Message from the Chairman

When we released Plan NYCHA – our roadmap to preserve public housing in New York City – we emphasized the challenges we faced after a decade of funding cuts from the federal government. That challenge now looms much larger with a severe funding cut of $205 million made by Congress as part of what is commonly known as sequestration. This significant reduction will impact every area of NYCHA.

Over the past four years, we already have put in place many initiatives to create new sources of revenue and cut costs. Our efforts generated more than $400 million in additional revenue. This will mean reduced services or funding in some areas. However, thanks to the City’s contribution, participants being served at the 69 community centers and 37 senior centers that we previously announced would be subject to closing will continue to receive those services through June 2014, either as a NYCHA center or a center run by the Department of Youth and Community Development (DYCD) or the Department for the Aging (DFTA). DYCD and DFTA will initiate programs at some of the centers previously slated for closure and this will ensure that residents have a continuation of these services.

Additionally, programming will continue at the approximately 350 community facilities on NYCHA grounds that currently are sponsored by our fellow city agencies and a host of high-quality local service providers. The City’s actions to allocate this funding for city fiscal year 2014 underscores the reality that NYCHA no longer is in a position to provide ongoing funding for these programs.

Sequestration highlights just how important it is for NYCHA proactively to seek innovative new sources of sustainable revenue. For public housing in New York City to survive, we must find other ways to fund ourselves – and we will need the participation of partners across the city, in the public, private and non-profit sectors. We will do everything in our power to ensure NYCHA remains as a thriving resource for you and all of New York City.

John B. Rhea

Mayor’s Message: NYCHA Board to be Revamped

Board Will Have Seven Members, Including Three Residents

Dear NYCHA Resident:

The City of New York is encouraging residents who have a strong interest in public service to apply to join the board of the New York City Housing Authority.

To apply, download an application at www.nyc.gov. Or, pick one up at Property Management offices, Borough Management offices, or NYCHA-sponsored Community or Senior Centers. Applicants must be at least 18 years old and residents of NYCHA in good standing. The deadline for applying is Friday, July 19.

NYCHA is expanding its board from four members to seven, as part of a new law proposed by our Administration and recently passed by the State Legislature. Three of the board members now are required to be residents of public housing. With the exception of the Chairperson, board members will serve in part-time positions and receive stipends for time dedicated to board activities. This new board structure will give residents a greater say in how NYCHA is managed. It also will help NYCHA save money and direct resources to essential maintenance and repairs.

With the increased resident participation, we will confront the immediate challenges we face and work together to keep public housing strong for decades to come.

Sincerely,

Michael R. Bloomberg
Mayor
NYCHA Board Meetings

Notice hereby is given that the New York City Housing Authority’s Board Meetings take place every other Wednesday at 10:00 a.m. in the Board Room on the 12th floor of 250 Broadway, New York, New York (unless otherwise noted). The remaining meetings for Calendar Year 2013 are as follows:

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Any changes to the schedule above will be posted here and on NYCHA’s website at nyc.gov/nychaa to the extent practicable at a reasonable time before the meeting. These meetings are open to the public. Pre-registration at least 45 minutes before the scheduled Board Meeting is required by all speakers. Comments are limited to the items on the Calendar. Speaking time will be limited to three minutes. The public comment period will conclude upon all speakers being heard or at the expiration of 30 minutes allotted by law for public comment, whichever occurs first.

Copies of the Calendar are available on NYCHA’s website or can be picked up at the Office of the Corporate Secretary at 250 Broadway, 12th floor, New York, New York, no earlier than 3:00 p.m. on the Friday before the upcoming Wednesday Board Meeting. Copies of the Disposition are available on NYCHA’s website or can be picked up at the Office of the Corporate Secretary no earlier than 3:00 p.m. on the Thursday after the Board Meeting.

