Lead Compliance Assurance Report Field Oversight

> December 16, 2022 – June 15, 2023 Updated 7/26/2023

# EH&S Lead Oversight Activity Summary December 16, 2022 – June 15, 2023

### **Executive Summary**

As required by the HUD Agreement, the Environmental Health and Safety Department's ("EHS") Lead Oversight Team ("LOT") performs compliance assurance inspections of NYCHA personnel and vendors conducting Renovation, Repair, and Painting ("RRP") jobs, Lead Abatement, Visual Assessments, Risk Assessment, and Dust Wipe Clearance activities to ensure NYCHA and its vendors are protecting the health and safety of its residents by following HUD's Lead Safe Housing Rule, EPA's RRP Rule, and NYCHA's Lead Safe Housing Standard Procedure.

When non-compliance is observed, the LOT follows the EHS Corrective Action and Escalation Protocols. Guidance is provided to workers when required, and the LOT ensures immediate corrective actions are implemented, i.e., stopping non-compliant activities, notifying supervisors, and making the necessary adjustments to bring the activity into compliance. Additionally, some deficiencies/violations are escalated to the Compliance Department for further action. During this reporting period EHS identified 15 observations requiring escalation to the Compliance Department – 12 for lead disclosure document violations, 2 for lead abatement violations, and 1 for RRP violations. The escalation reports are attached.

### LOT Key Updates and Highlights

### Lead Oversight Process IT Enhancements

During this reporting period LOT and IT implemented enhancements to LOT's Risk Assessment, Lead Abatement, and Visual Assessment oversight processes and checklists in Maximo. The implemented enhancements are intended to improve the lead oversight process, ensure alignment with operational changes and any revisions to NYCHA's Lead Safe Housing SP. While all the enhancements were implemented in April, the associated reports for each process were still under development by IT at the end of this reporting period.

### **Oversight of NYCHA Vendors RRP Jobs**

LOT performed three hundred (300) oversight inspections of RRP work, however only 11 vendor jobs were observed. Despite utilizing several strategies to target vendor jobs, including review of the Micro-Purchase Team's mailbox for vendor work, LOT continues to find this issue challenging. Poor utilization of Maximo to document these jobs remains an ongoing issue.

### **Compliance Assurance Vendor**

In May, LOT extended the contract for the current compliance assurance vendor, UNYSE, for an additional year while LOT and Procurement work to establish a new contract by 2024.

### LOT Observations in CU6 Units

Young children, particularly those under 6, are vulnerable to lead-based paint exposure, therefore an important aspect of EHS' work is observing LBP activities and clearance in units with these vulnerable occupants. For this report and future reporting, LOT will track and document its efforts to observe work occurring in these units, rather than limit reporting to TEMPO, which may not include all CU6 units visited by LOT. During this reporting period, according to Maximo's CU6 data: 61% of the RRP jobs that LOT observed were occurring in CU6 units, while 37% and 32% of lead abatement and dust wipe jobs respectively were in CU6 units. LOT did not observe any deficiencies requiring escalations for these jobs.

Field Oversight Activity	# Observations	Total Compliance Rate	# of Jobs Escalated to Compliance
Storeroom Inspection	194	96.91%	0
Management Office Lead Disclosure Review	193	77.20%	12
Tenant Folder Review	192	97.40%	0
RRP	300	95.67%	1
Lead Abatement	294	95.58%	2
Post-RRP Clearance	210	98.57%	0
Post-Lead Abatement Clearance	238	100%	0
Visual Assessment QA	27	N/A	0
Risk Assessment QA In-Unit	5	N/A	0
Risk Assessment QA Common Area	1	N/A	0

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	December 16, 2022 – June 15, 2023		
Task/Area Assessed	# Inspections Completed	#Failed Inspections	Compliance Rate (%)
Storeroom Inspections	194	6	96.91%
Property Management Lead Disclosure Files	193	44	77.20%
Tenant Folder Review	192	5	97.40%

### A. Storeroom & Lead Disclosure Compliance

Notes:

- NYCHA currently has 132 storerooms where RRP supplies are maintained. During this reporting period LOT inspected 107 storerooms at least once. Some storerooms were re-inspected due to initial failures while others received multiple inspections based on overlapping inspection schedules during the reporting period, resulting in the completion of 194 storeroom inspections. The 6 storerooms that failed due to missing supplies were re-inspected during the reporting period and passed the subsequent re-inspection. The most frequently missing RRP supply was the Supply Kit (it is required that the materials, with the exception of the HEPA vacuum, be packaged as a set by including all the items listed on page 91 of the Lead Safe Housing procedure and assigned to certified renovators as needed.) This item was observed missing during 5 storeroom inspections.
- Of the 193 inspections conducted at Management Offices to assess compliance with NYCHA's Lead Disclosure Document requirements, 44 Management Offices failed, resulting in a compliance rate of 77.20%. The Neighborhood Administrators and Property Management staff were notified and provided with guidance regarding NYCHA's Lead Disclosure recordkeeping requirements. Of the 44 failed inspections, (12) were identified for escalation to the Compliance Department after failing a subsequent re-inspection.
- A data quality review identified one (1) Storeroom/Lead Disclosure Oversight Inspection with data entry errors, resulting in discrepancies between this report and Maximo/Data Warehouse. All data discrepancies were reconciled in this report and documented in a discrepancy log with detailed explanations. The discrepancy detail is available upon request.

	December 16, 2022 – June 15, 2023		
Task/Area Assessed	# Observations	Deficiencies	Compliance Rate (%)
NYCHA Form 060.632, The Lead-safe Certified Guide to Renovate Right	300	9	97.00%
NYCHA Personnel Certifications	450	0	100%
Vendor Personnel Certifications	23	5	78.26%
Signage	300	3	99.00%
Worksite Preparation	221	2	99.10%
Work Activities	249	1	99.60%
Cleanup Activities	25	0	100%
Cleanup Verification	28	0	100%

## B. Renovation, Repair and Painting ("RRP") Compliance

Notes:

A data quality review revealed five (5) RRP Oversight Inspections with data entry errors, resulting in discrepancies between this report and Maximo/Data Warehouse. All data discrepancies were reconciled in this report and documented in a discrepancy log with detailed explanations. The discrepancy detail is available upon request.

• Cleanup and cleanup verification activities have been a challenge to observe due to the uncertainty of the job completion time for the work activities. NYCHA personnel and vendors often provide inaccurate times for work completion, which prohibits LOTS from observing cleanup activities/verification. New strategies are being implemented by LOTS to overcome this challenge.

# **C. Lead Abatement Compliance**

Task/Area Assessed	December 16, 2022 – June 15, 2023		
	# Observations	Deficiencies	Compliance Rate
Occupant Protection Plan	294	7	97.62%
Signage	294	4	98.64%
EPA Notice of Commencement	294	5	98.30%
Lead Abatement Workers	565	1	98.82%
Lead Abatement Supervisor	294	1	99.66%
Work Area Preparation & Containment	102	0	100%
Work Activities	161	0	100%
Cleanup Activity	87	0	100%

Notes:

• A data quality review revealed seven (7) Lead Abatement Oversight Inspections with data entry errors, resulting in discrepancies between this report and Maximo/Data Warehouse. All data discrepancies were reconciled in this report and documented in a discrepancy log with detailed explanations. The discrepancy detail is available upon request.

## **D.** Clearance Examinations Compliance

	December 16, 2022 – June 15, 2023		
Tasks/Areas Assessed	# Observations	Deficiencies	Compliance Rate
Timing between cleanup completion and clearance examination	448	3	99.33%
NYCHA Personnel Certifications	158	0	100%
Vendor Personnel Certifications	290	0	100%
Visual Inspection	448	0	100%
Sample Collections	428	0	100%

Type of Certified Personnel	Post RRP	Post Abatement
Dust Wipe Technician	58	0
Certified Risk Assessor	0	17
Lead based Paint Inspector	2	81

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#### Vendor Certified Personnel

Type of Certified Personnel	Post RRP	Post Abatement
Dust Wipe Technician	9	0
Certified Risk Assessor	70	56
Lead based Paint Inspector	71	84

Notes:

A data quality review revealed nine (9) Clearance Examination Oversight Inspections with data entry errors, resulting in discrepancies between this report and Maximo/Data Warehouse. All data discrepancies were reconciled in this report and documented in a discrepancy log with detailed explanations. The discrepancy detail is available upon request.

## E. Visual Assessment Quality Assurance (QA)

Inspection	# Observations	# Requiring LHC Review/Re-assessment
Visual Assessment QA 2023	27	5

Note:

Work order 105194615 was removed from the total count as there is an unresolved IT discrepancy between the Lead Hazard Control inspection and EHS' inspection.

