



# Journal

## DANISH GYMNASTICS TEAM AT JACOB RIIS SETTLEMENT



The National Danish Performance Team at the Jacob Riis Neighborhood Settlement in Queensbridge Houses.

By Deborah Williams

On April 7, 2004, the National Danish Performance Team arrived at the Jacob Riis Neighborhood Settlement House in the New York City Housing Authority's Queensbridge North Houses, after touring Australia, Japan, China, Thailand, Malaysia, Singapore Germany, The Greek Republic, France, and Denmark.

For the Danish gymnasts, performing at the Jacob Riis Settlement House was not only an honor but also a way to pay tribute to a fellow Dane. Jacob A. Riis, a photojournalist and social reformer born in 1849, came to New York City in 1870. He established the King's Daughters Settlement House on the Lower East Side of Manhattan to aid in the transition of newly arrived immigrants and their families. It was renamed the Jacob A. Riis Neighborhood Settlement House in 1901. The Settlement House moved from its original home to Queensbridge Houses in Long Island City in 1950.

The audience enthusiastically applauded as they watched the gymnasts flip and hurl themselves through the air. As the performance continued, the audience grew larger until only standing room was left in the gymnasium.

Young Desean Franklin, a resident of Queensbridge Houses, said, "I am very excited and pleased to be here." Seven-year-old Diamonique Franklin, resident of Breukelen Houses, said, "This is my second time seeing the show and I am always excited."

It was really a cultural event as the gymnasts performed Mexican, Irish and Swedish dances. During

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## Chairman Tino Hernandez Testifies Before Congress to Retain Funding

New York City Housing Authority (NYCHA) Chairman Tino Hernandez appeared before Congress on March 25th to testify about President Bush's funding proposals for housing for FY2005 and changes to the Section 8 Leased Housing Program. In testimony submitted to the House Committee on Appropriations Subcommittee on Veterans Affairs, Housing and Urban Development and Independent Agencies, the Chairman stated that the outcome of the Subcommittee's deliberations would have a significant impact not only on residents of public housing and Section 8 voucher holders, but on the City's overall housing market. "It will have a direct impact on the ability of the NYCHA to operate a strong and effective program," the Chairman stated.

The testimony emphasized that NYCHA operates the country's largest public housing program, with 181,000 conventional public housing units. NYCHA also administers 90,000 Section 8 Leased Housing vouchers with 29,000 private landlords participating. The Section 8 Program is very successful, with a utilization rate of over 99%.

The Chairman told the subcommittee that NYCHA remains deeply distressed by the cuts proposed for virtually every housing program that serves low-income residents. He expressed NYCHA's concerns that the Administration has proposed substantial reductions to both the Operating and Capital Funds for FY2005 (which will run from October 1 through September 30). NYCHA is facing declining revenues and increases in non-discretionary expenses, such as health insurance premiums and pension contributions, as well as other inflation driven costs that continue to rise. The agency

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## Moving Ahead With CM/Build Better Quality and Jobs For Residents

The New York City Housing Authority (NYCHA) has adopted a new program designed to improve the quality and timeliness of major construction contracts. Not only that, Construction Management Build or CM/Build, as the program is called, will also provide long-term job opportunities for NYCHA residents.



On December 30, the NYCHA Board approved five contracts to private construction management companies for \$89 million each, for an estimated total of \$445 million. These management companies, or CM/Builders, will oversee the work on major modernization projects in public housing developments that have been plagued with delays and cost overruns.