Land Lease Plan: Resident Feedback Leads to Key Changes

Additional reporting by Eric Deutsch

A third round of meetings with residents in June regarding its plan to lease land for the development of new affordable and market-rate housing at eight Manhattan developments, NYCHA revealed that it made a number of changes based on previous feedback from residents. “I see some of the suggestions we made in the past were taken into consideration, so I really appreciate you listening to all those comments,” said Carmen Negron at the meeting at Baruch Houses on June 13. The changes to the plan include:

- Extending the release date of the pending Request for Proposals (RFP) by several months
- All of the revenue generated from rent in the initial period will be invested to meet the capital needs at the eight affected developments
- At least 20 percent of the apartments will be permanently low-income, available to households earning a range of incomes below 60 percent of Area Median Income
- Height restrictions for some of the buildings
- Building designs must improve the affected developments and be designed thoughtfully
- Developers will be evaluated based on their willingness to increase the percentage of permanently affordable apartments and/or to decrease the average Area Median Income below 50 percent
- Proposers will be required to submit a plan detailing initiatives targeted at hiring NYCHA residents

NYCHA Invests Another $4 Million in Capital Improvements and Repairs

NYCHA has begun its investment of approximately $4 million in capital improvements to the benefit of more than 15,000 NYCHA residents. The work is part of NYCHA’s 2013 Capital Plan and is funded by capital grants from the federal Department of Housing and Urban Development (HUD). Ongoing renovations to both the interior and exterior of NYCHA buildings and apartments are needed to keep them structurally sound and in a state of good repair.

NYCHA consistently met all HUD-mandated guidelines for obligating and spending capital funds. Over the past three years, the agency has made more than $1.5 billion in capital investments. The capital projects scheduled to begin between May and July include:

- Building entrance replacement at East 173rd/Wyse Avenue
- Replacement of exterior components at Clinton Houses, Douglass Houses, Dyckman Houses, Isaacs Houses, King

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New Charter School at St. Nicholas Houses Breathes New Life into Community

Additional reporting by Zodet Negrón

The opening of the Harlem Children’s Zone Promise Academy Charter School has given St. Nicholas Houses residents a new sense of security, a better environment and a brighter future for youth and the entire community.

“I believe the new school will change the environment for the children of St. Nicholas Houses and their families and you can already see the difference,” said Juanick Nickens, who has lived at St. Nicholas Houses her entire life. “This used to be an open space where there was a lot of illegal activity and now you don’t see that.”

Ms. Nickens, whose five-year-old daughter will attend the school, was one of many proud parents who attended the ribbon-cutting on June 6 to express their gratitude for the school and what it means for them and their children.

There are more than 100 students from St. Nicholas Houses who are in the Promise Academy or have spots reserved for them when they enter kindergarten. Admission to the school is through lottery, and Harlem Children’s Zone gives children from St. Nicholas Houses first priority. Residents of the Manhattan development also will benefit from the diverse free programming offered, such as GED classes or Zumba, for children and adults. The building also is available for community events.

“This achievement is proof that through resolve, innovative collaboration, and thoughtful development, we can foster opportunities for New Yorkers, revitalize communities, and improve the quality of life of NYCHA families,” said NYCHA Chairman John B. Rhea.

The construction and opening of the school also produced jobs for the community. Nearly 60 NYCHA residents got construction jobs, and 54 residents have been hired so far for jobs with the Harlem Children’s Zone.

Another 100 St. Nicholas Houses youths have gotten summer jobs during the past three summers.

“We had this crazy idea that we could build an institution inside a housing project that would not just save the children but transform the area,” said Geofrey Canada, President and Chief Executive Officer of the Harlem Children’s Zone.

Today we begin to transform what it means to live in St. Nicholas Houses.”

The Harlem Children’s Zone Promise Academy was made possible through a public-private partnership funded by the New York City Department of Education, Goldman Sachs Gives, Google and Civic Builders.

“When I look at this building, I see a big light,” said Ms. Nickens, “I am so proud of what the Harlem Children’s Zone is doing and I know so many parents feel the same way.”

