

CITY OF NEW YORK, HUMAN RESOURCES ADMINISTRATION, FAMILY INDEPENDENCE ADMINISTRATION
JOBSTAT REPORT, VERSION 15.0
SOUTHERN BROOKLYN(70) Job Center -January 2018

Director: Michael Ferrer; Since: 7/1/2014
 Deputies: Maria Burton
 Deputy Regional Manager: Augustina Obosi, Roger Jarvis, Roberta Hannah
 Executive Region Manager: Marlene D. Campbell
 Staff on Board:
 Zip Codes covered:11204, 11209,11214, 11218, 11219, 11220, 11228,11232,11215

Caseload all (cases): 4,853
 Caseload recurring (cases): 4,786
 Caseload non-recurring (cases): 67
 Cases with an individual in sanction status: 3
 Average Case Size: 3.0

Caseload all (persons): 14,342
 Caseload recurring (persons): 14,218
 Caseload non-recurring (persons): 124
 Adults: 6,661
 Children: 7,681

Applications all: 627
 Applications recurring: 422
 Applications non recu: 205
 Applications Accepted: 31.1%
 Recert. Sched: 434

Center Performance							
	Monthly	Score: 73.3	Rank: 6	YTD	Score: 73.3	Rank: 6	
	PROVIDING ACCESS to SERVICES	ENSURING PARTICIPANT SUPPORTS are in PLACE	MOVING PARTICIPANT TOWARD ECONOMIC SECURITY	ENSURING EFFICIENCY and QUALITY in CENTER ADMINISTRATION	DELIVERY of CUSTOMER SERVICE	All	
Center							
Exceeds performance expectations	2	3	1	3	1	10	
Meets performance expectations	2	1	3	1	0	7	
Approaching performance expectation	0	0	0	0	0	0	
Fails to meet performance expectations	0	0	0	1	0	1	
City Wide Totals (19 total centers)							
Exceeds performance expectations	0	0	0	2	1	3	
Meets performance expectations	2	2	3	1	0	8	
Approaching performance expectation	0	1	0	0	0	1	
Fails to meet performance expectations	2	1	1	2	0	6	

Average Wait Time	
Current Month	
0:29	
Non POS/PAM Transactions	
Current Month	
Count	% of Total

	Report Month	Performance Expectations														3 month		Year to date		Prior Year	
		Performance Expectations				Center Performance				Citywide	Citywide Performance to threshold				Center	City	Center	City	Center	City	
		Low	Excellent	Center Pts	Available Pts	Score	Denominator	Monthly Rank	Performance	Variance from Previous Month	Score	Centers Above threshold	Centers with-in Threshold	Centers approaching Threshold	Centers below Threshold	Score	Rank	Score	Rank	Score	Rank
PROVIDING ACCESS to SERVICES																					
1	Dec	95%	99%	4.7	8	97.4%	565	11		92.7%	2	11	3	3			97.4%	11	92.7%	98.6%	96.4%
2	Dec	95%	99%	7.0	8	98.5%	265	9		90.1%	4	8	1	6			98.5%	9	90.1%	99.3%	95.7%
3		96%	98%	6.0	6	100.0%	111	1		97.4%	11	5	0	3			100.0%	1	97.4%	99.7%	98.1%
4		94%	99%	6.0	6	100.0%	67	1		96.7%	7	9	0	3			100.0%	1	96.7%	99.8%	98.6%
ENSURING PARTICIPANT SUPPORTS are in PLACE																					
5		97%	99%	4.0	4	99.2%	477	1		95.4%	2	5	7	5			99.2%	1	95.4%	99.2%	96.7%
6		95%	98%	4.0	4	100.0%	22	1		88.9%	3	1	1	14			100.0%	1	88.9%	97.3%	93.4%
7		95%	98%	6.0	6	98.7%	79	2		95.9%	4	11	3	1			98.7%	2	95.9%	98.1%	96.1%
8		97%	99%	0.0	6	97.0%	67	15		98.2%	6	9	4	0			97.0%	15	98.2%	98.9%	98.7%
MOVING PARTICIPANT TOWARD ECONOMIC SECURITY																					
9		67.5	84.4	4.0	5	81	0	8		136	7	6	1	5			81.0	8	135.5	67.2	120.2
10		90%	95%	1.1	5	91.1%	45	2		78.7%	0	2	2	15			91.1%	2	78.7%	91.5%	92.5%
11	Dec	90%	95%	5.0	5	96.1%	52	8		92.9%	11	5	0	3			96.1%	8	92.9%	97.0%	93.4%
12		92%	95%	2.4	5	93.4%	76	9		92.5%	5	7	4	3			93.4%	9	92.5%	95.6%	94.6%
ENSURING EFFICIENCY and QUALITY in CENTER ADMINISTRATION																					
13	Dec	90%	95%	6.0	6	100.0%	47	1		96.2%	14	4	1	0			100.0%	1	96.2%	99.1%	96.9%
14	Oct	6%	0%	6.0	6			1		2.5%	19	0	0	0			0.0%	1	0.0%	4.2%	6.5%
15	Dec	3	0	6.0	6	0.0		1		7	9	5	5	0			0	1	7	1	3
16		95%	98%	1.1	5	95.6%	23	15		97.7%	9	7	2	1			95.6%	15	97.7%	98.8%	94.8%
17		5%	3%	0.0	5	7.7%	26	15		8.8%	9	3	7	0			7.7%	15	8.8%	1.6%	6.4%
18						Non Scoring	3.0%	4666		4.5%							3.0%		4.5%	3.0%	4.3%
19						Non Scoring	8.9%			6.8%							8.9%		6.8%	3.3%	6.5%
20						Non Scoring	42.9%			52.9%							42.9%		52.9%	60.7%	53.0%
DELIVERY of CUSTOMER SERVICE																					
21																					
22		3	0	4.0	4	0		1		0	19	0	0	0			0	1	0.00	0	0