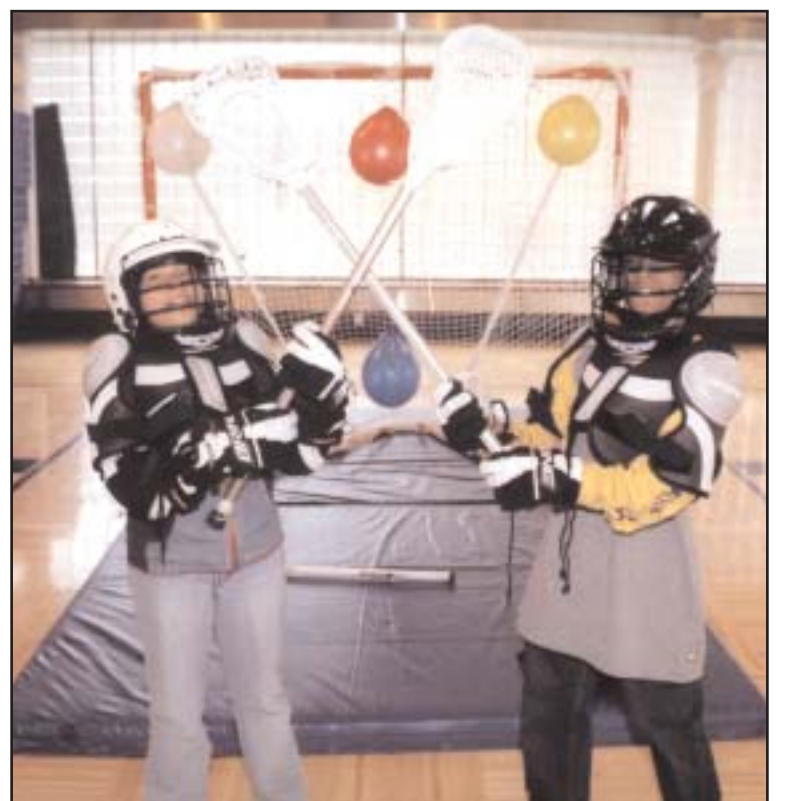
NYCHA's Deputy General Manager for Capital Projects Joseph Farro, who is responsible for implementing CM/Build, said that the program was an outgrowth of discussions with NYCHA residents.

"I meet regularly with residents," Mr. Farro said. "I know that we share a real concern about the quality of the work that is done at the developments, the time the work takes, the attention contractors pay to the needs of residents during the work and job opportunities for residents. The Resident Advisory Board stressed that NYCHA could do a better job screening the contractors. We heard that and that is a main motivation behind CM/Build."

(Continued on page 3)

## LACROSSE CLOSING CEREMONY

...the oldest game in North America ...See page 2



# APRIL IS FAIR HOUSING MONTH!

**Message From The Mayor**

**Nearly 2,000 Illegal Fake Guns Removed From Stores**



It was my pleasure to join New York City Department of Consumer Affairs (DCA) Commissioner Gretchen Dykstra recently to announce the latest settlement in the City's aggressive effort to crack down on stores selling illegal, realistic looking fake guns. Jack's 99-Cent Store, which has three locations in Manhattan, has agreed to pay \$50,000 in fines and to immediately remove almost 2,000 dark-colored fake guns from its shelves and stores.

As a result of investigations over the past 17 months, the DCA has cited more than 30 stores and has required stores to remove nearly 5,000 illegal fake guns citywide, as well as secured approximately \$300,000 in fines. Commissioner Dykstra, Police Commissioner Raymond W. Kelly and Council member Philip Reed joined me for the announcement at the Union Settlement Association in Harlem on March 15th.

Fake guns that look like real ones are illegal and can easily be mistaken for the real thing, possibly leading to dangerous or even fatal consequences. Anyone thinking of selling fake guns should take this as a clear warning: it's time to get rid of these dangerous toys. We are working hard to make sure these fake guns stay out of kids' hands.

Under New York City's Public Safety Law, it is against the law to sell or offer to sell any toy or imitation firearm that can reasonably be perceived to be an actual firearm unless the exterior surface of the toy or imitation firearm is predominantly brightly colored. The range of acceptable colors include white, bright red, bright orange, bright yellow, bright green, bright blue, bright pink, or bright purple.

