



CHILD SUPPORT CONTACTS

Online Child Support Resources

NEW YORK STATE (NYS) DIVISION OF CHILD SUPPORT ENFORCEMENT

Get forms and view account information (social security number and PIN required)
www.childsupport.ny.gov

NEW YORK CITY (NYC) OFFICE OF CHILD SUPPORT ENFORCEMENT (OCSE)

Get information about programs and services offered only in New York City
www.nyc.gov/hra/ocse
Annual Report
<http://on.nyc.gov/1LLMf0H>

YOUTUBE CHANNEL FOR THE NYC HUMAN RESOURCES ADMINISTRATION (HRA)

www.youtube.com/HRANYC
Videos include:
[Supporting Our Kids](#)
[NYC Guide for Custodial Parents](#)
[NYC Guide for Non-Custodial Parents](#)

For Parents Wanting Help with an Existing Child Support Case

In Person

OCSE CUSTOMER SERVICE WALK-IN CENTER

151 West Broadway, 4th floor
(between Worth and Thomas Streets)
New York, NY 10013 [\[GOOGLE MAPS\]](#)
Monday–Friday, 8:00 am–7:00 pm

Nearby subway stations include:

- Chambers Street, for the 1, 2, 3, A, C, J, or Z trains
- Brooklyn Bridge/City Hall Station, for the 4, 5, or 6 trains
- Canal Street, for the E train

By Phone

NYS CHILD SUPPORT HELPLINE

888-208-4485
866-875-9975 TTY (Hearing Impaired)
Monday–Friday, 8:00 am–7:00 pm
Automated information available
24 hours a day/7 days a week
Social security number and PIN required

OCSE PATERNITY SERVICES AND OUTREACH

Information about paternity, DNA testing, and community outreach events
929-221-5008

By Mail

OCSE

PO Box 830
Canal Street Station
New York, NY 10013

To send payments:

NYS Child Support Processing Center
PO Box 15363
Albany, NY 12212-5363

Be sure to include your Child Support Management System number on all payments.

For Parents Applying for Child Support

1. APPLICANTS RECEIVING CASH ASSISTANCE

Borough Offices

Office hours for all child support Borough Offices
Monday–Friday, 9:00 am–5:00 pm

BRONX BOROUGH OFFICE

SERVING THE BRONX
894 Garrison Avenue
Bronx, NY 10474
929-252-4100 [\[GOOGLE MAPS\]](#)

BROOKLYN BOROUGH OFFICE

SERVING BROOKLYN AND THE ROCKAWAYS
1 MetroTech Center, North, 6th Floor
Brooklyn, NY 11201
929-221-7620 [\[GOOGLE MAPS\]](#)

MANHATTAN BOROUGH OFFICE

SERVING MANHATTAN/STATEN ISLAND
115 Chrystie Street, 3rd Floor
New York, NY 10002
212-334-7604 [\[GOOGLE MAPS\]](#)

QUEENS BOROUGH OFFICE

SERVING QUEENS (EXCEPT THE ROCKAWAYS)
One Honeywell Street, 6th Floor
Long Island City, NY 11101
718-784-6979 [\[GOOGLE MAPS\]](#)

STATEN ISLAND

Staten Island residents receive services in the Manhattan Borough Office

2. All Other Applicants

Family Court Support Services

Office hours for all child support offices in Family Courts
Monday–Friday, 9:00 am–5:00 pm

BRONX FAMILY COURT

900 Sheridan Avenue, LM Floor
Bronx, NY 10451
718-590-3924/3432 [\[GOOGLE MAPS\]](#)

BROOKLYN FAMILY COURT

330 Jay Street, 12th Floor
Brooklyn, NY 11201
718-246-7962/68 [\[GOOGLE MAPS\]](#)

MANHATTAN FAMILY COURT

60 Lafayette Street, 1st Floor
New York, NY 10013
212-385-8218/19 [\[GOOGLE MAPS\]](#)

QUEENS FAMILY COURT

151-20 Jamaica Avenue, 4th Floor
Jamaica, NY 11432
718-725-3148/49 [\[GOOGLE MAPS\]](#)

STATEN ISLAND FAMILY COURT

100 Richmond Terrace, Basement
Staten Island, NY 10301
718-720-2906 [\[GOOGLE MAPS\]](#)