On September 11, New York City suffered the darkest day in our long history. The destruction of the World Trade Center and the resulting loss of thousands of lives has broken our City’s heart. But our heart still beats and our City remains strong. We will emerge from this stronger than we have ever been before.

This vicious, unprovoked attack on our City, and our Nation, demonstrates the depths of human cowardice and cruelty. Yet the reaction of New Yorkers to this tragedy has shown us the heights of human generosity and courage. Within moments after the first plane struck, ordinary men and women showed extraordinary bravery in assisting one another to safety, even at the cost of their own lives. Our Fire Fighters and Police Officers, Port Authority Police Officers, EMS workers and Court Officers have personified courage, and though the losses to their ranks have been terrible, they have set the example for the rest of us by continuing to work with renewed vigor.

Continued on page 2

NYCHA ON THE SCENE (Counterclockwise from top) Mayor Rudolph W. Giuliani at Ground Zero; The NYCHA Command Bus served as a home base for NYCHA trucks that converged on Houston St. before heading to Ground Zero; NYCHA workers brought urgently needed supplies and assistance to rescue workers. From left to right are: Joe Russo, Stock Worker (SW), Ken Donnelly, Administrative Stockkeeper, Arcelo Romain, (SW), Ed Rivera, (SW), Lancelot Lindsay, Motor Vehicle Operator (MVO), Santos Alneyda, Jr. (MVO), Steve Guzman, (SW), Hector Ferrula, (SW) and Steve Raleigh, Deputy Director. Holding the flag are left to right, Vincent Edwards (MVO) and Luis Santos (SW); NYPD Housing Bureau Police Officer Steven Oemcke (right) rushed to the World Trade Center from NYCHA’s Central Office after the first plane hit. He was escorting people out of the mall when the first tower collapsed; here he is being escorted from the site.
NYCHA’S Department For Social Services
Special Assistance During A Difficult Time

By Eileen Elliott

Immediately following the World Trade Center disaster, the New York City Housing Authority (“NYCHA”) Department for Social Services, led by Director Michelle Pinnock-Clerk, initiated an outreach effort through the Social Services Borough Offices. Together, Social Services staff under the auspices of the Department of Community Operations, led by Deputy General Manager Hugh B. Spence, contacted development managers, resident association presidents, and Senior Center staff in an effort to assess and address residents’ needs.

Not surprisingly, developments on Manhattan’s Lower East Side — among them, Campos Plaza, Risg, Smith, Wald, and LaGuardia Houses — were hit hardest by the disaster. A number of these developments were left without electricity or telephones. Residents were traumatized. Some saw the first plane hit the North Tower on the news, then ran to their windows, where they saw the second plane hit the South Tower. They watched helplessly while the towers burned and then suddenly and unexpectedly collapsed.

Food and water supplies in local bodegas and food stores were quickly depleted as people stocked up in a panic, and because the area was “frozen” shelves could not be replenished, leaving those who were less quick to respond without these basic necessities.

On the Saturday after the attack, NYCHA Social Work Supervisors Rolando Rosado and Tanya Samboursky went door-to-door at a number of the developments to offer their services to residents. Volunteers working for City Councilwoman Margarita Rosado, who represents the Lower East Side, provided the social workers with referrals as well as assisting with the distribution of food and water that had been donated by volunteers.

“There were quite a few residents who lived in high-rise apartments with unobstructed views,” Mr. Rosado said. “Some were depressed before this happened, and the disaster just made it worse. Some residents were having nightmares. Coupled with the poor air quality and the loss of utilities, they were going through very real issues.”

“Ms. Lopez’s people provided the food and water, using donations from volunteers, and we provided the emotional component.”

Social Services Deputy Director Nora Reissig-Lazzaro said that the disaster has had a profound affect on children and seniors. For many people over the age of 70, the disaster was particularly traumatic because it brought back memories of World War II.

In an effort to best meet their needs, social services staff are receiving special training in crisis response counseling from the nonprofit Safe Horizon, formerly known as Victim Services. Staff is also preparing to work with children, though Ms. Reissig-Lazzaro said that to a large degree the Board of Education has been performing wonderful group sessions in schools.

“It’s going to take time,” Mr. Rosado said, referring to the recovery process. “Everyone responds differently.”

NYCHA’s 266-member Department for Social Services currently has offices in all five boroughs and numerous scattered sites located in senior developments. To find out how the Department for Social Services can help you, please call the nearest office. In the Bronx call (718) 652-2743, in Brooklyn call (718) 498-3243, in Manhattan call (212) 423-9449, in Queens call (718) 657-8300 and in Staten Island call (718) 447-1179.

Helpful Hints For Coping
With A Traumatic Event
from Safe Horizon

Trying some of these helpful hints may alleviate some of the reactions. Just taking a personal interest in your own recovery may begin the healing process.

• Try to rest more often
• Make contact with friends and loved ones
• Maintain healthy behaviors
  – Maintain a normal schedule
  – Physical activity can be helpful
  – Eat normal meals
  – Avoid increase in alcohol consumption
  – Avoid increase in nicotine use
• Find a good counselor if feelings become more than you can cope with
• Make time for yourself every day.

This information is not intended to be Mental Health or Medical treatment advice. If you believe you need Mental Health or Medical treatment advice, contact the nearest Mental Health or Medical treatment provider.

HELPFUL TELEPHONE NUMBERS

Safe Horizon 24-Hour Crisis Support Hotline
1 (800) 621-HOPE or (212) 577-7777

24-Hour Counseling
1 (800) NYC-CITY

Missing Persons Hotline
1 (866) 856-4167

LifeNet (English) 1 (212) 995-5824
(Spanish) 1 (212) 533-7007
(Asian) 1 (212) 254-2731

This tragedy, along with the nearly simultaneous bombing of the Pentagon in Washington and the crash of a hijacked commercial plane near Pittsburgh, has touched the lives of millions of people throughout our City, across the Nation, and around the world. Family members, friends, and co-workers have been suddenly taken from us. This enormous loss provokes our sadness, and it also stirs a sense of outrage and anger. President Bush is right to call this an act of war. He is also right to declare that the terrorist enemies of the United States will face retaliation. Basic justice — and the national interest — demand no less.