Fake guns found at stores and located through subpoena records had names like "Toy Police Force Set," "Soldier Gear Gun," "Toy Team Assault Rifle," "AK-47 Machine Gun," and "M-16 Machine Gun," and were variously colored black, silver, and camouflage — not the assorted bright colors required by law.

DCA has cited and reached similar agreements with independent and chain stores in all five boroughs including: The Sports Authority, Party City, Abracadabra, Bozo's Army and Navy Store, Party Fair, Ricky's, Party Fun, Inc., Children's Playworld-KTA, Forest Hills Party Goods, Inc., Dollar Store Express, R&L Bargain Centers, Twin Cards, and Village Paper, Inc. There are currently five additional stores under investigation.

To report a store that is selling dark-colored fake guns, call 311 or visit the Department of Consumer Affairs' Web site at [www.nyc.gov](http://www.nyc.gov).

*Michael R. Bloomberg*

*Lacrosse Closing Ceremony*



Young NYCHA lacrosse players display their t-shirts and their medals at the Hammel Houses Community Center on March 12, during the Lacrosse Closing Ceremony. They are joined by (left to right) Queens Community Operations Borough Director Anthony Richburg, Coach Dan Kirk, Coach Greg Carter, Resident Association President Peggy Thomas, Community Operations Assistant Deputy General Manager Michelle Pinnock, NYCHA General Manager Douglas Apple, Sports Manager Tonee Rozier, and Coach Mike Buckley.

The New York City Housing Authority (NYCHA) held a Closing Ceremony for its pilot Lacrosse Program on March 12 at the new Hammel Houses Community Center in Queens. The program, which began in early July, is part of NYCHA's initiative to introduce residents to "non-traditional" sports. And what is a nontraditional sport? Any sport that's not basketball, baseball or football.

Sixty residents between the ages of 10 and 12 from Redfern, Hammel, Ocean Bay and Edgemere Houses participated in weekly clinics. After 40 minutes of instruction, the youth would then actually play the game for the remainder of the hour.

"The objective is to give the players a full understanding of the game so they can play in a league," said NYCHA's Sports Manager Tonee Rozier.

Lacrosse is a contact sport. It is usually played on an open field with goals at both ends. There are ten positions on a Lacrosse team — one goalie, three attackmen, three midfielders and three defensemen. The object is to put a rubber ball into your opponent's goal net with a long-handled stick that has a net at the end of it.

Lacrosse is the oldest game in North America. It was named for the sticks held by players, which French missionaries who first encountered the game being played by the Huron Indians in the 17th Century, apparently thought resembled the crosier (la crosse) carried by the bishops.

Family and friends of the players joined NYCHA General Manager Douglas Apple, Queens Borough Community Operations Director Anthony Richburg, Community Operations Assistant Deputy General Manager Michelle Pinnock, Sports Manager Tonee Rozier, and Hammel Houses Resident Association

President Peggy Thomas at the ceremony.

"The Closing Ceremony was to acknowledge the young residents who took the initiative to try something new and make it successful. All players received medals," said Mr. Rozier.

If you feel like you've missed your chance to learn the game, it's not too late! The program started up again this month and will run through June. NYCHA hopes to eventually bring lacrosse to all of the boroughs and has already obtained a commitment from the largest manufacturer of lacrosse equipment in the country, Brine Inc., to sponsor 50 players, once it does.

To find out more about the Lacrosse Program, call Sports Manager Tonee Rozier at (212) 306-7935.

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**70**  
years  
of Public Housing  
in New York City

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**Message From The Chairman****Getting The Word Out About Fair Housing**

**A**pril is National Fair Housing Month! Thirty-six years ago on April 11, Title VIII of the Civil Rights Act of 1968, known as the Fair Housing Act, became law. As amended, it prohibits discrimination in housing-related transactions based on race, color, national origin, religion, sex, familial status and disability.

