MOPD Disaster Resilience & Information Network

Quarterly Meeting: June 27th 2018
100 Gold St 2nd Floor, NY 09:30AM to 11:30PM
1-800-832-0736 Access Code: 5245195
http://oemnyc.adobeconnect.com/disasterresilience/

www.nyc.gov/mopd
NYC Accessible Webinars

- Technical Assistance & Questions:
  - Send a private chat to the host “MOPD Host”
  - Email MOPD_DSF@cityhall.nyc.gov and
  - For Screen Reader & Short cuts: https://helpx.adobe.com/adobe-connect/using/accessibility-features.html

www.nyc.gov/mopd
Today’s Network Agenda

1. Welcome: Commissioner Victor Calise
2. Partner Updates & Summer Heat
3. The ADA & Blueprints for Success
4. Text to 9-1-1 and Evacuation Devise Information
5. Active Shooter
6. Open Discussion & Closing Remarks
MOPD Updates

- Continuing to update the MOPD Website: Adding Resources and Information:

www.nyc.gov/mopd
MOPD Updates

- Vance Taylor  Chief, Office of Access and Functional Need, California Office of Emergency Services:
  - ADA Compliance
  - Access and Functional Needs Populations
  - Planning Guidance
  - Communications
  - Evacuation and Transportation
  - Sheltering
  - Smartphone Apps

www.nyc.gov/mopd
Partner Updates

James Flemming: Regional Disability Integration Specialist
Kathleen Madigan: Disability Integration Advisor
Heat Emergency Plan Triggers
Activation Criteria

• Predicted Heat Index of 100°F or higher for one day or more

  or

• Predicted Heat Index of 95°F or higher at any point for two consecutive days or more
Heat Emergency Plan
Objectives

- **Objective 1**: Provide Hazard Awareness and Disseminate Public Messaging

- **Objective 2**: Minimize Impacts to the Public Health System

- **Objective 3**: Minimize Impacts to Infrastructure
Objective 1: Provide Hazard Awareness and Disseminate Public Messaging
Heat Emergency Plan

Operational Strategy 1.1: Disseminate Public Information

• Create a Unified Message with relevant agencies before release to the press
• Distribute messaging through press channels, agency websites and social media
• Coordinate with Mayor’s press office and update local state and federal officials
• Coordinate phone interviews, live interviews, or press conferences
Heat Emergency Plan

Operational Strategy 1.1: Disseminate Public Information

- Notify NYC
- Traditional media
- Beat the Heat campaign
- Outreach to communities, elected officials
- NYC Advance Warning System
Objective 2:
Minimize Impacts to Public Health
Operational Strategy 2.1: Activate the Advance Warning System

- Heat alerts are delivered via e-mail to agencies and organizations that have developed trusted relationships with their clients
  - Agencies and organizations can tailor communication and support to their client’s specific needs
  - 1,800 + Organizations
- Conference calls are held with umbrella service agencies
Heat Emergency Plan

Operational Strategy 2.2: Activate Cooling Centers

• Operate during daytime hours
• Free and open to the public, air-conditioned facilities
  • Libraries, Senior Centers, Recreation Centers
  • Run by 8 partner agencies: NYPL, QPL, BPL, DFTA, DYCD, NYCHA, Parks, Salvation Army
• 530 facilities available for summer of 2018. People can find their nearest location through 311 or the Cooling Center finder

Stay Cool!
Visit a Cooling Center to Beat the Heat
Heat Emergency Plan

**Operational Strategy 2.3: Conduct Homeless Outreach**

- Focus on priority list of clients at high risk for heat-related illness
- Homeless Services increase checks, especially during sun’s peak hours 1100-1600 hours
Objective 3:
Minimize Impacts to Infrastructure
Heat Emergency Plan

Operational Strategy 3.1: Relieve Stress on Electric System

• Con Ed & PSE&G-LI proactively reduce the load on the electric system to prevent localized or widespread power outages
• This may include:
  • Customer Appeals
  • Peak Load Management
  • Demand Response Programs
Operational Strategy 3.2: Issue Excavation Safety Alert

- NYC issues an Excavation Safety Alert (ESA) during heat emergencies
- Heightens awareness of safe excavation practices to \textit{protect the integrity of the underground critical facilities}
Operational Strategy 3.3: Distribute Spray Caps