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	Center				Borough				City Wide			
	Family Assistance	Safety Net	Moe	Non Recurring	Family Assistance	Safety Net	Moe	Non Recurring	Family Assistance	Safety Net	Moe	Non Recurring
Demographics												
Applications	174	248	n/a	205	1,903	3,626	n/a	3,003	6,899	12,533	n/a	10,172
Acceptance Rate	44.9%	55.3%	n/a	67.2%	51.4%	59.0%	n/a	62.9%	51.5%	55.7%	n/a	62.8%
Percentage New To Cash Assistance												
Exits (Employment Related)	21	24	10	0	256	360	126	0	800	1,127	397	0
Exits (Non Employment Related)	68	179	21	45	922	2,663	532	865	3,855	9,544	2,031	2,822
Caseload (cases)	823	3,609	354	67	9,356	23,964	7,055	881	49,984	87,797	26,378	3,094
Caseload (at least one individual in sanction status)				n/a				n/a				n/a
Caseload (persons)	2,332	10,565	1,321	124	24,520	39,886	23,495	1,887	118,548	121,462	86,031	6,313
Engagement												
Employed	856	129	519	n/a	3,293	1,488	2,836	n/a	9,953	4,846	9,210	n/a
School, Training and Education	54	42	7	n/a	496	391	137	n/a	2,751	1,269	541	n/a
WEP and Job Search	26	39	8	n/a	634	1,178	371	n/a	2,433	3,921	1,246	n/a
	All Case Types				All Case Types				All Case Types			
Child Care												
Total Children in Informal Childcare												
Total Children in Formal Childcare												
Total Children in Transitional Childcare												
Child Care Not found (Report Month)			5				32				275	
# of Refused Recipient Child Care Referral w/o Good Cause			19				196				977	
	Family Assistance	Safety Net	Moe	Non Recurring	Family Assistance	Safety Net	Moe	Non Recurring	Family Assistance	Safety Net	Moe	Non Recurring
Outcomes												
Education & Training Completions				n/a				n/a				n/a
B2W Placements				n/a				n/a				n/a
Average Wage				n/a				n/a				n/a
Other Placements				n/a				n/a				n/a
Average Wage				n/a				n/a				n/a
	All Case Types				All Case Types				All Case Types			
Retention Rates (3 months)			0.0%				0.0%				0.0%	
Retention Rates (6 months)			0.0%				0.0%				0.0%	
Retention Rates (9 Months)			0.0%				0.0%				0.0%	
Retention Rates (12 Months)			0.0%				0.0%				0.0%	