The New York City Housing Authority (NYCHA) is committed to complying with the Fair Housing Act, as well as Title VI

of the Civil Rights Act of 1964, which prohibits discrimination based on race, color, or national origin in programs and activities receiving federal funding, and Section 504 of the Rehabilitation Act of 1973, which prohibits discrimination based on disability in any program receiving federal assistance.

NYCHA wants all residents and applicants to our conventional public housing program and Section 8 Leased Housing to know that if you are in one of the protected classes mentioned above and feel you have been discriminated against, the Housing Authority's Department of Equal Opportunity's Office of Housing Opportunities is here to help. It is the mission of the OHO to make sure that everyone is given an equal opportunity to benefit from the many housing services, programs and activities offered by NYCHA. This includes eliminating barriers created by a limited ability to speak or understand the English language, as mandated by Executive Order 13166.

In order to do that, OHO has three distinct units. The Fair Housing Unit is responsible for investigating allegations of discrimination based on race, color, national origin, sex, familial status and disability. The Service for the Disabled Unit assists applicants and residents with disabilities who need information regarding their applications, reasonable accommodations and other related issues. The Language Services Unit provides interpretation and translation services to NYCHA Departments which assist applicants and residents with eligibility interviews, apartment rentals, termination of tenancy hearings, public meetings and the dissemination of important information for residents at individual developments.

**If You Are A Resident of Applicant...**

and feel you have been discriminated against because you are in one of the protected classes listed above, you can contact NYCHA's Department of Equal Opportunity by phone or stop by. DEO will attempt to resolve your complaint with an informal procedure. If DEO is not able to resolve the complaint, an aggrieved resident or applicant can then file an official grievance.

The initial step in the Resident Grievance Procedure is an informal attempt to resolve the grievance with the development manager. If this fails, grievances related to a disability or discrimination will be referred to the Department of Equal Opportunity for attempted resolution. If still unsuccessful, the case will be referred for a due process hearing before the Authority's Office of the Impartial Hearing Officer.

The Applicant Grievance Procedure (for both public housing and Section 8 Leased Housing applicants) involves an informal discussion and an informal hearing. If the grievance is related to discrimination or a disability, and is not resolved by an informal discussion with the Department of Housing Applications, it will be forwarded to the Department of Equal Opportunity, which will attempt to resolve the issue, prior to an informal hearing.

If you feel you have been discriminated against, please call the Office of Housing Opportunities hotline at (212) 306-4652 or TDD (212) 306-4845 between the hours of 8:00AM and 4:30PM, Monday through Friday, or stop by NYCHA's Department of Equal Opportunity on the 27th Floor here at 250 Broadway and fill out a claim form.

*Tino Hernandez*

**CM/Build**

(Continued from page 1)

The CM/Builders will be responsible for providing all services necessary for the inspection, supervision, scheduling, coordination and administration of each construction project they are assigned. The CM/Builder will bid and award construction contracts directly with subcontractors, using a list of pre-qualified subcontractors they have prepared, which has been approved by the Housing Authority.

"CM/Build will improve the quality of the subcontractors by having a screening process by which we will pre-qualify companies before the bidding process begins. In other words, we will know a great deal more about these contractors before they bid for jobs," Mr. Farro explained.

The types of capital projects which will be overseen by these CM/Builders are: major renovations of residential developments; community/senior centers and; building exteriors; building mechanical systems such as heating, electrical systems; site improvements and underground utilities; and the construction and or renovation of Police Service Areas.

The CM contracts will also provide for a number of full-term apprenticeship positions for NYCHA residents. "An apprenticeship program with a labor union or another trade group is a major commitment of several years," said Mr. Farro. "Like any educational experience, there are risks. You want to minimize those risks, so it's very crucial to be prepared."

To make sure that NYCHA residents are prepared to participate in these apprenticeship programs, the Housing Authority is in the process of creating a "pre-apprenticeship program." The pre-apprenticeship program will provide participants with 15-20 weeks of preparation. "That way," said NYCHA's Department of Resident Employment Services Director Sonia Torruella, "we can work with the residents who will really commit to becoming apprentices."

