

CITY OF NEW YORK, HUMAN RESOURCES ADMINISTRATION, FAMILY INDEPENDENCE ADMINISTRATION
JOBSTAT REPORT, VERSION 15.0
SOUTHERN BROOKLYN(70) Job Center -August 2018

Director: Leonel Meyers Since: 6/1/2018
 Deputies: Vacant
 Deputy Regional Manager: Augustina Obosi, Roger Jarvis, Roberta Hannah
 Executive Region Manager: Marlene D. Campbell
 Staff on Board:
 Zip Codes covered:11204, 11209,11214, 11218, 11219, 11220, 11228,11232,11215

Caseload all (cases): 4,688
 Caseload recurring (cases): 4,616
 Caseload non-recurring (cases): 72
 Cases with an individual in sanction status: 4
 Average Case Size: 2.9

Caseload all (persons): 13,628
 Caseload recurring (persons): 13,487
 Caseload non-recurring (persons): 141
 Adults: 6,376
 Children: 7,252

Applications all: 744
 Applications recurring: 528
 Applications non recu: 216
 Applications Acceptar: 24.5%

Recert. Sched: 356

Center Performance							
	Monthly	Score: 72	Rank: 3	YTD	Score: 79.7	Rank: 3	
	PROVIDING ACCESS to SERVICES	ENSURING PARTICIPANT SUPPORTS are in PLACE	MOVING PARTICIPANT TOWARD ECONOMIC SECURITY	ENSURING EFFICIENCY and QUALITY in CENTER ADMINISTRATION	DELIVERY of CUSTOMER SERVICE	All	
Center							
Exceeds performance expectations	3	3	1	2	1	10	
Meets performance expectations	1	1	1	2	0	5	
Approaching performance expectation	0	0	0	1	0	1	
Fails to meet performance expectations	0	0	2	0	0	2	
City Wide Totals (19 total centers)							
Exceeds performance expectations	1	0	0	1	0	2	
Meets performance expectations	3	2	2	2	1	10	
Approaching performance expectation	0	2	0	1	0	3	
Fails to meet performance expectations	0	0	2	1	0	3	

Average Wait Time	
Current Month	0:31
Non POS/PAM Transactions	
Current Month	
Count	% of Total

	Report Month	Report Month														3 month		Year to date		Prior Year				
		Performance Expectations				Center Performance				Citywide	Citywide Performance to threshold				Center		City		Center	City				
		Low	Excellent	Center Pts	Available Pts	Score	Denominator	Monthly Rank	Performance	Variance from Previous Month	Score	Centers Above threshold	Centers with-in Threshold	Centers approaching Threshold	Centers below Threshold	Score	Rank	Score	Rank	Score	Rank			
PROVIDING ACCESS to SERVICES																								
1	Cash Assistance Application Timeliness	Jul	95%	99%	8.0	8	99.6%	670	2	0.5%	95.2%	2	13	2	2	99.5%	2	96.3%	98.9%	4	96.7%	98.6%	96.4%	
2	SNAP Application Timeliness	Jul	95%	99%	8.0	8	100.0%	327	1	1.0%	96.2%	7	7	3	2	99.4%	4	96.2%	99.4%	3	96.7%	99.3%	95.7%	
3	Same Day SNAP Issuance (weekly Avg)		96%	98%	6.0	6	100.0%	140	1	0.6%	98.3%	12	5	1	1	99.5%	5	98.3%	99.8%	3	98.3%	99.7%	98.1%	
4	SNAP Separate Determination Rate		94%	99%	0.7	6	94.6%	74	19	-3.9%	99.0%	13	6	0	0	97.1%	18	99.0%	98.6%	8	98.1%	99.8%	98.6%	
ENSURING PARTICIPANT SUPPORTS are in PLACE																								
5	Missing or Outdated Employment Plan		97%	99%	4.0	4	100.0%	364	1	0.3%	95.9%	2	8	6	3	99.8%	1	96.1%	99.0%	1	95.6%	99.2%	96.7%	
6	Rate of Child Care in Child Care System		95%	98%	3.2	4	97.4%	38	8	7.1%	94.7%	6	5	3	5	94.2%	12	93.5%	96.0%	3	92.7%	97.3%	93.4%	
7	Eligible & Referred to Appropriate Activities		95%	98%	6.0	6	99.0%	104	4	-1.0%	96.3%	5	12	1	1	98.8%	2	96.1%	98.4%	3	96.1%	98.1%	96.1%	
8	Re-Engaged after Good Cause		97%	99%	6.0	6	100.0%	116	1	2.6%	98.4%	9	7	1	2	98.4%	13	98.1%	98.6%	10	98.6%	98.9%	98.7%	
MOVING PARTICIPANT TOWARD ECONOMIC SECURITY																								
9	Reported Placements		67.5	84.4	3.4	5	79	0	5		-8	117	2	8	0	9	75	5	112.8	72.8	7	115.8	67.2	120.2
10	Employed Cases with Current Documentation		90%	95%	0.0	5	83.0%	47	17		-3.8%	88.2%	5	4	4	6	85.1%	17	88.8%	85.5%	13	87.8%	91.5%	92.5%
11	Cases Budgeted Timely (35 days)	Jul	90%	95%	0.0	5	87.5%	64	14		-8.2%	92.0%	9	3	1	6	91.9%	11	92.6%	95.5%	10	93.8%	97.0%	93.4%
12	% Placements w/FIA3As (Employment Form)		92%	95%	5.0	5	97.0%	66	2		4.4%	93.6%	7	7	4	1	95.0%	4	93.0%	94.4%	6	93.0%	95.6%	94.6%
ENSURING EFFICIENCY and QUALITY in CENTER ADMINISTRATION																								
13	Training Attendance Rate	Jul	90%	95%	5.1	6	94.2%	52	15		-3.7%	96.9%	13	5	1	0	96.6%	11	96.5%	97.8%	8	96.8%	99.1%	96.9%
14	SNAP (EQAS) Payment Error Rate (FFY)	May	6%	0%	0.0	6			9		9.6%	3.3%	1	6	12	0	3.2%	9	2.1%	6.8%	6	6.4%	4.2%	6.5%
15	Overdue Face To Face Recertifications	Jul	3	0	6.0	6	0.0		1		-1	1	11	7	1	0	1	12	2	0	5	4	1	3
16	SSN Validation		95%	98%	5.0	5	100.0%	31	1		0.0%	97.8%	7	9	3	0	100.0%	1	97.5%	98.9%	3	97.2%	98.8%	94.8%
17	% SI over 45 Days		5%	3%	1.6	5	4.3%	23	18		4.4%	8.5%	13	5	1	0	1.5%	14	6.3%	2.6%	13	5.7%	1.6%	6.4%
18	Fair Hearing Request Rate				Non Scoring	3.0%	4526				4.4%					2.8%		4.2%	3.0%		4.2%	3.0%	4.3%	
19	Fair Hearing Withdrawal Rate				Non Scoring	6.9%					10.1%					6.4%		9.4%	5.9%		8.4%	3.3%	6.5%	
20	Fair Hearing Affirmation Rate				Non Scoring	66.7%					40.4%					50.4%		47.0%	57.7%		48.8%	60.7%	53.0%	
DELIVERY of CUSTOMER SERVICE																								
21	Customer Satisfaction Rate																							
22	Spot Violation		3	0	4.0	4	0		1		0	0	16	3	0	0	0	1	0.1	0	1	0.03	0	0

