

Human Service Business Continuity

COVID-19 HHS RAPID RESPONSE TEAM

Immediate and Centralized - Targeting HHS Nonprofit Business Continuity

March 13, 2020 – May 31, 2020

\$755
Million
Disbursed

Unprecedented Cash Flow Measures

- 1,350 Budget Advances Automatically Initiated
- 9,100 Invoices Paid
- 3 Day Cycle Time, Approval to Payment

1,411
Contract
Registrations

Flexible Contracting Practices

- Adapted Contract Scopes for COVID-19 Expense Reimbursement
- Extended Timeline for Active Audits
- Digital Signatures
- Waived Notary Requirements
- Digital Pre-Proposal Conferences

150+
Provider
Conversations

Centralized Provider Support and Sector-wide Engagement

- Dedicated Email Hotline
- Weekly Membership Meetings
- COVID-19 Agency Nonprofit Triage Centers
- Centralized information at www.nyc.gov/nonprofits

10,450
Paid Invoices
Budget Advances

Weekly Provider Meetings and Daily Feedback Loops

- 25 Nonprofit Umbrella Organizations
- 15 City Agencies
- 60 City ACCOs, CFOs, Executive Leaders
- 12 Response Team Members

7
Guidance
Documents

Standard Guidance to Stabilize

- Budget and Finance
- Business Continuity
- Contracts
- Invoice Submission
- Streamlining Practices
- Expense Tracking + Reporting
- Organizational Health and Well-Being

Ongoing Support for the Sector

Continued Commitment to Ongoing Reforms in FY21



Transparent
Contracting Process
PASSPort



25% Automatic
FY21 Advances
HHS Accelerator



Streamlined
Invoicing + Audits
MOCS Financial Services



Indirect Cost Rate
Funding Initiative
City Implementation Team