Other government agencies such as The Port Authority of New York and New Jersey, the City's Department of Homeless Services and the Department of Design and Construction have used the CM/Build model with success. The construction firms that NYCHA has selected as CM/Builders are: M.A. Angelides, Inc.; Tetra Tech, Inc., LiRo Engineering & Construction Management, P.C., URS Corporation — New York, and PMS Construction Management Corporation.

(Continued on page 4)

**Deborah's Diary**

By Deborah Williams

**Honoree**—during the month of March spring emerges bringing with it warmth and rebirth. Simultaneously, we celebrate women and their achievements. Each year during Women's History Month, NYCHA acknowledges those women who have made achievements not only in their own lives but have also helped others. On March 24, 2004, at the Castle Hill Community Center in the Bronx, the NYCHA Branch of the National Association for the Advancement of Colored People (NAACP) presented an award to Ms. Joanne Smitherman for her "commitment and dedication to improving the quality of life for all women." During the past 42 years as a resident in Highbridge Houses, Ms. Smitherman has done a lot to improve the lives of her neighbors. Working as a Resident Association President she fostered a partnership with the NYC Care Organization to start a coat drive. She was able to collect 98 coats. Being a mother of five isn't easy, but as Parent-Teacher Association (PTA) President of P.S. 11 and C.S. 126, she was able to improve the quality of education for her children as well as the children in her community. Now she makes sure that every year no member of her community goes without a Thanksgiving dinner. The Highbridge Community Center opens to everyone for a Thanksgiving dinner feast. In addition, as Bronx South District Chair for the Council of Presidents, Ms. Smitherman is able to bring community concerns to NYCHA, so that Highbridge Houses residents have a voice. *Ms. Smitherman, congratulations on your award and I know everyone will join me in saying, "Thank you," for your generous acts of kindness towards others.*

**It's Chess Time**—the children of the Sheepshead/Nostrand Community Center are the Kings and Queens of Chess! Back in November 2003, under the leadership of Community Center Director Tyrone Lewis, the Sheepshead/Nostrand Chess Team entered the Brooklyn Borough Chess Tournament. They underwent a highly competitive elimination process, playing other Brooklyn Community Centers. On March 29, in a grueling game—Tiffany Billups, Alonzo Roberts, Charles King, Warren Eley, and Donovan Allen, members of the Sheepshead/Nostrand Chess team, were unwavering and defeated the Pink Houses Chess Team. Word has it that they will be competing in the Citywide Chess Tournament to be held on June 3, 2004 at King Towers. *Congratulations—a round of applause for the Sheepshead/Nostrand Chess Team—you guys were awesome! Good luck in the Citywide Chess Tournament.*

*In the March 2004 "Diary" I mistakenly say Ruby Hayes is from Taft Houses. She is from Taft Rehab.*

**OLYMPIC TORCH RELAY  
Athens 2004**

**On June 19th, you may look out your window and see a torchbearer running by your development carrying the Olympic Torch. That's right, along with 33 other cities, New York City will have the honor of hosting the first-ever global journey of the Olympic Torch on June 19th. Volunteer and be part of the excitement!**

**Call 311 or  
visit [www.nyc.gov](http://www.nyc.gov)**

## The NYCHA "Not Wanted" List

In this issue we continue our editorial policy of publishing the names of individuals who have been permanently excluded from our public housing developments. Listing the proscribed persons is part of the effort to keep residents informed of NYCHA's ongoing efforts to improve the quality of life for all New Yorkers in public housing and to allow for the peaceful and safe use of our facilities. Here follows a list of the people excluded after hearings were held on February 12, 19, and 26, and March 6, 2003. **REMEMBER, IF YOU SEE ANY OF THESE INDIVIDUALS ON HOUSING AUTHORITY PROPERTY, PLEASE CALL YOUR MANAGEMENT OFFICE OR THE POLICE! THIS LISTING IS PROVIDED TO ALL POLICE SERVICE AREAS.**

