



Important Information to Know If You Get a Summons for a Civil Violation:

All hearings, trials, and other OATH operations are being conducted by telephone, videoconferencing, online, or mail, and OATH will **ONLY** allow in-person appearances in limited, pre-approved circumstances.

FOR CASES INVOLVING SUMMONSES OR TICKETS:

Hearings:

Your hearing will still occur on your hearing date, but you **must** contact OATH to schedule your telephone hearing. The easiest way to schedule your hearing by phone is to fill out the form found at nyc.gov/oathphone. Please submit the request at least 3 days before your scheduled hearing.

Or you can schedule your hearing by telephone by emailing the hearing location where your hearing is scheduled to occur. You must email OATH before your scheduled hearing date.

Bronx: RemoteBronx@oath.nyc.gov

Staten Island: RemoteSI@oath.nyc.gov

Brooklyn: RemoteBKLYN@oath.nyc.gov

Manhattan: RemoteManhattan@oath.nyc.gov

Queens: RemoteLIC@oath.nyc.gov

All requests for an in-person hearing must be emailed to livehearings@oath.nyc.gov at least three (3) business days before the scheduled hearing date.

You can also respond by submitting your defense online or by mail if your summons is eligible. Go to nyc.gov/oath for details.

Rescheduling your case:

Each summons can be rescheduled once. To request to reschedule your hearing you must submit the online form found at nyc.gov/oath/reschedule before the scheduled hearing date.

Text *OATHreminder* to (917) 451-8829 to get text message reminders about your case.

For payments and other issues:

Payments can be made via OATH's website at nyc.gov/oath, or in person at OATH's offices at 66 John St., 10th Floor, Manhattan, or 31-00 47th Ave., 3rd Floor, Long Island City. For questions about payments or scheduling issues email clerksoffice@oath.nyc.gov or call 1-844-OATH-NYC (1-844-628-4692).

OATH Help Center:

If you are representing yourself and you would like a one-on-one consultation about your rights and the hearing process, call the OATH Help Center at (212) 436-0845 or email Manhelpcenter@oath.nyc.gov.

- For dedicated small business assistance: email Smallbizhelp@oath.nyc.gov
- For dedicated veteran's assistance: email veteranshelp@oath.nyc.gov
- For dedicated senior citizen help: email seniorshelp@oath.nyc.gov

To learn more about Mediating Establishment and Neighborhood Disputes (MEND NYC) visit nyc.gov/mendnyc