



NEW YORK CITY HOUSING AUTHORITY

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STANLEY BREZENOFF
INTERIM CHAIR & CHIEF EXECUTIVE OFFICER

Dear Resident,

This letter provides information about two important safety issues: gas leaks and carbon monoxide.

Please read this letter carefully and keep it for future reference.

Gas Leaks

Suspected Gas Leak Procedure:

When a tenant suspects that a gas leak has occurred, the tenant should take the following actions:

1. Quickly open nearby doors and windows and then leave the building immediately; do not attempt to locate the leak. Do not turn on or off any electrical appliances, do not smoke or light matches or lighters, and do not use a house-phone or cell-phone within the building;
2. After leaving the building, from a safe distance away from the building, call 911 immediately to report the suspected gas leak
3. After calling 911, call the gas service provider for this building as follows:

PROVIDER: NATIONAL GRID

NUMBER: 718-643-4050

A translation of this document is available in your management office.
La traducción de este documento está disponible en la Oficina de Administración de su residencial.
Перевод этого документа находится в Вашем домоуправлении.
所居公房管理處備有文件譯本可供索取。
所居公房管理处备有文件译本可供索取。

The translation is provided to you as a convenience to assist you to understand your rights and obligations.

The English language version of this document is the official, legal, controlling document.

The translation is not an official document.



Carbon Monoxide FAQs

What is carbon monoxide?

Carbon monoxide (CO) is a colorless, odorless, and tasteless poisonous gas that can be fatal when inhaled. CO affects the blood's capacity to carry oxygen.

How does the CO detector work?

The CO detector warns you of the presence of CO. It does **not** prevent CO from occurring and does **not** solve an existing CO problem. CO detectors last for a certain period of time, called the “useful life.” CO detectors can only sense CO if it reaches the unit's sensor. It is possible that CO may be present in other areas without reaching the detector.

What should I do if the CO detector goes off?

- **Never ignore the sound of an alarm!**
- Silence the alarm by pushing the reset/silence button.
- **Call 911.**
- Immediately move to fresh air – outdoors or by an open door or window.
- Check to see if all household members are accounted for and whether any household member is experiencing flu-like symptoms.
- Do not re-enter the apartment or move away from the open door or window until emergency responders have arrived, the apartment has been aired out, and your alarm remains in normal condition.
- Never restart the source of the CO problem until it has been corrected.

How do I check the CO detector to make sure it is working?

Test the CO detector at least once a month by pressing the test button. If you hear a chirping sound or see strobe lights coming from the detector, it's time to replace the detector.

What should I do if the CO detector doesn't work?

If there is a problem with your CO detector (if it does not test properly, if the test shows a malfunction, or if something else is wrong with it), please call (718) 707-7771 or use your MyNYCHA app to arrange for NYCHA to replace the CO detector. PLEASE NOTE: The detector will not monitor CO levels if it is in an error condition. In addition, NYCHA is responsible for periodically replacing CO detectors when the suggested useful life expires.