Youth Job Training Program Run by NYCHA Partner Wins Innovation Award

The first ever NYC Innovative Nonprofit Awards, which honor local nonprofits for creativity and outstanding program implementation, was awarded to Green City Force’s Clean Energy Corps (GCF) for first place. GCF trains young NYCHA residents for a career in the sustainability industry.

Its Clean Energy Corps engages NYCHA residents between the ages of 18 and 24 on six-month environmental projects to educate on sustainability issues and provide critical work experience. The awards were presented by the New York City Center for Economic Opportunity.

“The Clean Energy Corps empowers New Yorkers living in lower-income apartments to decrease their carbon footprint, giving them compact fluorescent lamps (CFLs), more energy-efficient refrigerators and low flow shower heads,” said Wesley Booker, a Green City Force Corps Summer 2012 alum and resident of Drew-Hamilton Houses in Manhattan.

To date, approximately 100 NYCHA youth have graduated from the program.

“Before I was introduced to Green City Force I was unemployed with two small kids, and getting nowhere,” said Mr. Booker. “I found GCF through NYCHA while searching for work. After I graduated from GCF, they connected me with Community Environmental Center, where I work now.”

Join the Green City Force!

NYCHA’s Department of Resident Economic Empowerment and Sustainability (REES) is continuing its strong partnership with GCF by recruiting young residents for the Clean Energy Corps. Up to 50 qualified NYCHA residents will be selected for the next class, which begins in August.

Residents between the ages of 18-24, who have a high school diploma or GED, and will not enroll in college this fall, can call the REES Hotline at 718-289-8100 to register for an information session, which will be held every Friday through July 26 in the REES offices at 787 Atlantic Avenue, 2nd Floor, in Brooklyn.

To learn more about REES services to NYCHA residents and GCF, go to www.opportunitynycha.org.

Harlem Children’s Zone A Dream Come True for Many NYCHA Families

For Mark Hughes and Michaela Foster, the idea of sending their child to the Harlem Children’s Zone Promise Academy was a dream. “I remember when they announced the construction of the school two years ago,” said Ms. Foster. “I saw it in the news and thought to myself ‘Wouldn’t it be nice if my child could go there.’”

At the time they were living in Todt Hill Houses in Staten Island, but as fate had it, they were transferred to St. Nicholas Houses. And now their son, Jaziah, will attend the new Promise Academy, along with hundreds of other NYCHA children who were given top priority in the school lottery.

“Ever since the building started going up, my son would ask me ‘When is my school going to be finished?’” said Mr. Hughes, adding that it is great that they live right across the street from the school. “The school is a good thing for the whole community. It gives the neighborhood more of a residential feel to it and it will provide more security and attract more businesses to the area.”

Mark Hughes and Michaela Foster were thrilled when they found out their son, Jaziah, was chosen in the lottery to attend the Harlem Children’s Zone Promise Academy at St. Nicholas Houses.
Emergency Preparedness: A Message from NYCHA General Manager

The safety and well-being of residents and their families is of utmost importance for NYCHA. For this reason, the Authority’s staff and leadership have taken many steps in the wake of Hurricane Sandy to continue to enhance our preparation for hurricanes and coastal storms. One important step was to reach out to many residents, community organizations, and city agencies, soliciting feedback on our emergency procedures, processes, and communication.

Now that hurricane season has begun, NYCHA is prepared to do our part in the event of a hurricane or other weather-related emergency. As New York City’s largest landlord, our focus must be to secure our buildings and act swiftly to restore the systems and services that are most important for residents. However, a truly successful preparation effort will also require collaboration between NYCHA and residents. You can do your part by making an evacuation plan for your family, gathering all of the supplies you might need in case of an emergency and seeking information on New York City’s new expanded flood zones by calling 311 or visiting nyc.gov and checking the Hurricane Evacuation Zone Finder. Additionally, we recognize that many of you may need special assistance during emergencies. If you do, please fill out the emergency preparedness questionnaire that will be distributed to all residents this summer. Information on your specific needs will help us to coordinate with our fellow city agencies and other partners to deliver important services.

