

CITY OF NEW YORK, HUMAN RESOURCES ADMINISTRATION, FAMILY INDEPENDENCE ADMINISTRATION
JOBSTAT REPORT, VERSION 15.0
SOUTHERN BROOKLYN(70) Job Center -April 2018

Director: Michael Ferrer; Since: 7/1/2014
 Deputies: Maria Burton
 Deputy Regional Manager: Augustina Obosi, Roger Jarvis, Roberta Hannah
 Executive Region Manager: Marlene D. Campbell
 Staff on Board:
 Zip Codes covered:11204, 11209,11214, 11218, 11219, 11220, 11228,11232,11215

Caseload all (cases): 13,932
 Caseload recurring (cases): 13,851
 Caseload non-recurring (cases): 81
 Cases with an individual in sanction status: 3
 Average Case Size: 2.9

Caseload all (persons): 4,751
 Caseload recurring (persons): 4,705
 Caseload non-recurring (persons): 46
 Adults: 6,471
 Children: 7,461

Applications all: 543
 Applications recurring: 389
 Applications non recu: 154
 Applications Acceptar: 30.4%
 Recert. Sched: 420

Center Performance							
	Monthly	Score: 79.2	Rank: 3	YTD	Score: 79.3	Rank: 2	
	PROVIDING ACCESS to SERVICES	ENSURING PARTICIPANT SUPPORTS are in PLACE	MOVING PARTICIPANT TOWARD ECONOMIC SECURITY	ENSURING EFFICIENCY and QUALITY in CENTER ADMINISTRATION	DELIVERY of CUSTOMER SERVICE	All	
Center							
Exceeds performance expectations	2	2	1	4	1	10	
Meets performance expectations	2	1	2	1	0	6	
Approaching performance expectation	0	1	0	0	0	1	
Fails to meet performance expectations	0	0	1	0	0	1	
City Wide Totals (19 total centers)							
Exceeds performance expectations	2	1	1	1	0	5	
Meets performance expectations	2	1	2	3	1	9	
Approaching performance expectation	0	2	1	1	0	4	
Fails to meet performance expectations	0	0	0	0	0	0	

Average Wait Time
Current Month
0:22

Non POS/PAM Transactions
Current Month
Count % of Total

	Report Month	Performance Expectations														3 month		Year to date		Prior Year		
		Performance Expectations				Center Performance				Citywide	Citywide Performance to threshold				Center	City	Center	City	Center	City		
		Low	Excellent	Center Pts	Available Pts	Score	Denominator	Monthly Rank	Performance	Variance from Previous Month	Score	Centers Above threshold	Centers with-in Threshold	Centers approaching Threshold	Centers below Threshold	Score	Rank	Score	Rank	Score	Rank	
PROVIDING ACCESS to SERVICES																						
1	Mar	95%	99%	6.8	8	98.4%	502	11	-1.6%	98.2%	7	11	1	0	98.7%	8	98.0%	98.3%	7	96.7%	98.6%	96.4%
2	Mar	95%	99%	8.0	8	100.0%	231	1	0.4%	98.9%	12	7	0	0	99.7%	3	98.7%	99.4%	4	96.5%	99.3%	95.7%
3		96%	98%	6.0	6	100.0%	92	1	0.0%	99.0%	17	1	1	0	100.0%	1	98.7%	100.0%	1	98.4%	99.7%	98.1%
4		94%	99%	5.5	6	98.6%	72	12	-1.4%	99.2%	10	8	1	0	99.2%	10	98.2%	99.3%	8	97.8%	99.8%	98.6%
ENSURING PARTICIPANT SUPPORTS are in PLACE																						
5		97%	99%	2.8	4	98.4%	436	5	-0.1%	95.5%	1	7	8	3	98.6%	1	95.3%	98.8%	1	95.3%	99.2%	96.7%
6		95%	98%	4.0	4	100.0%	26	1	6.4%	93.6%	5	4	3	7	95.7%	5	92.9%	96.5%	2	91.9%	97.3%	93.4%
7		95%	98%	0.0	6	93.3%	45	16	-3.8%	96.0%	4	9	4	2	97.3%	9	96.2%	97.7%	5	96.1%	98.1%	96.1%
8		97%	99%	6.0	6	100.0%	71	1	3.2%	99.2%	12	6	1	0	98.8%	12	99.0%	98.4%	15	98.8%	98.9%	98.7%
MOVING PARTICIPANT TOWARD ECONOMIC SECURITY																						
9		67.5	84.4	3.4	5	79	0	6	19	124	5	5	0	9	68	10	111.9	71.3	9	117.8	67.2	120.2
10		90%	95%	0.0	5	84.1%	44	17	-1.4%	89.2%	7	5	0	7	85.4%	13	89.0%	86.8%	11	86.8%	91.5%	92.5%
11	Mar	90%	95%	5.0	5	98.0%	49	6	-2.0%	95.1%	12	4	1	2	99.2%	3	94.8%	98.3%	6	94.3%	97.0%	93.4%
12		92%	95%	1.3	5	92.8%	69	13	0.8%	93.4%	8	6	2	3	94.3%	9	92.5%	94.1%	7	92.5%	95.6%	94.6%
ENSURING EFFICIENCY and QUALITY in CENTER ADMINISTRATION																						
13	Mar	90%	95%	6.0	6	98.3%	58	9	-1.7%	96.1%	15	3	0	1	99.4%	3	97.0%	99.5%	3	96.8%	99.1%	96.9%
14	Jan	6%	0%	4.4	6			6	0.0%	1.4%	4	8	7	0	0.5%	6	2.1%	1.6%	6	5.8%	4.2%	6.5%
15	Mar	3	0	6.0	6	0.0		1	0	3	6	6	7	0	0	1	5	0	1	6	1	3
16		95%	98%	5.0	5	100.0%	27	1	0.0%	97.2%	12	2	1	4	98.7%	3	96.8%	98.0%	5	97.0%	98.8%	94.8%
17		5%	3%	5.0	5	0.0%	22	1	0.0%	5.6%	15	2	2	0	2.6%	15	4.7%	3.8%	15	5.8%	1.6%	6.4%
18				Non Scoring		3.1%	4571			4.3%					3.2%		4.1%	3.1%		4.2%	3.0%	4.3%
19				Non Scoring		5.7%				7.2%					5.1%		8.1%	6.1%		7.8%	3.3%	6.5%
20				Non Scoring		62.5%				50.7%					62.5%		50.0%	57.6%		50.7%	60.7%	53.0%
DELIVERY of CUSTOMER SERVICE																						
21																						
22		3	0	4.0	4	0		1	0	0	18	1	0	0	0	1	0.0	0	1	0.01	0	0

