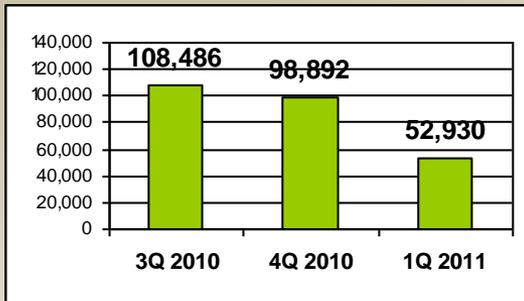




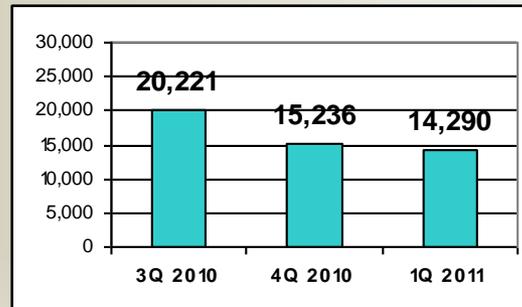
Quarterly Review for Board Members (1Q CY2011)

Violations Received by ECB Trend for 1Q CY2011

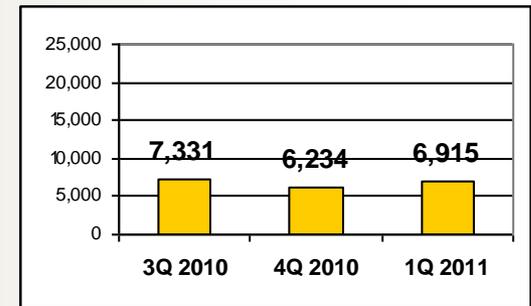
DSNY (46% decrease)



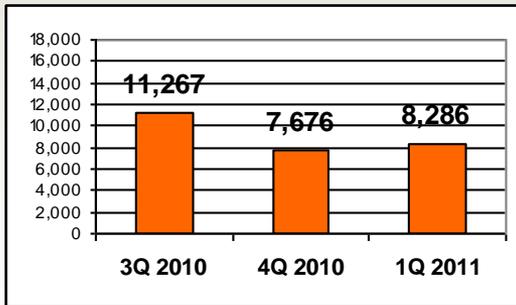
DOB (6% decrease)



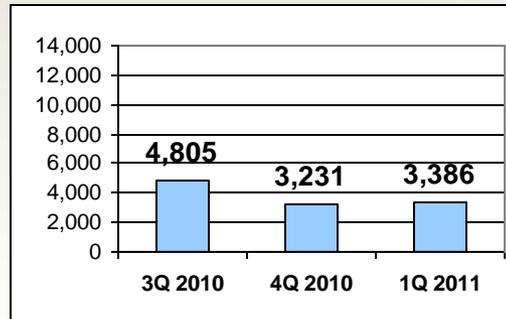
DOT (11% increase)



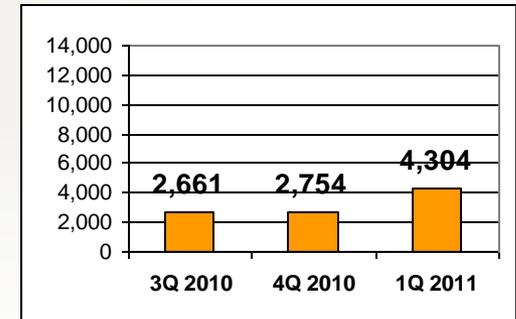
FDNY (8% increase)



DEP (5% increase)



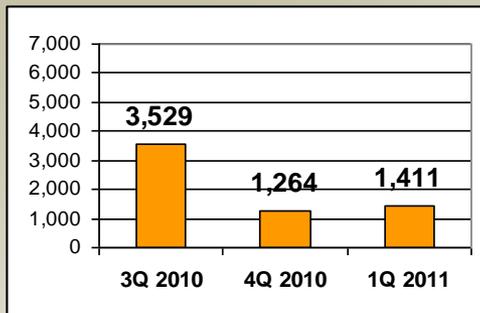
DOHMH (56% increase)



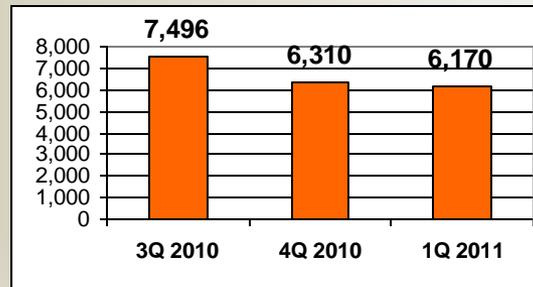
*3Q 2010 (Jul-Sept 2010); 4Q 2010 (Oct-Dec 2010); 1Q 2011 (Jan-Mar 2011); %= 4Q 2010 vs 1Q 2011

