



**NEW YORK CITY HOUSING AUTHORITY
PUBLIC HOUSING TENANCY
ADMINISTRATION**

**COVID-19 State of Emergency
- Rent Hardship**

Rent Hardship:

A household may qualify for a rent reduction based on rent hardship if all the following conditions are met:

There is at least a 5% reduction to gross income

Current rent is more than 30% of the net household income

Reduction in income has lasted at least two months

Residents can request a rent reduction through an Interim Recertification, which is a change in a household's income that occurs between Annual Recertification periods.

Residents can initiate an Interim Recertification via the NYCHA Self-Service Portal or by requesting a paper form at their Management Office (which will be mailed to the resident's home address).

The completed paper forms and copies of the required supporting documents should be returned to the Management Office or mailed to:

**New York City Housing Authority
P.O. Box 19202
Long Island City, NY 11101**

Click below for a list of supporting documents that must be submitted with the Interim Recertification:

English Spanish Russian Traditional Chinese Simplified Chinese

Zero Income Policy:

Households that experience a complete loss of income may qualify for NYCHA's Zero Income Policy. This does not include households where the source(s) of income is an excluded income type (e.g., foster care income, adoption assistance, temporary income from the U.S. Census Bureau, sporadic income, assistance for education, or elderly/disability assistance).

If a household reports zero income, they will participate in an interview with a NYCHA Housing Assistant and will complete a Zero Income Questionnaire. The interview can be held over the phone as an accommodation. NYCHA will verify the household income quarterly.

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| A translation of this document is available in your management office. |
| La traducción de este documento está disponible en la Oficina de Administración de su residencial. |
| 所居公房管理处備有文件譯本可供索取。 |
| 所居公房管理处备有文件译本可供索取。 |
| Перевод этого документа находится в офисе управления Вашего жилищного комплекса. |