Best-in-class procurement practices are vital to NYCHA’s success as a purchaser of approximately a billion dollars every year on goods and services to serve its residents. The Supply Management Department (SMD) has made great strides in streamlining its procurement practices, and achieving greater efficiency and savings. SMD has three divisions: Procurement and Materials Management/Warehouse Distribution.

Mission Statements

**Procurement**
SMD - Procurement sources and purchase materials, supplies, equipment and services (including construction) as needed by NYCHA in compliance with all policies and procedures of the Authority. Our mission is to provide procurement services with quality and integrity to ensure that the bidding, authorization and award of contracts for purchasing materials, supplies, equipment, and services (including construction) required by the Authority are procured efficiently, effectively and at the most favorable price, consistent with the quality required, and in compliance with all applicable laws, rules and regulations, and the policies and procedures of the Authority.
Materials Management/Warehouse Distribution
The Mission of the Materials Management Department is to provide NYCHA with expert, innovative, and cost efficient inventory, distribution, material planning, receipt and inspection services. With the combined efforts of the Warehouse Operation, Materials Management, Payment and Audit-Receiving and Inspection teams, we will challenge our current practices to minimize inventories while optimizing cycle times and savings for the on-time delivery and receipt of quality goods and services needed to provide outstanding services to our residents. We will strive to continuously monitor, streamline and implement process improvements that will add value, eliminate waste, and increase productivity in our effort to exceed our customers' expectations.