



**Mayor's Office of
Immigrant Affairs**

**Language Access Coordinators (LACs) and
Language Access Implementation Plans (LAIPs)**

Updated March 18, 2019

311 Customer Service Center

Michael Hutchinson

Finance and Contracts Director

<https://www1.nyc.gov/311/our-mission.page>

Administration for Children's Services

Elian Maritz

Director of Immigrant Services and Language Affairs

<https://www1.nyc.gov/site/acs/about/immigrant-services.page>

City Commission on Human Rights

Edwin Tablada

Chief of Staff

<https://www1.nyc.gov/site/cchr/about/language-access-plan.page>

Civilian Complaint Review Board

Edwin Peña

Senior Investigative Manager

<https://www1.nyc.gov/site/ccrb/about/language-access-plan.page>

Department for the Aging

Brian McGowan

Correspondence Specialist

<https://www1.nyc.gov/site/dfta/about/language-access-plan.page>

Department of Buildings

Lisa Lewis

Director of Customer Service

<https://www1.nyc.gov/site/buildings/about/language-access-plan.page>

Department of Citywide Administrative Services

Latesha M. Parks

Director of Agency Support Services

<https://www1.nyc.gov/site/dcas/about/language-access-plan.page>

Department of City Planning

Dominick Answini

Assistant Counsel

<https://www1.nyc.gov/site/planning/about/language-access.page>

Department of Consumer Affairs

Casey Adams

Director of City Legislative Affairs

<https://www1.nyc.gov/site/dca/about/dca-language-access-plan.page>

Department of Correction

Diane Ward

Director

<https://www1.nyc.gov/site/doc/about/language-access.page>

Department of Design and Constructions

Dalela Harrison

Agency Equal Employment Opportunity Officer

<https://www1.nyc.gov/site/ddc/about/LAIP06292018.page>

Department of Environmental Protection

Sara Pecker

Director of Special Projects and Initiatives

https://www1.nyc.gov/html/dep/html/about_dep/lap.shtml

Department of Finance

Stina Trainor

Assistant Commissioner of External Affairs

<https://www1.nyc.gov/site/finance/about/language-access-plan.page>

Department of Health and Mental Hygiene

Luis Valle

Language Access Manager

<https://www1.nyc.gov/site/doh/about/about-doh/language-services-en.page>

Department of Parks and Recreation

Karina Smith

Chief of Staff of Community Outreach and Partnership Development

<https://www.nycgovparks.org/accessibility>

Department of Probation

Phyllis R. DeLisio

Assistant to Commissioner

<https://www1.nyc.gov/site/probation/about/language-access-plan.page>

Department of Records and Information Services

Gerald Rosero

Special Assistant to the Commissioner

<https://www1.nyc.gov/site/records/about/language-access-plan.page>

Department of Sanitation

Debra Barreto

Deputy Director, Bureau of Community Affairs

<https://www1.nyc.gov/assets/dsny/site/language-access-plan>

Department of Social Services/Human Resources Administration/Department of Homeless Services

Marah Rhoades

Deputy Commissioner

<https://www1.nyc.gov/site/hra/help/immigrant-resources.page>

<https://www1.nyc.gov/site/dhs/about/language-law-access-plan.page>

Department of Transportation

Eleanor DiPalma, Ph. D.

Executive Director of Customer Service/Language Access

https://www1.nyc.gov/html/dot/html/about/dot_lap.shtml

Department of Veterans' Services

Gabriel Ramos

Deputy Press Secretary

<https://www1.nyc.gov/site/veterans/about/memoranda-of-understanding-mous.page>

Emergency Management

Christina Farrell

Deputy Commissioner of External Affairs

<https://www1.nyc.gov/site/em/about/language-access-plan.page>

Fire Department

Steve Ertrachter

Executive Director of Licensing

<https://www1.nyc.gov/site/fdny/about/resources/policy-and-agreements/language-access-program.page>

Housing Preservation and Development

Sean Soun

Executive Director of Operations

<https://www1.nyc.gov/site/hpd/about/accessibility.page>

Landmarks Preservation Commission

Zodet Negron

Director of Communications

<https://www1.nyc.gov/site/lpc/about/language-access.page>

Law Department

Sosimo Fabian

Chief of Special Litigation Unit

<https://www1.nyc.gov/site/law/about/language-access-plan.page>

Mayor's Office of Immigrant Affairs

Kenneth Lo

Language Access Manager

<https://www1.nyc.gov/site/immigrants/help/city-services/language-access.page>

Mayor's Office to End Domestic and Gender-Based Violence

Saloni Sethi

Director of Policy

<https://www1.nyc.gov/site/ocdv/about/language-access-plan.page>

Office of Administrative Trials and Hearings

Marisa Senigo

Deputy Commissioner for Public Affairs and Communications

<https://www1.nyc.gov/site/oath/about/language-access-plan.page>

Police Department

Deputy Chief John G. Cappelmann

Commanding Officer, Office of Management Analysis and Planning

<https://www1.nyc.gov/site/nypd/about/about-nypd/language-access-plan.page>

Small Business Services

Michael Silver

Senior Policy Advisor

<https://www1.nyc.gov/site/sbs/about/language-access-plan.page>

Taxi and Limousine Commission

Wendy Marte Pilar

Policy Analyst, Office of External Affairs

https://www1.nyc.gov/site/tlc/about/language_access.page