Violations Received by ECB Trend for 1Q CY2011

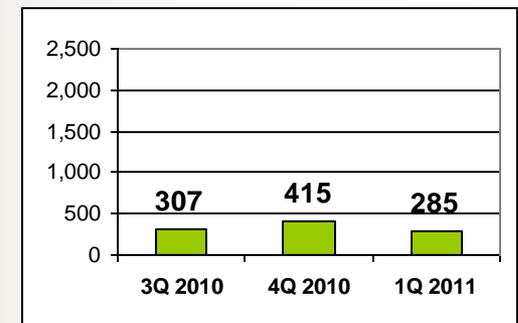
DPR (12% increase)



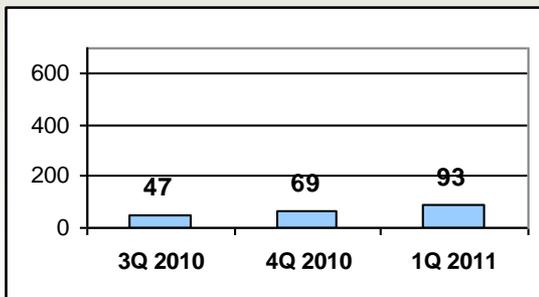
NYPD (2% decrease)



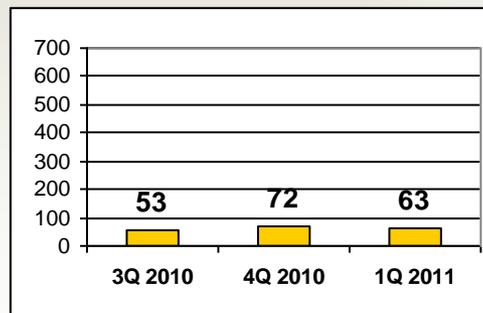
DOITT (31% decrease)



BIC (35% increase)



LPC (13% decrease)



*3Q 2010 (Jul-Sept 2010); 4Q 2010 (Oct-Dec 2010); 1Q 2011 (Jan-Mar 2011); %= 4Q 2010 vs 1Q 2011

Agency Group	4Q CY2010 vs 1Q CY2011 (% change)
DSNY	-46%
DOB	-6%
DOT	11%
FDNY	8%
DEP	5%
DOHMH	56%
DPR	12%
NYPD	-2%
DOITT	-31%
BIC	35%
LPC	-13%

Violations Received by ECB Comparison

Agency	1Q CY2010 (Jan-Mar)	1Q CY2011 (Jan-Mar)
DSNY	105,522	52,930
DOB	20,033	14,290
DOT	13,418	6,915
FDNY	8,048	8,286
DEP	3,636	3,386
NYPD	4,570	6,170
DPR	1,159	1,411
DOHMH	2,634	4,304
DOITT	357	285
BIC	82	93
LPC	19	63
DCA	0	0
Agency Code Missing	151	86
Misc	56	149
Total	159,685	98,368

Total Violations Heard

Agency	1Q CY2010 (Jan-Mar)	1Q CY2011 (Jan-Mar)
DSNY	28,577	19,128
DOB	21,411	19,307
DOT	13,138	3,285
FDNY	3,177	3,009
DEP	3,077	2,861
NYPD	2,259	3,516
DPR	437	278
DOHMH	2,454	1,587
DOITT	234	427
BIC	52	14
LPC	8	55
DCA	4	0
Agency Code Missing	78	34
Misc	1,211	597
Total	76,117	54,098

Decisions Rendered

Agency	1Q CY2010 (Jan-Mar)	1Q CY2011 (Jan-Mar)
DSNY	23,979	21,027
DOB	12,721	10,014
DOT	5,695	1,972
FDNY	2,438	2,323
DEP	2,078	1,994
NYPD	2,390	3,393
DPR	380	304
DOHMH	2,392	2,917
DOITT	316	158
BIC	45	12
LPC	7	23
DCA	4	0
Agency Code Missing	60	67
Misc	14	76
Total	52,519	44,280

Hearing to Decision

(Elapsed Time from Last Hearing to Decision Date)

1Q CY2011

	3Q CY2010	4Q CY2010	1Q CY2011
< 3 mo	94.8%	95.4%	98.4%
3 to 6 mo	1.4%	1.8%	0.9%
6 to 12 mo	3.0%	2.2%	0.6%
> 12 mo	0.8%	0.6%	0.1%

	1Q CY2010	1Q CY2011
< 3 mo	82.7%	98.4%
3 to 6 mo	8.1%	0.9%
6 to 12 mo	5.1%	0.6%
> 12 mo	4.1%	0.1%