Finally, please keep an eye out for additional activities, materials and information that will further assist you and your household. These will be available in future issues of the Journal; on our website at on.nyc.gov/emergencynycha; on our Facebook and Twitter accounts; and at your developments.

Thank you for your participation in making this a safe, healthy summer for all NYCHA residents.

Cecil House

THE NYCHA NOT WANTED LIST

Below is a partial list of names of individuals who have been excluded permanently from NYCHA’s public housing developments. This list keeps residents informed of the Authority’s ongoing efforts to improve the peaceful and safe use of its facilities. The full list can be viewed at on.nyc.gov/nychanotwanted. The following are the people, with their former addresses, excluded as of December 12, 2012-January 9, 2013.

Prohibited as of December 12, 2012
Zenaida Cardenas Twin Parks West Consolidated Houses, 365 East 183rd Street, Apt. 7DR, Bronx
Darren Ferdinand Webster Houses, 1260 Webster Avenue, Apt. 15E, Bronx
Timothy Grant Washington Houses, 220 East 102nd Street, Apt. 11G, Manhattan
Alvamoore Irizary Bronx River Houses, 1455 Harrod Avenue, Apt. 14G, Bronx

Prohibited as of December 19, 2012
Tyquan Curwen Red Hook East Houses, 22 Mill Street, Apt. 3C, Brooklyn
Luis Fajardo Douglass Houses, 825 Columbus Avenue, Apt. 12H, Manhattan
Devante Hawkins Gowanus Houses, 423 Baltic Street, Apt. 6C, Brooklyn

Prohibited as of January 9, 2013
Nathaniel Downing St. Mary’s Park Houses, 550 Caldwell Avenue, Apt. 3C, Bronx

NYCHA Residents: Get Prepared for Emergencies

MAKE A PLAN TO EVACUATE
• Have an emergency support network with family and friends.
• Keep a document with all of your health information.
• Know where you will go and how you will get there.
• Ensure you have a plan for your pets.

GATHER SUPPLIES
Pack a Go Bag and a Go Wallet
• Copies of important documents
• Cash (small denominations) and debit/credit card
• List of medications you take and dosages
• Soft-sided water bottles, and extra batteries
• Contact information for your household and members of your support network
• Pre-paid calling card and MetroCard
• Notepad and pen

Pack an emergency supply kit in case you stay home. It should have enough supplies for at least one week.
• One gallon of drinking water per person per day
• Nonperishable food

Notify NYCHA
Please complete NYCHA’s Emergency Assistance Registration Form if you or someone in your household has a disability or medical condition and may require assistance during an emergency.

GET INFORMED
For NYCHA resident information, go to on.nyc.gov/emergencynycha.

Know Your Zones: Find out if you live in a hurricane evacuation zone by visiting nyc.gov/hurricanezones or by calling 311.

Hurricane Season: Be Prepared

NYCHA, working with the New York City Office of Emergency Management (OEM), is committed to ensuring that NYCHA residents and staff are well prepared in case of a storm emergency. With hurricane season having started on July 1 and running through November 30, here are important suggestions to help you prepare in case of a hurricane warning.

Figure out if you live in an evacuation zone:
• NYCHA developments most vulnerable to coastal storm flooding generally are located in the Rockaways, Coney Island and the Lower East Side.
• For a detailed listing of city evacuation zones call 311 (TTY: 212-504-4115) or go to nyc.gov/oem and check the Hurricane Evacuation Zone Finder.

