

**6. CA Case Re-Openings - Missed Benefits Cycle by WMS Closing Code and Whether HOH Has Reasonable Accommodation (RA), Jul 1, 2019 - Sep 30, 2019**

WMS Closing Code	Reasonable Accommodation		
	YES	NO	Total
939-PA, MA, FS - In Prison (HH=1)	10	17	27
E18-Failed to keep BEV Office Appointment	42	241	283
E19-Failed to keep BFI Appointment		2	2
E30-Excess Earned income	38	369	407
E31-Excess Income-Increased Earnings	35	342	377
E32-Excess Income-Increased Support Collection-MA Extension		5	5
E34-Excess Income SSI Single Individual ineligible budget required MA Sep Det	9	14	23
E35-Excess Unearned Income Ineligible Budget Required	29	102	131
E36-Excess Income-Increased Support Collection MA Extension SNAP Benefits		1	1
E38-Excess Income - Lump Sum	1	2	3
E40-Excess Income-Budgeting Error		1	1
E60-Unable to Locate.	2	35	37
E65-Failure to Complete Employment Assessment SNAP Separate Determination	8	164	172
E66-Not a resident of state	1	2	3
E69-Failure to Complete Eligibility Process.	15	124	139
E72-Institutionalized	1	5	6
E73-In Foster Care		1	1
E92-Failure to Provide Proof of Citizenship or Eligible Alien Status		1	1
EM5-UNKNOWN	1	12	13
EM7-UNKNOWN		1	1
EZ2-Failure to Appeal an SSI Denial	1		1
F11-Failure to Access Benefits	9	16	25
F53-Refusal by Parent to Apply for Child		1	1
F63-In Prison		1	1
G10-Failure to Recertify - On DATE	245	1,248	1,493
G16-Failed to Respond to Two or More BEV Notices Left at Residence	1	13	14
G17-Failure to be home after four attempts to visit you at home.	1		1
G20-Fail to Be at Home for Recert	66	13	79
G21-Failure to Cooperate with BEV: Income		1	1
G22-Failure to Cooperate with BEV: Assets		1	1
G23-Failure to Cooperate with BEV: Residence		1	1
G25-Failure to Cooperate with BEV-Dependent Child		2	2
G26-Failure to Cooperate : Refused to answer Questions	1	1	2
G36-Failure To Complete TA 6 Month Mail-In Recert	15	185	200
G37-Failure To Complete TA 6 Month Mail-In Recert	219	1,243	1,462
G39-PA, MA - Died (HH=1)		1	1

G41-Voluntary Quit or Reduced Earnings- Applicant		8	8
G60-PA, MA - Unable to Locate - BEV		1	1
G61-Not a Resident of District	1	1	2
G62-Moved out of District		3	3
G87-Client Request-Eligibility Mailout		1	1
G88-Client Request-CA,SNAP & MA-Written	3	15	18
G90-Client Request-CA & SNAP-Written		1	1
G92-Client Request-CA Only-Written		1	1
G94-Client Request-CA & SNAP-Verbal	1	2	3
G98-Client Request-CA, SNAP & MA-Verbal	2	2	4
M13-Duplicate Assistance Active Cash Assistance Case in Other State	1	2	3
M88-Refusal to Comply with Finger Imaging Requirements	1	6	7
N14-Filing Unit Member Failed to Apply	4	6	10
N16-Failure to Contact Agency		12	12
N17-Failure to Complete Eligibility Process	119	493	612
N41-Voluntary Quit/HH=1/ 1st occurrence	1		1
N66-Duplicate Assistance , Interstate	1	20	21
N67-Duplicate Assistance Another State (Sys Gen)	11	47	58
P44-Failure to Comply With Drug/Alcohol Screening	6	28	34
P45-Failure to Comply With Drug/Alcohol Assessment	47	131	178
P46-Failure to Sign or Revoked Consent for the Release of Treatment		1	1
PX1-Failure to Take Part in Rehab 1st Occurrence	15	67	82
PX2-Failure to Take Part in Rehab 2nd Occurrence	4	25	29
PX3-Failure to Take Part in Rehab 3rd Occurrence	2	29	31
U40-Excess Resources	2	10	12
V20-Failure to Provide Verification	51	400	451
W11-Failure to Keep Appt for DSS Medical	12	26	38
WX1-Failure to Comply with Employ Require-90 Day Sanction SNAP Determination	6	84	90
WX2-Failure to Comply with Employment Requirements-Output code for 150-day sanction	5	25	30
WX3-Failure to Comply with Employment Requirements-Output code for 180-day sanction	1	16	17
WX4- Failure to Comply with Employment Requirements. HH=1 SNAP No Sep Determination	16	407	423
WX5- Failure to Comply with Employment Requirements. Occurrence 2	3	107	110
WX6- Failure to Comply with Employment Requirements. Occurrence 3	8	87	95
Y78-Ineligible Based upon BEV Evaluation		2	2
Y86-Other Reason- MA continues		8	8
Y87-Other Reason- MA discontinued		6	6
Y93-Case number change.		1	1
Y98-Other		3	3
Y99-Other	4	26	30
<b>Total</b>	<b>1,077</b>	<b>6,278</b>	<b>7,355</b>