



2020
LOCAL CONTENT AND SERVICE
REPORT TO THE COMMUNITY

“The viewers get a sense, of not only the program, but why it is there for people who want it – to take that first step and inquire for more details. We are very appreciative.”

- Michael L. Royce, Executive Director, New York Foundation for the Arts.

NYC Media: *The official broadcast network and media production group of the City of New York.*

Mission: To inform, educate, and entertain New Yorkers about the City's diverse people and neighborhoods, government, services, attractions and activities.



NYC Media is a unique, noncommercial source of information and engaging content about New York City.

NYC Media produces award-winning local content that is accountable, useful and compelling.

NYC Media is part of the City of New York Mayor's Office of Media & Entertainment.

In 2020, NYC Media provided these vital local services:

NYC-TV life explores arts and culture, entertainment and lifestyle, history and education in NYC, featuring the people and places that make NYC unique.

NYC-TV gov keeps viewers informed and provides a window into City government, with coverage of Mayoral press conferences, City Council hearings, crucial updates about the COVID-19 crisis and announcements from City agencies.

In addition to the broadcasts, viewers can access NYC Media content on a number of expanding platforms, such as the NYC Media website, iTunes, the NYC Media iOS app and Taxi TV.

NYC Media can reach more than 18 million people in the New York City metropolitan area and the tri-state region.

In 2020, NYC Media connected New Yorkers to information about the COVID-19 crisis and government services, local activities, and attractions as well as culturally diverse programming that serves New York City's many ethnic communities.



2020 LOCAL CONTENT AND SERVICE REPORT IN THE COMMUNITY

In 2020, NYC Media played a key role in helping New Yorkers remain informed about the COVID-19 crisis and related issues. NYC Media accomplished this by facilitating and airing updates from local leaders and City Council hearings, maintaining 24-7 broadcast operations, creating and disseminating vital information, and by sharing public service announcements (PSAs) from other City agencies. NYC Media also continued to provide programming that educated and entertained New Yorkers, including programming that highlighted the City's rich history and cultural offerings.

Providing Viewers with Information in a Crisis

During a year of unprecedented crises, NYC Media provided live and repeat coverage of press conferences and other updates from leaders sharing critical information including how to obtain emergency City services relating to COVID-19. In 2020, NYC Media covered a total of 198 City Hall public notification events that also provided live online feeds straight to the NYC.gov website. Crawl language and other graphics on NYC Life and NYC Gov alerted viewers about emergency conditions and other information. In 2020, NYC Media also created over 150 notification billboards relating to COVID-19 that ran on NYC Gov and NYC Life to provide additional critical updates for viewers.

Bringing Local Government to the Community

NYC Media is New York City's window to local government. New York City is the largest municipality to carry live legislative hearings. In 2020, NYC Media covered a total of 115 City Council meetings on-site and helped facilitate a transition to remote hearings via Zoom due to COVID-19, also aired by NYC Media, of which there were 237. There was also 20 hearings aired of the City Planning Commission and "The 51" was continuously updated to introduce each of the 51 City Council Members and highlight their respective districts. This programming aired on the NYC Gov channel.

Informing the Public About City Services and Initiatives

NYC Media also works with other City agencies to increase public awareness about important City messages, programs and initiatives through the distribution of and occasional production assist on PSAs. In 2020, NYC Media aired more than 250 PSAs in a variety of languages and runtimes on NYC Life, NYC Gov and multimedia platforms, including the following campaigns:

- **COVID-19:**
 - NYC Department of Health and Mental Hygiene – "Stay Home, Stop the Spread"
 - NYC Department of Health and Mental Hygiene – "Socially Distance with Face Coverings"
 - NYC Test and Trace Corps – "Importance of Getting Tested"
 - Department of Education – "Return to School Info"
 - NYC Department of Small Business Services – "Shop Your City"
- **Other:**
 - NYC Mayor's Office of Immigrant Affairs – "Census 2020"
 - NYC Mayor's Office for People with Disabilities – "NYC At Work"



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Serving New York City's Diverse Communities

New York is a culturally diverse city made up of many distinctly different communities. In 2020, NYC Media broadcasted a host of programs catering directly to the many ethnic communities.

92Y on NYC Life
A Day's Work
Afropop: The Ultimate Cultural Exchange
Aktina
Asian American Life
Bare Feet in NYC with Mickela Mallozzi
Blueprint NYC
Brindiamo!
Brooklyn Savvy
Cultural Caravan
DW News
Food.Curated
Haiti Premiere Class
Lucky Chow
Medgar Evers
Neighborhood Slice
NYU Inside Lens
Potluck
RTV Romanian Television of NY
We Speak NYC
What's Eating Harlem?

Partnering with Community Organizations

- NYC Media continues to work in partnership with local organizations, such as The Arthur L. Carter Journalism Institute at New York University. "NYU: Inside Lens" is a showcase of documentary works by the graduate students at the institute to encourage journalistic endeavors and careers in the city.
- A partnership between the City of New York Mayor's Office of Media & Entertainment and NYC Media with the Center for Communication to produce Made in NY Talks, a series of industry panels that also airs on NYC Media designed to raise awareness about developments and opportunities in the media, technology and entertainment industry.
- A partnership with the nonprofit cultural institution 92nd Street Y provides exclusive broadcast and digital access to the outstanding interview programming in the arts, education and public discourse on "92Y on NYC Life".



2020 LOCAL CONTENT AND SERVICE REPORT STORIES OF IMPACT

24-7 COVID-19 Hub

For over eighty days at the beginning of the COVID-19 crisis, the NYC Gov channel was dedicated 24-7 to providing viewers with accurate, critical information and updates. The channel aired public notification events, PSA's and informational billboards that kept New Yorkers informed about the unprecedented, rapidly developing pandemic.



Public Notification Events

In 2020, NYC Media continued to facilitate and air live and on repeat public notification events with City leaders concerning the COVID-19 crisis and other pressing issues. Despite the challenges of continuing operations in a pandemic, NYC Media helped to capture and disseminate this vital information to viewers throughout the year on a 24-7 basis. The public notification events consisted of press conferences, mayoral citizen addresses, and other important updates and events that ran on NYC Gov and the City's online platforms.



PSA's

In 2020, NYC Media continued to work with partners in City government to create and share reliable, vital messages about the COVID-19 crisis and other issues. In addition to multi-platform distribution assistance on hundreds of PSA's, some PSA's also leveraged NYC Media's production expertise including animation, graphics, editing, music and mixing. Examples of the impactful messages NYC Media helped craft range from the NYC Department of Small Business Services sharing safe ways to support local small businesses during the pandemic to the NYC Mayor's Office for People with Disabilities workforce initiative encouraging employers to hire people with disabilities.





2020 LOCAL CONTENT AND SERVICE REPORT STORIES OF IMPACT

Interstitial Programming

In 2020, NYC Media created a number of informational billboards and shorts relating to COVID-19 that ran throughout the day on both NYC Life and NYC Gov. In addition to the billboards that provided important information to viewers during the crisis about government services, some of the shorts like *That's So New York (at home)* provided viewers with useful information about interesting online cultural events, tips to stay physically active at home in quarantine, and information about how to volunteer safely during the pandemic.

