







3. Residents who have already applied or are going to apply on their own must **e-mail their application number**, along with their first and last name, date of birth, development name, and nine-digit account number, to [erap.fin@nycha.nyc.gov](mailto:erap.fin@nycha.nyc.gov) so NYCHA can associate the application with its landlord account in the ERAP portal. **This step is necessary to complete the application process.**
4. Residents should contact one of the Enroller Organizations listed at <https://www1.nyc.gov/site/hra/help/new-york-emergency-rental-assistance-program-erap.page> or call the ERAP Hotline at 1-844-691-7368 if they have any questions about the ERAP process, eligibility, or application status.
5. **Do not e-mail questions or inquiries to [erap.fin@nycha.nyc.gov](mailto:erap.fin@nycha.nyc.gov).**

FIGURE 1:

Tell us about your leasing arrangement \*

Renting entire unit from owner    Sub-leasing entire unit    Renting a room from the owner    Renting Lot

**Owner**

First Name \*      Last Name \*

NYCHA      NYCHA

Address Line 1

Address Line 2 / Unit / Apartment Number

City      State      Zip Code

Email      Re-enter your email address      Phone

erap.fin@nycha.nyc.gov      erap.fin@nycha.nyc.gov      212 306-3000