- FDNY distributes hydrant spray caps to the public
- Applicants complete request form from FDNY firehouses
- Fire hydrants are often illegally opened and used as sprinklers creating drops in system water pressure
I. ADA and Important Emergency Preparedness Cases
   - Pennsylvania Dept. of Corrections v. Yeskey (PA 1998)
   - CFILC v. City of Oakland (CA 2007)
   - Calif v. City of Los Angeles (CA 2009)
   - BCID v. City of New York (NY 2011)
   - United Spinal v. District of Columbia (DC 2014)
ADA Principles

“Case by Case” Assessment
Equal opportunity to benefits
Integration
Physical access

Program Access
Effective Communication
Modifications
No Charge

www.nyc.gov/mopd
I. Universal Design & the Curb Ramp Effect

II. Inclusive Emergency Planning:
   - Sheltering
   - Transportation
   - Communications
   - Evacuation
I. Technology and Infrastructure
   - Technology and Telecommunications (DoITT) provides for current and future 911 system
   - New York City Police Department (NYPD) and New York City Fire Department (FDNY) handle call-taking and emergency services across the City

II. Next Generation 911 (NG911)
   - Is the complete overhaul of the technological system supporting 911
   - IP-based, digital system based on national standards and will support not just text but also photos, videos and social media

www.nyc.gov/mopd
I. Text to 9-1-1

- Is the interim solution that DoITT, NYPD, FDNY, and MOPD are working towards to allow New Yorkers to contact emergency services via text while the City works towards building the necessary components of NG911.
- This solution will allow those who are unable to make a voice call but are able to text 911 to more readily access emergency services (individuals who are Deaf or Hard of Hearing, those with speech disabilities, and crime victims unable to make a voice call).
- New York City plans to have the interim Text to 9-1-1 solution live by the end of 2018.

[www.nyc.gov/mopd](http://www.nyc.gov/mopd)
I. Projected Timeline for NG911

- June 2017 – DoITT related an RFP to select a vendor for the infrastructure of the NG911
- September 2017 - Responses to RFP were received and final decisions
- First half of 2018 - final decision about vendor will be made
- First quarter of 2019 - build begins
- Last quarter of 2022 - launch of NG911
I. Considerations For Purchasing An Evacuation Device For Use In Your Building:

- MOPD Webpage and Document

II. Additional Information and Resources:

- Ready New York Program
- Emergency Evacuation Planning (Introduced)
- Temporary Notice (Local Law 98)
NYC EMERGENCY MANAGEMENT

- Active Shooter Incidents -
The Disability, Access and Functional Needs Communities
HAZARDS
ACTIVE SHOOTER
ACTIVE SHOOTER INCIDENT IS UNIQUE

- Length of time
- Speed
- Response
- Maximum damage
WHAT HISTORY HAS TAUGHT US

Will these discussions create more stress or make us better prepared?

The Clock
   480 seconds
   Shooter’s Clock

Believe you will survive – no matter the situation

Doing nothing is NOT an option

Lock – barricade

Silence phones

Is this crazy?
THE START OF THE CONVERSATION

December 2015-Inland Regional Center
San Bernardino, CA

September 2017-NYC EM
Christina Curry, Executive Director, Harlem Independent Living Center

- Faith-based community - Central Harlem/Community Board 10
- Open, welcoming environment
- Goal
  - increase awareness among leaders
  - Need for emergency planning
  - Clear understanding of what to expect from emergency responders

Outcomes
- Being prepared means having some difficult conversations
  - Action required – doing nothing is not an option ("NOT TODAY")
- Tabletop exercise
- Further discussion and planning
- UNCHARTERED TERRITORY
Not Integrated
WHO ARE THE STAKEHOLDERS?

- Workplace management
  - Safety and security

- Individuals with disabilities, access or functional needs
  - Obvious implications
  - Advocate for integration
  - Creative thinking - DIFFICULT CONVERSATION – “NOT TODAY”

- Law enforcement
  - Neutralize threat PRIMARY
  - What can clients & staff expect to see?
# RUN (EVACUATE)

