 3 |
| 16 | | 95% | 98% | 5.0 | 5 | 100.0% | 22 | 1 | | 97.7% | 9 | 7 | 2 | 1 | | | 100.0% | 1 | 97.7% | 99.1% | 94.8% |
| 17 | | 5% | 3% | 0.0 | 5 | 5.6% | 71 | 13 | | 8.8% | 9 | 3 | 7 | 0 | | | 5.6% | 13 | 8.8% | 7.2% | 6.4% |
| 18 | | | | | | Non Scoring | 3.2% | 5906 | | 4.5% | | | | | | | 3.2% | | 4.5% | 3.1% | 4.3% |
| 19 | | | | | | Non Scoring | 2.8% | | | 6.8% | | | | | | | 2.8% | | 6.8% | 5.6% | 6.5% |
| 20 | | | | | | Non Scoring | 50.0% | | | 52.9% | | | | | | | 50.0% | | 52.9% | 56.5% | 53.0% |
| DELIVERY of CUSTOMER SERVICE | | | | | | | | | | | | | | | | | | | | | |
| 21 | | | | | | | | | | | | | | | | | | | | | |
| 22 | | 3 | 0 | 4.0 | 4 | 0 | | 1 | | 0 | 19 | 0 | 0 | 0 | | | 0 | 1 | 0.00 | 0 | 0 |

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JOBSTAT REPORT, VERSION 15.0
RICHMOND(99) Job Center**

| | Center | | | | Borough | | | | City Wide | | | |
|---|-------------------|------------|-------|---------------|-------------------|------------|-------|---------------|-------------------|------------|--------|---------------|
| | Family Assistance | Safety Net | Moe | Non Recurring | Family Assistance | Safety Net | Moe | Non Recurring | Family Assistance | Safety Net | Moe | Non Recurring |
| Demographics | | | | | | | | | | | | |
| Applications | 335 | 525 | n/a | 390 | 335 | 525 | n/a | 390 | 6,899 | 12,533 | n/a | 10,172 |
| Acceptance Rate | 45.5% | 51.1% | n/a | 61.1% | 45.5% | 51.1% | n/a | 61.1% | 51.5% | 55.7% | n/a | 62.8% |
| Percentage New To Cash Assistance | | | | | | | | | | | | |
| Exits (Employment Related) | 31 | 39 | 17 | 0 | 31 | 39 | 17 | 0 | 800 | 1,127 | 397 | 0 |
| Exits (Non Employment Related) | 146 | 301 | 76 | 98 | 146 | 301 | 76 | 98 | 3,855 | 9,544 | 2,031 | 2,822 |
| Caseload (cases) | 2,115 | 2,911 | 947 | 117 | 2,115 | 2,911 | 947 | 117 | 49,984 | 87,797 | 26,378 | 3,094 |
| Caseload (at least one individual in sanction status) | 2 | 1 | 5 | n/a | 2 | 1 | 5 | n/a | 2 | 1 | 4 | n/a |
| Caseload (persons) | 5,409 | 3,940 | 3,414 | 233 | 5,409 | 3,940 | 3,414 | 233 | 118,548 | 121,462 | 86,031 | 6,313 |
| Engagement | | | | | | | | | | | | |
| Employed | 305 | 93 | 254 | n/a | 305 | 93 | 254 | n/a | 9,953 | 4,846 | 9,210 | n/a |
| School, Training and Education | 95 | 28 | 24 | n/a | 95 | 28 | 24 | n/a | 2,751 | 1,269 | 541 | n/a |
| WEP and Job Search | 100 | 96 | 46 | n/a | 100 | 96 | 46 | n/a | 2,433 | 3,921 | 1,246 | n/a |
| | All Case Types | | | | All Case Types | | | | All Case Types | | | |
| Child Care | | | | | | | | | | | | |
| Total Children in Informal Childcare | | | | | | | | | | | | |
| Total Children in Formal Childcare | | | | | | | | | | | | |
| Total Children in Transitional Childcare | | | | | | | | | | | | |
| Child Care Not found (Report Month) | | 10 | | | | 10 | | | | 275 | | |
| # of Refused Recipient Child Care Referral w/o Good Cause | | 30 | | | | 30 | | | | 977 | | |
| | | | | | | | | | | | | |
| | Family Assistance | Safety Net | Moe | Non Recurring | Family Assistance | Safety Net | Moe | Non Recurring | Family Assistance | Safety Net | Moe | Non Recurring |
| Outcomes | | | | | | | | | | | | |
| Education & Training Completions | | | | n/a | | | | n/a | | | | n/a |
| B2W Placements | | | | n/a | | | | n/a | | | | n/a |
| Average Wage | | | | n/a | | | | n/a | | | | n/a |
| Other Placements | | | | n/a | | | | n/a | | | | n/a |
| Average Wage | | | | n/a | | | | n/a | | | | n/a |
| | All Case Types | | | | All Case Types | | | | All Case Types | | | |
| Retention Rates (3 months) | | 0.0% | | | | 0.0% | | | | 0.0% | | |
| Retention Rates (6 months) | | 0.0% | | | | 0.0% | | | | 0.0% | | |
| Retention Rates (9 Months) | | 0.0% | | | | 0.0% | | | | 0.0% | | |
| Retention Rates (12 Months) | | 0.0% | | | | 0.0% | | | | 0.0% | | |