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	Center				Borough				City Wide			
	Family Assistance	Safety Net	Moe	Non Recurring	Family Assistance	Safety Net	Moe	Non Recurring	Family Assistance	Safety Net	Moe	Non Recurring
Demographics												
Applications	228	300	n/a	216	2,196	3,726	n/a	2,633	7,308	12,417	n/a	8,479
Acceptance Rate	43.4%	40.6%	n/a	61.0%	47.9%	57.9%	n/a	72.6%	44.9%	57.5%	n/a	71.5%
Percentage New To Cash Assistance	27.4%	41.3%	6.3%	10.4%	18.4%	24.1%	6.4%	8.8%	19.0%	23.1%	7.8%	6.6%
Exits (Employment Related)	33	37	16	0	244	340	155	0	716	1,052	457	0
Exits (Non Employment Related)	65	158	30	55	733	2,099	489	840	2,851	8,050	1,631	2,993
Caseload (cases)	772	3,503	341	72	8,636	22,169	6,681	987	46,844	83,952	25,498	3,488
Caseload (at least one individual in sanction status)	1	1	2	n/a	0	0	0	n/a	2	1	3	n/a
Caseload (persons)	2,137	10,101	1,249	141	22,651	37,363	22,213	2,075	111,067	116,000	83,113	7,029
Engagement												
Employed	758	139	501	n/a	3,014	1,744	2,764	n/a	9,410	5,485	8,753	n/a
School, Training and Education	47	23	5	n/a	433	280	135	n/a	3,166	932	533	n/a
WEP and Job Search	25	51	7	n/a	573	917	288	n/a	2,075	3,039	1,109	n/a
	All Case Types				All Case Types				All Case Types			
Child Care												
Total Children in Informal Childcare												
Total Children in Formal Childcare												
Total Children in Transitional Childcare												
Child Care Not found (Report Month)			12				58				321	
# of Refused Recipient Child Care Referral w/o Good Cause			9				189				985	
	Family Assistance	Safety Net	Moe	Non Recurring	Family Assistance	Safety Net	Moe	Non Recurring	Family Assistance	Safety Net	Moe	Non Recurring
Outcomes												
Education & Training Completions				n/a				n/a				n/a
B2W Placements				n/a				n/a				n/a
Average Wage				n/a				n/a				n/a
Other Placements				n/a				n/a				n/a
Average Wage				n/a				n/a				n/a
	All Case Types				All Case Types				All Case Types			
Retention Rates (3 months)			85.9%				85.0%				0.0%	
Retention Rates (6 months)			83.1%				75.3%				0.0%	
Retention Rates (9 Months)			76.9%				69.4%				0.0%	
Retention Rates (12 Months)			78.3%				64.7%				0.0%	