



Be Safe, Skip the Trip

All in-person appointments have been cancelled.

You can do everything listed below without coming to an HRA Center. Go online to nyc.gov/accesshra, or download the **ACCESS HRA** mobile app, and log in or create an account.

✓ SNAP

- › Apply or recertify for SNAP benefits online.
- › Complete your SNAP periodic report online.
- › Change or close your SNAP case online.
- › Take photos of requested documents with your phone and upload them.
- › A phone interview may not be necessary for your application or recertification. If we need additional information, HRA will contact you.
- › NYC is assisting New Yorkers by delivering meals to those who cannot access food themselves: [NYC.gov/GetFood](https://nyc.gov/GetFood) or call **311**.

✓ Cash Assistance

- › You can now submit an application or recertification for Cash Assistance on ACCESS HRA. HRA will call you for a phone interview.
- › Take photos of requested documents with your phone and upload them.
- › Submit an application for a special grant such as Emergency Rental Assistance.

✓ Manage Your Case

- › Check your application status.
- › Read e-notices online, or sign up to go paperless.
- › View the list of documents HRA has requested under 'Required Documents' and those already received under 'Case Record.'
- › View your benefit payments.
- › Update your contact information.
- › Sign up for text alerts for upcoming appointments, and for information regarding when your recertification is due.



Here For You
nyc.gov/accesshra





Pran Prekosyon, Evite Deplasman

Tout randevou fas a fas yo te anile.

Ou ka fè tout sa yo ki nan lis anba a san w pa bezwen vini nan yon Sant HRA. Monte sou nyc.gov/accesshra, oswa telechaje ACCESS HRA a, epi konekte oswa kreye yon kont.

✓ SNAP

- › Aplike pou avantaj SNAP ou yo sou entènèt.
- › Ranpli Rapò Peryodik SNAP ou sou entènèt.
- › Chanje oswa fèmen dosye SNAP ou sou entènèt.
- › Pran foto dokiman yo mande ak telefòn ou epi telechaje yo.
- › Yon entèvyou nan telefòn gendwa pa nesèsè pou aplikasyon oswa re-konfimasyon ou an. Si nou bezwen plis enfòmasyon, HRA ap kontakte ou.
- › Vil New York ap ede rezidan New York yo kote yo livre manje bay moun ki pa ka al chèche manje poukont yo: [NYC.gov/GetFood](https://nyc.gov/GetFood) oswa rele **311**.

✓ Èd Lajan Kach

- › Kounye a ou ka soumèt yon aplikasyon oswa re-konfimasyon pou Èd Lajan Kach sou ACCESS HRA. HRA pral rele ou pou yon entèvyou nan telefòn.
- › Pran foto dokiman yo mande ak telefòn ou epi telechaje yo.
- › Soumèt yon aplikasyon pou yon sibvansyon espesyal tankou Èd ljan ak Lwaye.

✓ Jere Dosye Ou

- › Tcheke nan ki pwen aplikasyon w lan ye.
- › Li avi elektwonik sou entènèt, oswa enskri pou pa jwenn papye.
- › Gade lis dokiman HRA yo pou wè lis dokiman HRA yo te mande anba 'Dokiman Obligatwa' (Required Documents) ak sa ou deja resevwa yo anba 'Dosye' (Case Record).
- › Gade peman avantaj ou yo.
- › Mete enfòmasyon pou kontakte ou ajou.
- › Enskri pou resevwa tèks pou randevou k ap vini yo, ak pou enfòmasyon konsènan delè pou re-konfimasyon ou a.



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