If you do live in an evacuation zone:
• Discuss and prepare a disaster plan with household members that outlines clear action steps. Be sure to include information on the best way to communicate and where to meet in case of an emergency.
• Identify family or friends living outside evacuation zone boundaries that you can stay with. If this is not an option, identify in advance the nearest evacuation center that you can go to by calling 311 or going to nyc.gov/oem.
• Keep a “Go Bag” ready. A “Go Bag” is a collection of items you may need to grab in a hurry in case you have to evacuate. The bag should be accessible and packed in an easy-to-carry container such as a backpack. A “Go Bag” should include:
  • Copies of important documents
  • Extra set of keys
  • Credit/ATM cards
  • $50 to $100 in cash in small denominations
  • Bottled water and nonperishable food
  • Flashlight
  • Battery-operated AM/FM radio and extra batteries
  • Medical information, medications and a first-aid kit
  • Contact and meeting place information for your household
  • Small regional map
  • Childcare supplies
  • Other special items
  • Assemble an Emergency Supply Kit in case you are asked to shelter in place (stay at home). The Emergency Supply Kit should include:
    • Enough food and water for at least three days. You should have one gallon of water per person per day, ready-to-eat nonperishable canned foods and a manual can opener
    • First Aid Kit
    • Flashlight
    • Whistle
    • Cell phone
    • Personal hygiene items
    • If you are asked to evacuate, do so immediately!
    • If you are going to an evacuation center, pack lightly, and bring your Go Bag, a sleeping bag or bedding, and medical supplies and equipment. Always let friends or relatives know where you are going.

A Word about Pets:
• The NYC emergency sheltering system is friendly to all pets, but you will be responsible for their care, so please bring your pet’s food, leashes, crate or carrier, a copy of vaccination and medical records, and any medication. Also make sure that your pets wear collars and tags with up-to-date identification information.

Stay informed:
• If a hurricane is expected please stay tuned to TV and radio broadcasts, go online and access www.nyc.gov or call 311 (TTY:212-504-4115).
NYCHA Emergency Preparedness Survey Will Benefit Residents

By Eric Deutsch
NYCHA planned to survey 2,000 residents this summer to find out if they are prepared for an emergency, what additional information and support they might need and how they might respond to evacuations in the future. Because so many residents did not evacuate during Hurricane Sandy, NYCHA will use the survey results to develop informational materials and communications strategies for emergencies such as storms, fires and blackouts.

The surveys were conducted by NYCHA residents, hired for temporary positions with funding from a post-Hurricane Sandy grant from the federal Department of Labor. Elizabeth Cabrera from Van Dyke Houses in Brooklyn was hired as one of the surveyors through NYCHA’s Office of Resident Economic Empowerment and Sustainability (REES). “Residents let us know what they went through (during Hurricane Sandy) and how they think NYCHA performed,” Ms. Cabrera said.

The survey sought answers from 1,000 residents living in Zone A and 1,000 residents living outside of Zone A. Results of the survey will be released later this summer. “I feel very proud to do this because I feel I am doing something; I advise residents that the survey is for their benefit,” Ms. Cabrera said. “We’ll be much better prepared to help, and they appreciate that.”

Comments? Questions? E-mail Journal@nycha.nyc.gov.

RA Pres to Fellow Residents: “Let’s Get Ourselves Prepared!”

By Eric Deutsch, with additional reporting by Vinson Cunningham
The Resident Association President at Vladeck Houses is on a mission. “Residents need to understand that help is not always five minutes away, and they need to take responsibility for their own safety,” said Nancy Ortiz.

Ms. Ortiz wants to position her Manhattan development as a leader in emergency preparedness, and the model that other Resident Associations can follow. She is using her Tenant Participation Activities (TPA) funds to buy go bags that will be given to Vladeck residents for free later this summer, and plans to conduct mock emergency drills in every building. Ms. Ortiz’ goal is to make sure residents will be able to take care of themselves in an emergency. “Don’t depend on somebody else. YOU have to be prepared,” is her message.

At the Vladeck Houses Family Day on June 6, Ms. Ortiz displayed the items that she plans to include in the go bags, such as a hand-cranked flashlight, first aid kit, nonperishable food and water with a five-year shelf life. Janet Sostre, a Vladeck resident for 42 years, was glad to learn about the resources she and her neighbors will be getting. “It’s important to get information on hurricanes and emergencies,” she said.