## F. Risk Assessment Oversight

Inspection	# Observations	# Requiring LHC Review/Re-assessment
Risk Assessment QA In-Unit	5	0
Risk Assessment QA Common Area	1	0
Risk Assessment QA Exterior	0	0

Note:

LOT performed five (5) oversight inspections of Risk Assessment QA In-Unit, one (1) Common Area, and zero (0) Exterior work. No work activities require an escalation.

# Exhibit A: Escalation Memos – <u>Lead Disclosure Documents</u> (December 16, 2022 – June 15, 2023)

Note: The re-inspections for Castle Hill and Sumner, conducted on 11/07/22 and December 15, 2022, are not counted on the Summary Chart on page 2, because it is outside of this reporting period.



10.	Brad Greenburg, onier compliance onicer
From:	Patrick O'Hagan, VP Environmental Health and Safety Officer
Date:	January 3rd, 2023
Re:	Lead Disclosure Document Re-Inspection Failures - REVISED

The EH&S Lead Oversight Team (LOT) reviewed the Lead Disclosure Documents at various developments during the months of November to December 2022. If a development was missing some or all the required documents, the development was re-inspected after approximately 10 business days.

During the review, LOT confirms that hardcopies of the following documents are present in property management office's Lead Disclosure Binder and placed in the following order:

- Development Disclosure Form
- Executive Summary Report
- Risk Assessment Re-Evaluation Report
- List of Units with Individual Unit Disclosure Forms
- These documents must be placed within a Blue 3-Ring Binder

The table below summarizes those Management Offices that failed the first inspection and the follow-up reinspection during the months of November and December. When Management Offices fail the first inspection LOT's Logistics Coordinator emails property management staff the Compliance Department's "Guidance for Lead Disclosure Rule Documentation" which provides them with instructions for retrieving lead disclosure documents to assist them with gathering the required documents.

Management Office	First Inspection Date	Re-Inspection Date
Castle Hill	09/27/22	11/07/22
Sumner	11/09/22	12/15/22
Farragut	11/16/22	12/30/22
Union	12/07/22	12/29/22

In response to these findings of non-compliance, I am requesting that your department initiate appropriate corrective actions against the leadership teams of these locations.

Thank you in advance and please let me know if you have any questions.



To:	Brad Greenburg, Chief Compliance Officer
From:	Patrick O'Hagan, VP Environmental Health and Safety Officer
Date:	April 19, 2023
Re:	Lead Disclosure Document Re-Inspection Failures (January 2023

The EH&S Lead Oversight Team (LOT) reviewed the Lead Disclosure Documents at various developments during the month of January 2023. If a development was missing some or all of the required documents, the development was re-inspected after approximately 10 business days.

During the review that covered the month of January, LOT would confirm that hardcopies of the following documents are present in a development's Lead Disclosure binder and placed in the following order:

- Development Disclosure Form
- Executive Summary Report
- Risk Assessment Re-Evaluation Report
- List of Units with Individual Unit Disclosure Forms
- These documents must be placed within a Blue 3-Ring Binder

The table below summarizes those developments that failed the first inspection and also the re-inspection during the month of January. When developments fail the first inspection LOT's Logistics Coordinator emails Property Management the Compliance Department's "Guidance for Lead Disclosure Rule Documentation" which provides them with instructions for retrieving lead disclosure documents to assist them with gathering the required documents.

Of the 10 locations that are listed in the chart below as failing the 2<sup>nd</sup> LDD inspection, two of them previously failed a re-inspection and were reported to the Compliance Department:

- Mill Brook (Previous re-inspection failure 9/2/2022)
- Soundview (Previous re-inspection failure 7/14/2022)

Development	First Inspection Failure Date	Re-Inspection Failure Date
Mill Brook	12/13/22	01/05/23
Borinquen Plaza	12/15/22	01/06/23
Lafayette	12/21/22	01/06/23
Throggs Neck	11/04/22	01/06/23
Tompkins	12/15/22	01/06/23

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Development	First Inspection Failure Date	Re-Inspection Failure Date
Gompers	12/14/22	01/09/23
Sotomayor	12/27/22	01/11/23
Soundview	12/27/22	01/11/23
Claremont Rehab	12/29/22	01/12/23
Morrisania Air Rights	12/07/22	01/12/23

In response to these findings of non-compliance, I am requesting that your department initiate appropriate corrective actions against the leadership teams of these locations.

Thank you in advance and please let me know if you have any questions.