And the New York City Housing Authority (NYCHA) was on the scene right from the start, clearing roads leading up to the site and providing much needed manpower and supplies on a continuous basis during the most critical time. NYCHA residents also renewed their sense of community through volunteer efforts, prayer vigils and generosity in providing mutual support. To those residents who have lost loved ones in this tragedy, I offer my deepest condolences.

Yet even as we mourn our losses and prepare for what could be a long and bitter war against an elusive enemy, let us always remember that our greatest national strengths are our openness, our diversity, our inclusiveness, and our freedom. These are the assets that our terrorists foes seek to destroy, but these are also the values that will guarantee our eventual and total victory. The people of the City of New York will demonstrate that we are stronger than these barbarians. We are not going to participate in group blame or group hatred, because those are the sicknesses that caused this tragedy. Our City is going to continue to honor its immigrant heritage. Through the strength of our example, we are going to send the message that life in our City goes on, undeterred. We will continue to embody the highest ideals of America.

I have always had full confidence in the people of this City, and that confidence has risen even higher as I have watched the behavior of New Yorkers in the wake of this tragedy. We are a united City, and I have never been so proud to be a New Yorker and an American.

Rudy Giuliani

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Rudy Giuliani
CASTLE HILL YOUTH FEED LOCAL FIRE AND POLICE

By Eileen Elliott

Whether giving blood, making donations of money, food and supplies, or lighting candles and attending prayer vigils, New York City Housing Authority (“NYCHA”) residents, like New Yorkers everywhere, have found ways to share their grief and show their support in the wake of the World Trade Center disaster.

Led by Council Of Presidents (COP) Chair Gerri Lamb, young residents at the Pathways For Youth Community Center, located at Castle Hill Houses in the South Bronx, have been baking their way into the hearts of New York’s Bravest and New York’s Finest.

Ms. Lamb collaborated with NYCHA’s Deputy General Manager for Community Operations Hugh B. Spence on the idea as an alternative to blood drives, which were already ongoing throughout the city.

Each Tuesday and Thursday at the Center, 10 to 12 children who attend the after-school program bake cookies and cakes which are delivered to local firemen and police officers. The program started within weeks of the disaster and will continue, in Ms. Lamb’s words, “until they tell us to stop.”

On the evening I visited, not just dessert, but a full-course dinner was being prepared for the firemen at Engine Company #64, on Castle Hill Avenue, and Engine Company #96 on Seward Avenue, both a short drive from the development.

Trays of green salad, arroz con pollo (rice with chicken), beans and bread were complemented with bowls of fresh fruit and an assortment of freshly baked cheesecakes. Each firehouse received enough food to feed 15 men.

Deliveries also included cakes and other goodies donated by NYCHA’s seniors, some of which were also homemade.

“I’m too old to cook but I still want to contribute something,” said one NYCHA senior bearing a box of Entenmann’s cookies.

PUBLIC HOUSING DRUG ELIMINATION PROGRAM SURVEY

Having a safe place to live, work, and raise families is very important to all residents. For the second year in a row, the New York City Housing Authority (NYCHA) is conducting a study for the U.S. Department of Housing and Urban Development (HUD) to learn how residents feel about crime and safety in their neighborhoods. Your participation will help to improve programs that promote safety in your community and improve services for residents.

The Housing Authority is mailing questionnaires to a small number of resident households chosen at random. If your household has received a questionnaire, an adult who has lived at this address for at least one year should complete it. It will take less than five minutes to complete. Your answers to the enclosed questionnaire will help NYCHA and HUD to get accurate information about what residents think.

Your answers will be kept completely confidential. All of the residents’ answers will be added together for a summary report of residents’ views. If you have any questions about the survey, please call the Research and Policy Development Department at (212) 306-3701.

The New York City Housing Authority thanks you in advance for your cooperation in assisting us with this important initiative.

MESSAGE FROM THE CHAIRMAN

The Pride of NYCHA

I am so proud to be a member of the NYCHA family. Since my appointment last April, hardly a day has gone by on which I have not visited one of our developments. I have come to know our residents and staff, through happy occasions like Community Center dedications, Partners in Reading graduations, and Family Days, but in the aftermath of the World Trade Center disaster, I have come to know NYCHA in a way I could have never anticipated. Your conduct — residents and staff alike — has deepened my faith in the decency and kindness of New Yorkers, Americans, and people in general.

On behalf of NYCHA, I want to extend condolences to all who have been affected by the immense tragedy that wreaked havoc on our City on September 11. Our hearts go out to the families, friends and loved ones of the victims of the World Trade Center disaster and we join with all America in mourning this national tragedy.

Many residents may not be aware that members of NYCHA’s staff mobilized to provide emergency equipment and aid within minutes of the attack. A fleet of over 100 NYCHA trucks cleared the debris from the streets leading up to Ground Zero so that larger emergency vehicles could get through. Staff worked around-the-clock, demonstrating their courage and resourcefulness while still maintaining essential services to NYCHA developments.

NYCHA’s two central office facilities, 250 Broadway and 90 Church Street had to be evacuated. Staff assigned to these facilities provide a variety of administrative services to field operations. As a result of such services being shut down for over one week following the attack, we were forced to return to manual processes for rent collection, applicant placement, tracking apartments, processing and tracking work tickets and processing contractor and vendor payments. Fortunately, many staff returned to 250 Broadway on Friday, September 21 but as of the writing of this column, we are still not able to occupy 90 Church Street due to its proximity to the World Trade Center area. All displaced staff have been reassigned.