### Prohibited as of February 12, 2003

Zori Boyd	Case 392/03 formerly associated with the twelfth floor of 265 Livonia Avenue, Tilden Houses, Brooklyn.
Rayvon Folk	Case 397/03 formerly associated with the first floor of 730 Euclid Avenue, Cypress Hills Houses, Brooklyn.
Larry Singleton	Case 435/03 formerly associated with the second floor of 398 Scheffield Avenue, Long Island Baptist Houses, Brooklyn.
Barry Parks, Jr.	Case 389/03 formerly associated with the tenth floor of 1390 Fifth Avenue, King Towers Houses, Manhattan.
Tawan Washington	Case 458/03 formerly associated with the third floor of 452 East 105th Street, East River Houses, Manhattan.

### Prohibited as of February 19, 2003

Zabar Irick	Case 418/03 formerly associated with the third floor of 370 Bushwick Avenue, Bushwick/Hylan Houses, Brooklyn.
Torrie Hubbard	Case 553/03 formerly associated with the second floor of 738 Stanley Avenue, Boulevard Houses, Brooklyn.
Chad Martinez	Case 6508/03 formerly associated with the seventh floor of 643 East 13th Street, Campos Plaza Houses, Manhattan.

### Prohibited as of February 26, 2003

Theodore Rivera	Case 676/03 formerly associated with the ninth floor of 520 East 156th Street, Bronxchester Houses, Bronx.
Henry Morales	Case 665/03 formerly associated with the fifth floor of 472 Marcy Avenue, Marcy Houses, Brooklyn.
Veronica Johnson	Case 672/03 formerly associated with the seventh floor of 1839 Lexington Avenue, Johnson Houses, Manhattan.
Francis Overman	Case 673/03 formerly associated with the twelfth floor of 400 Brook Avenue, Betances Houses, the Bronx.
Wayne McDowell	Case 729/03 formerly associated with the seventh floor of 2545 Linden Blvd., Cypress Hills Houses, Brooklyn.

### Prohibited as of March 6, 2003

Steven Davis	Case 826/03 formerly associated with the seventh floor of 495 Fountain Avenue, Cypress Hills Houses, Brooklyn.
Tyrell Pope	Case 732/03 formerly associated with the fifth floor of 1250 Sutter Avenue, Cypress Hills Houses, Brooklyn.
Edwin Biso	Case 785/03 formerly associated with the fifth floor of 385 Fountain Avenue, Cypress Hills Houses, Brooklyn.
Kelvin Santos	Case 874/03 formerly associated with the seventh floor of 515 Fountain Avenue, Cypress Hills Houses, Brooklyn.
Donnell Mack	Case 3991/03 formerly associated with the fourth floor of 35-21 21st Street, Ravenswood Houses, Long Island City.

## Chairman Testifies Before Congress

(Continued from page 1)

has lost \$240 million in government funding since 2001, while non-discretionary costs have increased by \$97 million.

The proposed Section 8 Flexible Voucher Program would give public housing authorities a reduced, fixed dollar amount and the ability to adjust the program to the needs of their communities. Under the President's proposal, funding for NYCHA's Section 8 program would drop by a projected \$107 million, which would potentially endanger NYCHA's ability to support an estimated 12,500 Section 8 vouchers. In addition, NYC's Department of Housing Preservation and Development (HPD) faces an estimated loss of \$18 million and the inability to support 2,900 vouchers.

Chairman Hernandez did voice his support for many of the administrative reforms contained in the Administration's Flexible Voucher Proposal, which would provide regulatory relief from several bureaucratic requirements that burden agencies, landlords and residents. For example, the proposed reforms would simplify the income certification process and provide for more reasonable inspection schedules.