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	Center				Borough				City Wide			
	Family Assistance	Safety Net	Moe	Non Recurring	Family Assistance	Safety Net	Moe	Non Recurring	Family Assistance	Safety Net	Moe	Non Recurring
Demographics												
Applications	156	233	n/a	154	1,760	3,384	n/a	2,355	6,163	11,567	n/a	7,546
Acceptance Rate	33.8%	42.4%	n/a	65.2%	47.2%	54.1%	n/a	68.0%	43.6%	49.8%	n/a	59.4%
Percentage New To Cash Assistance	41.1%	29.2%	23.1%	2.5%	19.1%	22.2%	10.4%	5.7%	15.7%	21.8%	12.5%	7.2%
Exits (Employment Related)	23	29	13	0	244	379	135	0	790	1,183	440	0
Exits (Non Employment Related)	66	159	34	33	907	2,637	585	660	3,624	9,343	2,081	2,151
Caseload (cases)	2,264	10,199	1,388	81	23,496	39,167	23,029	1,390	114,534	120,929	84,293	4,555
Caseload (at least one individual in sanction status)				n/a				n/a				n/a
Caseload (persons)	800	3,534	371	46	8,933	23,583	6,885	719	48,287	87,499	25,750	2,463
Engagement												
Employed	0	0	0	n/a	0	0	0	n/a	0	0	0	n/a
School, Training and Education	0	0	0	n/a	0	0	0	n/a	0	0	0	n/a
WEP and Job Search	0	0	0	n/a	0	0	0	n/a	0	0	0	n/a
	All Case Types				All Case Types				All Case Types			
Child Care												
Total Children in Informal Childcare		267				3,065				10,482		
Total Children in Formal Childcare		4,740				15,354				38,533		
Total Children in Transitional Childcare		608				2,192				6,000		
Child Care Not found (Report Month)		9				40				254		
# of Refused Recipient Child Care Referral w/o Good Cause		19				184				838		
	Family Assistance	Safety Net	Moe	Non Recurring	Family Assistance	Safety Net	Moe	Non Recurring	Family Assistance	Safety Net	Moe	Non Recurring
Outcomes												
Education & Training Completions				n/a				n/a				n/a
B2W Placements				n/a				n/a				n/a
Average Wage				n/a				n/a				n/a
Other Placements				n/a				n/a				n/a
Average Wage				n/a				n/a				n/a
	All Case Types				All Case Types				All Case Types			
Retention Rates (3 months)		85.0%				85.9%				0.0%		
Retention Rates (6 months)		92.2%				78.6%				0.0%		
Retention Rates (9 Months)		78.8%				68.6%				0.0%		
Retention Rates (12 Months)		74.2%				66.6%				0.0%		