# Exhibit B: <u>Lead Abatement</u> Escalation Reports (December 16, 2022 – June 15, 2023)

1. VENDOR or NYCHA PERSONNEL? Vendor:		DOR/NAME(S) OF NYCHA PERSONNEL			
Abatement Unlimited		for also indicate company name) van Veletanga	Lead	оғ јов Based batement	4. EHS INSPECTION WO# 101652489 5. CM WO# 100206890
6. ADMINSTERING DEPARTMENT		7. DEVELOPMENT:		8. OBSERVA	TION ADDRESS
LEAD HAZARD CONTR (LHC)	OL	Taft Houses			I AVENUE,10E , NY 10026
Procedure Section VII.H.i.1(a) Lead Aba i. Performing an Abatement 1. Personnel a. Certified lead abatement w	tion of N tement orkers p re instruc	YCHA Lead Safe Standard Proced			
	ou obser	ved the deficiency, was this reported t e completion?)	o the job supe	rvisor, were th	e corrective actions



New Jersey Department of Health IVAN VELETANGA Permit No.: 036980 ID No.: 036980 Depires: 2/1/2025 Andream Ray (Article Construction) Oceaning Ray (Article Construction) Worker-Commercial Durklings & Superstructure			
2. EHS PERSONNEL/EHS VENDOR			
AME:		DATE & TIME OF OBSERV	/ATION:
chibu Nwobodo	y Chibu Nwobodo vobodo, o=EHS, ou=LOTS, wobodo@nycha.nyc.gov, c=US 09:48:45 -04'00'		
3. ADDITIONAL INFORMATION (provide any	other information that m	ay be of importance)	
lowed to perform abatement w	ork; however it s		e late in the day and he was not activity within the work area, such



1. VENDOR or NYCHA		NDOR/NAME(S) OF NYCHA PERSONNEL	3. TYPE OF JOB		4. EHS INSPECTION WO#	
PERSONNEL?	( ) ( ) ( ) ( ) ( ) ( ) ( ) ( ) ( ) ( )	ndor also indicate company name)	Lead Abatement		104526617	
Vendor: Joseph Environmental	1000 3 30	nan L. Lara k G. Oxi Cutzal			5. CM WO#	
Environmentai	Elic	K G. OXI CUIZAI			104112919	
6. ADMINSTERING DEPARTME	INT	7. DEVELOPMENT:	8. O	BSERVA	TION ADDRESS	
Lead Hazard Control	LHC)	Ravenswood Houses	35-	20 24	th Street, 03H	
9. INCIDENT DESCRIPTION:		r				
Houses being conduct G. Oxi Cutzal, EH&S I abatement work witho called the abatement s this day. However, the from 9:30 AM to 3:30 The deficiency violate Page 60 i. Performing an Abate (1) Personnel (b) A certified abatement ii. Must be on-site or a at all other times wher	ted by Jo Lead Ove ut an ab supervise Work O PM desp s NYCH/ ement ent supe vailable n abatem	during an oversight inspection oseph Environmental lead abate ersight Team Specialist (LOTS) atement supervisor being avail- or, Rogelio Marroquin, and was order actuals for this job shows inte his statement that he was n A's Lead Safe Standard Proced rvisor: on call and able to be present a bent activities are being perform ber at the abatement location t	ement worker ), Chibuzor Ny able within a 2 s told by him th that Mr. Marro ot working on Jure, SP050.20 at the work an- ned. The certif	s Osn woboc 2-hour hat he oquin that o 01, as ea in fied al	han L. Lara and Erick to observed ongoing time frame. The LOTS was not working on worked on 5/22/23 day. follows:	
implemented, did you remain The LOTS instructed to on site as per the NYC Vitalis Francois, who w deficiency. Additionall	er you obse onsite to s he worke CHA star was assig y, the LC	arved the deficiency, was this reported to ee completion?) ers to stop work activity until an idard procedure cited above. T gned to monitor the vendor at to DTS informed the LOTA Samue main to witness if a supervisor	abatement so he LOTS cont his location, a el Awelewa. Th	uperv tacted nd inf	isor is available to be the LHC Inspector ormed him about the	



11. PHOTOS:		
12. EHS PERSONNEL/EHS VENDOR		
NAME:	DATE & TIME OF OBSERVA	TON
Chibu Nwobodo	05/22/2023 @ 13:57	nrs
13. ADDITIONAL INFORMATION (provide any oth	er information that may be of importance)	