Despite current conditions, NYCHA employees are working especially hard to ensure that essential services for residents are maintained and to normalize all operations and services for you. However, you may have experienced interruptions in normal service, particularly the loss of electrical power and telecommunications in lower Manhattan, for which we apologize.

This has been a trying time for all of us — one that has taught us the true value of being able to rely on each other’s help. In this vein, NYCHA has expanded the services available through our Social Services Department. If you would like to talk about you experiences and feelings, or if you need assistance, please call the telephone number for your borough listed below:

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<thead>
<tr>
<th>Borough</th>
<th>Phone Number</th>
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<tbody>
<tr>
<td>Bronx</td>
<td>718/652-2743</td>
</tr>
<tr>
<td>Brooklyn</td>
<td>718/498-3243</td>
</tr>
<tr>
<td>Manhattan</td>
<td>212/423-9449</td>
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<tr>
<td>Queens</td>
<td>718/657-8300</td>
</tr>
<tr>
<td>Staten Island</td>
<td>718/447-1179</td>
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</tbody>
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I ask that you join me in extending heartfelt appreciation to those NYCHA employees who have helped those touched by this tragedy. I want to also express my appreciation to resident leaders, elected officials, community leaders and all residents who have worked tirelessly to get our great City back on track.

New Yorkers are resilient, and working together, I am confident that we will persevere and overcome this tragedy. Thank you for your patience, understanding and support. Thank you for making me proud to count myself as a member of the NYCHA family. And now, without for a moment forgetting the evil that was done to us, let us get back to sharing those happy dedications, graduations and celebrations.

Tino Hernandez

December 11, 2001

THE NEW YORK CITY HOUSING AUTHORITY JOURNAL

Page 3

September/October 2001

THE HOUSING AUTHORITY JOURNAL

Page 3
An Anxious Wait, A Happy Ending For Marcy Woman

Mary Eans, 74, a resident of Marcy Houses in Brooklyn since 1971, spent a frightening two days during which her grandson, Gregory, was missing. Gregory frequently worked at the World Trade Center as a messenger and was there on the 11th of September. His family feared the worst when the disaster occurred, but Gregory left the Trade Center in time to make it up to the Bronx where he joined an aunt working at a hospital.

For two days Mary Eans, who is in frail health herself, waited for word as she herself went to and from the hospital in Brooklyn to receive care for her heart condition. While coping with no news of her grandson she was, at the same time, grateful that his mother, her daughter, who also worked at the Trade Center, had taken her vacation on September 1st.

Finally, when traffic and communication permitted, Mary heard from Gregory. The Eans family emerged shaken but unscathed.

Castle Hill Resident Loses Cousin On Flight 93

Long-time resident of Castle Hill Houses in the Bronx, Rafael Rodriguez, lost his second-cousin in the September 11 terrorist campaign against the United States, 37-year-old Waleska Martinez, known fondly by the family as “Tatita.”

“We used to spend every summer together when we were growing up in Puerto Rico,” said Mr. Rodriguez, holding his cousin’s picture.

Ms. Martinez was on her way to a convention in San Francisco, departing from Newark Airport on Flight 93, when her plane crashed in Pennsylvania. It was the flight during which heroic passengers attempted to fight off the hijackers.

“On the 12th I heard the phone ring,” Mr. Rodriguez said, “then my mother started yelling and crying, saying ‘Tatita, Tatita.’”

Ms. Martinez was a graduate of the University of Caugas in Puerto Rico and worked as a teacher in New Jersey for seven or eight years before recently taking on a new job that required a lot of travel. She is being buried in Puerto Rico.

Son of Jackie Robinson’s TA President Missing

Harry Glenn, the 38-year-old son of Jackie Robinson Consolidated’s Tenant Association President, Birdie Glenn, has been missing since September 11. Mr. Glenn was working as an Assistant Vice President at Marsh & McLennan, on the 97th Floor of One World Trade Center. He lived at Jackie Robinson for 18 years, beginning at the age of seven, before making a new home in Piscataway, New Jersey in 1991. He has left behind his wife, Sharon, and seven-year-old son, Jalen. A memorial service was held for him on October 20th.

Do you have a story to tell? If you are a NYCHA resident who has been impacted by the World Trade Center disaster or any of the terrorist activities of September 11, and you would like to share your story with the NYCHA community, please contact Eileen Elliott at (212) 306-8880, or Allan Leicht at (212) 306-8072.

HUNDREDS ATTEND HEARING ON AGENCY PLAN

By Allan Leicht

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wards of 300 NYCHA residents, elected City and State officials and NYCHA executives gathered in the grand ballroom of Brooklyn’s Marriott Hotel on the evening of Tuesday, August 21, for a free-wheeling discussion of NYCHA’s Agency Plan for Fiscal Year 2002. Approximately 50 speakers stepped up to microphones to voice their opinions about Community Service, Section 3 employment, Prevailing Wages, and a wide range of other issues that have been receiving close examination by NYCHA.

Chairman Tino Hernandez, Vice-Chairman Earl Andrews, Jr., General Manager Douglas Apple, and Housing Bureau Police Chief Douglas Zeigler listened intently from the stage to two hours of residents’ concerns, hopes, fears and expectations.

“We are required by federal law to submit an Agency Plan every year,” said Chairman Hernandez after the public hearing, “and if you say nothing else about it, this process gives us a real opportunity to hear what’s on residents’ minds and it gives them the opportunity to tell us.”

Of his first Public Hearing since becoming Chairman, Mr. Hernandez added, “We will consider every single thing we heard, including all of the written comments that were submitted.”