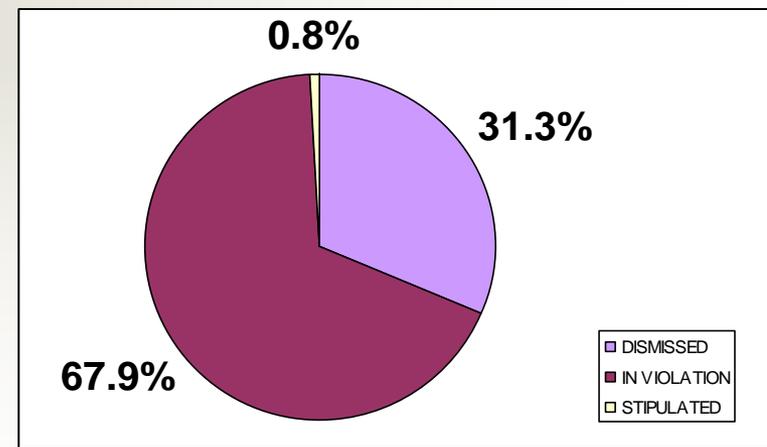
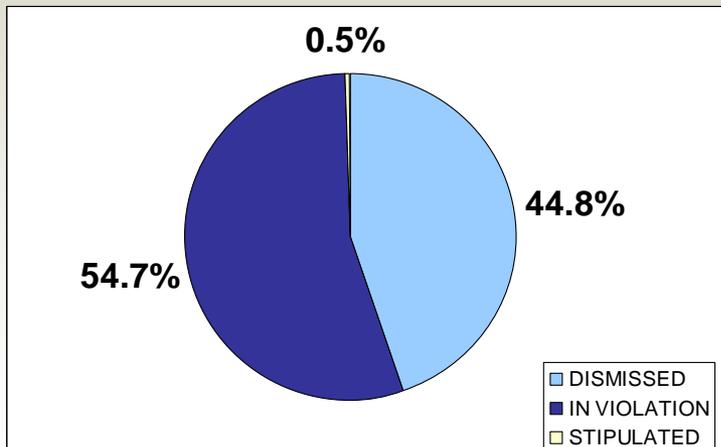
Decisions Rendered after Hearings

1Q CY2010 and 1Q CY 2011

(In Violation/Dismissed/Stipulated)

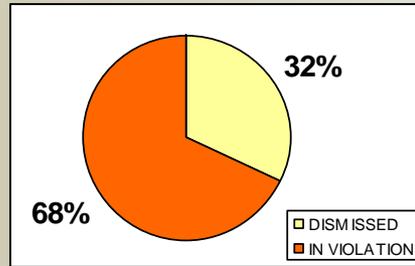
Jan to Mar 2010	1Q CY2010
DISMISSED	23,516
IN VIOLATION	28,739
STIPULATED	264
TOTAL	52,519

Jan to Mar 2011	1Q CY2011
DISMISSED	13,860
IN VIOLATION	30,080
STIPULATED	340
TOTAL	44,280

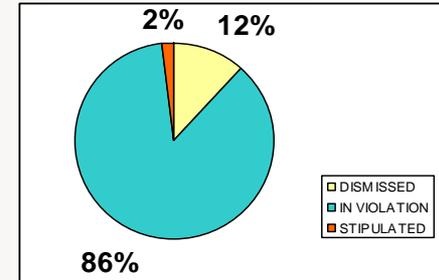


Decisions Rendered after Hearings (By Agency – 1Q CY2011)

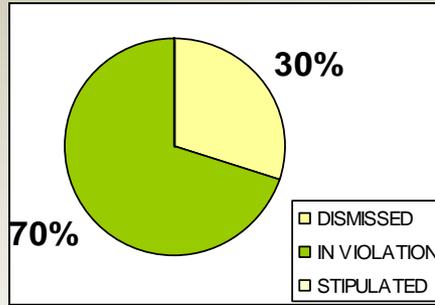
DSNY	1Q CY2011
DISMISSED	6,696
IN VIOLATION	14,331
TOTAL	21,027



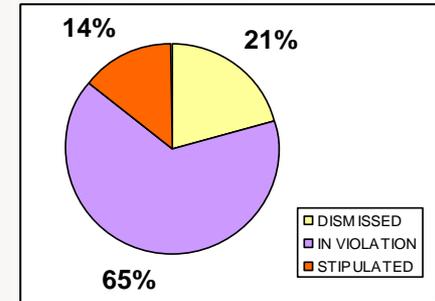
FDNY	1Q CY2011
DISMISSED	277
IN VIOLATION	2,000
STIPULATED	46
TOTAL	2,323