## CM/Build

(Continued from page 1)

NYCHA has completed over \$4 billion in construction projects over the past 10 years and has met the obligation and expenditure deadlines to ensure the use of full funding of approximately \$400 million per year.

## Message From The Housing Bureau Chief

### Pilot Program — Deployment of Personnel in Housing Developments Within the Patrol Borough Bronx

On January 26, 2004, the NYPD Housing Bureau initiated a six-month pilot program to reduce the number of violent crimes in New York City Housing Authority (NYCHA) developments throughout the Bronx even more, by targeting efforts of the Police Service Areas to those NYCHA developments with the highest incidents of crime.

The program increases the visibility of police officers in NYCHA developments, and improves response time, command accountability and community relations.

Through this new program PSA #7 is overseeing all NYCHA developments within the 40 and 42 Precincts and PSA #8 is overseeing all NYCHA developments within the 43, 45 and 47 Precincts. Both PSA #7 and PSA #8 have sufficient personnel to cover all tours, providing around-the-clock service to all of the Housing Authority developments located within their Precincts.

In addition, Housing Bureau staff from Bronx Police Service Areas (PSAs) have been reassigned to certain Police Precincts in the Bronx: Precincts 41, 44, 46, 48, 49, 50 and 52. The Housing Bureau officers in these Precincts work as dedicated "Housing Teams" under the Precinct Commander, patrolling housing developments and responding to housing calls exclusively.

The PSA Anti-Crime Units, Conditions Units, which respond to crimes currently affecting the Precincts, and other specialized units will also provide additional coverage.



Housing Bureau Police Chief Joanne Jaffe

Joanne Jaffe

## NATIONAL DANISH PERFORMANCE TEAM

(Continued from page 1)

the Swedish folk dance, Valerie Dumas, of Queensbridge Houses commented, "They look like Hansel and Gretel." There were also skits from popular movies like "The Matrix" and "Inspector Gadget" as well as impersonations of Elvis Presley and Jackie Chan.

It is a great honor to become a member of the National Danish Performance Team. In fact, many members have been training since they were five years old. But only the best are selected to become part of the team. Every two years, a whole new team is selected. So, even though the National Danish Performance Team has appeared and performed at the Jacob Riis Neighborhood Settlement House three times, this is the very first appearance at this location for the 2003-2004 team.



# COLLABORATION BETWEEN NYCHA AND CEC HELPS RESIDENTS GET DOWN TO BUSINESS

In May 2003, the New York City Housing Authority and a 20-year-old consulting firm, Career and Educational Consultants, Inc. (CEC), began a collaboration to provide NYCHA residents with the education and training necessary for careers in today's business environment. So far, 75 residents have enrolled with the CEC, which means they have completed 35 hours of classroom training, and of these, 28 have graduated. Graduates have finished the additional required hours in their chosen career paths: customer service, general office skills, financial services clerk, data entry, computerized bookkeeping, or administrative skills.

The program is demanding, and attempts to simulate an office environment as much as possible. Days last from 9AM to 4PM. (There are no evening classes.) Professionalism and especially punctuality are stressed. As an incentive to arrive to class on time, students are given free weekly MetroCards, which can be revoked if they are late.

"They call me the Sergeant," said Training Center Director Ruby

Jones, at the CEC's Flatbush Avenue Office. "I evaluate them every two weeks and if I don't see improvement we have a talk."

In addition to their particular areas of interest mentioned above, all students take classes in MicroSoft Office, Word, Excel, Powerpoint, Access, and Outlook. These courses help prepare them for the next step after graduation, passing the MicroSoft Office Specialist Certification, more commonly referred to as "MOS" Certification, with the MicroSoft Corporation. So far, 20 residents have received this certification, which brings them to the next phase of the program — finding a job.

Job readiness is an important element of the curriculum throughout, but once graduates receive their MOS Certification all energies are directed toward finding a job.