The General Manager’s Deputy for Resident Relations, Joyce Harrison, provided background on the process by which the Agency Plan was created, in her role as moderator. The plan was developed following a series of meetings with the 41-member Resident Advisory Board (RAB), which is made up of residents from all parts of the City. The RAB met with NYCHA executives from March through June. Five town hall meetings were held, one in each borough, and those meetings also contributed to the draft of the plan.

The Draft Plan has been available for everyone to see and consider at nine community centers and at over 200 development management offices. Every resident association president was sent a copy and it has been published on NYCHA’s Web site at www.nyc.gov/nycha.

To be certain that everything expressed at the Public Hearing could be properly considered, a stenographer recorded all comments, translators for Spanish, Russian and Chinese stood ready to assist, and every word was translated into sign language for the hearing impaired.

Elected Officials Speak

Elected officials were first on the forum, expressing what was the hearing’s majority opinion in opposition to the federal government’s recent requirement that certain public housing residents nationwide perform some form of Community Service.

Some of the elected officials expressed their support for Congressman Charles Rangel’s proposed legislation that would rescind Community Service with an amendment now before the U.S. Congress. Council Members Stephen DiBielenza of Brooklyn and Margarita López of Manhattan made strong statements in favor of employment and training rather than Community Service. And State Senator Thomas K. Duane and Congressman Jerrold L. Nadler, both of Manhattan, added their voices in opposing Community Service and also expressed the need for more housing. Congressman Nadler also pledged to support the Rangel amendment.

Residents Speak

Indeed, on this evening NYCHA’s residents were heard — sometimes loudly and very clearly.

Teresa MacIntosh, speaking on behalf of Voices of Women, who is disabled herself, called for more accessible apartments for the disabled. (See page 8.)

Edward Garcia of Vladeck Houses and Lillian Rivera of Baruch highlighted a dominant theme at the hearing — the difficulty residents have in getting Section 3 jobs. In fact, the issue of jobs, or the search for them, was on the minds of most of the residents who spoke, whether in the concerns they expressed about Community Service or the enforcement of Prevailing Wages.

Patricia Lockhart of Berry Houses in Staten Island thanked NYCHA for maintaining the cap on rents.

NYCHA anticipates completing the FY2002 Agency Plan within the next few weeks.

KIDS AROUND THE WORLD PARADE

Young NYCHA residents from community centers at Soundview, Manhattanville, Bronx River, Saint Nicholas and Campos Plaza marched in the “Kids Around the World Parade” sponsored by GHI and the New York Junior Tennis League in the Bronx’s Crotona Park on August 15. The parade ended at the park’s ballfield, where the children had lunch and watched The Bronx International Championship Rodeo. The events were part of the 9th Annual GHI Bronx Tennis Classic and Family Festival.
Grilling up a good time at Frederick Douglass Houses in Manhattan.

By Eileen Elliott

The 98 degree heat didn’t slow down more than 1,500 revelers who celebrated the 16th Annual National Night Out Against Crime at Frederick Douglass Houses in Upper Manhattan on the evening of August 7. The development was just one of 11 New York City Housing Authority (NYCHA) developments around the city where residents joined with community leaders and their local Police Service Areas to “take back the streets” from the criminal element.

NYCHA Chairman Tino Hernandez joined Housing Bureau Police Chief Douglas Zeigler at the development to encourage the ongoing spirit of cooperation between P.S.A. #6 and the community it serves, and to thank everyone involved in the dramatic drop in crime in the area in recent years.

Representing Mayor Rudolph W. Giuliani, the Chairman presented a proclamation to P.S.A. #6’s Executive Officer, Captain Michael Polito, commending the officers of his command for their part in making New York City the safest large city in America. The evening’s activities were organized by Captain Polito along with P.S.A. #6’s Community Council President Leona Draper, Commanding Officer David Driscoll, and Community Police Officers John Ramos and Hubert Pinder, all of whom were recognized by Chairman Hernandez, “for all the good work you’ve done in the community.”

They were joined by Executive Officer of the Housing Bureau and Assistant Chief Charles Kammerdener, Inspector Lawrence Manion, Manhattan Borough President C. Virginia Fields, State Committee Woman/Democratic District Leader for the 69th District and long-time Frederick Douglass resident Carmen Quinones, Frederick Douglass Manager Inomena Cruz, NYCHA Manhattan Borough Manager William Russo, Manhattan Community Operations Director Gary Morgan, and Deputy General Manager for Operations JoAnna Aniello.

While police officers grilled burgers and children ran through the water fountains, ate cotton candy or bounced around in the Gymboree-Ee, older residents perused tables filled with helpful information presented by a variety of organizations. These included Child Health Plus, the Harlem Resource Center, Covenant House, Safe Horizon (formerly Victim Services), the Association for Drug Abuse, Prevention and Treatment, and NYCHA’s Department for Social Services.

“This is a time to have fun,” said Ms. Fields, “but it is also a night to focus on what we have all accomplished – safer neighborhoods. It would not have happened without the residents, people caring about where they live and getting involved by working together. Let’s continue to work together to make our environment even safer than it is today.”

Ms. Quinones presented Certificates of Appreciation to Chief Zeigler and Douglas Manager Inomena Cruz before presenting awards to the residents and staff who have “served as the eyes and ears” of the police department. Among them were: P.S.A. #6 Community Council President and St. Nicholas Houses Resident Association President Leona Draper, Douglass Houses Resident Association President Jane Wisdom, 830 Amsterdam Resident Association President Ida Morales, Wise Towers Resident Association President Victor Gonzalez, Douglass Houses Tenant Patrol Supervisors Max Morrisette and Grover C. Mosley, and Superintendent Drake Robertson.

“We’ve come far thanks to the residents of Douglass Houses and to P.S.A. #6,” Ms. Quinones said, “but there’s still a lot to be done.”