<table>
<thead>
<tr>
<th>WORKPLACE MANAGEMENT</th>
<th>DISABILITY/ACCESS &amp; FUNCTIONAL NEEDS COMMUNITY</th>
<th>LAW ENFORCEMENT</th>
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</thead>
<tbody>
<tr>
<td>Evacuation planning</td>
<td>Self-advocate-gaps, accommodations, accountability</td>
<td>Take AFN into account</td>
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<tr>
<td>Establish Buddy System</td>
<td>Buddy System</td>
<td>Issue plain instructions</td>
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<tr>
<td>Integrate accommodations</td>
<td>Escape route specific to their respective needs</td>
<td>Use visual, gestural cues</td>
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<td>Accountability</td>
<td>Practice evacuation &amp; shelter in place</td>
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<tr>
<td></td>
<td>Evacuate regardless of whether others do so</td>
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<td></td>
<td>Follow instructions</td>
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<td>Integrate hiding places into plans</td>
<td>Silence phones &amp; other devices</td>
<td>Loud, clear instructions</td>
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<td>Train staff to identify potential weapons</td>
<td>Use of devices &amp; equipment as barriers/obstacles; LOCK &amp; BARRICADE</td>
<td>Expect non-compliance</td>
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<tr>
<td>Safe rooms</td>
<td>Practice self-soothing techniques</td>
<td>Physical assistance may be required</td>
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<tr>
<td></td>
<td>Improvised weapons</td>
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<tr>
<td></td>
<td>Pull down shades, remain quiet</td>
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<td></td>
<td>Plan w/colleagues</td>
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<tr>
<td>Train staff to think creatively &amp; be committed to survival</td>
<td>Improvised weapons</td>
<td>Don’t confuse those taking action w/suspects</td>
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<tr>
<td></td>
<td>Use of devices &amp; equipment as barriers/obstacles</td>
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<td></td>
<td>Practice self-soothing techniques</td>
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<td></td>
<td>Yelling, throwing items</td>
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## WHEN LAW ENFORCEMENT ARRIVES

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<td>In training, explain police response</td>
<td>Drop everything</td>
<td>Expect non-compliance</td>
</tr>
<tr>
<td>Train on importance of remaining calm, following instructions</td>
<td>If possible, raise hands &amp; spread fingers, avoid quick movements</td>
<td>Physical assistance may be required</td>
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<tr>
<td></td>
<td>You may be pushed to the ground for your safety</td>
<td>Don’t separate people from assistants, service animals, equipment</td>
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<td></td>
<td>Don’t ask officers questions</td>
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## COMMUNICATING WITH LAW ENFORCEMENT

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<tr>
<td>Share emergency plans w/LE</td>
<td>Understand may be kept in safe place for a while</td>
<td>Expect communication access issues</td>
</tr>
<tr>
<td>Request vulnerability assessment</td>
<td>Not allowed to leave</td>
<td>Physical assistance may be required</td>
</tr>
<tr>
<td>Roll-call system for accountability</td>
<td>Interviews</td>
<td>Don’t separate people from assistants, service animals, equipment</td>
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The TRAMEDIC™ Difference

In today’s world you never know when a serious injury will occur. Being prepared for when it happens doesn’t have to be scary, overly expensive or difficult to manage. The goal of TRAMEDIC™ is to place real life-saving treatments in regular people’s hands because sometimes injuries are so serious you don’t have time to wait for help. TRAMEDIC™ accomplishes this by incorporating a mix of intuitive products, simple instructions and effective training videos to ensure you and your organization are prepared for the worst.

COMPONENTS

When you open a TRAMEDIC™ kit, you won’t find a box full of Band-aids® and a claim that the kit can treat 50 people. You will find top quality life-saving devices that are simple and effective in buying time for critically injured people: items like a tourniquet used by soldiers to stop severe bleeding, bandages to cover serious cuts and dressings to treat someone that is badly burned - truly life saving devices that can easily be used with minimal instructions.

Just because we take care of the big stuff doesn’t mean we don’t help you with the little things. There is also a sub-kit for treating minor things such as scrapes and removing splinters in every TRAMEDIC™ kit.
TAKE-AWAYS

Collaborate with facility management

Communication plan

Drill

Vulnerability assessment

Role of law enforcement

All-hazards preparedness

Principles of Run, Hide, Fight

Not Today !!
SUGGESTED NEXT STEPS

Vulnerability assessment (SHIELD)

Exercise

Continuity of Operations Plan (COOP)

Update emergency plan, and share it
QUESTIONS?

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718-422-8851
Disability Pride Parade 2018

The theme of this year's parade is CREATIVITY. We encourage you to decorate clothes, hats, wheelchairs, hair, faces, floats, male puppets, wear costumes - use your imagination - have fun! Awards will be handed out for most creative ideas.

GATHERING IN MADISON SQUARE PARK AT 10 AM
PARADE STEPS OFF AT 11AM
GOES DOWN BROADWAY TO UNION SQ PARK
FESTIVAL IN UNION SQ PARK FROM NOON - 3PM

Visit us at: disabilitypridenyc.org
Contacts & Questions

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