Together students and teachers work to prepare the perfect



Eddie Javier

resume, participate in mock interviews, practice writing thank you letters, and learn how to dress and act professionally. CEC works with graduates for 90 days to help them find work.

Students range in age from their late teens to middle age, with varying levels of education and experience. They may be recent high school graduates, like Ronald Lane or Eddie Javier from Farragut and Cypress Hills Houses, respectively, both in Brooklyn. Or, they may be residents returning to the work force, like Franzia Tate of Seward Park Houses in Brooklyn, or Nancy McDougall of Forest Houses in the Bronx.



Franzia Tate

"I wasn't sure what I was going to do when I got out of high school," said 18-year-old Ronald Lane. "This helped me see exactly what I wanted to do in an office." Mr. Lane began the six-month



Ronald Lane

**Department of Resident Employment Services**

**Let RES Help You Unlock the Door to Success!!!**

Do you need assistance finding the right job?

Do you want to find out more about training programs that can lead to employment in your field of interest?

Are you interested in getting information on starting your own business?

If you answered yes to any of these questions, NYCHA's Department of Resident Employment Services (RES) may be able to provide the assistance you need to make your career objectives a reality! RES provides NYCHA residents with FREE job training, job referral and placement services, career counseling and business start-up assistance. In addition, RES provides technical assistance to existing resident-owned businesses and administers NYCHA's Section 3 program. RES specialists will meet with you individually to conduct a careful intake/assessment of your skills as well as your career and/or business development objectives to ensure that you are referred to the appropriate division within RES. For more information or to register for an orientation, please call our 24 Hour Hotline (718) 250-5504.

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Tito Hernandez, Chairman  
250 Broadway  
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Nancy McDougall

is poised to graduate in June. "I've had a lot of good jobs in the past," Ms. Dougall said, "but computers are fairly new to me. I have this resume now that shows I've taken classes in 2004. I know I'll have a job this time next year."

The CEC has rolling admissions for the 12- to 24-week programs, with intake every other Monday. NYCHA pays the full cost of the program through a grant with CEC, and funding is available for up to 200 residents over the next three years. If you are interested in the CEC, please call NYCHA's Department of Resident Employment Services

CEC course in accounting and computerized bookkeeping in September and is now in the job search phase of the program. "It's a nice stepping stone, especially if you don't want to go to a four-year college. Teachers take time to meet with students one-on-one."

Nineteen-year-old Eddie Javier also used the program to help him focus in on his career goals. "Ultimately I want to work as an administrative assistant dealing with computers," Mr. Javier explained. "All my life I've been good with computers and since I came here my skills have gotten better. In my class I help the teacher and train students for exams."

Franzia Tate, a mother of four, had been in the program for 11 weeks at the time of this interview, specializing in the administrative upgrade. "The teachers here are always ready to help. I learned a lot while I was here — overall office skills, computer skills."

Nancy McDougall, who has lived in public housing for just three years, travels from her home in the Bronx to attend classes. She

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**May 2 Bronx**  
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**May 2 Upper Manhattan**  
PS 154, 3:30 p.m.

**May 3 Manhattan\***  
SAB  
70 Lincoln Center Plaza  
4:00 p.m.

**May 8 Brooklyn**  
Berkeley Carroll School  
11:30 a.m.

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PS 199, 3:00 p.m.

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**Se Concederán Premios** Abierto a todos los Residentes **Se Concederán Premios**  
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If you or anyone in your family is aware of any fraud or corruption committed against the New York City Housing Authority ("NYCHA") by any NYCHA employee, contractor, vendor, or resident, we urge you to call the NYCHA Inspector General ("IG") at 212-306-3355 or the Department of Investigation ("DOI") at 212-3-NYC-DOI or 212-825-5959. The IG and DOI rely on NYCHA employees, residents and people who do business with NYCHA, and the public at large to report fraudulent and corrupt activity they see or hear.