What NYCHA’s Rent Amnesty Program Means To You…

September 1st marked the first day of NYCHA’s Rent Amnesty Program, which gives residents until November 30, 2001 to set the record straight about how much income they have and avoid penalties for not doing so. Any NYCHA resident who has failed to accurately report household income or assets in order to pay lower rents will do well to take this once-in-a-life-time opportunity.

“How do people know if they qualify? The rule is simple and fair. For example, if a resident makes $25,000, she is required to pay that amount toward rent. If a family makes $30,000, then the family has to pay $30,000 divided by four (the number of people in the household), which is $7,500 toward rent, and the remaining $22,500 isBeam of light to be corrected by Tino Hernandez. “It is important to reiterate that the Amnesty Program is meant for those who have not accurately reported their income and assets. They can now do so without fear of law enforcement and administrative actions against them and their homes.”

All NYCHA public housing and federally funded Section 8 residents received letters announcing the program, so residents should not feel that NYCHA suspects they have misrepresented this information just because they received a letter.

Some residents mistakenly believe that because they already pay the ceiling rent for their apartment developments they do not have to report other household income. This is not the case. All household assets and income must be reported. Please keep in mind that the Amnesty Program is not a rental assistance or loan program. Amnesty is not a gift or “forgiveness.” Those who are eligible for the Program must sign an agreement to pay all arrears to NYCHA but will not face civil or criminal penalties.

Written applications for participation in the Program will be accepted through November 30, 2001. You can get an Amnesty application at your development or Borough Management Office, the Borough Leased Housing Department offices, or by logging on to NYCHA’s Web site at www.nyc.gov/nycha.

Amnesty is offered for rent liabilities incurred prior to September 1, 2001. Reasonable payment plans will be offered. Please note that because of a disruption in telephone service after the World Trade Center disaster, the Amnesty Hotline is no longer in service. Please contact any of the locations listed above for more information.

From Trainee to Trainer When Tiffany Rivera joined NYCHA’s Sutton Gymnastics program she was just seven years old, filled with excitement, dreams, and the hope of one day becoming a gymnastics champion. Well, Tiffany’s dreams became a reality as she took on her Olympic competitors, winning medals, scholarships and championships. For 10 years, Tiffany has remained a committed member of NYCHA’s Sutton Gymnastics program and became one of Sutton’s model gymnasts. Now at the age of 17, she may be aging out of the program as a competitor but she won’t be saying goodbye. Tiffany — a resident of Two Bridges Houses in Manhattan — has become the first NYCHA resident to be hired by Sutton as a coach. On July 9, 2001, she became a member of the Sutton staff, and a mentor to those children entering the NYCHA/Sutton program with the same aspirations and dreams that she once had. While her new job demands a tremendous amount of commitment, Tiffany has other commitments as well. In the fall she will be returning to Brooklyn Technical High School where she is an honoree. And when it comes time to select a college, Tiffany plans to apply for gymnastics scholarships. Tiffany, I would just like to say you are truly an inspiration to all. I am really impressed that while you performed with excellence in gymnastics you were also able to maintain academic excellence. You deserve recognition and a round of applause!

Congratulations! Sixteen-year-old Jaymar Searles from Van Dyke Houses in Brooklyn always participates in the many activities at the Van Dyke Community Center. One day, Ms. Rivera presented Jaymar with the attention announcing a “Speak Out” Essay Writing Contest. Jaymar looked at the suggested essay topics and the topic “Does fashion affect behavior or does behavior affect fashion?” appealed to him. Well, he entered his essay and won first place in the “Fashion” category. Jaymar is very proud of his accomplishment, however, he says, “I enjoy writing but it’s just a hobby. My future career goal is to become an electrical engineer.” Jaymar is a senior at Westinghouse High School, in Brooklyn. “He seemed like an intelligent young man so I thought he would be the perfect person to approach about the writing contest,” Ms. Rivera said excitedly. Jaymar is expected to receive a supply of school clothes from the Kevin Garnett label as his first-place prize. Jaymar, I read your essay and you did a great job “speaking out.” Again, congratulations on a job well done!

PIR Success Stories — Partners In Reading (PIR), an after-school collaboration between the Board of Education and NYCHA designed to improve reading skills in children aged six to eight, has two success stories to share. Gordon Gao, age six, of the Drew Houses in Manhattan, was a very shy student who has failed to accurately report his income and assets. They can now do so without fear of law enforcement and administrative actions against them and their homes.”

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Written applications for participation in the Program will be accepted through November 30, 2001. You can get an Amnesty application at your development or Borough Management Office, the Borough Leased Housing Department offices, or by logging on to NYCHA’s Web site at www.nyc.gov/nycha.

Amnesty is offered for rent liabilities incurred prior to September 1, 2001. Reasonable payment plans will be offered. Please note that because of a disruption in telephone service after the World Trade Center disaster, the Amnesty Hotline is no longer in service. Please contact any of the locations listed above for more information.

Tiffany, I would just like to say you are truly an inspiration to all. I am really impressed that while you performed with excellence in gymnastics you were also able to maintain academic excellence. You deserve recognition and a round of applause!