Ms. Ortiz is offering her assistance to any other Resident Association Presidents who want advice on how to provide similar resources to their residents. To contact her, send an e-mail to Vladeckta@aol.com. “We all have to work hand-in-hand,” Ms. Ortiz said.

NYCHA Emergency Preparedness Survey Will Benefit Residents

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NYCHA Eliminates More Than 178,000 Repair Work Orders from Its Backlog

NYCHA continues to reduce its number of open work orders – it now is less than 245,000 as of June 1, down from a peak of 423,000. The reduction is a result of NYCHA’s Action Plan to improve its efficiency in responding to maintenance and repair work orders. The decrease of approximately 178,000 work orders positions NYCHA to achieve its goal of eliminating the backlog by the end of 2013.

“Despite the severe cuts we had to put in place to address sequestration, we remain committed to continuing with our Action Plan to eliminate the backlog of maintenance and repair work orders as well as moving forward with major Capital improvement projects,” said NYCHA General Manager Cecil House. “We will take special steps to ensure that we continue on our path to achieving our goal of improved maintenance and repair service levels to our residents.”

As outlined in an interview with General Manager House in the May issue of the Journal, NYCHA’s ultimate goal is to meet a service level expectation of responding to maintenance requests within an average of seven days and addressing complex maintenance requests within an average of 15 days. Emergency repairs will continue to be handled within an average of 24 hours. Currently, NYCHA is addressing mildew, intercom, compactor, roof fans, doors and public space lighting repairs in less than two weeks.

NYCHA will continue to provide regular progress updates on this initiative on its website, www.nyc.gov/nycha.

Forest Houses Residents Build a Monument

Janet Bethea says she loves hard work, and she and 14 other Forest Houses residents certainly are doing their share. They are part of an ambitious, international event to build an interactive art exhibit – Gramsci Monument – in the middle of their Bronx development.

“I think it’s going to be a beautiful thing,” said Ms. Bethea, a grandmother and 30-year NYCHA resident. The Gramsci Monument, named in honor of the Italian philosopher Antonio Gramsci, is a concept that sprung from the mind of Thomas Hirschhorn, a Swiss artist who built similar monuments around the world. This will be his first one in the United States. Residents are building the exhibit, which will be in place from July through September, and will feature areas for playing and learning, as well as serve as a production site for theater and art workshops. The project is funded completely by Dia Art Foundation, including employment of the residents.

“I am excited and also very nervous because there is so much work to do,” said Thomas Hirschhorn, who moved just minutes from the Monument site. Mr. Hirschhorn says his concept comes from “an understanding of art and my belief that art can transform.”

More than 40 Forest Houses residents were hired to perform various duties for the exhibit, including the 15 who are building the exhibit. Once completed, the exhibit will include a bridge and a series of “houses” that will include a library, theater, workshop area, lounge, Internet corner and the Gramsci Bar – all which will be staffed by residents. Residents also will be part of the security team to watch over the exhibit overnight. The resident builders putting the project together will regroup in September to dismantle it.

“This has energized everyone, the community really needs this,” said Eric Farmer, President of the Forest Houses Resident Association. It was Farmer’s enthusiasm for Hirschhorn’s concept that convinced the artist to choose the Forest Houses as the site for the summer-long exhibit.

“Right now, it’s just a job for them,” said Mr. Farmer. “When [Gramsci Monument] is completed, they’re going to stand back and say, ‘I did that!’”

Mr. Hirschhorn will detail the ongoing efforts online at www.gramsci-monument.com.

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- Art
- Physical Education
- Technology Infused Curriculum
- Literacy Coach
- Breakfast and Lunch Program
- Summer Camp
- School Choir
- Drum Circle
Report Elder Abuse

It is important to speak up if you believe that you or a fellow senior are being abused.

