NextGeneration NYCHA:

NextGen Neighborhoods at Wyckoff

November 16, 2015
Why Are We Meeting?

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Community Rules

- Safe space
- Treat everyone with respect
- Keep an open mind
Safe, Clean, and Connected Communities
What is Property Management?

- Day-to-day operation of development
- Repairs and Maintenance
- Customer Service
Property Management @ Wyckoff

- Elevators
- Exterior Lighting
- Waste Management
- Mailboxes
- Pest Management
- Layered Access Doors/Intercoms
- Financial Need
New Initiatives and Proposed Solutions

- **Real-time Repairs**
  - Apartment inspections = simple repairs
  - More complex repairs will be scheduled in real-time

- **OPMOM - Optimal Property Management Operating Model**
  - Local property managers have more control over planning for the development (ex. – budgets, staffing, etc)
  - GOAL: 7 day repair time for basic maintenance
What is Capital Projects?

- Complete major repairs to preserve public housing
- Provide design and construction guidelines for NYCHA building improvements
- Manage diverse portfolio of projects, including:
  - Physical Needs Assessment
  - Roof Replacement
  - Boiler Replacement
  - Fire Alarms Systems
  - Apartment Renovations
  - Hurricane Sandy Repairs
Capital Projects @ Wyckoff

- Exterior Facade Repair
- Community Center Rehab
Working Sessions
Report Outs
Learn More About NextGen Neighborhoods

Visit the NextGeneration NYCHA website at on.nyc/gov/ngn

Email your questions and or comments to NextGen@nychama.nyc.gov

Please fill out an Exit Survey