Congratulations! Sixteen-year-old Jaymar Searles from Van Dyke Houses in Brooklyn always participates in the many activities at the Van Dyke Community Center. One day, Ms. Rivera presented Jaymar with the attention announcing a “Speak Out” Essay Writing Contest. Jaymar looked at the suggested essay topics and the topic “Does fashion affect behavior or does behavior affect fashion?” appealed to him. Well, he entered his essay and won first place in the “Fashion” category. Jaymar is very proud of his accomplishment, however, he says, “I enjoy writing but it’s just a hobby. My future career goal is to become an electrical engineer.” Jaymar is a senior at Westing-
**The NYCHA “Not Wanted” List**

In this issue we continue our editorial policy of publishing the names of individuals who have been permanently excluded from our public housing developments. Listing the proscribed persons is part of the effort to keep residents informed of NYCHA’s ongoing efforts to improve the quality of life for all New Yorkers in public housing and to allow the peaceful and safe use of our facilities. Here follows a list of the people excluded after hearings were held on August 9, 16, 23 and 30, 2000. **REMEMBER, IF YOU SEE ANY OF THESE INDIVIDUALS ON HOUSING AUTHORITY PROPERTY, PLEASE CALL YOUR MANAGEMENT OFFICE OR THE POLICE! THIS LISTING IS PROVIDED TO ALL POLICE SERVICE AREAS.**

### Prohibited as of August 9, 2000

<table>
<thead>
<tr>
<th>Name</th>
<th>Associated With</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wilmer Arauz</td>
<td>Case 3062/00</td>
<td>sixth floor of 285 East 156th Street, Jackson Houses, the Bronx.</td>
</tr>
</tbody>
</table>

### Prohibited as of August 16, 2000

<table>
<thead>
<tr>
<th>Name</th>
<th>Associated With</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rahkeem Bolden</td>
<td>Case 3113/00</td>
<td>eighth floor of 418 West 17th Street, Fulton Houses, New York.</td>
</tr>
<tr>
<td>Angel Arvelo</td>
<td>Case 3199/00</td>
<td>tenth floor of 1960 Park Avenue, Lincoln Houses, New York.</td>
</tr>
<tr>
<td>Benjie Alexander</td>
<td>Case 3204/00</td>
<td>fourteenth floor of 700 Morris Avenue, Melrose Houses, the Bronx.</td>
</tr>
<tr>
<td>James DeVaughn, Jr.</td>
<td>Case 3195/00</td>
<td>thirteenth floor of 202 York Street, Farragut Houses, Brooklyn.</td>
</tr>
</tbody>
</table>

### Prohibited as of August 23, 2000

<table>
<thead>
<tr>
<th>Name</th>
<th>Associated With</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>Felix Perez</td>
<td>Case 3275/00</td>
<td>first floor of 815 Hicks Street, Red Hook East Houses, Brooklyn</td>
</tr>
<tr>
<td>Naquan Lane</td>
<td>Case 3222/00</td>
<td>third floor of 1765 Prospect Place, Prospect Plaza Houses, Brooklyn.</td>
</tr>
<tr>
<td>Clark Jones</td>
<td>Case 3290/00</td>
<td>third floor of 130 Brook Avenue, Mill Brook Houses, the Bronx.</td>
</tr>
</tbody>
</table>

### Prohibited as of August 30, 2000

<table>
<thead>
<tr>
<th>Name</th>
<th>Associated With</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>Leonardo Grant</td>
<td>Case 3220/00</td>
<td>fourth floor of 1211 Loring Avenue, Pink Houses, Brooklyn.</td>
</tr>
<tr>
<td>Israel Nieves</td>
<td>Case 3321/00</td>
<td>fifth floor of 765 Courtland Avenue, Jack- son Houses, the Bronx.</td>
</tr>
<tr>
<td>Travis Dickerson</td>
<td>Case 3374/00</td>
<td>first floor of 1400 Bergen Street, Albany Houses, Brooklyn.</td>
</tr>
<tr>
<td>Kevin Wanamaker</td>
<td>Case 3330/00</td>
<td>fourth floor of 88 Monument Walk, Inger- sull Houses, Brooklyn.</td>
</tr>
<tr>
<td>Kenneth Williams</td>
<td>Case 3345/00</td>
<td>seventh floor of 61 Jersey Street, Richmond Ter- race Houses, Staten Island.</td>
</tr>
<tr>
<td>Joseph Blake</td>
<td>Case 3344/00</td>
<td>fifth floor of 165 East 112th Street, John- son Houses, New York.</td>
</tr>
<tr>
<td>Frederick Ajamon</td>
<td>Case 3402/00</td>
<td>seventh floor of 3178 Bayview Avenue, Gravesend Houses, Brooklyn.</td>
</tr>
</tbody>
</table>

**NYCHA/NAACP Car Seat Give Away Big Success**

Since early August, the New York City Housing Authority (NYCHA) branch of the National Association for the Advancement of Colored People (NAACP) has given away over 600 child car seats and booster seats to NYCHA residents in almost every borough, as part of the “Car Seat Give Away Program.” More giveaways are currently being scheduled.

The program is sponsored by General Motors and the National SAFE KIDS Campaign in an effort to educate the public on the correct use of the seats and reduce the number of children who die in car crashes.

New York State Law requires children under the age of four who ride in a motor vehicle to be secured in a seat that meets the Federal Motor Vehicle Safety Standard, and is affixed to the vehicle by a safety belt. The booster seats and car seats ensure that children are buckled correctly into their seat belts, and can greatly reduce the risk of a child’s death in an automobile accident.

There are four types of seats available: infant and toddler car seats, and booster seats, with or without backs, for older children.

Before receiving their booster or car seats, parents or guardians must complete a request form, submit a copy of a birth certificate or Certificate of Legal Guardianship for each child, attend a 45-minute workshop on the correct usage of the seat and present a photo ID. Anyone interested in receiving their free car seat should call the NAACP/ NYCHA Branch at (212) 658-9895.

**From The Chief’s Corner**

**A.S.P.I.R.E.**

(After School Program for Interactive, Recreation and Education)

The members of the NYPD Housing Bureau hope your summer was enjoyable and safe. Another school year is upon us and the NYPD Housing Bureau will continue to be committed to keeping New York City Housing Authority residents well informed and enhancing their quality of life. The youth program, A.S.P.I.R.E., is an example of our involvement in educating the community we serve. It has proven to be highly successful since its implementation in 1997.

