

How can I get an application?



Download an application from HRA's website at nyc.gov/hra/snap.



Pick up an application from any HRA Center.

How can I apply?

Apply online at ACCESS HRA: nyc.gov/accesshra
Call 311 or HRA's Infoline at 718-557-1399 and we will send you an application and information on where you can mail it in, fax or bring in person.

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Authorized representatives can file an application for you online, at any Supplemental Nutrition Assistance Program Center, or at a participating community based organization.

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How soon after I apply will I receive my benefit?

It normally takes 30 days for your Supplemental Nutrition Assistance Program application to be processed. However, if you qualify for expedited processing and are eligible for benefits, you may receive emergency benefits within five days.



If you are in need of food immediately, you can also contact the Emergency FoodLine at 866-888-8777, for a food pantry near you.

ACCESS HRA

www.nyc.gov/accesshra

311 or TTY 311 at: 212-504-4115

HRA's Website

www.nyc.gov/hra

Community Partners

<https://maps.nyc.gov/foodhelp/>



**Department of
Social Services**

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SNAP

Supplemental Nutrition Assistance Program



What you need to know about
the Supplemental Nutrition
Assistance Program



**Department of
Social Services**

The Supplemental Nutrition Assistance Program, formerly called the Food Stamp Program, provides food support to low-income New Yorkers including working families, the elderly and people with disabilities to increase their ability to purchase food. You can purchase food by using an Electronic Benefit Transfer (EBT) card where you shop.

How much income can I have and still get Supplemental Nutrition Assistance Program (SNAP) benefits?

Eligibility and SNAP benefit levels are based on your household size, income, and your expenses.

Your total income, before taxes or any other subtractions, is called gross income. However, certain subtractions to your gross income, called deductions, are allowed. These can be for things like housing, monthly medical expenses over \$35 (for people with a disability or 60 years of age or older), or dependent care.

What type of documentation will I need?

While documentation is not needed to apply, you will eventually be asked to verify the information you give us. Below is a list of documents. If you provide them right away, we can determine your eligibility faster. You can use the NYC ACCESS HRA mobile app to submit them. If you don't have all the documents, you can still apply. When possible, HRA staff can help you get them.

- ✔ **Proof of Identity:** Photo identification, driver's license, passport, Social Security Card, naturalization certificate, hospital/doctor's records, or adoption papers.
- ✔ **Proof of where you live:** Statement from landlord/primary tenant, current rent receipt or lease, or mortgage records.
- ✔ **Proof of Income (if any):** Current pay stubs, pay envelopes, business records, tax records, or current income tax return, etc.
- ✔ **Proof of Current Immigration Status:** USCIS documentation. Receiving Supplemental Nutrition Assistance Program benefits will not affect your immigration case or lead to deportation.

Who may be eligible for Supplemental Nutrition Assistance Program (SNAP) benefits?

You can be employed, own your own home and car, have money saved, and still be eligible. Many immigrants can receive a benefit too. You should apply if you need help paying for food. The amount of benefits you receive depends on your household size, expenses, and your income. Each application is evaluated on an individual basis.

If I am receiving SSI/Disability benefits, can I still qualify for Supplemental Nutrition Assistance Program (SNAP) benefits?

You can still qualify for SNAP benefits even if you receive SSI/Disability benefits.

Will my SSI/Disability benefit payments be reduced if I get SNAP benefits?

Your SSI/Disability benefit payments will not be reduced.

Where can I find the nearest SNAP Center?

Go to nyc.gov/hra and select 'Locations,' or go to 311.

**SKIP THE TRIP!
APPLYING FOR SNAP OR MANAGING YOUR CASE ONLINE HAS NEVER BEEN EASIER.**

Go online to nyc.gov/accesshra, or download the ACCESS HRA mobile app, and log in or create an account. The ACCESS HRA website is now easy to use on your phone, and interacts seamlessly with the mobile app!



- ✔ Apply for and recertify SNAP benefits online.
- ✔ Complete your SNAP periodic report online.
- ✔ Change or close your SNAP case online.
- ✔ Take photos of requested documents with your phone and upload them for you SNAP case.

Once you've submitted your online SNAP application or your recertification, and your supporting documents with the ACCESS HRA app, you can call to complete your interview.

Call 718-SNAP-NOW (718-762-7669), anytime between 8:30 AM and 5:30 PM, Monday to Friday.

You can also submit a recertification for Cash Assistance (CA) if you are a CA client and enroll in Fair Fares NYC if you are eligible.

You can track your application, manage your case, keep track of important dates and appointments, and much more for SNAP and Cash Assistance on ACCESS HRA!