



### Pay It Off Agreement

**RETURN SIGNED AGREEMENT TO:**

OCSS – Pay It Off  
PO Box 830, Canal St. Station  
New York, NY 10013

Date:

Case ID:

Non-Custodial Parent:

This agreement is between you, \_\_\_\_\_, and the Human Resources Administration’s Office of Child Support Services within the NYC Department of Social Services (NYC DSS). This agreement acknowledges your intent to voluntarily participate in the NYC DSS *Pay It Off* program. As a participant, you agree to pay your current support amount, if any, and \$200 or more towards your child support arrears, which are permanently owed to NYC DSS, between March 1 and March 31, 2021 (**extended to April 30, 2021**). Your NYC DSS arrears resulted from an order of support from the New York State Family Court and/or Supreme Court that is enforced through the Support Collection Unit. You can pay towards your NYC DSS arrears all at once or in smaller payments during the months of March and April 2021.

NYC DSS will accept payments made by mail, telephone, or online. For any non-garnishment payments received between March 1 and April 30, 2021 via certified or personal check, money order, credit card or Visa/MasterCard debit card towards your NYC DSS arrears, totaling \$200.00 or more, NYC DSS will:

- Apply your payment to your child support account and match it dollar for dollar (up to the amount you owe) to reduce the amount you owe to NYC DSS;
- If applicable, reduce your permanently assigned NYC DSS child support debt by up to an additional one thousand dollars (\$1,000) because you have also enrolled in the *Arrears Credit Program*; and
- If applicable, eliminate the money judgment interest owed to NYC DSS because you paid the judgment principal in full. We will tell you how much interest was removed in writing.

This document contains the entire Agreement between the parties and may not be modified, amended, or rescinded, except in writing signed by or on behalf of the parties.

Payments collected through a garnishment, seizure, or tax intercept will not be matched through *Pay It Off*. Payments made under this agreement do not by themselves remove any outstanding warrants. Only a court can remove a warrant.

By signing this Agreement, you understand the requirements you are agreeing to and that the NYC DSS has verified your identity.

Agreements should include a photo or copy of a valid government-issued identification.

\_\_\_\_\_  
Noncustodial Parent

\_\_\_\_\_  
NYC DSS Authorized Representative

**Do you have a medical or mental health condition or disability?** Does this condition make it hard for you to understand this notice or to do what this notice is asking? Does this condition make it hard for you to get other services at HRA? **We can help you.** Call us at 212-331-4640. You can also ask for help when you visit an HRA office. You have a right to ask for this kind of help under the law.