A.S.P.I.R.E. is a collaborative effort between the New York City Housing Authority, NYPD Housing Bureau and the NYPD Deputy Commissioner of Community Affairs’ Youth Division. This ten-week after-school program is designed for youth from ages 9 to 19. Its curriculum, administered by trained police officers, encompasses components from several national youth programs such as D.A.R.E. (Drug Abuse Resistance Education) and G.R.E.A.T. (Gang Resistance, Education and Training). A.S.P.I.R.E. also offers instruction and guidance on issues such as peer pressure, self-esteem, role modeling, mentoring, leadership, responsibility and conflict resolution.

We are proud to announce that the A.S.P.I.R.E. program will continue this year. The following NYCHA Community Centers will be conducting the program from September 24, 2001 to December 7, 2001 as specified below:

**BROOKLYN**

- Marlboro Thursday
- Cypress Tuesday
- Brownsville Wednesday
- Van Dyke Thursday
- Bushwick Wednesday
- Williamsburg Tuesday
- Ingersoll Wednesday
- Farragut Thursday

**STATEN ISLAND**

- Stapleton Monday
- Richmond Terrace Monday

**MANHATTAN**

- Jefferson Wednesday
- Polo Grounds Wednesday

For new programs and upcoming events, pick up your local POLICE BEAT NEWSLETTER at your management office or local Police Service Area.

**For further information on these or other available programs, contact your local Police Service Area Community Affairs Officer at:**

- **PSA#1** PO Hough/PO Lewis 718-265-7300
- **PSA#2** Det. Cook/PO Smith 718-922-8001
- **PSA#3** Det. Orozo/PO Mahabir 718-386-4101
- **PSA#4** Det. May/PO Colon 212-375-9360
- **PSA#5** PO Ramos/PO Primus 212-860-1212
- **PSA#6** PO Pinder/PO Ramos 212-694-7700
- **PSA#7** PO Bobb/PO Mojica 718-292-6161
- **PSA#8** PO Morales/PO Vitacco 718-409-1505
- **PSA#9** Det. Nero/PO Jackson 718-969-4029

**VISIT THE HOUSING AUTHORITY’S WEB SITE:**

www.nyc.gov/nycha
THE HEALTH CARE PLUS ADVANTAGE

We treat you like family

That is why our Health Services, Member Services, and Outreach representatives are available to help you get the services you need, when you need them. We have board certified, bilingual physicians and support staff who know and speak your language: English, Spanish, Chinese, Russian, and many others. And you can choose your family physician from at least (3) three primary care providers in your area.

Combined with no co-payments or paperwork for additional visits, free round-trip transportation, a family-friendly staff and our wide range of special community events, HEALTH CARE PLUS is the right choice for you and your family.

Remember, enrollment in a Medicaid health plan is voluntary until you receive an official notice from New York Medicaid CHOICE that you must enroll in a health plan. So, if you live in Brooklyn, Bronx, Manhattan, Queens and Staten Island, and receive Temporary Assistance for Needy Families (TANF), Medicaid only (MA) or SSI, get more than Medicaid — Get HEALTH CARE PLUS from HEALTH PLUS Now!

Care

HEALTH PLUS

The Medicaid managed care plan in your neighborhood

Sign Up Today! Call 1-888-809-8009
New York Medicaid CHOICE Helpline Number 1-800-505-5678
WWW.HEALTHPLUS-NY.ORG
NYCHA APARTMENTS AVAILABLE FOR RESIDENTS WITH DISABILITIES

The New York City Housing Authority currently has apartments available city-wide for families with a member who permanently utilizes a CANE, WALKER, LEG BRACES, CRUTCHES, WHEELCHAIR (including motorized scooters used by persons with disabilities), OR IS IN NEED OF AN ACCESSIBLE APARTMENT BECAUSE OF A DISABILITY.

These apartments have been redesigned with lowered kitchen and medicine cabinets, grab bars in the bathroom, accessible tub/shower, accessible toilet, widened door openings throughout the apartment and other features that allow persons with disabilities to use their apartments.

If you or someone you know is interested in renting one of these apartments, you are invited to complete a special application labeled, “ACCESSIBLE APARTMENTS.”

STATEN ISLAND OUTREACH PROGRAM

The New York City Housing Authority has available a limited number of apartments ranging from STUDIOS TO FIVE BEDROOMS at the following developments in STATEN ISLAND. The addresses of their Management Offices are listed next to each development.

1. MARINER’S HARBOR - 200 Lochman Avenue, between Lochman and Roxbury Avenues
2. RICHMOND TERRACE - 121 Jersey Street, between Jersey Street and Richmond Terrace
3. WEST BRIGHTON PLAZA I - 210 Broadway, between Broadway and Henderson Avenue

Applicants will be selected for interviews in the order the Housing Authority receives their response. If you wish to be considered for one of these apartments, you need to complete and submit a specially designated Public Housing Application identified by the “SIGO” stamp.

APPLICANTS MUST MEET FEDERAL INCOME LIMITS TO BE ELIGIBLE

Applications are available at the locations listed below.

 Federal Income Limits/

<table>
<thead>
<tr>
<th>Persons</th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
<th>6</th>
<th>7</th>
<th>8</th>
<th>9</th>
<th>10</th>
</tr>
</thead>
<tbody>
<tr>
<td>Income</td>
<td>$33,100</td>
<td>$37,800</td>
<td>$42,550</td>
<td>$47,300</td>
<td>$51,050</td>
<td>$54,850</td>
<td>$58,650</td>
<td>$62,400</td>
<td>$66,200</td>
<td>$69,950</td>
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</tbody>
</table>

Applications Offices/

**Bronx**
1 Fordham Plaza, 5th Fl.
(718) 329-7859

**Brooklyn**
350 Livingston Street, 2nd Fl.
(718) 250-5900

**Manhattan**
55 West 125th Street, 7th Fl.
(212) 828-7100

**Queens**
120-34 Queens Blvd., 2nd Fl.
(718) 286-7500

**Staten Island**
120 Stuyvesant Place, 2nd Fl.
(718) 488-7326

Places to Apply for Jobs!

