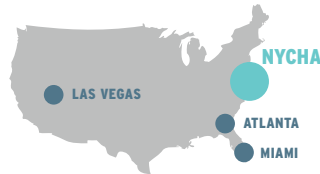


The New York City Housing Authority (NYCHA) is the largest public housing authority in North America, with 400,000 residents. We also operate the largest Section 8 program in the country, helping 200,000 voucher holders pay their rent to private landlords. Our 10-year strategic plan, NextGeneration NYCHA (NGN), released in May 2015, will protect and preserve this priceless public resource for today's residents and the next generation of New Yorkers.

The goals of NGN are to: **achieve short-term financial stability and diversify funding for the long term (Fund)**; **Operate** as an efficient and effective landlord; **repair public housing and build affordable housing stock (Rebuild)**; and **Engage** residents to connect them to job opportunities and social capital.

See our progress below.

With **600,000 residents**, NYCHA's population is larger than Las Vegas, Atlanta, and Miami



2,547 public housing buildings
8.1% of NYC rental market
2,472 acres



Fund

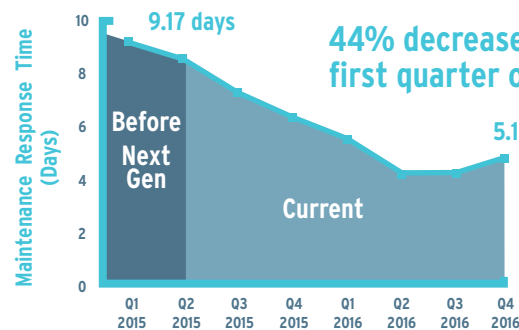


\$20M surplus in 2016 budget

Due to NextGen NYCHA:

- Higher rent collection
- Lower personnel costs
- New ground floor commercial and community tenants

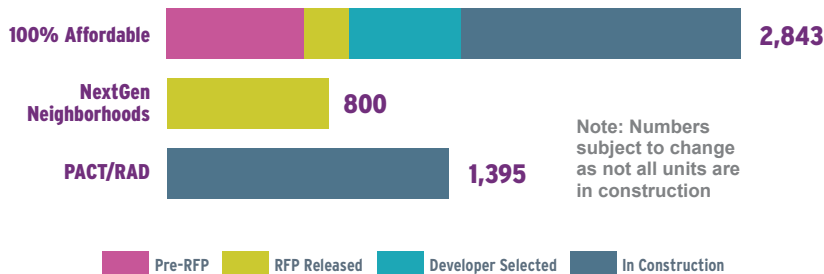
Operate



Note: Apartment inspections resumed in Fall of 2016

(Re)build

4,358 housing units in development pipeline



Engage



In 2016, our Office of Resident Economic Empowerment & Sustainability (REES) made:

7,340

connections to service partners

3,262

job placements

REES connects residents to jobs, trainings, and financial empowerment opportunities provided by area nonprofits.



2016 workforce training program graduates:

79 Food Business Pathways

FBP provides entrepreneurially driven residents with training and resources to launch their food business.

274 NYCHA Resident Training Academy

NRTA provides employment-linked training opportunities and job placement assistance to NYCHA residents.

I am NextGeneration NYCHA

Connecting communities



“I’m proud to be able to bring this to my community. I always see coding for girls, but there are so many areas of IT that are untouched. Bringing something that is a passion of mine to my community — I can’t even describe the feeling that I get to be part of this.” —Shameya Muniz

Installing broadband at Queensbridge Houses, home to 7,000 residents in 26 buildings, is a lot of work. To gain consent and access to the apartments, the service provider, SpotOn, hired Shameya Muniz, a lifelong

Queensbridge resident, as the Supervisor of Customer Relations/Office Manager, and April Andrews, who moved to the development in 2015, as the Assistant Project Manager. “This is awesome!” says Ms. Muniz. “Broadband access is important. There are a lot of college students, a lot of talented people who can’t work or practice at home, they have to go do the things they love outside of their home. And parents won’t have to go through the hardship of figuring out how to pay for internet for their kids. This will create a lot of growth in the community,” Ms. Andrews adds.

Reuniting families

“I wouldn’t have been able to get work if I didn’t have a place to call home and build a foundation. I’m certainly grateful for this opportunity for peace. You can turn a whole new page in your life and start a new story.”

Darnell Smith is 34 years old, living with his wife and three sons at Saint Nicholas Houses and working a union job in construction. What’s unusual about this is that Darnell was recently released from prison; until two years ago NYCHA prohibited formerly incarcerated individuals from living in NYCHA housing. The Family Re-entry Pilot Program, developed in collaboration with the Vera Institute for Justice, the Corporation for Supportive Housing, and others, allows people who have been released from incarceration within the past three years to live with their families in NYCHA developments.