- **Physical Abuse** - Is someone hitting, cutting, burning or forcing you to do things?
- **Financial Abuse** - Is someone taking your money or using your property without your permission?
- **Emotional Abuse** - Is someone threatening, insulting, ignoring or controlling you?
- **Neglecting Your Needs** - Is someone keeping you from receiving food, medicine, glasses or something else important to you? Have you ever been left alone for long periods of time?

**Warning signs of elder abuse include:**

- Frequent arguments between an elder and her/his caregiver
- A change in the personality or behavior of the senior
- NYCHA’s Family Services Department indicates that two of the most common forms of elder abuse encountered are:
  - Adult children, grandchildren or relatives who move into an elder’s apartment illegally
  - Exploitation of a senior’s financial resources

To get help for yourself or other seniors you believe are being abused, call:

**NYCHA Family Services Department**
- Bronx: (718) 409-8699
- Brooklyn: (718) 498-3243
- Manhattan: (212) 334-2506
- Queens: (718) 206-3286
- Staten Island: (718) 816-1521

**Department for the Aging’s Elderly Crime Victims Resource Center:**
- (212) 442-3103

All calls are kept confidential.

Finish Your GED in 2013

NYCHA’s Office of Resident Economic Empowerment and Sustainability (REES) is partnering with the NYC Fund for Public Advocacy to support their 2013 GED Campaign to Finish, which connects qualified test takers to free GED services in New York City. Anyone who has taken and passed a portion of the five-part GED exam, but has not yet passed the full exam, should act now to complete the entire GED exam in 2013. The GED exam will change on January 1, 2014, and once the changes are in place, test takers who have taken sections of the exam in the past automatically will lose their old scores.

For free help in finishing the GED exam in 2013 before the changes take place, call 718-557-2525, text ‘GED’ to 30644 or go to www.GEDCompass.org. For more information, call 718-289-8100 to pre-register for the upcoming kickoff information session in late July.

Discounted Citi Bike Membership for NYCHA Residents!

NYCHA residents 16 or older can get annual memberships at a reduced cost in the new bike share program, Citi Bike. The discount gives NYCHA residents a discounted cost of $60 – just $5 a month – for access to 6,000 bikes citywide for an unlimited number of short trips. The regular price is $95.

For more information on Citi Bike pricing, locations and how to get your NYCHA discount, go to www.citibikenyc.com/pricing/discounted or call 1-855-BIKE-311.

Introducing Resident Business Development

Residents who run their own business or dream of doing so can get help from NYCHA. This summer, NYCHA’s Office of Resident Economic Empowerment and Sustainability (REES) will launch the Resident Business Development Unit with a pilot project in upper Manhattan, in an effort to provide business development services by NYCHA’s partner organizations. More than 100 residents have taken advantage of the programming this year as part of the market research to develop the pilot. For more information, call 718-289-8100.

Comments? Questions? E-mail Journal@nycha.nyc.gov.

In case of an emergency, you can count on us.

If you use life-sustaining equipment or you know someone who does, it’s important to let us know. Con Edisson keeps a record of these individuals so that we can contact them in case of an emergency. Even if you are not a Con Edison customer but live in our service area, you are eligible to be contacted in case of an emergency. To give us this information, complete and mail the accompanying form or call 1-800-75-CONED (1-800-752-6633).

To keep our records current, each year we send a letter asking you to recertify the equipment that you use.
AETNA BETTER HEALTH®
Home. Where You Belong.

You Celebrated Everyone's Birthday In That Living Room.

Watched Your Children Play When They Came Back From School. Helped Them Get Ready For Their Big Day.

Sure The Kitchen Table Legs Still Need Fixing. And The Living Room Window Lets In Too Much Of The Cold During Winter. But It's Home.

With Our New Managed Long-Term Care (MLTC) plan, We Help You Stay At Home... Where You Belong.

Keeping You Healthy. Keeping You Home.