**The Civil Service Chief-Leader** provides valuable information on where to apply for and pick up employment/examination applications. Using their material as well as information from the NYC Green Book, here is a list of some important places where examination and/or job applications may be obtained. We also list phone numbers where you can obtain further details about exams, vacancies and the application process. **State:** In person, 8:30 a.m. to 4:30 p.m., Monday to Friday, New York State Civil Service Department Community Outreach Center, 163 West 125th St., Manhattan, (212) 961-4326 as well as at Labor Department Community Service Centers. Mail requests to Examination Information, New York State Civil Service Department, Building 1, State Office Building Campus, Albany, N.Y. 12239, (518) 457-6216. The filing fees range from $15 to $35. Good luck, keep on persevering and keep on using this paper as an aid to finding a job!

<table>
<thead>
<tr>
<th>20-393</th>
<th>20-545/20-546</th>
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<tbody>
<tr>
<td>Audiologist I</td>
<td>Child Protective Services Specialist 1/Child Protective Services Specialist 1 (Spanish Language)</td>
</tr>
<tr>
<td>$32,142</td>
<td>$30,488</td>
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</table>

<table>
<thead>
<tr>
<th>20-517</th>
<th>20-489/20-490</th>
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</thead>
<tbody>
<tr>
<td>Bank Examiner</td>
<td>Community Mental Health Nurse/Community Mental Health Nurse (Spanish Language)</td>
</tr>
<tr>
<td>$42,332</td>
<td>$41,644</td>
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<table>
<thead>
<tr>
<th>20-598</th>
<th>20-801/20-800</th>
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</thead>
<tbody>
<tr>
<td>Bank Examiner Trainee</td>
<td>Computer Programmer/Analyst</td>
</tr>
<tr>
<td>$33,940</td>
<td>$31,355-$49,124</td>
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<table>
<thead>
<tr>
<th>20-725 to 20-739</th>
<th>20-805</th>
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<tbody>
<tr>
<td>Bilingual Education Teacher</td>
<td>Data Processing Fiscal Systems Auditor I/Downstate</td>
</tr>
<tr>
<td>$29,802—$37,313</td>
<td>$33,940</td>
</tr>
</tbody>
</table>

<table>
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<tr>
<th>20-726</th>
<th>20-531</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dental Hygienist</td>
<td></td>
</tr>
<tr>
<td>$37,800</td>
<td>$27,912</td>
</tr>
</tbody>
</table>

NYCHA tiene apartamentos disponibles para personas discapacitadas

La Autoridad de la Vivienda de la Ciudad de Nueva York, tiene apartamentos disponibles en toda la ciudad para familias con al menos un miembro que permanentemente use un bastón, muletas, silla de ruedas, soporte para las piernas (leg braces) o que de alguna forma está en necesidad de un apartamento accesible a causa de alguna incapacidad.

Estos apartamentos han sido re-diseñados con estufas, fregaderos y botiquines de medicinas bajitos, los baños tienen barras para agarrarse, duchas y bañeras accesibles, inodoros accesibles, puertas anchas a través de todo el apartamento y otras amenidades que permiten que personas con impedimentos puedan usar sus apartamentos con más comodidad.

Si usted o alguien que usted conoce está interesado en alquilar alguno de estos apartamentos, se le invita a llenar una solicitud especial llamada “APARTAMENTOS ACCESIBLES” (accessible apartments)

PROGRAMA DE ALCANCE STATEN ISLAND

La Autoridad de la Vivienda de la Ciudad de Nueva York tiene disponible un número limitado de apartamentos que van desde estudios hasta cinco dormitorios en los siguientes residenciales en Staten Island . Las direcciones de las Oficinas de Ad

1. MARINER’S HARBOR - 200 Lochman Avenue, entre las avenidas Lochman y Roxbury
2. RICHMOND TERRACE - 121 Jersey Street, entre la calle Jersey y Richmond Terrace
3. WEST BRIGHTON PLAZA - 210 Broadway, entre Broadway y la avenida Henderson

Los solicitantes serán entrevistados en el orden en que la Autoridad de la Vivienda reciba las respuestas. Si interesa ser considerado para uno de estos apartamentos, necesita completar y someter una solicitud de Vivienda P bica identificada con el sello “SIGO”.

SOLICITANTES TIENEN QUE CUMPLIR CON LOS REQUISITOS FEDERALES DE INGRESO

Solicitudes disponibles en las localidades mencionadas abajo.
To Report Dangerous Dogs, Call the New Dog Hotline: 1(888) 895-3647

NYCHA’s RENTAL ASSISTANCE AMNESTY PROGRAM

IF YOU HAVE FAILED TO ACCURATELY REPORT YOUR INCOME OR ASSETS, THIS PROGRAM GIVES YOU ONE CHANCE TO AVOID PENALTY.

- NO CRIMINAL PROSECUTION
- KEEP YOUR APARTMENT
- PAYBACK WITH NO INTEREST
- SELF ESTEEM

CONTACT YOUR MANAGEMENT OFFICE OR CALL OUR HOTLINE (212) 306-6600
SEPTEMBER 1, 2001 thru NOVEMBER 30, 2001

Certificate # 0000526

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www.haks.net info@haks.net

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PATERSON, N.J. 07514
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(212) 268-1535

License # 051166-1

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e-mail: RonaldM@ArchEng.com