



NYCHA's Heat Policy

From October 1 – May 31

DAY

6:00 AM-10:00 PM

If it's **below 55°F** outside

NIGHT

10:00 PM-6:00 AM

Regardless of outside temp

Your apartment
should be at least:

68°F

62°F

Is your apartment too cold? Report it 24/7 through MyNYCHA app or web on.nyc.gov/mynycha or the Customer Contact Center 718-707-7771.

