

Pay off NYC child support debt. Twice as fast.

Pay It Off

March 1 – April 30, 2021



In 2020, more than 500 parents like you reduced their DSS child support debt an average of \$6,415.

Step 1 Sign the Agreement and send it in with a copy of your photo I.D. The agreement can be downloaded at nyc.gov/payitoff.



By Mail to:
Office of Child Support Services
Pay It Off
PO Box 830
Canal Street Station
New York, NY 10013

or



By Email to:
dcse.cseweb@dfa.state.ny.us

Step 2 Make Payment(s) on your DSS child support debt from March 1 to April 30 by:

- online payment service at childsupport.ny.gov under Noncustodial Parent Services.
- certified check, personal check, or money order made out to NYS Child Support Processing Center.
WRITE in the memo section: Case I.D. and "Pay It Off" MAIL to: NYS Child Support Processing Center
PO Box 15363
Albany, NY 12212
- credit card or Visa or MasterCard debit card. CALL: 929-252-5201, Fridays, 9am to 5pm

Step 3 Get the Match dollar for dollar on qualified payments!

OCSS will send you a summary of actions taken 4 to 5 weeks later. NOTE: Payments toward your monthly obligation are paid first.

Step 4 Lower Your Debt Even More by applying and qualifying for the Arrears Credit Program – including a one-time sign-on reduction of up to \$1,000 and up to \$5,000 more reduced on DSS child support debt. See details at nyc.gov/ocss-debt-reduction.

Pay at least \$200 toward your DSS child support debt, and we will match it!

Example	Payment(s) made in March	\$300
Minus (-)	Total current support or monthly obligation in March (if any)	\$75
Equals (=)	Remaining amount	\$225
Plus (+)	Matched amount	\$225
Total (=)	Total applied to reduce your child support debt	\$450

Don't miss this chance to reduce your debt!
Questions? Visit nyc.gov/payitoff.



Office of
Child Support Services