Basic Information

Procurement Title: Caregiver Services Program
Agency: Department for the Aging (DFTA)
Agency Email Contact: conceptpaper@aging.nyc.gov

Procurement Description:
The New York City Department for the Aging (DFTA) will soon be issuing a Request for Proposals (RFP) for its Caregiver Services Program (also referred to as the Caregiver Program), which provides caregivers with supports to help a loved one live fully in the community. DFTA’s Caregiver Program is historically supported with federal Older Americans Act Title III(e) funding (National Family Caregiver Support Program) and, in recent years, the City began providing additional funding in acknowledgement of the growing need to support the caregiver population.

Currently, DFTA serves approximately 11,000 caregivers annually through a network of contracted community-based organizations. Each borough has at least one program where caregivers can call, email, or walk in to receive assistance; these are referred to as ‘geographic’ programs. DFTA also funds citywide caregiver programs designed to serve immigrant, LGBTQ, and visually impaired communities.

Concept Paper Link
https://www1.nyc.gov/site/dfta/community-partners/procurement-information.page

HHS Accelerator Service Applications:
To receive this RFP in the HHS Accelerator system, you must have an approved Service Application for one of the following:

- Caregiver Support
- Case Management
- Academic Support
- Child Care
- Parenting Services
- Respite Care
- Home Attendant Services
- Homemaking Services