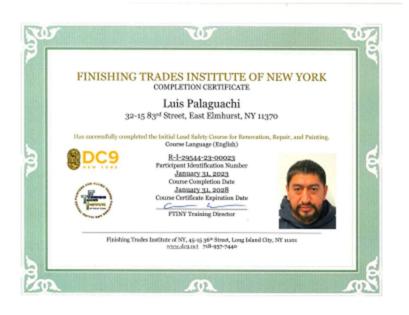
# Exhibit C: <u>Renovation, Repair and Painting (RRP)</u> Escalation Reports (December 16, 2022 – June 15, 2023)

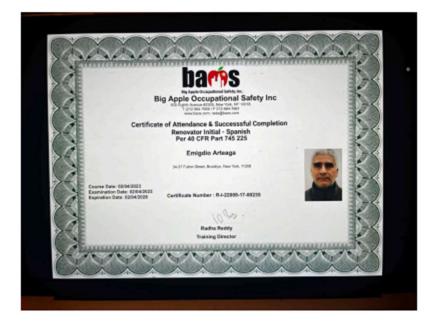


EHU OVERSIGHT ESCALATION REPORT					
VENDOR	2. VENDOR/NAME(S) OF NYCHA PERSONNEL (if Vendor also indicate company name) RAZ INTERDRES ITD English Arbagasch Jaan Banses Byron Bacia Oristhan Delgado	3. TYPE C	Paint	4. EHS INSPECTION WO# 100424488/100424518 5. CM WO# 99493534/99626983	
6. ADMINSTERING DEPARTMENT	7. DEVELOPMENT:				
Department of Paint Administration	Van Dyke I		S	Ave./373 Blake Ave. Stairwell A (Both Locations) oklyn, NY 11212	
9. INCIDENT DESCRIPTION:			1		
During an oversight inspection of vendor RRP paint work at Van Dyke I Houses, EH&S Lead Oversight Team Specialist (LOTS), John Ospina observed the following on 01/17/2023 at about 2:45 - 3pm: At 366 Sutter Ave vendor painters Emigdio Arteaga and Luis Palaguachi were performing RRP paint work activities with expired RRP certifications. It should be noted that a third employee, Luis Cardenas, did have a vaild RRP certification. At 373 Blake Ave vendor painters Juan Barrera, Byron Barcia, and Cristhian Delgado were performing RRP paint work without RRP certificates. This was a violation of NYCHA's Lead Safe Standard Procedure 050.201 which states: On page 68 Section 2.(a) - Personnel - Certified Renovator: To perform RRP work that might disturb lead-based paint, a NYCHA employee or vendor employee must have current RRP certification. This is provided by trainers approved the EPA after a worker successfully completes a certified renovator training program.					
10. CORRECTIVE ACTION TAKEN: (Describe what was done after you observed the deficiency, was this reported to the job supervisor, were the corrective actions implemented, did you remain onsite to see completion?) LOTS John Ospina immediately asked the painters to cease the paint work activity. This issue was then brought to the attention of LOTA and Painter Supervisor Artem Andresyan from RAZ Interior. Artem Andresyan was not on-site and LOTS called him on the phone at (718) 290-6000) to inform him about the deficient observation. Mr. Andresyan instructed the uncertified painters to stay away from the work area and few minutes later all workers stopped working and ended their day. Mr. Andresyan was instructed by LOTS that painters must not be allowed to perform RRP work related at NYCHA developments until they are certified and must be able to provide proof upon request. The NYCHA DPA painters' supervisor, Brad Nimerofsky, was also informed of this incident.					



11. PHOTOS:				
Please see photos attached.				
12. EHS PERSONNEL/EHS VENDOR John Ospina				
John Ospina	DATE & TIME OF OBSERVATION: 01/17/2023			
<ol> <li>ADDITIONAL INFORMATION (provide any other</li> </ol>	r information that may be of importance)			
Post RRP dust wipe clearances wer 1/18/2023; both sets returned as pa	re taken on 1/17/2023 at both locations. ssed.	Results were analyzed on		
<text><text><text><text><text><text><text></text></text></text></text></text></text></text>	<text><text><text><text><text><text><text><text></text></text></text></text></text></text></text></text>			

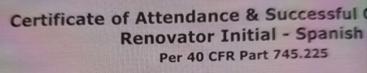




tendance & Successful Completion ovator Initial - Spanish Per 40 CFR Part 745.225

Luis Cardenas West 177<sup>th</sup>. St., Apt. # 5D, New York, NY 10033

Certificate Number: R-I-8848-22-00066



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## Luis Cardenas

708 West 177th. St., Apt. # 5D, New York, NY 10033

Course Date: 02/12/2022 Examination Date: 02/12/2022 Expiration Date: 02/12/2027

Certificate Number: R-I-8848-22-00066