

The New York City Housing Authority (NYCHA), the largest public housing authority in North America, is home to more than 600,000 New Yorkers. Years of government disinvestment have resulted in a \$17 billion budget shortfall and the deterioration of our buildings. Our 10-year strategic plan, NextGeneration NYCHA (NGN), released in May 2015, will protect and preserve this priceless public resource for today's residents and the next generation of New Yorkers.

The goals of NGN are to: achieve short-term financial stability and diversify funding for the long term (**Fund**); **Operate** as an efficient and effective landlord; repair public housing and build affordable housing stock (**Rebuild**); and **Engage** residents to connect them to premier social services. Just 18 months into the plan, we have already made significant progress.

With more than **607,000** people, NYCHA's population is larger than Las Vegas, Atlanta, or Miami

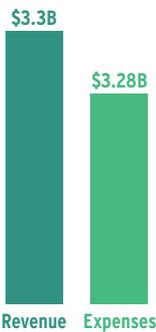


2,500 public housing buildings
2,472 acres
8.1% of NYC rental market



Fund

2016 Projected Budget

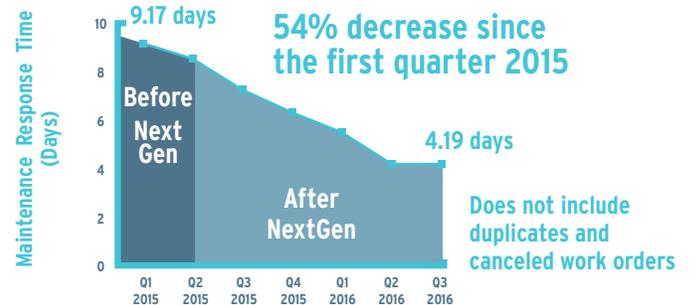


\$20M projected surplus

Due to:

- Higher rent collection
- Lower personnel costs
- Higher operating subsidy
- New ground floor commercial and community tenants

Operate



(Re)build

Housing Units to Date

Development Program	RFP Released	Developer Selected	In Construction
NextGen 100% Affordable	220	492	0
NextGen Neighborhoods (50/50)	800	0	0
Permanent Affordability Commitment Together (PACT)	0	1,395	0
Other 100% Affordable	0	226	1,225*

* Includes 875 units from Tri-borough Partners' Section 8 Recap

Engage

Q3 2016 workforce training program graduates:

45 Food Business Pathways

56 NYCHA Resident Training Academy

Jan 1 - Sep 30, 2016:

5,842
+2,148 from Q2
connections to service partners

1,826
+758 from Q2
job placements

Major repairs and upgrades

\$423M has been expended on Sandy Recovery to date

4 major Recovery & Residency projects in construction



806 new LED light poles

11 CCTV/layered access impacting **43,887** residents



26 new roofs at Queensbridge North and South impacting nearly **7,000** residents



I am NextGeneration NYCHA



“I have the best job at NYCHA.”

I drive one of NYCHA’s digital vans. In addition to wireless broadband, the vans are equipped with laptops and a printer. I help residents use the equipment, depending on their level of expertise. From around 10 a.m. until 2 p.m., I see many job seekers. They look for jobs online, complete job applications and email resumes. Then around 2:30 p.m., the kids come after school. I help them research and format papers, and they can use the printers and scanners. Once a week I am usually at a senior center from 10 a.m. to 4 p.m., where I have a lot of regular customers. I show them how to use a smartphone, camera, and send text messages. Also, they like to come to chat. I love my job. You notice the help that you give. People come back and tell me when they get jobs. It makes all the difference for school kids. For seniors, you can see them often and build a kind of relationship. The residents are really grateful that we have this kind of service.

—Kim Maxwell
NYCHA Digital Van Driver



Building a safe community, together

Due to the efforts of everyone in the community – including the Butler Houses Resident Association, property management, residents, the NYPD, and other partners—we were able to accomplish our goals of making this development cleaner. Working together we can make a difference.

Butler Houses is one of 15 NYCHA developments taking part in the Mayor’s Action Plan for Neighborhood Safety (MAP), which is an effort to reduce crime in New York City neighborhoods and build stronger neighborhoods by listening to and addressing residents’ concerns and providing expanding programming.

For the past year, we have worked with PSA 7’s commanding officer Deputy Inspector Jerry O’Sullivan, Butler Property Manager Ndukah Chukwuma, and Resident Association President Cornell Nolton to tackle an issue that concerns many of Butler’s residents: the trash left outside the development. We used a three-step approach to address the garbage issue: informing residents about proper disposal of household and bulk garbage and recycling; holding lobby meetings with residents to review proper trash disposal rules and answer questions; and issuing summons to residents who didn’t comply with the rules.

Now, the front of the buildings look 80 percent better because of everything we’re doing to make this development a nicer, safer place. It’s not something that happened overnight, but for approximately the last year that we’ve been working on this issue, there’s been change. Also, people wave to us now, residents and staff knows us, and the buildings and grounds are becoming cleaner. Working together, we can make a difference.

—Leandro Payero and Joseph Repetti
NYPD Neighborhood Coordination Officers, Butler Houses