NEW YORK CITY HOUSING AUTHORITY - GRIEVANCE AND TERMINATION OF TENANCY PROCEDURES CHANGE NOTICE

The New York City Housing Authority (“NYCHA”) plans to update its Grievance and Termination of Tenancy Procedures (the “Procedures”) to include a provision permitted under HUD Guidance, Notice PIH 2020-32, dated November 20, 2020, authorizing Public Housing Agencies, including NYCHA, to offer a Remote Hearing Option.

NYCHA plans to update paragraph 10 i of its Grievance Procedures and paragraph 9 of its Termination of Tenancy Procedures to add the following:

Remote Hearings. The hearing may be conducted remotely or in person at the tenant’s option, provided that adequate arrangements can be made to conduct the remote hearing in compliance with due process requirements, including, where appropriate, the provision of language assistance or the granting of a reasonable accommodation. Tenant will be provided with a copy of the remote hearing procedures and instructions for proceeding remotely, including the use of video call and the presentation of witnesses and evidence. If the tenant does not select an option, NYCHA will conduct the hearing in person. All other procedures governing hearings under the Procedures remain the same for hearings conducted remotely.

You may submit written comments about this proposed addition to the Procedures.

All comments must be emailed or postmarked no later than October 4, 2021.

Please email your comments to: grievanceandtot.changes@nycha.nyc.gov, or mail your comments to:

NYCHA- Grievance and Termination of Tenancy Procedures Changes
PO Box 3422
New York, New York 10008-3422