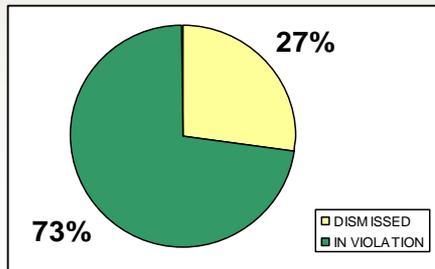
DOB	1Q CY2011
DISMISSED	2,997
IN VIOLATION	7,004
STIPULATED	13
TOTAL	10,014



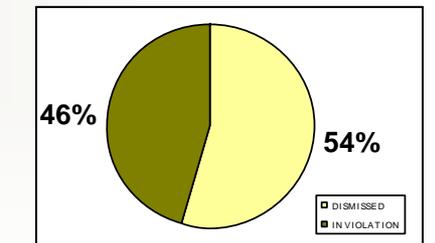
DEP	1Q CY2011
DISMISSED	414
IN VIOLATION	1,300
STIPULATED	280
TOTAL	1,994



DOT	1Q CY2011
DISMISSED	537
IN VIOLATION	1,435
TOTAL	1,972

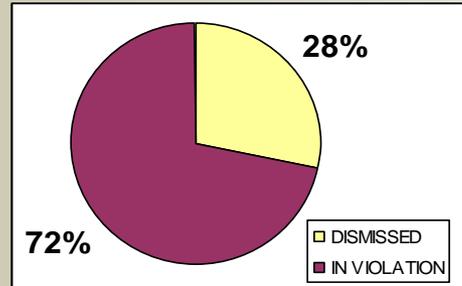


NYPD	1Q CY2011
DISMISSED	1,835
IN VIOLATION	1,558
TOTAL	3,393

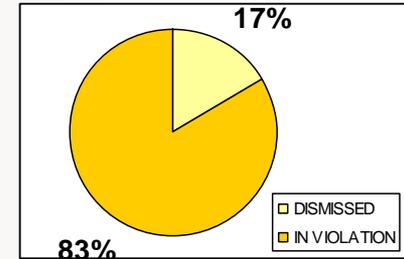


Decisions Rendered after Hearings (By Agency – 1Q CY2011)

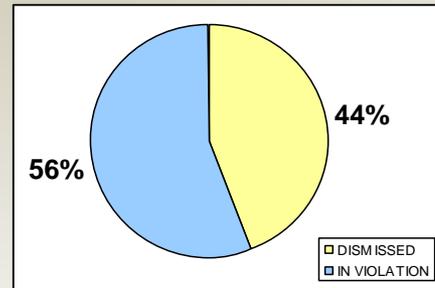
DOHMH	1Q CY2011
DISMISSED	829
IN VIOLATION	2,088
TOTAL	2,917



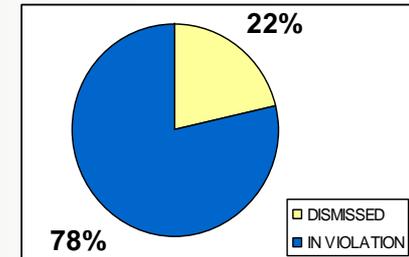
BIC	1Q CY2011
DISMISSED	2
IN VIOLATION	10
TOTAL	12



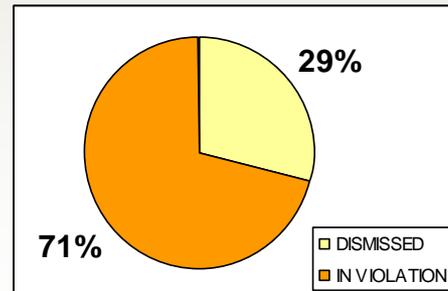
DPR	1Q CY2011
DISMISSED	134
IN VIOLATION	170
TOTAL	304



LPC	1Q CY2011
DISMISSED	5
IN VIOLATION	18
TOTAL	23



DOITT	1Q CY2011
DISMISSED	46
IN VIOLATION	112
TOTAL	158



Appeals Unit (1Q CY2011)

No. of Appeals filed with ECB 1Q CY2011 =

1,073

	Assigned to Appeals (1Q CY2011)
Staten Island	22
Brooklyn	154
Bronx	70
Queens	196
Manhattan	631
Total	1,073

Appealed Violations by Issuing Agency (1Q CY2011)

ISSUING AGENCY	
NYPD	59
DEP	54
DOHMH	40
DOS	239
DOT	29
DPR	16
DOITT	0
DOB	579
FDNY	53
LPC	1
Agency Code Missing	2
Misc Agencies	1
Total	1,073

Language Line Usage

(1Q CY2010 vs 1Q CY2011)

1Q CY2010	
Month	Calls
Jan	590
Feb	495
Mar	640
Total	1,725

1Q CY2011	
Month	Calls
Jan	523
Feb	339
Mar	527
Total	1,389